

**Lucent Technologies**  
Bell Labs Innovations



# **Integrated Transport Management SubNetwork Controller (ITM SNC)**

## **Operations, Administration, and Maintenance Guide**

190-223-103  
Release 11.0  
Issue 2.0  
September 2000

**© Copyright 2000 Lucent Technologies  
All Rights Reserved**

## **Notice**

Every effort was made to ensure that the information in this document was complete and accurate at the time of printing. This information is subject to change, however. Lucent Technologies assumes no responsibility for any errors that may appear in this document.

## **FCC Warning Statement**

This equipment generates, uses, and can radiate radio frequency energy. If not installed, used, and maintained in accordance with the instruction manual, it may cause interference to radio communications. Operation of this equipment in a residential area may cause interference, in which case users will be required to take whatever measures may be required to correct the interference at their own expense.

## **Trademarks**

BaseworX and SLC are registered trademarks of Lucent Technologies.

INFORMIX is a registered trademark of Informix Software, Inc.

Lantronix is a registered trademark of Lantronix.

Microsoft is a registered trademark and Windows and Windows NT are trademarks of Microsoft Corporation.

Hewlett-Packard, HP, and HP-UX are registered trademarks of Hewlett-Packard.

Pentium is a registered trademark of Intel Corporation.

FLEXR is a trademark and Fujitsu is a registered trademark of Fujitsu Ltd.

TITAN is a registered trademark of Tellabs, Inc.

UNIX is a registered trademark in the United States and other countries licensed exclusively through X/Open Company Limited.

## **Ordering Information**

The ordering number for this document is 190-223-103. To order this or any other Lucent Technologies document and software, call your Lucent Technologies account representative or contact the Customer Information Center (CIC) at 1 888 LUCENT8.

## **Customer Assistance or Technical Support**

You may call the toll-free hotline at 1 800 225-4672 for customer assistance and troubleshooting 24 hours a day. See your Lucent Technologies account representative for further details.

This document was produced by Customer Training and Information Products (CTIP).

---

# Contents

---

## About This Document

■ Overview	<a href="#">xiii</a>
Purpose	<a href="#">xiii</a>
Intended audience	<a href="#">xiii</a>
Chapter summary	<a href="#">xiii</a>
Conventions	<a href="#">xiv</a>
Related information	<a href="#">xiv</a>
Customer comments	<a href="#">xv</a>

---

## 1

### Introduction

■ System Overview	<a href="#">1-2</a>
Description	<a href="#">1-2</a>
Capabilities	<a href="#">1-2</a>
Year 2000 compliance	<a href="#">1-2</a>
■ Features	<a href="#">1-3</a>
Overview	<a href="#">1-3</a>
Fault management	<a href="#">1-3</a>
Performance management	<a href="#">1-3</a>
Configuration management	<a href="#">1-4</a>
Subnetwork Configuration Management	<a href="#">1-4</a>
NE Configuration Management	<a href="#">1-4</a>
Software Management	<a href="#">1-4</a>
Security Management	<a href="#">1-4</a>
Log management	<a href="#">1-5</a>
NE event handler	<a href="#">1-5</a>
Cut-through capability	<a href="#">1-5</a>
■ Hardware Architecture	<a href="#">1-6</a>
Overview	<a href="#">1-6</a>
Host platform	<a href="#">1-6</a>
Server	<a href="#">1-6</a>

---

# Contents

System console	<a href="#">1-7</a>
System GUI PC (Windows NT workstation)	<a href="#">1-7</a>
System redundancy	<a href="#">1-7</a>
Host Redundancy	<a href="#">1-7</a>
Local Redundancy	<a href="#">1-8</a>
Geographic Redundancy	<a href="#">1-10</a>
Dual Redundancy	<a href="#">1-11</a>
■ Software Architecture	<a href="#">1-13</a>
Overview	<a href="#">1-13</a>
■ Supported Network Elements	<a href="#">1-14</a>
Overview	<a href="#">1-14</a>
■ System Interfaces	<a href="#">1-15</a>
Overview	<a href="#">1-15</a>
Southbound interface	<a href="#">1-15</a>
Connection Manager Process	<a href="#">1-15</a>
TL1 Southbound	<a href="#">1-15</a>
X.25-Based Interface	<a href="#">1-16</a>
OSI LAN-Based Interface	<a href="#">1-16</a>
OSI Over TCP/IP-Based Interface	<a href="#">1-17</a>
Northbound interface	<a href="#">1-17</a>
TL1 Northbound QA Architecture	<a href="#">1-17</a>
Provisioning TL1 Interface	<a href="#">1-18</a>
Fault TL1 Interface	<a href="#">1-18</a>
Interface to ITM NM	<a href="#">1-19</a>
Customer Service Management TL1 Interface	<a href="#">1-19</a>

---

## 2 System Requirements

■ Hardware Requirements	<a href="#">2-2</a>
Overview	<a href="#">2-2</a>
Host configuration	<a href="#">2-2</a>
System GUI PC	<a href="#">2-3</a>

---

# Contents

Sizing the system	<a href="#">2-4</a>
Capacity Affecting Network Element Parameters	<a href="#">2-4</a>
■ Software Requirements	<a href="#">2-5</a>
Application Components	<a href="#">2-5</a>

---

## 3

### Installation

■ Getting Started	<a href="#">3-2</a>
Overview	<a href="#">3-2</a>
Before you begin	<a href="#">3-2</a>
■ Installing the Host Computer Operating System	<a href="#">3-3</a>
Installing HP-UX 10.20 (April 1999)	<a href="#">3-3</a>
Disk space partitions	<a href="#">3-16</a>
■ HP-UX Configuration	<a href="#">3-19</a>
Configuring HP-UX	<a href="#">3-19</a>
HP-UX "trusted mode" system (optional)	<a href="#">3-32</a>
■ HP-UX Multi-User License Installation (Optional)	<a href="#">3-35</a>
Installing HP-UX multi-user license	<a href="#">3-35</a>
■ HP-UX 100MB LAN Card Drivers Installation (Optional)	<a href="#">3-41</a>
Installing HP-UX 100MB LAN card drivers	<a href="#">3-41</a>
■ HP-UX Patch Installation	<a href="#">3-45</a>
Installing HP-UX patches	<a href="#">3-45</a>
■ HP-UX X.25/ACC Software Installation	<a href="#">3-48</a>
Installing X.25 software	<a href="#">3-48</a>
■ ITM SNC Cold Start	<a href="#">3-52</a>
ITM SNC cold start	<a href="#">3-52</a>
■ Informix DynamicServer, OrbixMT, and OrbixNames Installation	<a href="#">3-61</a>
Installing Informix and Orbix software	<a href="#">3-61</a>
Generating X.25 config files	<a href="#">3-70</a>
■ ITM SNC Application Installation	<a href="#">3-71</a>

---

# Contents

Installing the ITM SNC application	<a href="#">3-71</a>
■ GUI Installation on Microsoft NT 4.0	<a href="#">3-93</a>
Overview	<a href="#">3-93</a>
Service pack files	<a href="#">3-93</a>
Service pack installation	<a href="#">3-94</a>
Internet Explorer 4 for NT Workstation	<a href="#">3-94</a>
Service Pack 4 Hot Fixes for NT Workstation	<a href="#">3-94</a>
ITM SNC server definition	<a href="#">3-95</a>
User login creation	<a href="#">3-95</a>
Adobe Acrobat installation	<a href="#">3-96</a>
Installation of Japanese Font Pack for Acrobat Reader	<a href="#">3-96</a>
GUI installation	<a href="#">3-97</a>
Testing the GUI	<a href="#">3-98</a>
Creating a desktop shortcut	<a href="#">3-98</a>
Configuration for ITM-NM	<a href="#">3-99</a>
Updating the ITM-NM F-interface File	<a href="#">3-99</a>
Updating the ITM-NM Classpath	<a href="#">3-99</a>
■ GUI Installation on Solaris Workstation	<a href="#">3-100</a>
Installation procedure	<a href="#">3-100</a>
■ UNIX Thin Client Installation	<a href="#">3-104</a>
Background	<a href="#">3-104</a>
Installation procedure	<a href="#">3-104</a>
■ NT Terminal Server Platform	<a href="#">3-108</a>
Introduction	<a href="#">3-108</a>
Background	<a href="#">3-108</a>
Citrix's Metaframe	<a href="#">3-108</a>
Installation and configuration	<a href="#">3-108</a>
Configuration of NT server 4.0 terminal server edition	<a href="#">3-109</a>
Network Configuration	<a href="#">3-109</a>
Paging Size Configuration	<a href="#">3-110</a>
Service Pack 4 Upgrade	<a href="#">3-111</a>
Installation and configuration of Metaframe 1.8	<a href="#">3-112</a>

---

# Contents

Licenses	<a href="#">3-112</a>
Disk Assignments	<a href="#">3-112</a>
Software Installation	<a href="#">3-113</a>
License Activation	<a href="#">3-114</a>
Server disk configuration	<a href="#">3-116</a>
Changing the CD-ROM Letter to Drive D	<a href="#">3-116</a>
Creating a new C Drive	<a href="#">3-117</a>
ITM SNC user configuration	<a href="#">3-118</a>
Background	<a href="#">3-118</a>
Configuring the ITM SNC User	<a href="#">3-118</a>
Terminal server client configuration	<a href="#">3-119</a>
Background	<a href="#">3-119</a>
Configuring Session Reset	<a href="#">3-119</a>
Installation and configuration of each client workstation	<a href="#">3-120</a>
ICA Client Software Installation	<a href="#">3-120</a>

---

## 4 Interface Setup

■ X.25 Interface	<a href="#">4-2</a>
Overview	<a href="#">4-2</a>
SNC setup for X.25	<a href="#">4-2</a>
Global link settings	<a href="#">4-2</a>
Configured for SVC Communication	<a href="#">4-3</a>
Configured for PVC Communication	<a href="#">4-4</a>
Specific link settings	<a href="#">4-4</a>
X.25 setup for network elements	<a href="#">4-8</a>
Lucent Technologies FT-2000 ADR	<a href="#">4-9</a>
SVC Setup	<a href="#">4-9</a>
PVC Setup	<a href="#">4-10</a>
Verifying VC Setup	<a href="#">4-10</a>
Lucent Technologies DDM-2000 OC-12	<a href="#">4-11</a>
PVC Setup	<a href="#">4-11</a>
SVC Setup	<a href="#">4-11</a>
Verifying VC Setup	<a href="#">4-12</a>

---

# Contents

Lucent Technologies DDM-2000 OC-3	<a href="#">4-13</a>
PVC Setup	<a href="#">4-13</a>
SVC Setup	<a href="#">4-13</a>
Verifying VC Setup	<a href="#">4-13</a>
Lucent Technologies SLC-2000	<a href="#">4-14</a>
PVC Setup	<a href="#">4-14</a>
SVC Setup	<a href="#">4-14</a>
Verifying VC Setup	<a href="#">4-15</a>
Fujitsu Lightwave Multiplexing (FLM) network elements	<a href="#">4-16</a>
Getting Started	<a href="#">4-16</a>
General Setup	<a href="#">4-16</a>
PVC Setup	<a href="#">4-17</a>
SVC Setup	<a href="#">4-19</a>
User Login Setup	<a href="#">4-22</a>
■ OSI LAN Interface	<a href="#">4-24</a>
Overview	<a href="#">4-24</a>
SNC setup for OSI	<a href="#">4-24</a>
OSI setup for network elements	<a href="#">4-27</a>
Lucent Technologies DDM-2000 and SLC-2000 network elements	<a href="#">4-27</a>
Lucent Technologies FT-2000 network elements	<a href="#">4-30</a>
Fujitsu network elements	<a href="#">4-30</a>
Tellabs TITAN 5500 PF5 network elements	<a href="#">4-31</a>
■ TCP/IP-Based Communications	<a href="#">4-33</a>
Overview	<a href="#">4-33</a>
NCC setup	<a href="#">4-33</a>

---

## 5 System Administration

■ Overview	<a href="#">5-2</a>
Description	<a href="#">5-2</a>
■ Rebooting the System	<a href="#">5-3</a>
Overview	<a href="#">5-3</a>

---

# Contents

Bringing down the ITM SNC application	<a href="#">5-3</a>
Bringing up the ITM SNC application	<a href="#">5-3</a>
Rebooting the UNIX system and ITM SNC application using shutdown command	<a href="#">5-4</a>
■ Database Backup and Restore	<a href="#">5-5</a>
Overview	<a href="#">5-5</a>
Backing up the ITM SNC database	<a href="#">5-6</a>
Restoring the ITM SNC database	<a href="#">5-7</a>
Exporting the database	<a href="#">5-9</a>
Importing the database	<a href="#">5-10</a>
■ Redundant Operations	<a href="#">5-12</a>
Overview	<a href="#">5-12</a>
Operations and commands for redundant systems	<a href="#">5-12</a>

---

## 6 Troubleshooting

■ Overview	<a href="#">6-2</a>
Introduction	<a href="#">6-2</a>
Troubleshooting tools	<a href="#">6-3</a>
■ Network Management System Troubleshooting	<a href="#">6-5</a>
Network management system	
X.25 port definition (NMA)	<a href="#">6-5</a>
Network Management System	
X.25 Port Definition (NMA Link)	<a href="#">6-5</a>
Setting Up a Secure ASCII Alarm Interface (SAAI) Session	<a href="#">6-5</a>
Establishing an SAAI/NMA Session	<a href="#">6-6</a>
Securing ASCII Alarm Interface (SAAI)	
WIndow on Workstations	<a href="#">6-9</a>
Checking SAAI Lock Files	<a href="#">6-9</a>
Verifying SAAI Lock Files	<a href="#">6-10</a>
■ Investigating the ITM SNC Application	<a href="#">6-12</a>
APPSTAT	<a href="#">6-12</a>

---

# Contents

UP	<a href="#">6-14</a>
DN	<a href="#">6-16</a>
CMTOOL	<a href="#">6-16</a>
GUI_PROBE	<a href="#">6-18</a>
■ Investigating Informix	<a href="#">6-20</a>
Overview	<a href="#">6-20</a>
Utilities	<a href="#">6-20</a>
Informix Software Version	<a href="#">6-20</a>
Database Locks	<a href="#">6-20</a>
Database Space Usage	<a href="#">6-21</a>
Error Messages	<a href="#">6-22</a>
■ Investigating Data Communications Problems	<a href="#">6-23</a>
Overview	<a href="#">6-23</a>
X.25 Utilities	<a href="#">6-23</a>
Checking Level 2 Status of X.25 Network Connections	<a href="#">6-23</a>
Checking X.25 Level 3 Communication Status	<a href="#">6-24</a>
X.25 Virtual Channel Status	<a href="#">6-25</a>
X.25 Virtual Channel Non-Data Packet Statistics	<a href="#">6-26</a>
X.25 Virtual Channel Data Counters	<a href="#">6-27</a>
X.25 Log Files	<a href="#">6-29</a>
Resetting an X.25 MUX Port	<a href="#">6-31</a>
Restarting X.25 Processes	<a href="#">6-32</a>
Deactivating and Reactivating NEs	<a href="#">6-33</a>
Testing Communication to Network Elements	<a href="#">6-33</a>
GNEVCINFO	<a href="#">6-34</a>
PVCTEST	<a href="#">6-35</a>
SVCTEST	<a href="#">6-37</a>
OSI troubleshooting	<a href="#">6-40</a>
OSIOPU	<a href="#">6-40</a>
■ Testing LAN Connectivity	<a href="#">6-42</a>
Utilities	<a href="#">6-42</a>
Verifying IP Addresses and Names	<a href="#">6-42</a>
Testing Connectivity	<a href="#">6-42</a>
Testing Twisted-Pair Wiring	<a href="#">6-43</a>
Testing Stations Connected Via Coaxial Cable	<a href="#">6-43</a>
■ SNC/NM Interface Troubleshooting	<a href="#">6-44</a>

---

# Contents

Overview	<a href="#">6-44</a>
TL1 northbound interface troubleshooting	<a href="#">6-44</a>
GUI-to-GUI interface setup	<a href="#">6-45</a>
Configuration File	<a href="#">6-45</a>
Debugging Configuration Parameter	<a href="#">6-45</a>
Idle Time Out Configuration Parameter	<a href="#">6-45</a>
Release Number/GUI Directory Mappings	<a href="#">6-46</a>
User Name and Password Configuration Parameters	<a href="#">6-46</a>
NM Software Configuration	<a href="#">6-46</a>
SNC R9 and SNC R10.0.1 Cut-through Inter-operability	<a href="#">6-47</a>
GUI-to-GUI interface troubleshooting	<a href="#">6-47</a>

---

<b>GL</b>	<b>Glossary</b>	<a href="#">GL-1</a>
-----------	-----------------	----------------------

---

<b>IN</b>	<b>Index</b>	<a href="#">IN-1</a>
-----------	--------------	----------------------

---



# Contents

---

# About This Document

---

## Overview

---

**Purpose** This document provides the system administrator with application information for the installation, turn-up and configuration of the Integrated Transport Management SubNetwork Controller (ITM SNC). The system administrator should also understand the user features described in the *ITM SNC User Guide*. The information in this manual only describes system operation, administration, and maintenance tasks.

---

**Intended audience** The manual is intended primarily for use by the system administrator or operations personnel responsible for the installation and administration of ITM SNC. The user should have thorough knowledge of the UNIX<sup>®</sup> operating system and should be familiar with administering computers that run the UNIX operating system and the HP-UX<sup>®</sup> operating system. It is also helpful to have a knowledge of X.25 and Local Area Networks (LANs) for installation and administration of the system.

---

**Chapter summary** This document is organized by chapter and covers the following:

- **Chapter 1. Introduction** provides an overview of the system.
- **Chapter 2. System Requirements** describes the hardware and software requirements necessary to install and run the system.

- **Chapter 3. Installation** covers the procedures for implementing a new system installation.
  - **Chapter 4. Interface Setup** gives details for setting up the communication interfaces supported by the system.
  - **Chapter 5. System Administration** contains the procedures for performing administrative functions such as system startup and shutdown and database backup and restore.
  - **Chapter 6. Troubleshooting** offers techniques and tools used to pinpoint and resolve problems and test the system.
- 

## Conventions

This document uses the following conventions:

- The names of commands, text entered by the user, and selections made by the user are shown in the following typeface: **rlogin**
  - The names of directories, files, screens, and menu items are shown in the following typeface:  
*/path/filename*
  - Messages that appear on a screen are shown in the following typeface:  
Error message
  - Keyboard keys that you press to enter text or issue commands are shown as follows: 
- 

## Related information

The EMS family includes the following documents and training courses:

### Documents

- *ITM SNC User Guide (190-223-100)*
- *ITM SNC Operations, Administration & Maintenance Guide (190-223-101)*

The following document covers INFORMIX® database administration:

- *INFORMIX-OnLine Administrator's Guide (000-7106)*

The following documents provide information for the installation, configuration, and maintenance of ITM SNC hardware components:

- ITM SNC Host
  - *Hewlett-Packard® (HP®) 9000/800 Series Computer System Administration Tasks* (B3108-90005)
  - *HP 9000/800 Series Computers HP-UX Reference* (B2355-90033)
  - *HP 9000/800 Series Computers Installing and Updating HP-UX* (B3108-90006)
  - *HP 9000/800 Series Computers Installing Peripherals* (B3108-90004)

#### **Training Courses**

- *Integrated Transport Management SubNetwork Controller (ITM SNC) User Training (Course No. TR3510)*
- *Integrated Transport Management SubNetwork Controller (ITM SNC) System Administration Training (Course No. TR3511)*

---

#### **Customer comments**

This manual was developed by Customer Training and Information Products (CTIP). The CTIP organization welcomes your comments and a form is provided for this purpose. Please complete the form and fax it to Ken Zane at (732) 949-8415.

---



### We'd Like Your Opinion

We'd like your feedback on this document. Your comments can be of great value in helping us improve our documentation. When you have completed this form, please fax it to: (732) 949-8415 - Attention: Ken Zane.

Document Title: ***Integrated Transport Management SubNetwork Controller (ITM SNC) Operations, Administration, and Maintenance Guide, Release 11.0 Issue 2.0***

Document Number: ***190-223-103***

Publication Date: ***September 2000***

Please check the ways you feel we could improve this document:

- |  |   |
|--|---|
| <input type="checkbox"/> Improve the preface           | <input type="checkbox"/> Make it more concise/brief           |
| <input type="checkbox"/> Improve the table of contents | <input type="checkbox"/> Simplify the ordering information    |
| <input type="checkbox"/> Improve the organization      | <input type="checkbox"/> Add more detail                      |
| <input type="checkbox"/> Improve the index             | <input type="checkbox"/> Make it less technical               |
| <input type="checkbox"/> Include more figures          | <input type="checkbox"/> Add more/better quick reference aids |
| <input type="checkbox"/> Add more examples             | <input type="checkbox"/> Fonts                                |
|  | <input type="checkbox"/> Other                                |

Please provide details for the suggested improvement.

---

---

---

---

---

Please tell us what aspects of this document are most helpful or appealing to you or write any other comments below:

---

---

If we may contact you concerning your comments, please fill out the following:

Name: \_\_\_\_\_ Telephone \_\_\_\_\_

Company/Organization: \_\_\_\_\_

Date: \_\_\_\_\_

Address:

---

---

---



---

# Introduction

# 1

---

## Contents

---

■ <u>System Overview</u>	2
■ <u>Features</u>	3
■ <u>Hardware Architecture</u>	6
■ <u>Software Architecture</u>	13
■ <u>Supported Network Elements</u>	14
■ <u>System Interfaces</u>	15

---

## System Overview

---

### Description

Lucent Technologies' ITM SNC provides support for Synchronous Optical Network (SONET) network elements (NEs) such as Lucent Technologies' DDM-2000 OC-3 or FT-2000 ADR NEs. It provides a set of standard and value-added functions that increase the network manager's ability to manage a variety of NE types in a mixed multi-vendor environment. EMS uses the intelligence of the NEs to create an intelligent operations environment. It allows managers to see and control transmission equipment at the Element Management Level (EML), Network Management Level (NML), and Service Management Level (SML). EMS provides functions for fault, configuration, performance, and security management via a graphical user interface (GUI). It provides NE, port, cross-connection, and path provisioning, as well as flow-through from provisioning Operations Systems (OSs) to NEs.

---

### Capabilities

The system supports such Operations Inter-working (OI) features as Northbound and Southbound operations system (OS)/NE interfaces with the system acting as the TL1 GNE, an Intra-Office Local Area Network (IAO-LAN) interface as an alternate higher -speed communications path to NEs, and Software Management functions for NE version software. It is able to support communication multiplexing or concentration, to provide network security, and to record all database changes. It supports software management functions for NE version software. It also provides a TL1 cut-through capability, allowing the user to access an NE through a native command set.

---

### Year 2000 compliance

The system has been designed to comply with the Year 2000<sup>1</sup> initiative to ensure correct date presentation and date/time calculation processing for events that occur in the year 2000 and beyond, including data that is received by the system from the supported NEs.

---

1 ITM SNC Release 10.0.1 and UNIX Release 10.20 are Year 2000 compliant only when the required Year-2000 patch set (Y2K-1020S800) is installed.

## Features

---

### Overview

EMS provides a set of standard and value-added features used to administer the SONET NEs. These are grouped into the following categories:

- Fault Management
  - Performance Management
  - Configuration Management
  - Security Management
  - Log Management
  - NE Event Handler
  - Cut-Through Capability
- 

### Fault management

Fault Management monitors alarms and conditions in the subnetwork. The system receives autonomous alarm messages from network elements when alarm states are set or cleared. These alarm messages are processed and made available to the user through the GUI, or to other network surveillance systems. The system supports the following Fault Management tasks:

- Alarm status indication on the network map - for equipment, trail failures, and updates
  - Hierarchical alarm status indication at NE, bay, shelf, and circuit pack levels
  - Textual alarm summary report
  - Alarm provisioning at the NE level
  - Alarm provisioning at the EMS level
  - Alarm synchronization
  - Autonomous alarm handling
  - Alarm correlation
- 

### Performance management

The system collects Performance Monitoring (PM) data from NEs that have PM data collection activated. It stores collected PM data for a retention period set by the user (up to 45 days). The system allows the user to view unprocessed PM data, or the data can be exported to an off-line system for more sophisticated analysis and reporting purposes.

## **Configuration management**

The system has a Dynamic Network Operations (DNO) feature that retrieves the internal configurations of NEs and, for Lucent Technologies' NEs, external connectivity relationships. This feature enables the system to discover, without manual intervention, the topology of subnetworks consisting of Lucent Technologies' NEs.

The system provides flow-through provisioning between a network provisioning system, such as Operations System for Intelligent Network Elements (OPS/INE), and NEs. The GUI supports the following configuration management tasks:

### **Subnetwork Configuration Management**

- Network Map discovery/update/display
- Ring Map discovery/update/display
- Aggregate management/display

### **NE Configuration Management**

- Equipage discovery/update/display
- Equipment (bay, shelf, slot, port) provisioning and pre-provisioning
- Cross-connection provisioning/display
- Sync management
- Protection switch management
- Cross-connection roll
- Ring management

### **Software Management**

- Software download to NEs
- Software copy from one NE to another
- Software install (activate) on NE

---

## **Security management**

All users are required to have a login and password to communicate with the system. Command and Target Groups may be set up according to the type of tasks the users are performing such as maintenance, provisioning, or monitoring. The system administrator is responsible for defining the parameters of all Command and Target Groups.

ITM SNC provides two levels of security management:

- EMS security management
    - defines EMS users (user id and password)
    - partitions the network into user-defined target groups
    - defines command groups
    - assigns EMS user to target groups and command groups
  - NE security management
    - provides services to manage NE user id and password
- 

### **Log management**

Log Management provides services to various system modules including:

- Writing log messages to database tables
- Retrieving log messages from database tables
- Periodically purging old log messages from the database tables

These log messages are helpful for keeping track of information regarding system performance and actions. The information can be filtered to suit the user's purposes.

---

### **NE event handler**

The NE Event Handler process is a passive distributor of non-alarm autonomous messages emitted by the NEs. It registers with the Southbound interface for database change messages from TL1 NEs.

The main functions of the NE Event Handler (NEH) are the following:

- Receive non-alarm autonomous messages.
  - Distribute the received messages to the user.
  - Log by invoking the Log Manager.
- 

### **Cut-through capability**

In order for the user to execute NE TL1 commands that may not be explicitly supported, a cut-through capability is available. The NE commands are available over an X.25 or OSI interface. The system allows the user access only to the NEs and associated commands defined by the Target and Command Groups to which the user is assigned.

---

## Hardware Architecture

---

### Overview

ITM SNC consists of a Hewlett-Packard host processor, and Windows PC workstations, all connected via an 802.3 Ethernet Local Area Network (LAN), with the option to interface via a Wide Area Network (WAN).

For communications to the network element, a Packet Switched Network (PSN) is recommended for large, geographically dispersed configurations to concentrate access from ITM SNC to the SONET access NEs (X.25 GNEs or NEs with IAO LAN). The same PSN can also be used to access other Network Management systems or other OSs. Every ITM SNC installation requires data connections to the managed subnetwork: direct connections (for example, RS232), or network connections (X.25 PSN or OSI/LAN/WAN or OSI over TCP/IP).

The Southbound PSN from ITM SNC to the NEs must support an X.25/TL1 interface and/or an OSI/LAN interface. Additionally, Southbound communications may be implemented using OSI over TCP/IP via a Network Communications Controller (NCC). The Northbound PSN from ITM SNC to other OSs can either be X.25/TL1, TCP/IP/TL1, or asynchronous/TL1, as described in the System Interfaces section.

---

### Host platform

The system hardware architecture consists of two main components:

- HP 9000/800 series server running HP-UX version 10.20 (April 1999) with associated peripherals (console, terminals, and printers)
- PC running Windows NT<sup>®</sup> 4.0 (Service Pack 4)
- or
- Sun Solaris workstation Version 2.6 or 2.7.



**NOTE:**

The configuration of the host is based on the number of equivalent NEs supported by the system.

---

### Server

The host is an HP 9000/800 K-series server running HP-UX version 10.20. This is the main hardware platform on which most application software is executed.

---

### **System console**

The system console terminal is connected to the host and is used by the system administrator to enter HP-UX commands and to receive replies and application output.

---

### **System GUI PC (Windows NT workstation)**

The recommended platform for the Java GUI client is a personal computer running Windows NT 4.0 with Service Pack 4. The Java GUI software is installed on the PC as a standalone application. Transaction requests are issued by the GUI software to the EMS host. The host returns responses associated with these transactions back to the PC. The interface to the PC is via an 802.3 LAN link. The GUI application messages and GUI cut-through data traffic are transported using this interface.

---

### **System redundancy**

The EMS system redundancy feature provides multiple levels of application and host redundancy for backup support and disaster recovery in the event of failure. The feature includes four redundancy configurations:

- host redundancy
- local redundancy
- geographic redundancy
- dual redundancy

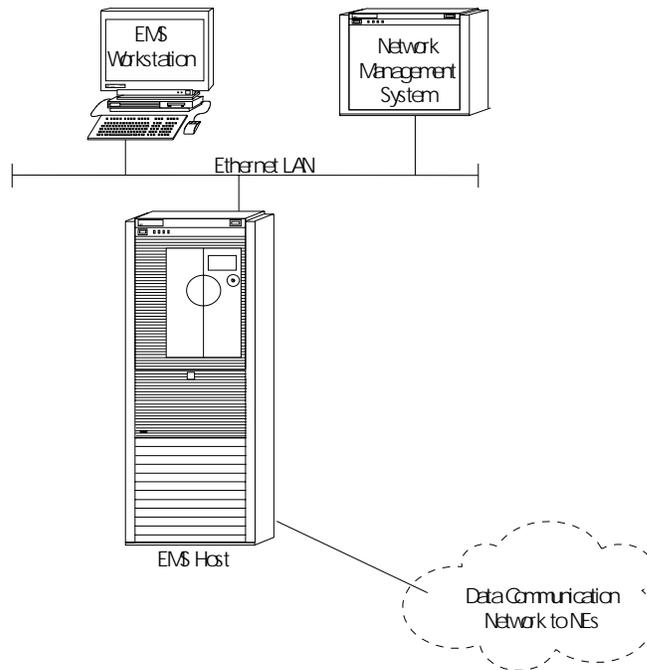


**NOTE:**

As of ITM SNC Release 10.0.1, only the K460 and K580 hosts have the I/O capacity to support the redundancy hardware configurations.

### **Host Redundancy**

Host redundancy provides component redundancy within a single host where there is no backup host available (Figure 1-1). Recovery relies on switching control to another resource on the same host such as a backup LAN card or mirrored disk.



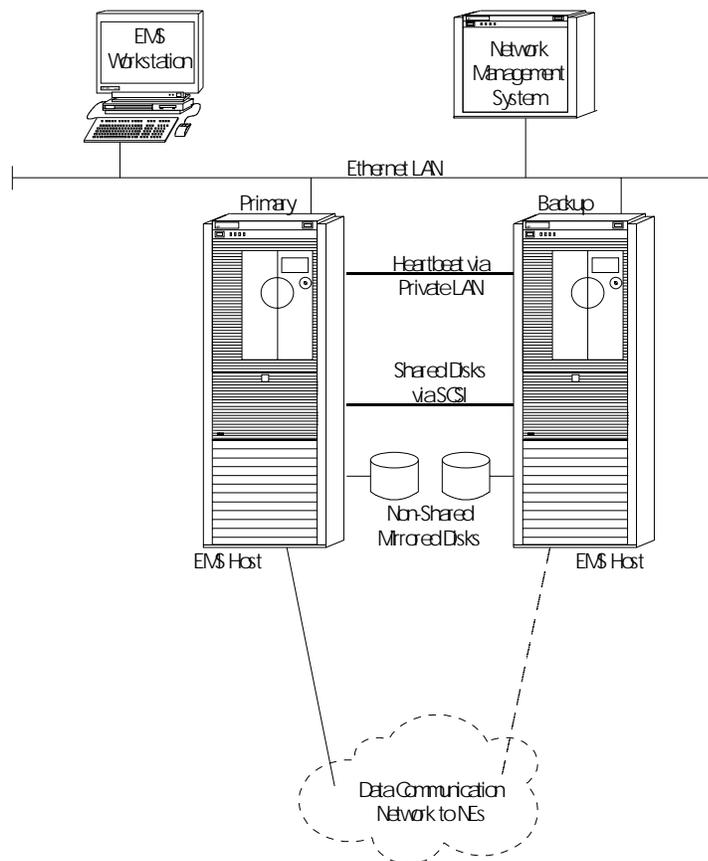
---

**Figure 1-1. EMS Basic Host Redundancy Configuration**

In the event of a hardware failure, the network interface card on the system application continues to function without user intervention. Customers not wishing to deploy a dedicated backup processor may still use this configuration to increase the reliability of the Host without incurring significant hardware costs.

### **Local Redundancy**

Local redundancy employs two similarly equipped hosts located in the same building (Figure 1-2). Each host is configured with redundant hardware components. Should the primary host fail, the backup host is activated automatically without user intervention.

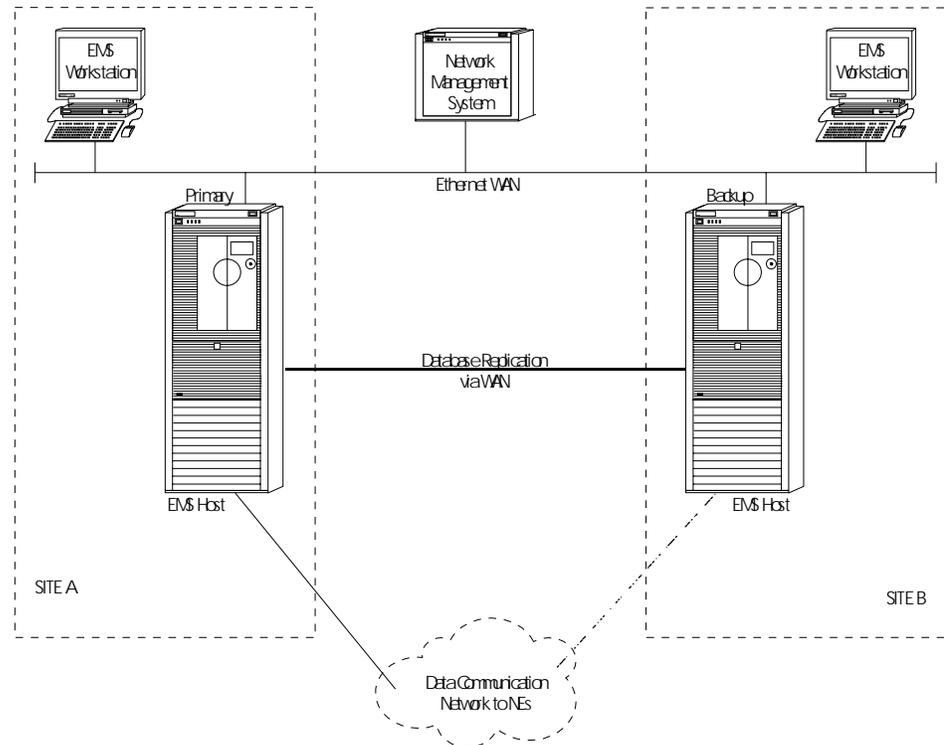


**Figure 1-2. EMS Local Redundancy Configuration**

Under normal operating conditions, the ITM SNC Host is in service (or “active”) on the primary host monitoring all network elements in the database. The backup host exists in a passive (or “standby”) mode with the ITM SNC application running in a “read only” mode. Although the “standby” host is logged into all network elements, it does not initiate any event to the network or react to any notifications from the network. Database synchronization is handled using Informix Enterprise Replication, FTP file transfer, and event forwarding from the “active” host. In the event of a primary host failure, control is automatically switched from the primary to the backup host, changing the ITM SNC application from “standby” to “active” service without user intervention. Once the primary host failure is repaired, manual intervention is required to synchronize the database and switch control back to the primary host.

## Geographic Redundancy

Geographic redundancy employs two similarly equipped hosts located in different geographical locations (e.g., Atlanta, GA, and Denver, CO (Figure 1-3)). Each host is configured with redundant hardware components, and resides on a TCP/IP WAN segment. Data replication and event forwarding via WAN are used to maintain ITM SNC database and UNIX file system synchronization.



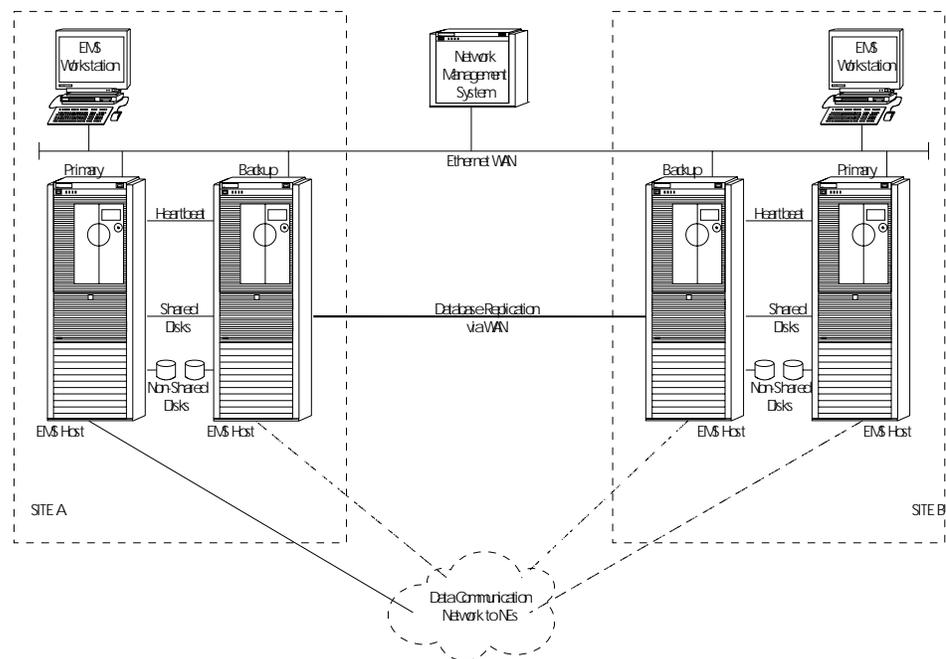
**Figure 1-3. EMS Geographic Redundancy Configuration**

Under normal operating conditions, the ITM SNC application is in service (or “active”) on the primary host monitoring all network elements in the database. The backup host exists in a passive (or “standby”) mode with the ITM SNC application running in a “read only” mode. Although the “standby” host is logged into all networks, it does not initiate any event to the network or react to any notification from the network. Database synchronization is handled using Informix Enterprise Replication, FTP file transfer, and event forwarding from the “active” host. In the event of a primary host failure, control can be switched from the primary to the backup host changing the ITM SNC application from “standby” to “active” service.

Unlike local redundancy, which is automated, geographic redundancy requires an external command to invoke a switch over. This external command can be issued via a UNIX command line by the ITM SNC system administrator, or by association from a Network Management System. Once the primary host failure is repaired, manual intervention is required to synchronize the database and switch control back to the primary host.

## Dual Redundancy

In dual redundancy, both local and geographic strategies are combined to provide an additional level of reliability. As shown in Figure 1-4, both Site A and B have two hosts that can be employed to monitor the network



**Figure 1-4. EMS Dual Redundancy Configuration**

The following redundancies are implemented using the architecture shown in Figure 1-4.

- Local redundancy is implemented at Site A identifying a primary and backup host. Both hosts are brought on-line (one active, one standby) as described in local redundancy.
- Local redundancy is implemented at Site B identifying a primary and backup host. Both hosts are initially left in a “down” state, however, with neither running the ITM SNC application.
- Geographic redundancy is implemented to designate the primary host at Site B as the backup host to the primary host at Site A. The primary host at Site B is then brought on-line in “standby” mode as described in geographic redundancy. Thus, the primary host at Site A replicates its database to both the backup host at Site A and the primary host at Site B, keeping all three synchronized.

In the event of a primary host failure at Site A, control automatically switches to the backup host at Site A (e.g., local redundancy). In addition, the backup host at Site A now begins replicating its database to the primary host in Site B to maintain synchronization (e.g., geographic redundancy). At this point, the user has two options:

1. If the expected time to repair the failed host at Site A is short, the system can be run in geographic redundancy mode until the failed host is repaired.
2. If the expected time to repair the failed host at Site A is lengthy, the backup host at Site B can be brought on-line in “standby” mode and synchronized with the active host at Site A.

In the event there is a complete failure of Site A (both primary and backup hosts), the primary host at Site B can be “activated” and a local redundancy configuration at Site B can be used.

Once the affected site is repaired, a manual procedure must be used to synchronize the primary host at Site A. Only then can database replication be enabled at Site B to fully synchronize the primary host at Site A. Once fully synchronized, a manual switch over must be initiated to switch control back to the primary host at Site A and re-enable dual redundancy.

---

## Software Architecture

---

### Overview

The software architecture can be divided into the following major subsystems:

- Configuration Management
  - Fault Management
  - NE Event Handler (NEH)
  - EMS Security Management
  - Northbound Management Interface
    - X.25 and TCP/IP protocol layer (CS NorthBound)
    - OSI and TCP/IP protocol layer
    - TL1 Handler
  - Southbound Management Interface
    - X.25-based protocol layer
    - OSI-based protocol layer
    - OSI over TCP/IP-based protocol layer
    - TL1 Manager
    - Connection Manager
    - Gateway process
  - Performance Management
  - Software Management
  - Log Management
  - Operation, Administration, and Maintenance
    - TL1-based NE data backup/restore
    - FTAM-based NE data backup/restore
    - Log and trace
    - Scheduler
  - JAVA-based GUI
-

## Supported Network Elements

### Overview

ITM SNC R11.0 provides element management support for the following NEs and their software releases. The information is the best available at the time of publication of this document and is subject to change based on the availability of the NE releases. New NE releases supported by ITM SNC R11.0 are shown in **bold**. All NEs have full support unless otherwise noted.

**Table 1-1. Network Elements Supported by ITM SNC R11.0**

Managed NEs	Supported Releases
<b><i>Lucent Technologies</i></b>	
DDM-2000 FiberReach	2.0, 2.1, 2.2, 3.0, 3.1, <b>4.0</b>
DM-2000 OC-3	6.2, 7.0, 7.1, 7.2, 8.1, 11.0, 11.1, 13.0, 13.5, 15.0
DDM-2000 OC-12	2.3, 3.1, 5.1, 5.2, 7.0
FT-2000 ADR	5.0, 6.0, 7.0, 7.1, 7.2, 8.1, 9.0, 9.1
SLC-2000 DLC	3.2, 3.3, 4.1, 4.2, 4.4, 4.5, 4.6, 4.6.1
OLS 40G	2.0, 2.1, 3.0, 3.3
FT-2000 LCT	2.0, 3.0, 4.0
<b><i>Fujitsu</i></b>	
FLM 150	9.1R, 10.0R, 10.0S, 11.0R, 11.0S, 12.0R, 12.0S, 14.2S, 15.1S
FLM 150+	9.1R, 10.0R, 10.0S, 11.0R, 11.0S, 12.0R, 12.0S, 14.2S, 15.1S
FLM 600	9.1R, 10.0R, 10.0S, 11.0R, 11.0S, 12.0R, 12.0S, 14.2S, 15.1S
FLM 2400	8.2R, 9.0R, 9.0S, 9.3S, 10.3S, 14.2S, 15.1S
FLM 2400 BR	9.0BR, 9.0BS, 10.2BS, 14.2BS, 15.1BS
FLM 6	6L
<b><i>Tellabs</i></b>	
Titan 5500 <sup>1</sup>	5.0

1. The Tellabs Titan 5500 is a DCS. ITM SNC which is an EMS for ADMs, does not provide comprehensive management capabilities for it. ITM SNC management is limited to TL1 cut-through access. However, because the Titan 5500 has an IAO LAN interface and supports operations interworking with the Lucent Technologies and Fujitsu ADMs, it can provide data communications access to those NEs. Thus, in addition to TL1 cut-through access, ITM SNC supports automatic network discovery for Titan 5500 NEs, and they do appear on the ITM SNC Network Map with their connectivity to other (managed) NEs.

## System Interfaces

---

### Overview

ITM SNC interfaces can be categorized as follows:

- Southbound interfaces are from the NEs to ITM SNC.
- Northbound interfaces are from ITM SNC to another OS, such as a network management system.

The ITM Southbound communications interface supports TL1 over short stack X.25 and TL1 over the seven-layer OSI LAN and OSI over TCP/IP using the NCC as a transport bridge. The Northbound communication provides access to NEs for other OSs, supporting security and also gateway functions for NEs communicating with ITM SNC in the IAO-LAN environment.

---

### Southbound interface

The ITM SNC Southbound interface contains the required functionality to connect to the NEs, to manage these connections, and to forward and receive the messages between the NEs and the MFA, for all supported communication protocols.

#### Connection Manager Process

The Connection Manager (CM) process centralizes the functions of sending, receiving, routing, and processing the connections needed for responses and autonomous messages going in, and coming from, the CMISE and TL1 Southbound subsystems. CM handles the following functions:

- At start-up, load external configurative parameters from a configuration file.
- Create and terminate associations to all NEs.
- Perform association requests in a staggered manner to minimize the impact of the connection processes on the network.
- Implement association recovery mechanisms.
- Receive connection-related indication messages from TL1 and CMISE Southbound subsystems, update association status in memory, and forward notifications to MFA.
- Create/modify/delete NEs, store and forward related information.
- Send notification to ITM SNC for any incorrect NE types.

#### TL1 Southbound

TL1 Southbound is supported by the TL1-Manager process, which is responsible for command/response handling.

ITM SNC supports concurrent X.25 OSI-based and OSI over TCP/IP communications with NEs. Depending on the NE types, the communications can be either via X.25 or through OSI-LAN (but not both at the same time, to the same subnetwork).

**Table 1-2. Southbound Interface Protocols**

Network Element Type	Interface	Example
Non IAIO-LAN Capable NE	X.25/TL1	Lucent Technologies FT-2000 LCT
IAIO-LAN Capable NE	OSI/LAN/TL1	Lucent DDM-2000 OC-3 Rel.13.0 Fujitsu FLM 150 Rel.11.0S
IAIO-LAN Capable NE	OSI over TCP/IP using NCC	Lucent DDM-2000 OC-3 Rel 13.0 Lucent DDM-2000 OC-12 Rel 7.0

### X.25-Based Interface

The ITM SNC supports a TL1 over X.25 Southbound interface that takes advantage of the Gateway NE (GNE) function of the NEs to provide the protocol conversion from TL1 over an X.25 short stack to encapsulated TL1 over the seven-layer OSI stack using the SONET DCC. ITM SNC supports multiple X.25 Virtual Circuits (VCs) to the GNE with various options for which VCs are used for which messages. The GNE maps its OSI connections to each of the subtending NEs so that they use the same VCs for the same functions as are used for the GNE. For example, if one VC is used for command/response messages to the GNE and another VC is used for autonomous messages from the GNE, those same VCs are used for the same messages for all the other subtending NEs. Although ITM SNC supports direct X.25 connections to the GNEs, generally connections are through a PSN. The customer chooses and is responsible for the type of link concentration equipment which forms the X.25 Packet Switched Network (PSN) for connecting ITM SNC to the GNEs.

### OSI LAN-Based Interface

ITM SNC supports an OSI LAN interface to the NEs as follows: DDM-2000 OC-3 beginning with R13.0; DDM-2000 OC-12 beginning with R7.0; FT-2000 ADR beginning with R8.0; DDM-2000 FiberReach beginning with R3.0; TITAN 5500 FP5.0; and FLM NEs with 'S' series releases (for example, FLM 150 Release 11.0S). This feature is based on the standard seven-layer OSI stack as specified in Telcordia's GR-253-CORE document. In this configuration ITM SNC directly establishes OSI connections between itself and each managed NE (analogous to the OSI connections between the GNE and each managed NE in the X.25 configuration). At least one NE in the subnetwork must have an IAIO LAN interface, to serve as a physical gateway between OSI over the LAN and OSI over

the DCC. The OSI LAN reduces performance bottlenecks by providing faster communications between ITM SNC and NEs, making possible functions such as remote software download.

### **OSI Over TCP/IP-Based Interface**

ITM SNC supports OSI connections with NEs over a TCP/IP backbone network. In OSI over TCP/IP communications, a Network Communication Controller (NCC) device is required to perform OSI protocol conversion, as a transport bridge, for messages/responses handled to/from the EMS and the NEs. At least one NE in the subnetwork must serve as the physical gateway between OSI over TCP/IP and OSI over the DCC. These NEs must be DDM-2000 OC-3 Release 13.0 or later, DDM-2000 OC-12 Release 7.0 or later.

---

## **Northbound interface**

The Element Management System Northbound Q3 interface provides an interface between a TMN Network Management System and this Element Management System. Within the TMN architecture, interactions between a manager and an agent occur through a Q3 interface. The Q3 interface uses OSI management protocols (CMISE and CMIP) to allow the manager and agent to exchange management operations and notifications related to a set of managed objectives. The system performs the agent role in the Northbound Interface. This Q3 interface allows the system to interact with OSI/CMISE TMN Operations Systems, based on a standardized industry model.

### **TL1 Northbound QA Architecture**

The Northbound Q-Adaptor is partitioned into the following major models (these modules correspond to the major functional areas of the Q-Adaptor):

- Communication Manager
- CMISE Message Handler
- Object Manager
- MFA API Message Handler
- Gateway Server
- OAM Server

A Northbound interface can be categorized as a Network Management System (NMS) such as ITM NM. NMS is responsible for managing the network or a portion of the network.

**Table 1-3. Northbound Interface Protocols**

<b>Operations System Type</b>	<b>Interface</b>	<b>Example</b>
Provisioning	X.25/TL1 or TCP/IP/TL1 or Asynchronous/TL1	OPS/NE
Fault	X.25/TL1 or TCP/IP/TL1 or Asynchronous/TL1	NMA-F
Network Management	TCP/IP/TMAG proprietary protocol	ITM NM
Service Management	X.25/TL1 or TCP/IP/TL1 or Asynchronous/TL1	ITM CNC

### Provisioning TL1 Interface

ITM SNC provides a TL1 interface to provisioning OSs (for example, Telcordia's OPS/INE), via asynchronous protocols, X.25 using either PVCs or SVCs, or via TCP/IP. This interface supports a flow-through of TL1 provisioning commands to the NE. Two main functions are supported on this interface:

- Security management, which includes password protected access to the NEs, and message screening based on the ITM SNC Command Group to which the OS is assigned.
- TL1 message routing, which includes the receipt of formatted provisioning messages from the OS and routing them to the appropriate NE, and the receipt of completion messages from the NE and forwarding them back to the originating OS. Also, any autonomous database change messages from the NE are forwarded to the OS, to enable database synchronization.

### Fault TL1 Interface

ITM SNC provides a TL1 interface to fault management OSs (for example, Telcordia's NMA-F), via asynchronous protocols, X.25 using either PVCs or SVCs, or via TCP/IP. Two main functions are supported on this interface:

- Security management, which includes password protected access to the NEs, and message screening based on the ITM SNC Command Group to which the OS is assigned.
- TL1 alarm, condition, and event (for example, TCAs) message forwarding, following any optional ITM SNC alarm filtering. For example, alarms can be aged, TCAs can be filtered using EPT; or all messages can be sent directly with no internal processing. ITM SNC also accepts fault management related TL1 messages from the OS (for example, retrieve alarms); routes them to the appropriate NE, and sends completion responses back to the originating OS.

### **Interface to ITM NM**

ITM SNC provides an interface to ITM NM that takes advantage of the synergy among Lucent Technologies' products to provide end-to-end management of SONET networks. This interface provides for Fault and Configuration Management, including the flow-through provisioning capability. The ITM NM - ITM SNC interface is continually enhanced, per new ITM SNC releases, to ensure support of new NE types and NE releases.

### **Customer Service Management TL1 Interface**

ITM products can be used in joint service provider and end customer network management environments, to support unbundled access and customer service management applications. This unbundling of shared services is achieved through the use of ITM SNC and the interfacing customer service management system, ITM CNC. The interface between them is the Secure Asynchronous Alarm Interface, which is TL1 over an asynchronous connection. ITM SNC is in the service provider's control center for monitoring equipment failures as well as for managing the entire SONET network. ITM CNC can be used to monitor an end customer's private circuits. It can also have interfaces at a customer's premises to allow them to monitor and control their private networks.

---



---

# System Requirements

# 2

---

## Contents

- Hardware Requirements 2
- Software Requirements 5

## Hardware Requirements

**Overview** ITM SNC runs on a scalable hardware platform to support small to large networks. The ITM SNC software release is independent of platform. The choice of platform is driven by the characteristics and needs of the customer's network.

**Host configuration** The ITM SNC required host is the HP 9000/800 K-series computer system running HP-UX version 10.20. The configuration of the host is based on the number of equivalent NEs supported by the system. The following system requirements vary based on the number of NEs being supported:

- Model of the computer
- Memory
- Disk drives
- SCSI
- X.25 circuit packs

The following table shows typical host server hardware configurations.

**Table 2-1. HP 9000 K-Series Configurations:**

HP9000 Hardware	Model K360/K380	Model K380/K460 with 2 CPUs	Model K460/K580 with 4 CPUs	Model K580 with 6 CPUs
Memory	768 MB	1024MB	1280 MB	2048MB
Swap Space	1536MB	2048MB	2560MB	2560MB
Disk Space w/o PM Data	27 GB (3X9GB)	45 GB (5X9GB)	54 GB (6X9GB)	54 GB (6X9GB)
Disk Space w/ PM Data	54GB (6X9GB)	99GB (11X9GB)	180GB (20X9GB)	180GB (20X9GB)
RS232 Ports	16	32	32	32
LAN (100BaseT)	2	3	3	3
SCSI Controller	2	3	4	4
System GUI PCs	20	30	30	30

**System GUI PC**

The GUI PC is a Pentium-based IBM-compatible PC running Microsoft Windows™ NT 4.0 with Service Pack 4. The GUI Client runs on the GUI PC, and transaction requests are issued by the GUI Client to the GUI Server running on the host. The minimal configuration of the GUI PC is shown in the following table.

**Table 2-2. GUI PC Minimal Hardware Configuration**

---

Processor	Pentium II/Pentium III
Processor Speed	400 MHz
L2 cache	512 KB
RAM	256 MB
Hard Disk	4 GB
CD-ROM Speed	24X
Floppy Drive	3.5"
Mouse	2-button Mouse
LAN	10/100 BaseT
Video RAM	8 MB
Operating System	Windows NT 4.0 with Service Pack 4
Monitor Viewable Image	19"
Monitor Resolution	1,024 x 768

 **NOTE:**  
If using NM, use NM specifications.

### **Sizing the system**

System sizing is a function of the capacity of the ITM SNC platforms and the load placed upon the platforms by the managed network. The load generated while managing the network depends on the numbers, types, and equipages of managed NEs, the manner in which the NEs are connected to ITM SNC, and your management operational profile.

Detailed sizing guidelines and a capacity estimation tool are available to configure ITM SNC systems to efficiently meet your needs. These detailed sizing guidelines use as input, information describing the network to be managed and your NE management operational profile. Load factors are applied based on the input to allow for differences in the size and complexity of the different NEs and your operational profile.

### **Capacity Affecting Network Element Parameters**

The following parameters have been identified as having the most impact to the overall EMS capacity:

- MFA Database size (number of records).
- Relative Activity (a factor that represents the relative degree of EMS activity required to manage a particular network element type under "normal" operating and load conditions.
- Number supported LAN associations.
- Configuration Factor.



**NOTE:**

See your Lucent Technologies' representative for details on sizing your system.

## Software Requirements

---

### Application components

The ITM SNC software architecture is platform-based on object-oriented design. The following table shows the software components required for ITM SNC R11.0:

**Table 2-3. ITM SNC R11.0 Application Components**

---

SNC Application	Release 11.0
Informix Dynamic Server	Release 7.31.uc2xc
BaseWorX <sup>®</sup>	Release 6.2
Orbix MT	Release 2.3
X.25/ACC	Release 2.40
ATOS	Release 2.6

---



---

# Installation

# 3

---

## Contents

---

■ <a href="#">Getting Started</a>	2
■ <a href="#">Installing the Host Computer Operating System</a>	3
■ <a href="#">HP-UX Configuration</a>	19
■ <a href="#">HP-UX Multi-User License Installation (Optional)</a>	35
■ <a href="#">HP-UX 100MB LAN Card Drivers Installation (Optional)</a>	41
■ <a href="#">HP-UX Patch Installation</a>	45
■ <a href="#">HP-UX X.25/ACC Software Installation</a>	48
■ <a href="#">ITM SNC Cold Start</a>	52
■ <a href="#">Informix DynamicServer, OrbixMT, and OrbixNames Installation</a>	61
■ <a href="#">ITM SNC Application Installation</a>	71
■ <a href="#">GUI Installation on Microsoft NT 4.0</a>	93
■ <a href="#">GUI Installation on Solaris Workstation</a>	100
■ <a href="#">UNIX Thin Client Installation</a>	104
■ <a href="#">NT Terminal Server Platform</a>	108

## Getting Started

---

### Overview

This chapter covers the procedures necessary for a new installation of an ITM SNC host. This is most commonly referred to as “Cold Starting.” This procedure is done only once, when the host is set up for the first time. The ITM SNC “Cold Start” file set contains software tools to set up a foundation and to configure and verify a new host to support the ITM SNC application. The “Cold Start” software includes logical volumes, file systems, logins, groups, and various support files not included in the SNC application.

It is assumed that the ITM SNC host and workstation hardware were obtained by the customer in one of the following ways:

- The ITM SNC host and workstation hardware was purchased from Lucent Technologies where Lucent was responsible for engineering, ordering, and delivering the hardware to the customer premise.
- The ITM SNC host and workstation configuration specifications were provided to the customer and the customer obtained the necessary hardware directly from the vendor.

ITM SNC has an interactive script-assisted procedure for first-time software installation and for subsequent upgrades. This script-based procedure minimizes the software installation and upgrade effort. The interactive and menu-driven scripts alert users when there are discrepancies and prompt for the appropriate actions to be taken (e.g., to backup the existing database prior to any upgrade).

---

### Before you begin

The following items are needed for the Cold Start installation:

- HP-UX 10.20 CD (April 1999)
- HP-UX 10.20 Multi-User License CD (optional)
- ITM SNC Cold Start CD
- ITM SNC Application
- GUI Client CD
- License numbers for:
  - UNIX multi-user license (optional)
  - Informix Dynamic Server and serial numbers
  - Orbix license
  - ATOS license

## Installing the Host Computer Operating System

### Installing HP-UX 10.20 (April 1999)

The following procedure is used for installing the HP-UX 10.20 (April 1999) operating system. The procedure takes approximately ninety minutes.



#### NOTE:

The screens shown in the following procedure may vary, depending upon the host machine.

#### Procedure: Installing HP-UX 10.20

1. Power on the computer.
2. Insert the **HP-UX Install and Hardware Extensions CD** into the CD-ROM drive. The processor boots from the first available device. To discontinue, press any key within ten seconds.

UNIX begins its boot-up process and you are prompted to interrupt the autoboot sequence.

3. When prompted, hit any key to abort the autoboot procedure.

Messages similar to the following are displayed:

```

Boot terminated.

----- Main Menu -----
Command                Description
-----                -
B0ot [PRI|ALT|<path>]   Boot from specified path
P0ath [PRI|ALT] [<path>] Display or modify a path
SEArch [DISplay|IPL] [<path>] Search for boot devices

C0nfiguration menu     Displays or sets boot values
I0nformation menu      Displays hardware information
SERvice menu           Displays service commands

DISplay                Redisplay the current menu
HElp [<menu>|<command>] Display help for menu or command
RESET                 Restart the system

-----
Main Menu: Enter command or menu > in memory

```

4. At the prompt, enter: **in memory**

This will instruct the computer to display internal memory information.

Messages similar to the following are displayed:

```

MEMORY STATUS TABLE

Carrier      Slot      Size(a+b)      Status
-----      ----      -
0            0a/b       512MB          Configured
0            1a/b       256MB          Configured

TOTAL                               768MB

<Press any key to continue>
    
```

5. Verify that the correct amount of memory is configured (in this example, 768MB has been configured).



**NOTE:**

The following table shows the amount of memory that needs to be configured for each server type:

Model	RAM (Megabytes)
K360/K380	768
K460/K580 with 2 CPUs	1024
K460/K580 with 4 CPUs	1280
K580 with 6 CPUs	2048

You may press the **Return** key and skip through the next two responses.

6. At the prompt, enter: **in bootinfo**

Messages similar to the following are displayed:

```

BOOT INFORMATION

Processor      Boot ID
-----      -
0              2
1              2

Autoboot:      ON
Autosearch:    OFF
Autostart      OFF
Fastboot:      OFF
    
```

```

Primary boot path:  10/0.6   (dec)
                   0a/0.6   (hex)
Alternate boot path: 10/12/5.0 (dec)
                   0a/0c/05.0 (hex)
Console path:       10/4/0.0  (dec)
                   0a/04/0.0  (hex)
Keyboard path:      10/12/7.0 (dec)
                   0a/0c/07.0 (hex)

LAN Station Address: 080009-d4a656

Wed Mar  5 17:36:02 GMT 1997   (19:97:03:05:17:36:02)

```

7. Verify that Autoboot is set to **ON**.
8. Verify that the Primary boot path is set to the first hard drive on the chain (in this example, **10/0.6**).
9. At the prompt, enter: **display**

Messages similar to the following are displayed:

```

----- Main Menu -----
Command                Description
-----
Boot [PRI|ALT|<path>]  Boot from specified path
Path [PRI|ALT|CON|KEY] [<path>] Display or modify a path
SEArch [Display|IPL] [<path>] Search for boot devices

Configuration menu     Displays or sets boot values
INformation menu       Displays hardware information
SERvice menu           Displays service commands

DIsplay                Redisplay the current menu
HElp [<menu>|<command>] Display help for menu or command
RESET                  Restart the system

-----
Main Menu: Enter command or menu >

```

10. At the prompt, enter: **search ipl**  
This instructs the computer to search for all bootable devices.  
Messages and a menu similar to the following example are displayed:

```

Searching for potential boot device(s)
This may take several minutes.

To discontinue search, press any key (termination may not be immediate).

  Path Number      Device Path          Device Type
-----
  P0                10/0.6              Random access media
                    IPL
  P1                10/4/8.0            LAN Module
  P2                10/12/5.0           Random access media
                    IPL
  P3                10/12/6.0            LAN Module

Main Menu: Enter command or menu >

```

The system needs to set its alternate boot path to the CD ROM drive.

There are two ways to find the address of the CD ROM drive:

- Look on the label that is on the inside of the front door on the host
- After the search IPL command completes, look for the line that has the Device Path reading SE SCSI.2

11. At the prompt, enter the appropriate device type (in this example, **path alt 10/12/5.0**)

The following message and menu prompt are displayed:

```

Alternate boot path: 10/12/5.0 (dec)
                   0a/0c/05.0 (hex)

Main Menu: Enter command or menu >

```

12. At the prompt, enter: **boot alt**

This instructs the computer to boot from the CD-ROM drive. The following message prompt is displayed:

```

Interact with IPL (Y or N)?>

```

13. At the prompt, enter: **N**

After a few seconds, a message similar to the following is displayed:

```
Booting...
Boot IO Dependent Code (IODC) revision 0

HARD Booted

ISL Revision A.00.38 Oct 26, 1994

ISL Booting hpux boot (;0):INSTALL
```

After approximately one minute, the following message is displayed:

```
Welcome to the HP-UX installation process!

Use the <tab> and/or arrow keys to navigate through the following menus
and use the <return> key to select an item.  If the menu items are not
clear, select the "Help" item for more information.

          [      Install HP-UX      ]
          [ Run a Recovery Shell    ]
          [  Cancel and Reboot     ]
          [  Advanced Options      ]

          [      Help      ]
```

14. At the prompt, select **Install HP-UX**.

After a few seconds, a message similar to the following is displayed:

```
If you plan to use a network software depot to load the operating
system, you will need to enable networking at this time.

Would you like to enable networking now?[y]
```

15. At the prompt, enter: **Y**



**NOTE:**

If using 100MB LAN cards for the local LAN, enter **N** at the above prompt. After installation, load 100MB drivers and use the `set_parms` command to finish configuring the SNC host.

After a few seconds, messages similar to the following are displayed. If there is more than one LAN card equipped in the host, messages similar to the following are displayed. Otherwise, you will see the second screen that follows.

```

LAN Interface Selection

More than one network interface was detected on the system. You
will need to select the interface to enable. Only one interface
can be enabled, and it must be the one connected to the network
that can be used in contacting the install and/or SD servers.

Use the <tab> and/or arrow keys to move to the desired LAN device
to enable, then press <Return>.

      H/W Path          Interface    Station Address
      -----
[ 10/4/8.1             lan0      0x080009d24ec9 ]
[ 10/12/6              lan1      0x080009adbc8e ]
    
```

In the above example, 10/4/8.1 is the address for the External LAN card, and 10/12/6 is the address for the Internal LAN card.

```

* Searching the network for a DHCP server to supply default networking
information....

      This could take up to 30 seconds if a DHCP server cannot be found. If
you wish to cancel the DHCP server search, you may press CTRL-C now.
    
```

After a few seconds, messages similar to the following are displayed:

```

HP-UX INSTALLATION UTILITY  --  NETWORK CONFIGURATION

                                This system's hostname:

Internet protocol address (eg. 15.2.56.1) of this host:

      Default gateway routing internet protocol address:

The subnet mask (eg. 255.255.248.0 or 0xfffff800):
      Is this networking information only temporary? [ No ]

[ OK ]                               [ Cancel ]                               [ Help ]
    
```

At the prompts, enter the **system name** and **IP address information**. Press the **Tab** key to navigate between fields. After all the fields have been populated, tab to **OK** and press the **Return** key.



**NOTE:**

The system name can be eight characters or less; it must begin with a lower case alphabetic character; the intermediate characters can be lower case alphabetic, digit, or an underscore (\_); the last character can be alphabetic or digit.

Messages similar to the following are displayed:

```

HP-UX Install Utility - Select System Root Disk

The install utility has discovered the following disks attached to your
system. You must select one disk to be your system root disk. When
configured, this disk will contain (at least) the boot area, a root file
system and primary swap space.

Hardware          Product          Size
Path              ID               (Megabytes [Mb])
-----
10/0.6.0          ST15150W        4095          ^
10/0.5.0          ST15150W        4095
10/0.4.0          ST15150W        4095
10/0.3.0          ST15150W        4095
10/0.2.0          ST15150W        4095
                                                         v
-----
[ OK ]                [ Cancel ]                [ Help ]
    
```

16. At the prompt, select disk **10/0.6.0**

Messages similar to the following are displayed:

```
HP-UX Install Utility - Select Whole-System Configuration
Choose one item upon which to base your system configuration. You will
have
a chance to modify that configuration.

Available Whole-System Configurations: (Scroll to see entire list.)

+-----+
| Standard LVM configuration                               ^
| LVM configuration with VxFS (Journaled file system)
|
+-----+

Whole-System Configuration Description:

+-----+
| Logical Volume Manager (LVM) provides a highly flexible configuration^
| that allows the disk to be partitioned into multiple volumes and also
| allows multiple disks to be combined to create larger logical disks.
| Volumes except for root (containing "/" file system)...
+-----+

[ OK ]                [ Cancel ]                [ Help ]
```

17. At the prompt, select **LVM configuration with VxFS**.

Messages similar to the following are displayed:

```

HP-UX Install Utility - View/Modify Basic Configuration

You may modify the following basic configuration parameters. Press OK to
save your changes.

Primary Swap Size          [ 512Mb  ->]
Secondary Swap Size        [ None    ->]
Software Selection         [ CDE Runtime Environment      ->]
Load ONC + Networking Enhancements [ Off  ->]
Software Language         [ English   ->]
Locale Setting            [ default (C)                ->]
File system file name length [ Long   ->]
/home Configuration       [ Minimal   ->]
How many disks in root group [ One     ->]
Make volatile dirs separate [ True    ->]
Create /export volume     [ False   ->]

-----
[ OK ]                      [ Cancel ]                      [ Help ]
    
```

This is where swap space is set up on the host. For our configuration, both primary and secondary swap spaces will be used. The following table shows the total Primary/Secondary Swap Size needed for each host machine.

<b>Model</b>	<b>Primary Swap Size (MB)</b>	<b>Secondary Swap Size (MB)</b>
K360/K380	768	768
K460/K580 with 2 CPUs	1280	
K460/K580 with 4 CPUs	1152	1152
K580 with 6 CPUs	1152	1152

Based on the model processor that you have, check the amount of swap space needed. The screen you are now on will not let you allocate more than 512 megabytes for each swap space. You will need to allocate the remainder in a later step.

18. Set the primary swap size to 512MB by tabbing to the field and pressing the **Return** key. Tab through the rest of the fields to **OK** and press the **Return** key.

Messages similar to the following are displayed:

```

HP-UX Install Utility - System Configuration
Any data on the following disks will be destroyed ... :
  Hardware Path      Product ID    Size (Mb)  Disk Use  Volume Group
+-----+-----+-----+-----+-----+
| 10/0.6.0          ST15150W     4095       LVM       vg00         ^
|
|
+-----+-----+-----+-----+-----+
- Unconfigured space from those disks: 2140 Mb

File systems and swap space to be created:
  Mount Directory    Size (Mb)  Usage    Disk Group
+-----+-----+-----+-----+-----+
| /                  84         HFS      vg00         ^
| /stand             48         HFS      vg00
| (swap)             512        swap     vg00
| (swap)             512        swap     vg00
| /home              20         HFS      vg00         v
+-----+-----+-----+-----+-----+
For more advanced configuration options... [ Modify Disk Parameters... ]
                                           [ Modify FS Parameters...   ]

[ OK ]                               [ Cancel ]                           [ Help ]

```

19. Press the **Tab** key until **Modify FS Parameters...** is highlighted, then press the **Return** key.

Messages similar to the following are displayed:

```

HP-UX Install Utility - Configure File Systems

To add, enter data and select 'Add'. To modify/remove, place cursor on
list
item. To modify, enter data and select 'Modify'. To remove, select
'Remove'.
+-----+
| Mount                Size  Volume  Disk                |
| Directory            (Mb)  Usage   Group              |
+-----+-----+-----+-----+
| | /                  84    HFS     vg00                ^ |
| | /stand             48    HFS     vg00                |
| | (swap)             512   swap    vg00                |
| | (swap)             512   swap    vg00                v |
+-----+-----+-----+-----+
| Disk Group:          [ vg00   ->]  Information for:vg00 |
| Volume Usage:        [ HFS    ->]  - Space available: 214Mb |
| Mount Directory:    /                - LVM physical extent size: 4 Mb |
| Size (Mb):          84                |
|
| [ Add  ]                [ Modify ]                [ Remove ] |
+-----+-----+-----+-----+
| [ Modify Logical Volume Parameters... ] [ Modify File System Parters... ] |
+-----+-----+-----+-----+
| [ OK  ]                [ Cancel ]                [ Help ] |

```

20. Use the arrow keys to move up and down the list of file systems. To change the size of a file system, highlight it and press the **Tab** key until the cursor is on the Size (Mb): field.
21. Enter the new size for the file system and press the **Tab** key until **Modify** is highlighted. Press the **Return** key.
22. Repeat the previous steps to configure the file system sizes, as shown in Table 3-1 and Table 3-2 immediately following this procedure for these file systems:  
*/, /stand, /opt, /var, /usr, /tmp, /home, (swap1), and (swap2).*
23. When finished, tab to **OK** and press the **Return** key.

**NOTE:**

If this system has already been loaded with UNIX, you will see a prompt indicating there may be an HP-UX system already loaded on the disk. You may continue.

```
HP-UX Install Utility - Messages Dialog

-----
Before continuing, you must address any errors listed below.
You may choose to continue in the presence of warnings or
notes. (You may have to scroll to see the entire list.)

WARNING: The disk at: 10/0.6.0 (ST15150W) appears to contain a
file system and boot area. Continuing the installation will
destroy any existing data on this disk.

-----
[ Continue... ]      [ Modify Configuration... ]
```

**24. Select Continue...**

The following prompt is displayed:

```
HP-UX Install Utility - Enter SD-UX swinstall information

The SD-UX software distribution utility, swinstall, will actually load the
HP-UX software on your system. (This will take place after the disks and
file systems are configured.)

The software selections you have already specified should be sufficient,
but you might want to interact with SD-UX swinstall to view or modify the
software selections.

Do you want to interact with SD-UX swinstall? [ No ->]

-----
[ OK ]                [ Cancel ]                [ Help ]
```

25. At the interact with SD-UX swinstall, select **No**.
26. Select **OK**.

The following messages are displayed, indicating that file systems are being created:

```
* Starting system configuration...
* Creating LVM physical volume: /dev/rdisk/c0t6d0 (10/0.6.0)
* Creating volume group: vg00
* Creating logical volume: vg00/lvol1 (/stand)
* Extending logical volume: vg00/lvol1 (/stand)
* Creating logical volume: vg00/lvol2 (swap)
* Extending logical volume: vg00/lvol2 (swap)
* Creating logical volume: vg00/lvol3 (/)
* Extending logical volume: vg00/lvol3 (/)
* Creating logical volume: vg00/lvol4 (swap)
* Creating logical volume: vg00/lvol5 (/home)
* Creating logical volume: vg00/lvol6 (/opt)
* Creating logical volume: vg00/lvol7 (/tmp)
* Creating logical volume: vg00/lvol8 (/usr)
* Creating logical volume: vg00/lvol9 (/var)
* Making HFS filesystem for: /, (/dev/vg00/rlvol3)
* Making HFS filesystem for: /stand, (/dev/vg00/rlvol11)
* Making HFS filesystem for: /home, (/dev/vg00/rlvol5)
* Making HFS filesystem for: /opt, (/dev/vg00/rlvol6)
* Making HFS filesystem for: /tmp, (/dev/vg00/rlvol7)
```

Once the initial file systems are built, the HP-UX installation automatically continues.

The Core OS installation should take approximately thirty minutes to complete.

---

**Disk space partitions**

The following tables show required disk space partitions.

**Table 3-1. Disk Partitions for 9GB-based Systems with PM Support**

Disk No. (Size)	Mount Point	K360/K380	K380/K580 (2 CPUs)	K580 (4 CPUs/6CPUs)
		Allocated Space	Allocated Space	Allocated Space
VG#0 (9GB)	Swap1	768MB*2	1024MB*2	2560MB
	/	100MB	100MB	100MB
	/stand	100MB	100MB	100MB
	/opt	1024MB	1024MB	1024MB
	/var	1024MB	1024MB	1024MB
	/usr	512MB	512MB	512MB
	/home	100MB	100MB	100MB
	/tmp	512MB	512MB	512MB
	(Total Used)	3GB	3.3GB	3.5GB
	dbspace	dbspe1_1G	dbspe1_1G	dbspe1_1G
VG#1 (9GB)	/snc	6GB	6GB	6GB
	/tools	600MB	600MB	600MB
	/reports	1.8GB	1.8GB	1.8GB
VG#2 (9GB)	dbspace	dbsp1_1G	dbsp1_1G	dbsp1_1G
	pmspace	pmsp{1,3}_2G	pmsp{1,3}_2G	pmsp{1,3}_2G
VG#3 (9GB)	Swap2			
	dbspace	dbsp2_1G	dbsp2_1G	dbsp2_1G
	dbspace	dbsp3_1G		
	pmspace	pmsp{4,6}_2G	pmsp{4,6}_2G	pmsp{4,6}_2G
VG#4 (9GB)	dbspace		dbsp3_1G	dbsp3_1G
	dbspace		dbspe2_2G	dbspe2_2G
	pmspace	pmsp{7,8}_2G	pmsp{7,8}_2G	pmsp{7,8}_2G
	pmspace	pmsp{9,10}_2G		
VG#5 (9GB)	/data	4GB		
	dbspace		dbsp4_1G	dbsp4_1G
	dbspace		dbsp5_2G	dbspe3_2G
	pmspace	pmsp{11,12}_2G	pmsp{9,10}_2G	pmsp{9,10}_2G
VG#6 (9GB)	dbspace			dbsp5_2G
	pmspace		pmsp{11,14}_2G	pmsp{11,12}_2G
VG#7 (9GB)	pmspace		pmsp{15,18}_2G	pmsp{13,16}_2G
VG#8 (9GB)	pmspace		pmsp{19,22}_2G	pmsp{17,20}_2G

Disk No. (Size)	Mount Point	K360/K380	K380/K580 (2 CPUs)	K580 (4 CPUs/6CPUs)
		Allocated Space	Allocated Space	Allocated Space
VG#9(9GB)	pmspace		pmsp{23,26}_2G	pmsp{21,24}_2G
VG#10 (9GB)	pmspace		pmsp{27,28}_2G	pmsp{25,28}_2G
	/data		4GB	
VG#11 (9GB)	pmspace			pmsp{29,32}_2G
VG#12 (9GB)	pmspace			pmsp{33,36}_2G
VG#13 (9GB)	pmspace			pmsp{37,40}_2G
VG#14 (9GB)	pmspace			pmsp{41,44}_2G
VG#15 (9GB)	pmspace			pmsp{45,48}_2G
VG#16 (9GB)	pmspace			pmsp{49,52}_2G
VG#17 (9GB)	pmspace			pmsp{53,56}_2G
VG#18 (9GB)	pmspace			pmsp{57,60}_2G
VG#19 (9GB)	/data			4GB
	/var/opt/omni			4GB

**Table 3-2. Disk Partitions for 9GB-based Systems without PM Support**

Disk No. (Size)	Mount Point	K360/K380	K380/K580 (2 CPUs)	K580 (4 CPUs/6CPUs)
		Allocated Space	Allocated Space	Allocated Space
VG#0 (9GB)	Swap1	768MB*2	1024MB*2	2560MB*2
	/	100MB	100MB	100MB
	/stand	100MB	100MB	100MB
	/opt	1024MB	1024MB	1024MB
	/var	1024MB	1024MB	1024MB
	/usr	512MB	512MB	512MB
	/home	100MB	100MB	100MB
	/tmp	512MB	512MB	512MB
	(Total Used)	4.5GB	4.5GB	5GB
	/reports	2GB	2GB	2GB
	dbspace	dbsp3_1G		
VG#1 (9GB)	swap2	6GB	6GB	6GB
	/snc	600MB	600MB	600MB
	/tools	dbsp2_1G	dbsp3_1G	dbsp3_1G
	dbspace			
VG#2 (9GB)	dbspace	dbsp1_1G	dbsp1_1G	dbsp1_1G
	pmospace	pmsp{1-2}_2G	pmsp{1}_2G	pmsp{1}_2G
	dbspace	dbspe_1G	dbspe_1G	dbspe_1G
	/data	2GB	4GB	4GB
VG#3 (9GB)	dbspace		dbsp2_1G	dbsp2_1G
	pmospace		pmsp{2}_2G	pmsp{2}_2G
VG#4 (9GB)	dbspace		dbsp4_1G	dbsp4_1G
	dbspace		dbsp5_2G	dbspe2_2G
	pmospace			
VG#5 (9GB)	dbspace			dbsp5_2G
	pmospace			dbspe3_2G

## HP-UX Configuration

---

### Configuring HP-UX

The following procedure is used for HP-UX system configuration.

#### **Procedure: Configuring HP-UX**

1. Prior to loading HP-UX, you will see the following screen:

```

Welcome to HP-UX!

Before using your system, you will need to answer a few questions.

The first question is whether you plan to use this system on a network.

Answer "yes" if you have connected the system to a network and are ready
to link with a network.

Answer "no" if you:

    * Plan to set up this system as a standalone (no networking).

    * Want to use the system now as a standalone and connect to a
      network later.

Are you ready to link this system to a network?

Press [y] for yes or [n] for no, then press [Return]
```

2. At the prompt, enter **Y** and press the **Return** key.

The following screen is displayed:

```
-----  
Before you begin using this system, you need to obtain the  
following information from your local network administrator:  
  
* Your system name (host name).  
  
* Your Internet Protocol (IP) address.  
  
* Your time zone.  
  
If you do not have this information, you may stop now and restart  
your system once you have it.  
  
-----  
Do you wish to continue?  
  
Press [y] for yes or [n] for no, then press [Return]
```



**WARNING:**

The host name, IP address, and time zone of your server must be specified to properly install the ITM SNC application.

At the prompt, enter **Y** and press the **Return** key.

The following screen is displayed:

```
For the system to operate correctly, you must assign it a unique
system name or "hostname".  The hostname can be a simple name or
an Internet fully-qualified domain name.  A simple name, or each
dot (.) separated component of a domain name, must:

* Contain no more than 64 characters.

* Contain only letters, numbers, underscore (_), or dash (-).

* Start with a letter.

NOTE:

* Uppercase letters are not recommended.

* The first component should contain 8 characters
  or less for compatibility with the 'uname' command.

The current hostname is snch.

Enter the system name, then press [Return] or simply press [Return]
to retain the current host name (snch):
```

3. At the prompt, enter the **system name** and press the **Return** key.

**NOTE:**

The host name can be eight characters or less; it must begin with a lower case alphabetic character; the intermediate characters can be lower case alphabetic, digit, or an underscore (\_); the last character can be alphabetic or digit.

You may press the **Return** key if you are satisfied with the name entered previously. For example:

```
Enter the system name, then press [RETURN] snch Return
```

The following acknowledgement appears:

You have chosen snch as the name for this system.  
Is this correct?

Press [y] for yes or [n] for no, then press [Return]

4. At the prompt, enter **Y** and press the **Return** key.

The following screen is displayed:

```
-----  
The following procedure enables you to set the time zone.  
  
Select your location from the following list:  
  
1) North America or Hawaii  
  
2) Central America  
  
3) South America  
  
4) Europe  
  
5) Africa  
  
6) Asia  
  
7) Australia, New Zealand  
  
-----  
  
Enter the number for your location (1-7) then press [Return]
```

5. At the prompt, enter the number for your location and press the **Return** key.
6. You are then prompted to enter additional information further specifying the location of this machine, the local date and time, and the time zone.  
  
You are then prompted to enter a root password. Record the password in a safe place.



**CAUTION:**

*If the root password is lost or forgotten, you cannot perform certain system administration tasks and need to completely reload the HP-UX operating system.*

The following screen is displayed :

```
-----  
  
If you wish networking to operate correctly, you must assign the  
system a unique Internet Protocol (IP) address. The IP address must:  
  
* Contain 4 numeric components.  
  
* Have a period (.) separating each numeric component.  
  
* Contain numbers between 0 and 255.  
  
For example: 134.32.3.10  
  
Your current address is 135.16.92.10. To retain this address,  
just press [Return].  
  
-----  
  
Enter your IP address, then press [Return] or press [Return] to select  
the current address (135.16.92.10):
```

7. At the prompt, enter the **IP address** and press the **Return** key.

You may press the **Return** key if you are satisfied with the IP Address previously entered.

For example:

```
Enter your Internet Protocol address, then press [RETURN] 135.16.92.10  
Return
```

The following acknowledgement is displayed :

```
You have chosen 135.16.92.10 as the IP address for this system.  
Is this correct?  
  
Press [y] for yes or [n] for no, then press [Return]
```

8. At the prompt, enter **Y** and press the **Return** key.

The following screen is displayed :

```
-----  
  
You may configure some additional network parameters at this time:  
  
* Subnetwork Mask and Default Gateway  
  
* Domain Name System (DNS)  
  
* Network Information Service (NIS)  
  
Your local network administrator can tell you which if any of these  
parameters should be configured for your system, and provide you the  
appropriate values.  
  
If you do not have these values now, you can configure them later.  
  
-----  
  
Do you want to configure these additional network parameters?  
  
Press [y] for yes or [n] for no, then press [Return]
```

9. At the prompt, enter **Y** and press the **Return** key.

The following screen is displayed:

```
Additional Network Parameters: Subnetwork Mask and Default Gateway

This section enables you to specify the subnetwork mask and default
network gateway. This information is necessary if your network has
gateways and you wish to communicate beyond your local subnetwork.

You will need to know the following information:

* Subnetwork mask

* Default gateway host name

* Default gateway IP address

Do you wish to specify this information?

Press [y] for yes or [n] for no, then press [Return]
```

10. At the prompt, enter **Y** and press the **Return** key.

If you do not wish to enter the information right now, enter **N** at the prompt and press the **Return** key. Then, skip to Step 14.

The following message is displayed:

```
Additional Network Parameters: Subnetwork Mask and Default Gateway

Enter the subnetwork mask and default gateway information.

Example:

    Subnetwork mask:      255.255.255.0
    Gateway host name:   lab_gw
    Gateway IP address: 135.16.92.1

Current Settings:

-> Subnetwork mask:      255.255.255.0
    Gateway host name:   (not set)
    Gateway IP address: 135.16.92.1

Enter the subnetwork mask, then press [Return] or just press [Return]
to select the current netmask (255.255.255.0):
```

11. At the prompt, enter the **Subnetwork Mask** and press the **Return** key.

You may press the **Return** key if you are satisfied with the Subnetwork Mask previously entered.

For example:

```
Enter the subnetwork mask, then press [RETURN] 255.255.255.0 [Return]
```

The following message is displayed:

```
Additional Network Parameters: Subnetwork Mask and Default Gateway

Enter the subnetwork mask and default gateway information.

Example:

    Subnetwork mask:      255.255.255.0
    Gateway host name:   lab_gw
    Gateway IP address:  135.16.92.1

Current Settings:

    Subnetwork mask:      255.255.255.0
    -> Gateway host name: (not set)
    Gateway IP address:  135.16.92.1

Enter the gateway host name, then press [Return]
```

12. At the prompt, enter the **Gateway Host** and press the **Return** key.

For example:

```
Enter the gateway host name, then press [RETURN] snc_gw Return
```

The following message is displayed:

```
-----  
Additional Network Parameters: Subnetwork Mask and Default Gateway  
  
Enter the subnetwork mask and default gateway information.  
  
Example:  
  
Subnetwork mask:      255.255.255.0  
Gateway host name:   lab_gw  
Gateway IP address:  135.16.92.1  
  
Current Settings:  
  
Subnetwork mask:      255.255.255.0  
Gateway host name:   snc-gw  
Gateway IP address:  135.16.92.1  
  
-----  
Are the parameters above correct?  
  
Press [y] for yes, [n] for no or [c] to cancel then press [Return]
```

13. At the prompt, enter **Y** and press the **Return** key.

The following prompt may be displayed:

```
-----  
Note: Your system appears to have 2 network interfaces installed.  
This procedure only configures the default network interface.  
Use SAM to configure additional network interface cards.  
-----  
  
Press [Return] to continue...
```

14. At the prompt, press the **Return** key.

The following message is displayed:

```
-----  
Additional Network Parameters: Domain Name System (DNS)  
  
This section enables you to configure the Domain Name System  
or DNS (also known as BIND), which enables this system to query  
a DNS server for names and/or addresses of other network systems.  
  
To configure DNS you will need to know the:  
  
* Local domain name  
  
* DNS server host name  
  
* DNS server IP address  
  
-----  
  
Do you wish to specify this information?  
  
Press [y] for yes or [n] for no, then press [Return]
```

15. At the prompt, enter **N** and press the **Return** key.

The following message is displayed:

```
-----  
This section enables you to configure the system as a Network Information  
Service (NIS) client in order to access the various information provided  
by an NIS server.  
  
You will need to know the following information:  
  
* The NIS domain name. The NIS domain name is  
not related to the DNS domain name.  
  
* Whether you want your system to wait during  
bootup on the availability of an NIS server  
for the specified NIS domain. There is no  
limit to how long it will wait.  
  
-----
```

```
Do you wish to specify NIS client information?  
Press [y] for yes or [n] for no, then press [Return]
```

16. At the prompt, enter **N** and press the **Return** key.

The following message is displayed:

```
-----  
You can configure your system as a font server or you can skip this  
configuration step for now.
```

```
Select one of the following letters and then press [Return].
```

```
* [c] -- configure the system as a font server
```

```
* [s] -- skip this configuration step
```

```
* [h] -- help (more information about your choices)
```

```
-----  
Please enter a letter choice and then press [Return]
```

17. At the prompt, enter **S** and press the **Return** key.

The following prompt is displayed:

```
You have chosen to skip this configuration step, is that correct?
```

```
Press [y] for yes or [n] for no, then press [Return]
```

18. At the prompt, enter **Y** and press the **Return** key.

The following prompt is displayed:

```
Note: As installed, your system does not have all of its disk space
      available for immediate use.  If this system was factory
      installed, this was done to allow flexibility in configuring
      your system.  You may use the LVM (Logical Volume Manager)
      portion of SAM to allocate more disk space for your use.
```

```
You currently have a total of 1128 megabytes of disk space unallocated
in 1 Logical Volume group(s).
```

```
After the system has finished starting up, you may run /usr/sbin/sam
to allocate this space to your needs.
```

---

```
Press [Return] to continue...
```

19. At the prompt, press the **Return** key.

The following message is displayed:

---

```
Congratulations!  Your system is now configured for networking, with
system name snch, and IP address 135.16.92.10!
```

```
You may later want to set up (or finish setting up) additional network
parameters for routing (gateways), DNS, and/or NIS.  If so, please run
the following command (you may want to note this for later reference):
```

```
    /sbin/set_parms addl_netwrk [Return]
```

```
To fully utilize the capabilities of your system, you may have to
perform some additional system configuration tasks using the HP-UX
"sam" (System Administration Manager) command.  Consult your local
administrator or the "HP-UX System Administration Tasks" manual for
more information.
```

```
The system will now complete its boot process, and allow you to login
as 'root'.
```

---

```
Press [Return] to continue...
```

20. At the prompt, press the **Return** key.

The following message is displayed:

```

HP-UX Start-up in progress

-----

Mount file systems ..... OK
Setting hostname ..... OK
Set privilege group ..... N/A
Display date ..... N/A
Save system core image if needed ..... N/A
Enable auxiliary swap space ..... OK
Start syncer daemon ..... OK
Configure LAN interfaces ..... OK
Start Software Distributor agent daemon ..... OK
Configuring all unconfigured software filesets ..... OK
Recover editor crash files ..... OK
Clean UUCP ..... OK
List and/or clear temporary files ..... OK
Clean up old log files ..... OK
Start system message logging daemon ..... OK
.
.
.
    
```

The system completely boots up and a Console Login: prompt is displayed.

---

**HP-UX “trusted mode” system (optional)**

In addition to the security mechanisms available in the standard UNIX environment, HP-UX offers a utility for converting a host system into a “trusted” system which offers greater security via more stringent password and authentication policies.

The conversion process:

- creates a new protected password database (shadow password files) in */tcb/files/auth/*.
- replaces the password field in */etc/passwd* with an asterisk (\*).
- forces all users to use passwords.
- creates an audit ID number for each user.

- sets the audit flag on for all existing users.



**NOTE:**

Conversion to a trusted system should take place only after a successful coldStart has been completed. ColdStart must again be run after the conversion. However, the system must be converted back to non-trusted mode before re-running coldStart.

Before converting to a trusted system, the locally defined NIS server and client have to be removed using the HP SAM tool. Otherwise the conversion will not proceed. If the conversion still fails after removing NIS server/client, check the file `/etc/rc.config.d/namesvrs` to make sure that NIS\_MASTER\_SERVER, NIS\_SLAVE\_SERVER and NIS\_CLIENT are all set to 0.

**Procedure: Converting to Trusted Mode System**

1. Using the HP SAM tool, highlight **Auditing and Security** and activate **Open** to get to the **Convert to Trusted System** prompt.
2. Select **Convert to Trusted System**.
3. At the confirmation prompt, press **Y** to begin the conversion process.



**NOTE:**

After the system has been converted to a trusted system, each user's security policy must be modified using the following steps.

4. Select **Account for Users and Groups**, then select **Users**.
5. Highlight the desired user and select **Modify Security Policy**.
6. Make sure the **Password Format Policies** has the default settings; **Password Aging Policies** is set to **Disable Aging**; **General User Account Policies** has **Infinite** for **Account Life Time**; **None** for **Max Period of Inactivity on Account**; **20** for **Unsuccessful Login Tries Allowed**.
7. Select **OK** to confirm the changes.



**NOTE:**

To verify the new user password and authentication changes, look for the following messages after logging in:

```
Last successful login for root: Tue June 20 18:38:53 GMT 2000  
Last unsuccessful login for root: NEVER
```

8. Upon the very first login, the new converted trusted system will prompt for password change. From now on, any changes to user accounts should be done using the SAM tool.
-

## HP-UX Multi-User License Installation (Optional)

### Installing HP-UX multi-user license

The following procedure is used to install the HP-UX multi-user license. The procedure takes approximately fifteen minutes.

#### **Procedure: Installing HP-UX Multi-User License**

1. Insert the HP-UX Applications CD into the CD-ROM drive.
2. At the # prompt, enter the command:  
**mount /dev/dsk/\*\*/SD\_CDROM**  
(\* \*=the device location)  
Check the panel door or use **ioscan -fn** for device information
3. At the # prompt, enter the command:  
**swinstall**

The following screen is displayed:

```
Specify Source (snch)

Specify the source type, then host name, then path on that host.

Source Depot Type:  [ Network Directory/CDROM  ->]

[ Source Host Name... ] snch

[ Source Depot Path... ] /SD_CDROM

[ Software Filter... ] None

-----
[ OK ]                [ Cancel ]                [ Help ]
```

4. Specify the Source Depot Type: **Local CD Rom**.
5. Select **OK**.

The following message is displayed on the screen:

```

Note snch

The source "snch:/SD_CDROM" is a CD-ROM with part number
"B3920-13645". This CD-ROM contains both protected and unprotected
software. No codeword or customer ID was entered and no valid saved ones
were found for this CD-ROM. A valid codeword is not required to access
unprotected software. Use the "Add New Codeword" action in the Software
Selection Window to unlock protected software.

_____
[ OK ]
```

- 6. Select **OK**.
- 7. Select **Actions** → **Add New Codeword** and press the **Return** key.

The following message is displayed on the screen:

```

Codeword Entry (snch)

Source: snch:/SD_CDROM

Enter the codeword and customer ID to access protected software.
Previously entered codewords are remembered.

CD Number: B3920-13645

Customer ID: _____

Codeword: _____

_____
[ OK ] [ Cancel ] [ Help ]
```

- 8. Enter the **Customer ID** and **Codeword** for your system.
- This information is provided by Hewlett-Packard.

The following message is displayed on the screen:

```

===          SD Install - Software Selection (snch) (1)
File View Options Actions                                     Help
                Press CTRL-K for keyboard help.
Source: snch:/SD_CDROM
Target:  snch:/

Only software compatible with the target is available for selection.

-----
Top (Bundles and Products)                                1 of 14 selected
-----
Marked?   Name                Revision          Information
-----
B1905BA_APZ  ->      B.01.30          OpenSpool for HP9000 Ser ^
              B1956CA_APZ  ->      A.02.10          OmniBackII 2.1 for HP900
B3919CA_A    ->      B.10.20          HP-UX 16-User License
B5425AA_APZ  ->      A.G1.18          ALLBASE/SQL REPLICATE for
J2157A_APZ   ->      B.10.20.00       FDDI/9000 Series 800
J2166A_APZ   ->      B.10.20.00       Token Ring/9000HPPB Ser
J2250A_APZ   ->      B.10.20.00       Token Ring/9000 HPPB Ser
J2455A_APZ   ->      B.04.02.00       HP ISDN BRI Link for the
J2467B_APZ   ->      B.10.20.01       EISA RS-232 MUX Software v
<                                                    >+

```

9. Select the file set **HP-UX 16-User License** .

10. Select **Actions** → **Install (analysis)**...

The following window may be displayed on the screen:

```

                                Error (snch)

The software item "B3919CA_AGL,r=B.10.20,a=HPUX_B.10.20_800,v=HP" is a
bundle (or a product, subproduct or fileset contained within a
bundle). This item was successfully marked, but difficulties were
encountered while marking some items that it depends on. The messages below
show which software items encountered difficulties and exactly what these
difficulties were:
The software "UserLicense.16-USER,r=B.10.20,a=HP-UX_B.10.20_800,v=HP" was
successfully marked, but it depends on the following software items which
could not be found in the source. However, these items may already be in
the target. This will be checked during the Analysis Phase:
  OS-Core.CORE-KRN,r>=B.10.20.%12,a=HP-UX_B.10.20_800,v=HP

-----
[ OK ]

```

11. Select **OK**.

The following prompt is displayed:

```

===                Install Analysis (snch) (2)

After Analysis has completed, press 'OK' to proceed, or 'CANCEL'
to return to prior selection screen(s).

Target                :  snch:/
Status                :  Ready
Products Scheduled   :  1 of 1

[ Products... ] [ Logfile... ] [ Disk Space... ] [ Re-analyze ]
-----
[  OK   ]                [ Cancel ]                [ Help ]
    
```

12. Select **OK**.

A prompt similar to the following may be displayed:

```

                                Confirmation (snch)

Installation will now begin.  Only those products which passed
Analysis will be installed.

If you need more information on Analysis results, reply "No" to this dialog,
and in the Analysis Window, press the "Disk Space", "Logfile" or "Product
Summary" button.

Once Installation begins, you will not be able to go back to
Selection or Analysis until it is complete.  Do you still wish to
begin Installation?
-----
[ Yes ]                                [ No ]
    
```

13. Select **Yes**.

A prompt similar to the following is displayed:

```
Confirmation (snch)

Before starting Installation, you should be aware of the following:

Kernel filesets will be installed on the local system.  The
Installation process will include building a new kernel.

The system will be rebooted as soon as Installation is complete.

Do you still wish to start Installation?
_____
[ Yes ]                                     [ No ]
```

14. At the prompt, select **Yes**.

The CD begins to be read. Installation of all 16 user file sets takes approximately three minutes to be completed.

The following status window is displayed:

```
=== Install Window (snch) (3)

Press 'Products' and/or 'Logfile' for more target information.

Target           : snch:/
Status           : Ready
Percent Complete : 100%
Kbytes Installed : 17 of 17
Time Left (minutes): 0
Loading Software :

[ Products... ] [ Logfile... ]

_____
[ Done ]                                     [ Help ]
```

When the installation is finished, the Status changes to Ready.

15. Select **Done**.

The following prompt is displayed:

```
Your local system will be rebooted when you press "OK" in this  
window. Check the logfile "/var/adm/sw/swagent.log" after reboot  
to see if there were any software configuration problems.
```

---

```
[ [ OK      ] ]
```

16. Select **OK**.

The system reboots automatically.

17. Remove the HP-UX Application Software CD from the CD-ROM drive.

---

## HP-UX 100MB LAN Card Drivers Installation (Optional)

### Installing HP-UX 100MB LAN card drivers

The following procedure is used to install the HP-UX 100MB LAN card drivers. The procedure takes approximately 20 minutes.

#### **Procedure: Installing HP-UX 100MB LAN Card Drivers**

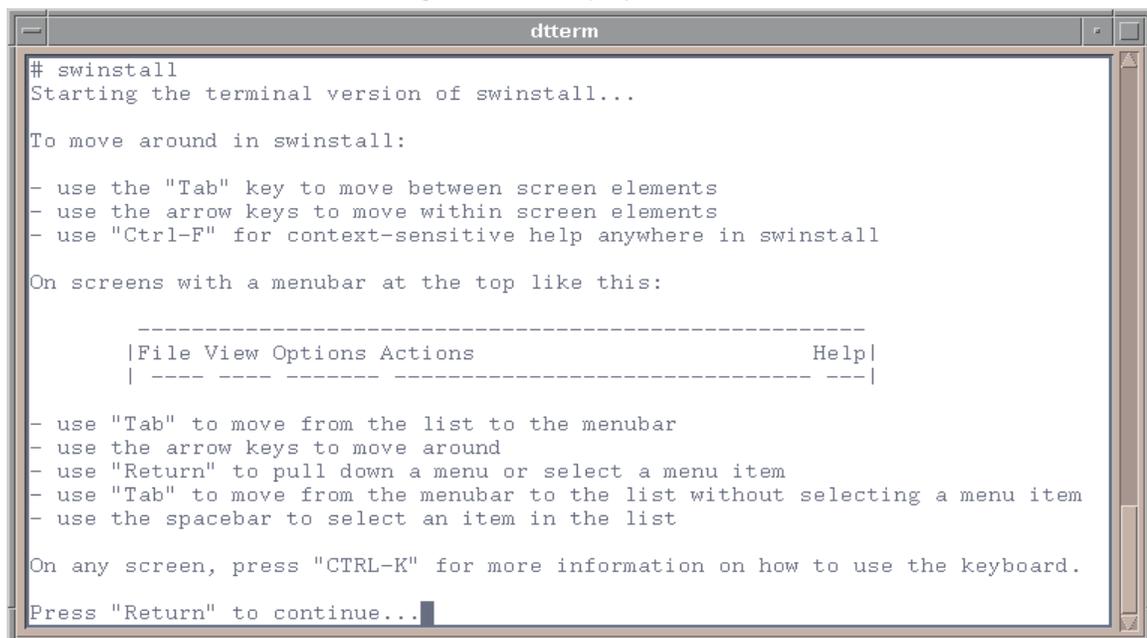
1. Insert the HP-UX application CD into the CD-ROM drive.
2. At the # prompt, enter the command:

```
mount /dev/dsk/**/SD_CDROM  
(**=the device location)
```

3. At the # prompt, enter the command:

```
swinstall
```

The following screen is displayed:



```
dtterm
# swinstall
Starting the terminal version of swinstall...

To move around in swinstall:
- use the "Tab" key to move between screen elements
- use the arrow keys to move within screen elements
- use "Ctrl-F" for context-sensitive help anywhere in swinstall

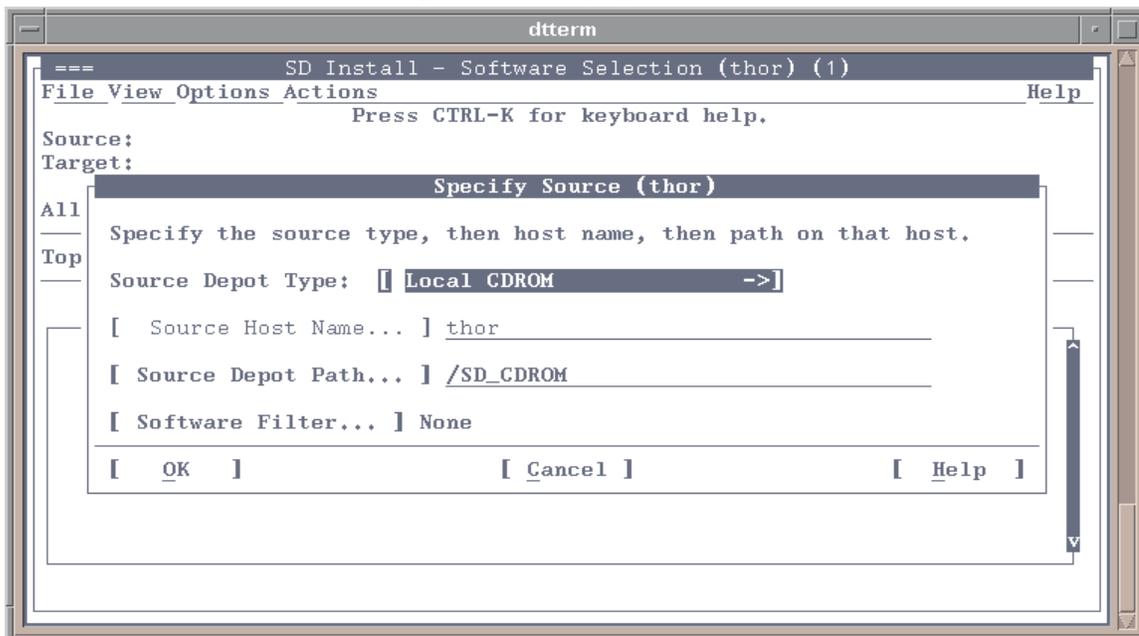
On screens with a menubar at the top like this:

-----
|File View Options Actions                Help|
|-----|
- use "Tab" to move from the list to the menubar
- use the arrow keys to move around
- use "Return" to pull down a menu or select a menu item
- use "Tab" to move from the menubar to the list without selecting a menu item
- use the spacebar to select an item in the list

On any screen, press "CTRL-K" for more information on how to use the keyboard.
Press "Return" to continue... █
```

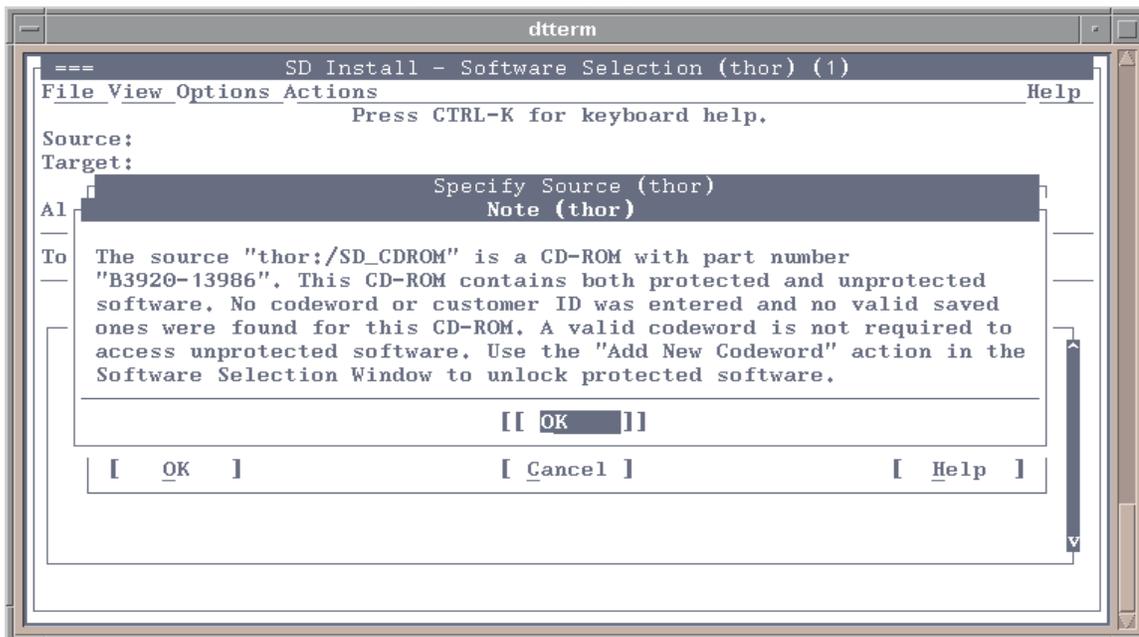
4. Press the **Return** key to continue.

The following screen is displayed:



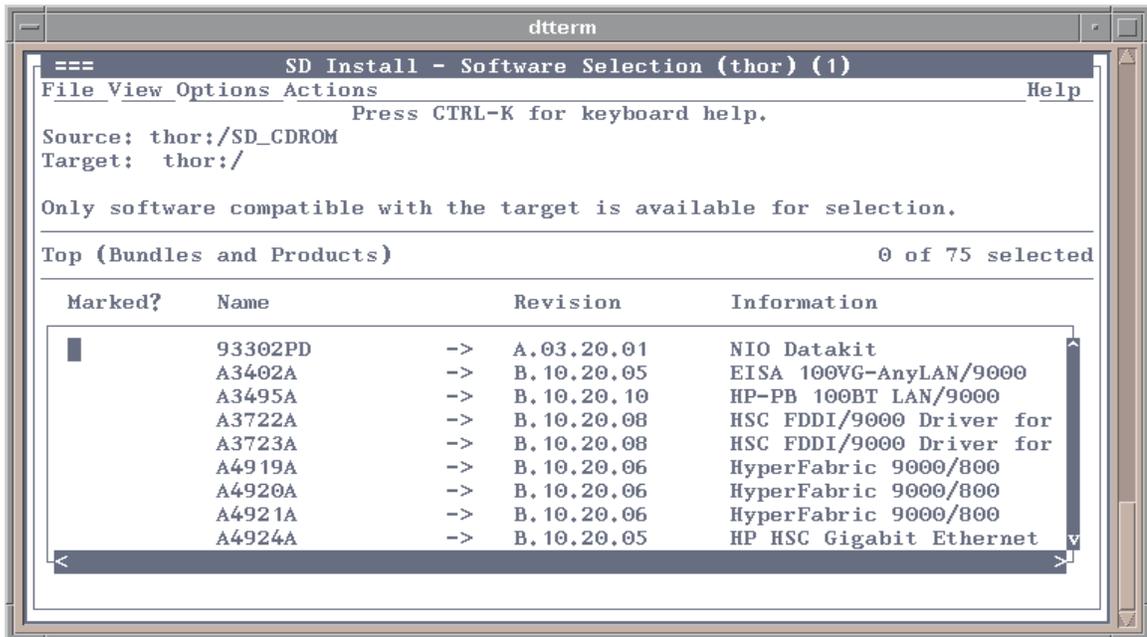
5. Specify the Source Depot Type: Local CD-ROM and select **OK**.

The following screen is displayed:

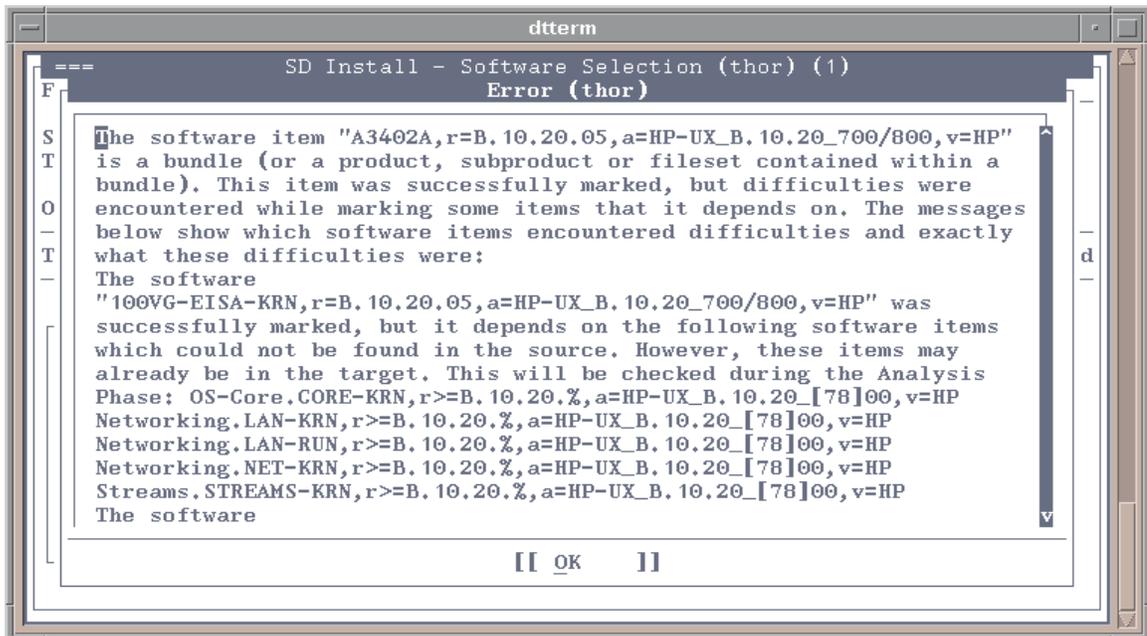


6. Select **OK**.

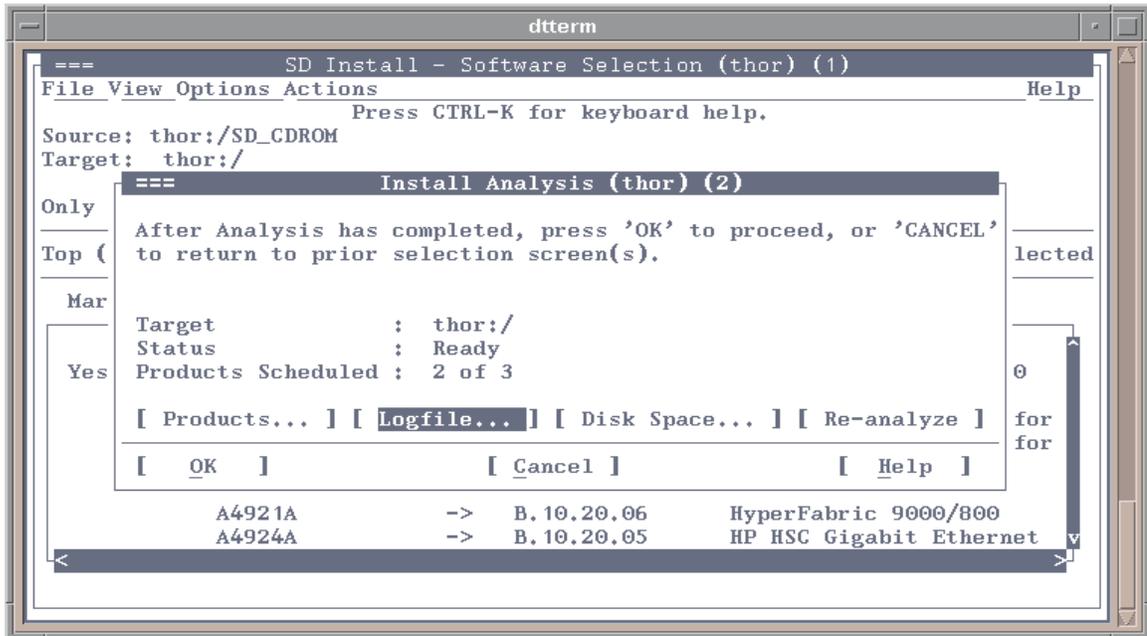
The following screen is displayed:



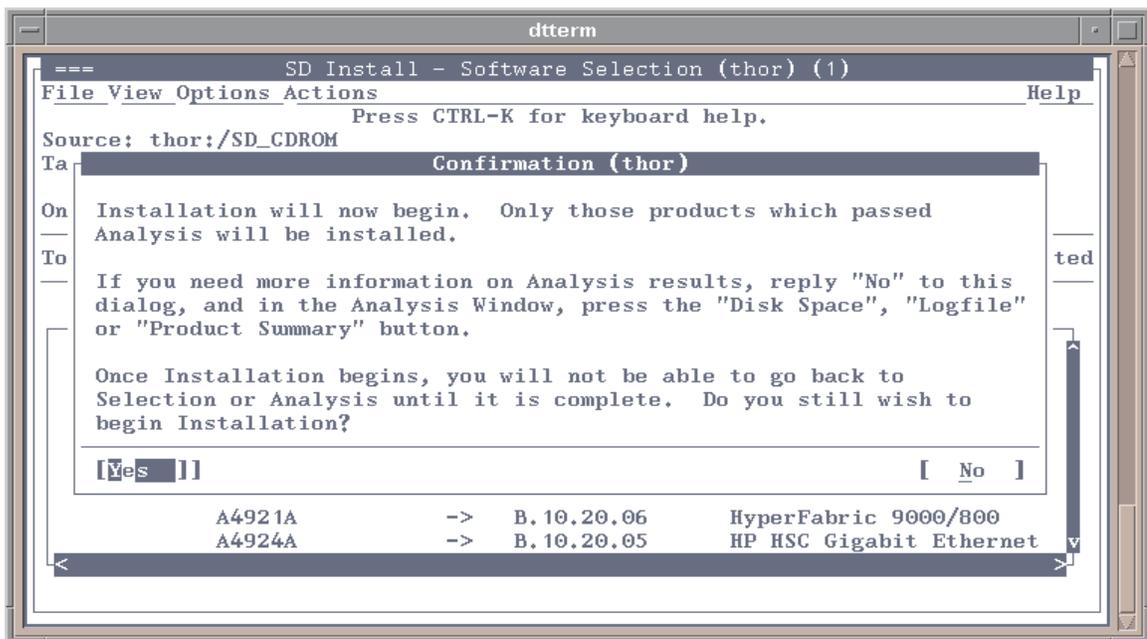
7. Scroll down the list and highlight the appropriate LAN card (check the model number on the LAN card to determine this).
8. Select **Actions**→**Install (analysis)**...The following screen is displayed:



9. Select **OK** to continue. The following screen is displayed:



10. Select **OK**. The following screen is displayed:



11. Select **Yes**. The system will then reboot.

## HP-UX Patch Installation

### Installing HP-UX patches

The following procedure is used to install all essential patches for the core operating system. The procedure takes approximately twenty minutes. The following patches are installed in this procedure: **PHSS\_8508, PHCO\_15453, PHCO\_16591, PHCO\_17389, PHKL\_7765, PHKL\_16751, PHKL\_16957, PHKL\_17254, PHKL\_17858, PHKL\_18198, PHKL\_18522, PHNE\_17730, PHNE\_19710, Y2K-1020S800.**



#### NOTE:

When using an April 99 extension CD, only the following patches have to be installed: **PHSS\_8508, PHCO\_15453, PHKL\_7765, PHKL\_17858, PHKL\_18198, PHKL\_18522, PHNE\_17730, PHNE\_18172, PHNE\_18924, PHNE\_19710, Y2K-1020S800.**

Do not load any other PHSS patches, as these must be loaded after HP Openview is installed.

When installing the HP-UX patches, an error may be reported and a patch excluded if it is already installed or is superseded by other patches. These types of errors can be ignored.

#### Procedure: Installing HP-UX Patches

1. At the Console Login prompt, log in as `root`.  
A `#` prompt is displayed.
2. Insert the Cold Start CD into the CD-ROM drive. (Use `ioscan -fn` to find the CD device location).
3. Enter the following commands:
  - `pfs_mountd -v &`
  - `pfsd &`
  - `pfs_mount -o xlat=unix /dev/dsk/***/SD_CDROM`  
(\*\*\*=the device location)
4. At the `#` prompt, enter the command:  
**`swinstall -v -s /SD_CDROM`**  
The following message is displayed:

```
The DISPLAY environment variable is set to "vt100", but
the current configuration won't allow swinstall to run on that display.
```

```
The DISPLAY environment variable may be incorrect, or, if you are
running swinstall remotely, you may need to allow the remote system
to access your local X server by typing
    /usr/bin/X11/xhost +palau
on your local machine.

Do you want to proceed using the terminal version of swinstall?
(yes or no) [yes] yes
```

5. Select **yes** by pressing the `Return` key.

The following messages are displayed:

```
Starting the terminal version of swinstall...

To move around in swinstall:

- use the "Tab" key to move between screen elements
- use the arrow keys to move within screen elements
- use "Ctrl-F" for context-sensitive help anywhere in swinstall

On screens with a menubar at the top like this:

-----
|File View Options Actions                               Help|
| ---- - - - - - - - - - - - - - - - - - - - - - - - -|
-----

- use "Tab" to move from the list to the menubar
- use the arrow keys to move around
- use "Return" to pull down a menu or select a menu item
- use "Tab" to move from the menubar to the list without selecting a menu
item
- use the spacebar to select an item in the list

On any screen, press "CTRL-K" for more information on how to use the key-
board.

Press "Return" to continue...
```

6. Press the `Return` key.

The following message may be displayed:

```

Note snch
The default source "/var/spool/sw" does not exist or is not a valid
source and there are no other registered depots on snch. You can
type in the depot path on this host or choose a different host.
_____
[ OK ]
```

7. Select **OK**.

The main *swinstall* selection screen is displayed:

8. Select the following patches from the GUI: **PHSS\_8508, PHCO\_15453, PHCO\_16591, PHCO\_17389, PHKL\_7765, PHKL\_16751, PHKL\_16957, PHKL\_17254, PHKL\_17858, PHKL\_18198, PHKL\_18522, PHNE\_17730, PHNE\_19710, Y2K-1020S800.**



**NOTE:**

The following patches are required by HP 100mb BaseT LAN card and must be installed on any host with this card: **PHCO\_10947, PHNE\_18172, PHNE\_18924.** (These patches do not have to be installed if there is no 100mb LAN card).

9. Select **Actions** → **Install (analysis)...**,
10. Select **OK** on the Install Analysis screen.  
When the installation of the patches is finished, the Status changes to Completed.
11. After the patches installation is completed, select **Done**.
12. Press the **Tab** key to move to the menubar.
13. Select **File** → **Exit** and press the **Return** key to exit the *swinstall* program.



**NOTE:**

Depending on the date of the HP-UX CD that is used, some patches may fail.

## HP-UX X.25/ACC Software Installation

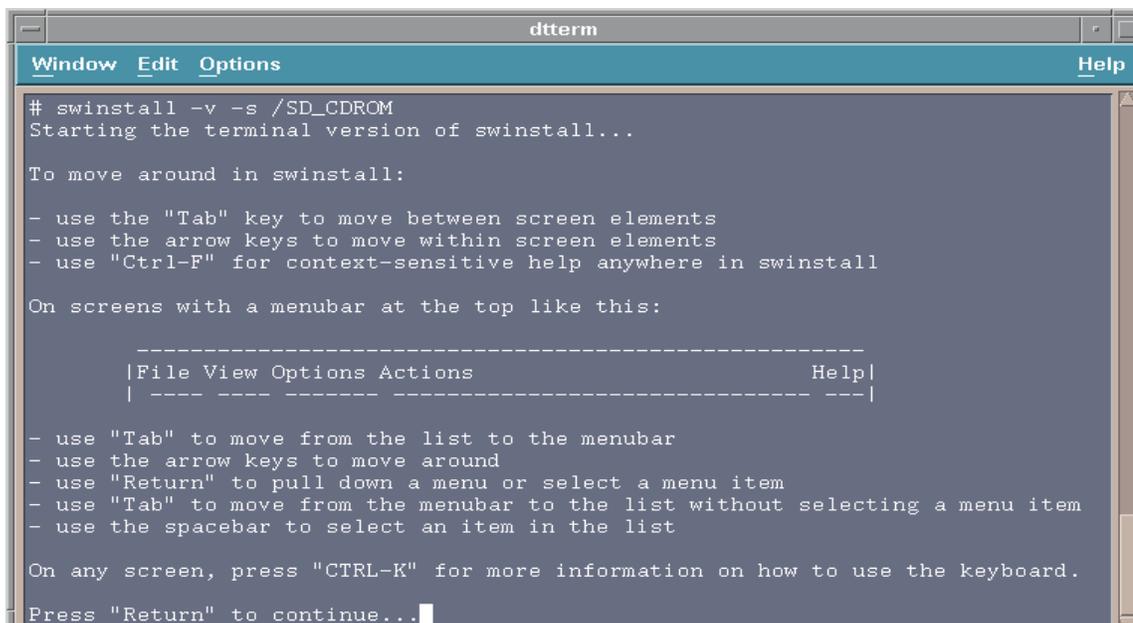
### Installing X.25 software

The following procedure is used to install the ACC X.25 file set to support X.25 communications. The file set contains all the necessary customization scripts to configure the file set. This file set will rebuild the kernel and automatically restart the system.

#### Procedure: Installing X.25

1. At the Console Login prompt, log in as **root**.  
A # prompt is displayed.
2. Insert the Cold Start CD into the CD-ROM drive. (Use **ioscan -fn** to find the CD device location).
3. Enter the following commands:
  - **pfs\_mountd -v &**
  - **pfsd &**
  - **pfs\_mount -o xlat=unix /dev/dsk/\*\*\*/SD\_CDROM**  
(\*\*\*=the device location)
4. At the # prompt, enter the command:  
**swinstall -v -s /SD\_CDROM**

The following screen is displayed:



```

dtterm
Window Edit Options Help
# swinstall -v -s /SD_CDROM
Starting the terminal version of swinstall...

To move around in swinstall:
- use the "Tab" key to move between screen elements
- use the arrow keys to move within screen elements
- use "Ctrl-F" for context-sensitive help anywhere in swinstall

On screens with a menubar at the top like this:

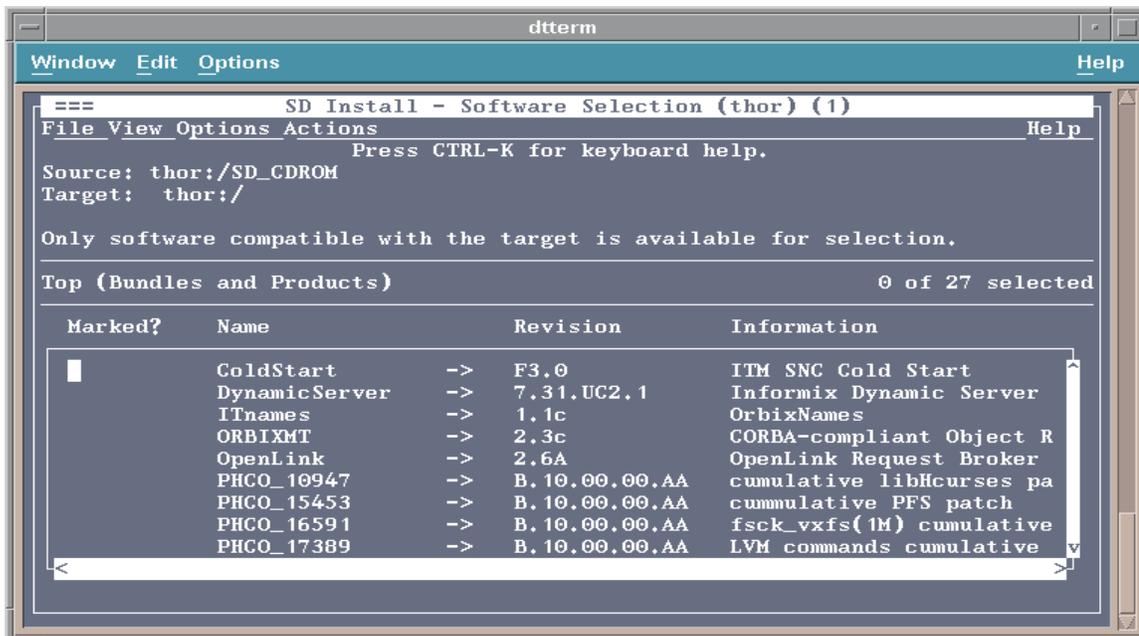
-----
|File View Options Actions Help|
|-----|

- use "Tab" to move from the list to the menubar
- use the arrow keys to move around
- use "Return" to pull down a menu or select a menu item
- use "Tab" to move from the menubar to the list without selecting a menu item
- use the spacebar to select an item in the list

On any screen, press "CTRL-K" for more information on how to use the keyboard.
Press "Return" to continue...
  
```

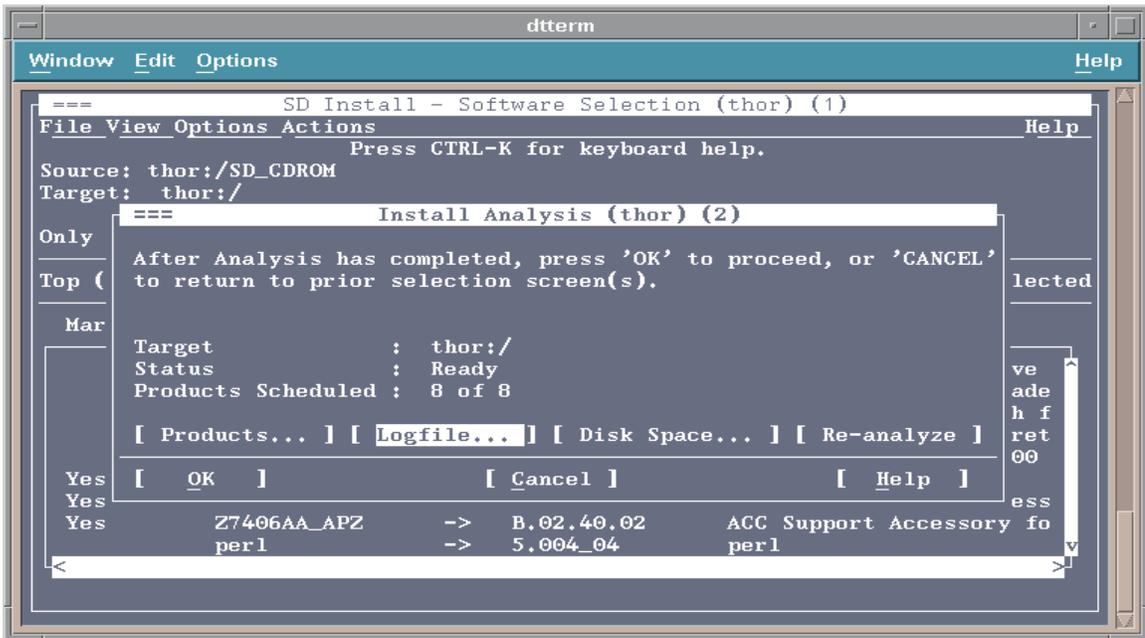
5. Select **yes** by pressing the `Return` key.

The following screen is displayed:



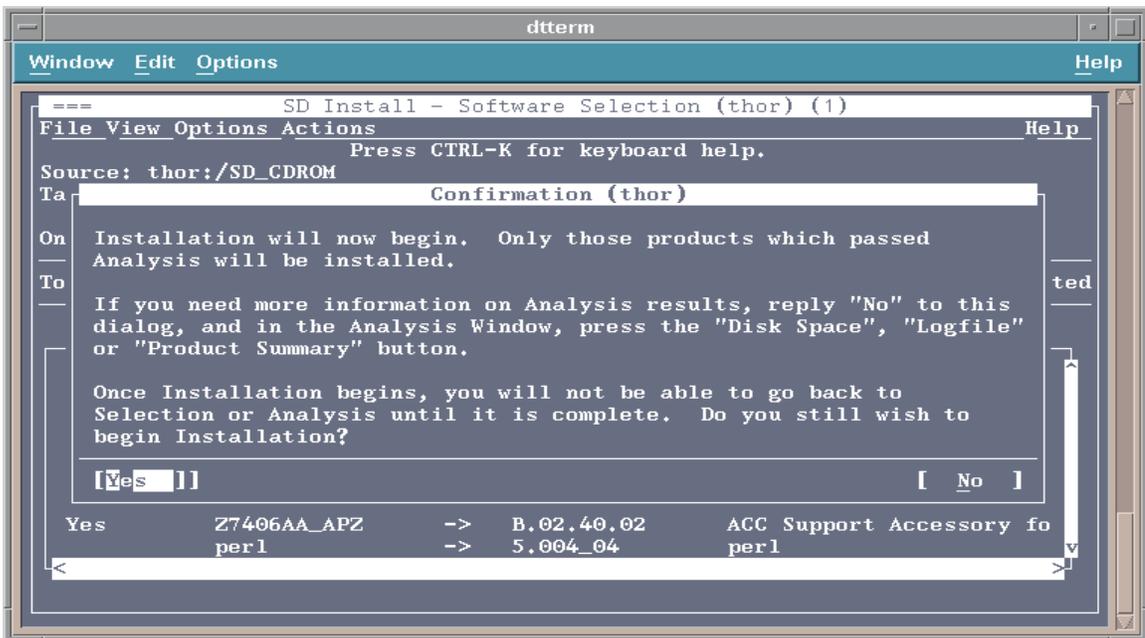
6. Scroll down to the bottom of the screen and select **Z7299A\_APZ**, **Z7404AA\_APZ**, and **Z7406AA\_APZ** which comprise the X.25/ACC Bundled Product file set.
7. **Select Actions** → **Install (analysis)**...

The following screen is displayed:



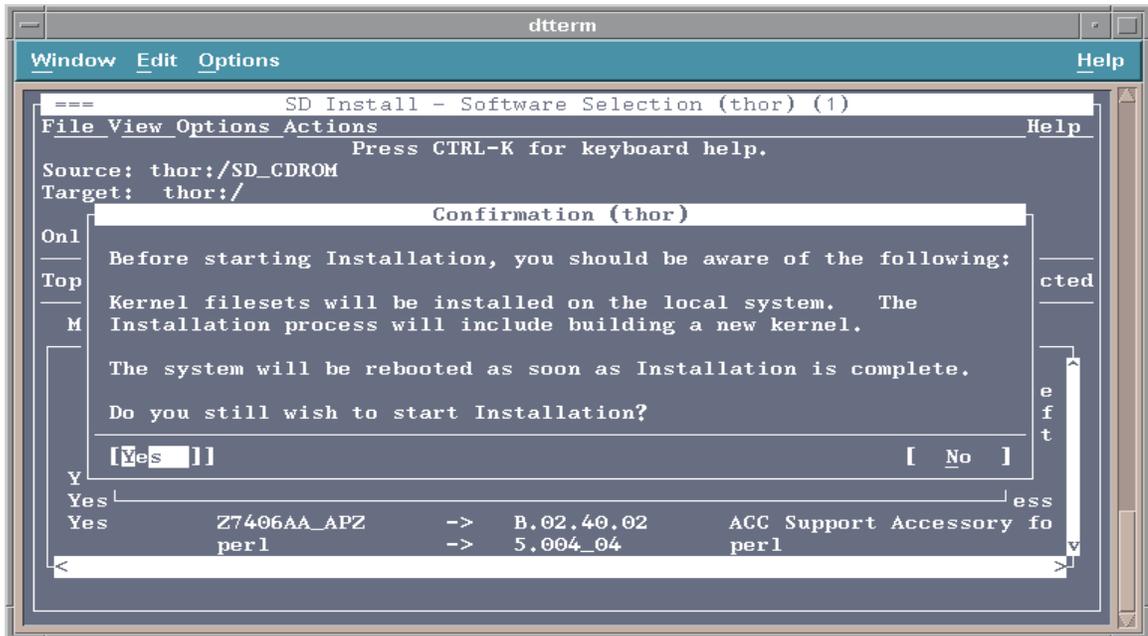
8. Select **OK** on the Install Analysis screen.

The following screen is displayed:



9. Select **Yes**.

The following screen is displayed:



10. Select **Yes**.

11. After the x.25 file sets installation is completed, select **Done**.

12. Press the **Tab** key to move to the menubar.

13. Select **File**→**Exit** and press the **Return** key to exit the *swinstall* program.

## ITM SNC Cold Start

### ITM SNC cold start

The ITM SNC Cold Start file set is used to verify and configure a new host to support the ITM SNC application. This includes Volume Groups, Logical Volumes, file systems, logins, groups, and various support files.

#### Procedure: ITM SNC Cold Start

1. At the Console Login prompt, log in as `root`. A `#` prompt is displayed.
2. Insert the Cold Start CD into the CD-ROM drive. (Use `ioscan -fn` to find the CD device location).
3. Enter the following commands:
  - `pfs_mountd -v &`
  - `pfsd &`
  - `pfs_mount -o xlat=unix /dev/dsk/***/SD_CDROM`  
(\*\*\*=the device location)
4. At the `#` prompt, enter the command:
 

```
swinstall -v -s /SD_CDROM
```

The following screen is displayed:

```
dtterm
Window Edit Options Help
# swinstall -v -s /SD_CDROM
Starting the terminal version of swinstall...

To move around in swinstall:
- use the "Tab" key to move between screen elements
- use the arrow keys to move within screen elements
- use "Ctrl-F" for context-sensitive help anywhere in swinstall

On screens with a menubar at the top like this:

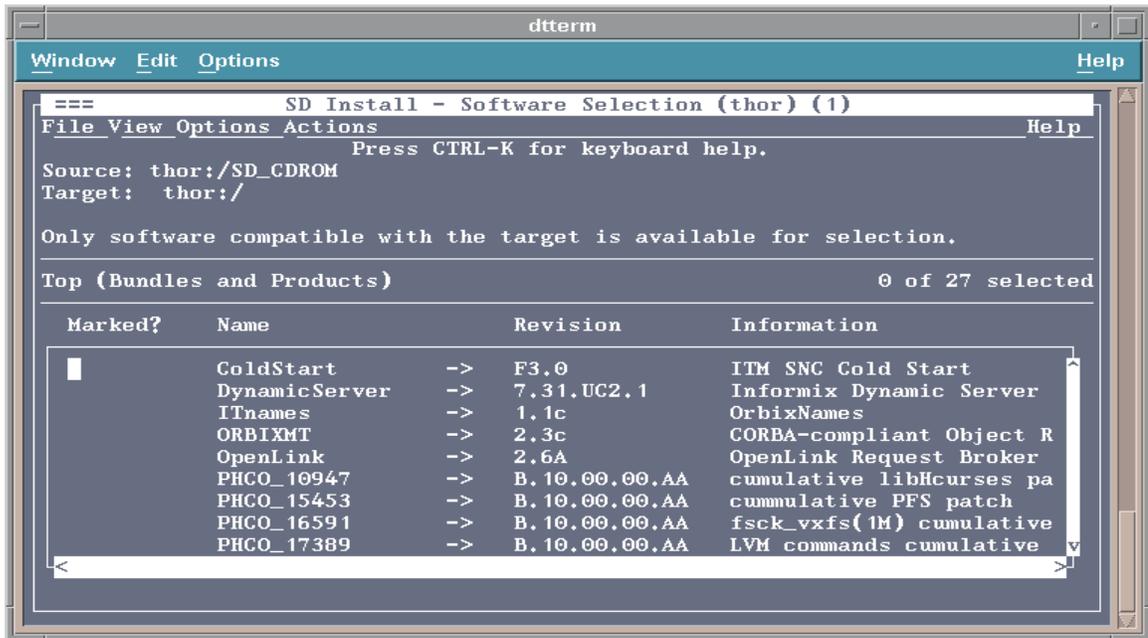
-----
|File View Options Actions Help|
|-----|

- use "Tab" to move from the list to the menubar
- use the arrow keys to move around
- use "Return" to pull down a menu or select a menu item
- use "Tab" to move from the menubar to the list without selecting a menu item
- use the spacebar to select an item in the list

On any screen, press "CTRL-K" for more information on how to use the keyboard.
Press "Return" to continue...|
```

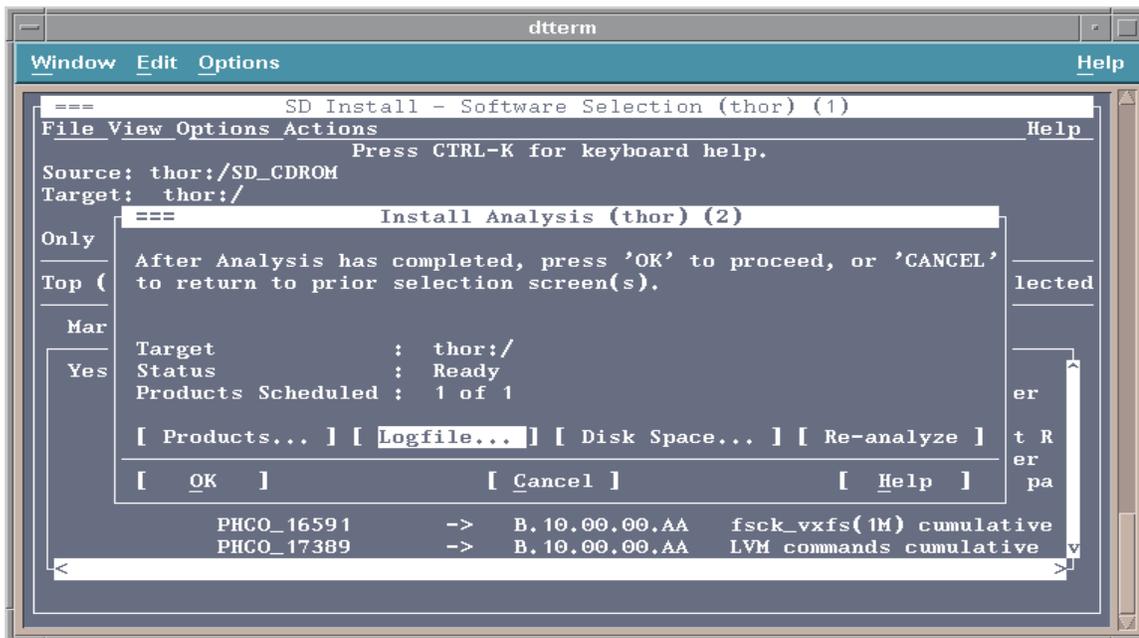
5. Select **yes** by pressing the `Return` key.

The following screen is displayed:



6. Press the **Return** key.
7. Select **ColdStart**.
8. Select **Actions** → **Install (analysis)...**

The following screen is displayed:



9. Select **OK** on the Install Analysis screen
10. After the ColdStart file set installation is completed, select **Done**.
11. Press the **(Tab)** key to move to the menubar.
12. Select **File** → **Exit** and press the **(Return)** key to exit the *swinstall* program.
13. After installing the ColdStart file set, at the # prompt, enter the command:
 

```
cd /tmp
```
14. At the # prompt, enter the command:
 

```
./init_disk
```

This command configures the hard disks.



**NOTE:**

If `init_disk` is running for the very first time on your system, it will automatically verify and collect hardware information on your system and then configure the hard disk with little intervention. The `init_disk` process saves the collected configuration data in the `ems/startup` directory for future use.

In the event that `init_disk` is interrupted before its completion, or there is a need to run `init_disk` again, the following choices are available:

- You can choose to re-use previously collected configuration data, skip previously performed configuration steps, or you can choose to start the whole `init_disk` process from scratch (data saved in `/ems/startup` will be removed).
- If you choose to use previously collected configuration data, `init_disk` will display the hardware data, one step at a time, including CPU, memory, LAN, etc. You have the choice to verify and collect any portion of the previously saved configuration, or you can choose to use all of the saved data from the previous configuration.
- If `init_disk` was interrupted before its completion in the previous run, `init_disk` will remember where it was interrupted. For the configuration steps, you then have the choice to skip one particular step, run the step again, or run all subsequent steps.

A utility named “`undo_disk`” is available to undo the actions of the `init_disk` process during the installation procedure. `Undo_disk` restores the system (file systems, logical volumes, physical volumes, etc.) back to the state just prior to running `init_disk`. `Undo_disk` does not undo the `coldStart` process that runs after `init_disk`.

Procedure: Undo Disk

1. `cd /tmp`
2. Enter command `./undo_disk`
3. `Undo_disk` will prompt you for each undo task. You can choose:
  - y - to undo one specific configuration
  - n - not undo one specific configuration
  - all - to undo every configuration
4. Use `ls -l /dev/vg*` and `bdf` command to verify that the system is restored to its original configuration.
5. Reboot the system.

The following messages are displayed when **./init\_disk** is run:

Script started on Tue Mar 21 14:25:22 2000

# ./init\_disk

=====  
START: INSTALLATION Tue Mar 21 14:25:36 EST 2000

This is a fresh start of coldStart

Search CD-Rom/DVD-Rom drive on this machine...

Found DVD-Rom drive /dev/dsk/c2t2d0

Search TAPE drive on this machine...

Found TAPE drive

-----  
init\_disk performs ckPMConfig() function .....

Do you want this host to support PM configuration (y/n)? n

-----  
init\_disk performs ckHostModel() function .....

checking if this model is supported ...

Good... K380, This model is supported!

checking number of CPU...

Good...You have 2 CPU(s)

-----  
init\_disk performs ckLan() function .....

Checking if this system has at least one LAN interface

Good...You have 1 LAN Interface Card(s)

-----  
init\_disk performs ckMux() function .....

Checking if this system has at least one ACC Mux interface

No ACC Mux Card

WARNING: HARDWARE DISCREPANCY - No X.25 ACC Mux Card Detected.  
9000/800/K380 requires at least one X.25 ACC Mux Card.

Add ACC Mux interface if X.25 communication is required.  
 Installation will continue  
 Press ENTER to continue

-----  
 init\_disk performs ckMem() function .....

checking memory...

Less Than Required RAM:  
 ERROR: HARDWARE DISCREPANCY - Found 1023 MB of system RAM  
 9000/800/K380 requires at least 768 MB of system RAM.  
 Upgrade the host RAM to 1024 RAM after installtion completes.  
 Installation will continue.  
 Press Enter to continue

-----  
 init\_disk performs checkDISK() function .....

checking disk capacity...

DISK	CAPACITY	USED
/dev/rdisk/c0t8d0	8891556	n
/dev/rdisk/c0t10d0	8891556	n
/dev/rdisk/c1t5d0	8891556	n
/dev/rdisk/c1t9d0	8891556	y
/dev/rdisk/c1t11d0	8891556	n

5 disks with total 44457 MB disk capacity on this system

-----  
 init\_disk performs CreatePVK380() function .....

Creating Physical volume for vg01...  
 Physical volume "/dev/rdisk/c0t8d0" has been successfully created.  
 Increased the number of physical extents per physical volume to 2170.  
 Volume group "/dev/vg01" has been successfully created.  
 Volume Group configuration for /dev/vg01 has been saved in /etc/lvmconf/  
 vg01.conf  
 Done.

Creating Physical volume for vg02...  
 Physical volume "/dev/rdisk/c0t10d0" has been successfully created.  
 Increased the number of physical extents per physical volume to 2170.  
 Volume group "/dev/vg02" has been successfully created.  
 Volume Group configuration for /dev/vg02 has been saved in /etc/lvmconf/  
 vg02.conf  
 Done.

Creating Physical volume for vg03...  
 Physical volume "/dev/rdisk/c1t5d0" has been successfully created.

Increased the number of physical extents per physical volume to 2170.  
Volume group "/dev/vg03" has been successfully created.  
Volume Group configuration for /dev/vg03 has been saved in /etc/lvmconf/  
vg03.conf  
Done.

Creating Physical volume for vg04...  
Physical volume "/dev/rdisk/c1t11d0" has been successfully created.  
Increased the number of physical extents per physical volume to 2170.  
Volume group "/dev/vg04" has been successfully created.  
Volume Group configuration for /dev/vg04 has been saved in /etc/lvmconf/  
vg04.conf  
Done.

-----  
init\_disk performs CreateLVK380() function .....  
Logical volume "/dev/vg00/reports" has been successfully created with character  
device "/dev/vg00/rreports".  
Volume Group configuration for /dev/vg00 has been saved in /etc/lvmconf/  
vg00.conf  
Logical volume "/dev/vg00/reports" has been successfully extended.  
Volume Group configuration for /dev/vg00 has been saved in /etc/lvmconf/  
vg00.conf  
Logical volume "/dev/vg01/tools" has been successfully created with character  
device "/dev/vg01/rtools".  
Volume Group configuration for /dev/vg01 has been saved in /etc/lvmconf/  
vg01.conf  
Logical volume "/dev/vg01/tools" has been successfully extended.  
Volume Group configuration for /dev/vg01 has been saved in /etc/lvmconf/  
vg01.conf  
Logical volume "/dev/vg01/snc" has been successfully created with character  
device "/dev/vg01/rsnc".  
Volume Group configuration for /dev/vg01 has been saved in /etc/lvmconf/  
vg01.conf  
Logical volume "/dev/vg01/snc" has been successfully extended.  
Volume Group configuration for /dev/vg01 has been saved in /etc/lvmconf/  
vg01.conf  
Done.

Creating SNC File System... version 3 layout  
6144000 sectors, 6144000 blocks of size 1024, log size 1024 blocks  
unlimited inodes, 6144000 data blocks, 6141360 free data blocks  
188 allocation units of 32768 blocks, 32768 data blocks  
last allocation unit has 16384 data blocks  
first allocation unit starts at block 0  
overhead per allocation unit is 0 blocks  
Done.

Creating REPORTS File System... version 3 layout  
2048000 sectors, 2048000 blocks of size 1024, log size 1024 blocks  
unlimited inodes, 2048000 data blocks, 2046392 free data blocks

63 allocation units of 32768 blocks, 32768 data blocks  
last allocation unit has 16384 data blocks  
first allocation unit starts at block 0  
overhead per allocation unit is 0 blocks  
Done.  
Creating TOOLS File System... version 3 layout  
614400 sectors, 614400 blocks of size 1024, log size 1024 blocks  
unlimited inodes, 614400 data blocks, 613160 free data blocks  
19 allocation units of 32768 blocks, 32768 data blocks  
last allocation unit has 24576 data blocks  
first allocation unit starts at block 0  
overhead per allocation unit is 0 blocks  
Done.

-----  
init\_disk performs CreateDBK380() function .....

Creating Informix DBsp1\_1G on vg02...Logical volume "/dev/vg02/DBsp1\_1G"  
has been successfully created with character device "/dev/vg02/rDBsp1\_1G".  
Volume Group configuration for /dev/vg02 has been saved in /etc/lvmconf/  
vg02.conf  
Logical volume "/dev/vg02/DBsp1\_1G" has been successfully extended.  
Volume Group configuration for /dev/vg02 has been saved in /etc/lvmconf/  
vg02.conf  
Done.

Creating Informix DBsp2\_1G on vg01...  
Logical volume "/dev/vg01/DBsp2\_1G" has been successfully created with  
character device "/dev/vg01/rDBsp2\_1G".  
Volume Group configuration for /dev/vg01 has been saved in /etc/lvmconf/  
vg01.conf Logical volume "/dev/vg01/DBsp2\_1G" has been successfully  
extended.  
Volume Group configuration for /dev/vg01 has been saved in /etc/lvmconf/  
vg01.conf Done.

Creating Informix DBsp3\_1G on vg00...  
Logical volume "/dev/vg00/DBsp3\_1G" has been successfully created with  
character device "/dev/vg00/rDBsp3\_1G".  
Volume Group configuration for /dev/vg00 has been saved in /etc/lvmconf/  
vg00.conf  
Logical volume "/dev/vg00/DBsp3\_1G" has been successfully extended.  
Volume Group configuration for /dev/vg00 has been saved in /etc/lvmconf/  
vg00.conf  
Done.

Creating Informix DBspe1\_1G on vg02...  
Logical volume "/dev/vg02/DBspe1\_1G" has been successfully created with  
character device "/dev/vg02/rDBspe1\_1G".  
Volume Group configuration for /dev/vg02 has been saved in /etc/lvmconf/  
vg02.conf  
Logical volume "/dev/vg02/DBspe1\_1G" has been successfully extended.  
Volume Group configuration for /dev/vg02 has been saved in /etc/lvmconf/

vg02.conf  
Done.

-----  
init\_disk performs CreatePMK380() function .....

Creating PM Space pmsp1\_2G on vg02...Logical volume "/dev/vg02/pmsp1\_2G"  
has been successfully created with character device "/dev/vg02/rpmsp1\_2G".  
Volume Group configuration for /dev/vg02 has been saved in /etc/lvmconf/  
vg02.conf

Logical volume "/dev/vg02/pmsp1\_2G" has been successfully extended.  
Volume Group configuration for /dev/vg02 has been saved in /etc/lvmconf/  
vg02.conf  
Done.

Creating PM Space pmsp2\_2G on vg02...  
Logical volume "/dev/vg02/pmsp2\_2G" has been successfully created with  
character device "/dev/vg02/rpmsp2\_2G".  
Volume Group configuration for /dev/vg02 has been saved in /etc/lvmconf/  
vg02.conf

Logical volume "/dev/vg02/pmsp2\_2G" has been successfully extended.  
Volume Group configuration for /dev/vg02 has been saved in /etc/lvmconf/  
vg02.conf  
Done.

-----  
init\_disk performs CreateDTK380() function .....

Logical volume "/dev/vg02/data" has been successfully created with character  
device "/dev/vg02/rdata".  
Volume Group configuration for /dev/vg02 has been saved in /etc/lvmconf/  
vg02.conf

Logical volume "/dev/vg02/data" has been successfully extended.  
Volume Group configuration for /dev/vg02 has been saved in /etc/lvmconf/  
vg02.conf

Creating DATA File System... version 3 layout  
2048000 sectors, 2048000 blocks of size 1024, log size 1024 blocks unlimited  
inodes, 2048000 data blocks, 2046392 free data blocks  
63 allocation units of 32768 blocks, 32768 data blocks  
last allocation unit has 16384 data blocks  
first allocation unit starts at block 0  
overhead per allocation unit is 0 blocks  
Done.

END: INSTALLATION Tue Mar 21 14:26:52 EST 2000

=====  
# #

Use vi to verify disk setup by checking *init\_disk.log* for errors.

---

## Informix DynamicServer, OrbixMT, and OrbixNames Installation

### Installing Informix and Orbix software

This file set will load the Informix and Orbix engines. The Serial Number and Key information must be entered by the user to validate the user license. Once Informix and Orbix are loaded and configured, the database partitions must be initialized and configured.

#### **Procedure: Installing Informix and Orbix**

1. At the Console Login prompt, log in as **root**. A # prompt is displayed.
2. Insert the Cold Start CD into the CD-ROM drive. (Use **ioscan -fn** to find the CD device location).
3. Enter the following commands:
  - **pfs\_mountd -v &**
  - **pfsd &**
  - **pfs\_mount -o xlat=unix /dev/dsk/\*\*\*/SD\_CDROM**

(\*\*\*=the device location)

4. At the # prompt, enter the command:

**swinstall -v -s /SD\_CDROM**

The following message is displayed:

```
The DISPLAY environment variable is set to "vt100", but
the current configuration won't allow swinstall to run on that display.
```

```
The DISPLAY environment variable may be incorrect, or, if you are
running swinstall remotely, you may need to allow the remote system
to access your local X server by typing
```

```
/usr/bin/X11/xhost +palau
```

```
on your local machine.
```

```
Do you want to proceed using the terminal version of swinstall?
(yes or no) [yes] yes
```

5. Select **yes** by pressing the **Return** key.

The following messages are displayed:

Starting the terminal version of swinstall...

To move around in swinstall:

- use the "Tab" key to move between screen elements
- use the arrow keys to move within screen elements
- use "Ctrl-F" for context-sensitive help anywhere in swinstall

On screens with a menubar at the top like this:

```
-----  
|File View Options Actions                               Help|  
| ---- - - - - - - - - - - - - - - - - - - - - - - - - - - |
```

- use "Tab" to move from the list to the menubar
- use the arrow keys to move around
- use "Return" to pull down a menu or select a menu item
- use "Tab" to move from the menubar to the list without selecting a menu item
- use the spacebar to select an item in the list

On any screen, press "CTRL-K" for more information on how to use the keyboard.

Press "Return" to continue...

6. Press the `Return` key.
7. Select **DynamicServer, ORBIXMT, and ITnames** (OrbixNames)



**NOTE:**

Installation of ITnames (OrbixNames) is optional and needed for Northbound interface only.

8. Select **Actions** → **Install (analysis)...**  
A screen is displayed that confirms the number of files to be installed.
9. Select **OK**.  
A screen is displayed that shows the status of the installation. When the installation is finished, the Status changes to `Completed`.
10. After the installation is completed, select **Done**.
11. Go to the main *swinstall* selection screen.
12. Select **File** → **Exit** and press the `Return` key to exit the *swinstall* program.
13. At the # prompt, enter the following commands:

```
cd /tmp  
./coldStart
```

This command sets up all logins required by ITM SNC and verifies the system, CPU, LAN Mux, and disks. It will rebuild the kernel and automatically restart the system.

14. The system will prompt you for the following:
  - Home Directory /snc
  - User Groups
  - User Names
  - Informix and Orbix License Information
    - Informix DynamicServer Serial Number
    - Informix DynamicServer key
    - OrbixMT License Code
    - OrbixNames License Code
  - DNS Domain prompt (for Northbound only)

The following messages are displayed when **./coldStart** is run:

**# ./coldStart**

=====

START: INSTALLATION Tue Mar 21 14:35:39 EST 2000

EMS SYSTEM INITIALIZATION PROGRAM

This is a fresh start of coldStart  
CHECK\_POINT=0

The EMS new host initialization is about to begin. You will be prompted for user information next. After all user input has been entered, the installation will continue automatically. This process may take up to 2 hours to complete and should not require user interaction until completed.

Do you wish to continue with this initialization (y/n/q)?  
SNC\_HOST\_MODEL\_NUM=K380  
SNCROOT=/snc  
SNC\_GID=200  
INFORMIX\_GID=201  
SNC\_UID=200  
INFORMIX\_UID=201  
TL1\_UID=203

-----

coldStart performs getInformix() function .....

INFORMIX LICENSE INFORMATION:

License information is required to validate the INFORMIX fileset.

Do you wish to specify INFORMIX license information at this time (y/n/q)?  
Please enter the Serial Number for the INFORMIX DynamicServer package:  
You have entered XXX#A123456 as INFORMIX DynamicServer Serial Number.  
Is this correct?  
Press [y] for yes or [n] for no, then press [Return].  
Please enter the Key for the INFORMIX DynamicServer package:  
You have entered ABCDEF as INFORMIX DynamicServer Key.  
Is this correct?  
Press [y] for yes or [n] for no, then press [Return].

-----

coldStart performs getOrbix() function .....

ORBIX MT LICENSE INFORMATION:

License information is required to validate the ORBIX fileset.

Do you wish to specify ORBIX license information at this time (y/n/q)?  
Please enter the License String for the ORBIX package:  
You have entered 12345678-1234xx12-12345678-1123x123-12123x12 as  
ORBIX License Key.  
Is this correct?  
Press [y] for yes or [n] for no, then press [Return].  
Please enter your local DNS domain name (blank for none):  
You have entered as local DNS domain name.  
Is this correct?  
Press [y] for yes or [n] for no, then press [Return].

#### INPUT REVIEW

The following is a review of the required information:

1. EMS Home Directory = /snc
2. EMS Group ID (GID) = 200
3. INFORMIX Group ID (GID) = 201
4. EMS User ID (UID) = 200
5. INFORMIX User ID (UID) = 201
6. TL1 User ID (UID) = 203
7. INFORMIX DynamicServer Serial Number = XXX#A123456
8. INFORMIX DynamicServer Key = ABCDEF
9. ORBIX MT License Code = 12345678-1234xx12-12345678-1123x123-12123x12
10. Local DNS Domain Name =

Enter the item number [1-10] to change the current value.  
Enter "s" to save the above input and continue.

What would you like to do [1-10 or s][q to quit]:

EMS System Initialization will continue automatically.  
Check /tmp/cold\_start.log file for logged messages.

-----  
coldStart performs setUpGroup() function .....

Setting up groups.....

-----  
coldStart performs setUpUser() function .....

Setting up user logins.....

-----  
coldStart performs setUpInformix() function .....

Installing DynamicServer license will take about 10 minutes!

Informix Dynamic Server Version 7.31.UC2XC  
Copyright (C) 1986-1999 Informix Software, Inc.

Installation and Configuration Script

This installation procedure must be run by a privileged user (Super User)  
It will change the owner, group, mode, (and other file attributes on Secure systems) of all files of this package in this directory.

There must be a user "informix" and a group "informix" known to the system.

Press RETURN to continue,  
or the interrupt key (usually CTRL-C or DEL) to abort.

Enter your serial number (for example, INF#X999999) >  
Enter your serial number KEY (uppercase letters only) >

**WARNING!**

This software, and its authorized use and number of users, are subject to the applicable license agreement with Informix Software, Inc. If the number of users exceeds the licensed number, the excess users may be prevented from using the software. UNAUTHORIZED USE OR COPYING MAY SUBJECT YOU AND YOUR COMPANY TO SEVERE CIVIL AND CRIMINAL LIABILITIES.

Press RETURN to continue,  
or the interrupt key (usually CTRL-C or DEL) to abort.

Installing directory .  
Installing directory aaodir  
Installing directory bin  
Installing directory snmp  
Installing directory snmp/snmp  
Installing directory snmp/peer  
Installing directory dbssodir  
Installing directory lib  
Installing directory lib/csm  
Installing directory msg  
Installing directory msg/en\_us  
Installing directory msg/en\_us/0333  
Installing directory etc  
Installing directory incl  
Installing directory incl/hpl  
Installing directory incl/esql  
Installing directory release  
Installing directory release/en\_us

Installing directory release/en\_us/0333  
Installing directory forms  
Installing directory demo  
Installing directory demo/dbaccess  
Installing directory hhelp  
Installing directory hhelp/xprinter  
Installing directory hhelp/xprinter/FontMetrics  
Installing directory hhelp/xprinter/FontMetrics/AFM  
Installing directory hhelp/xprinter/FontMetrics/TFM  
Installing directory hhelp/xprinter/PCLPPDS  
Installing directory hhelp/xprinter/PPDS  
Installing directory hhelp/xprinter/PSPPDS  
Installing directory ism  
Installing directory gls  
Installing directory gls/cm3  
Installing directory gls/cv9  
Installing directory gls/lc11  
Installing directory gls/lc11/cs\_cz  
Installing directory gls/lc11/da\_dk  
Installing directory gls/lc11/de\_at  
Installing directory gls/lc11/de\_ch  
Installing directory gls/lc11/de\_de  
Installing directory gls/lc11/en\_au  
Installing directory gls/lc11/en\_gb  
Installing directory gls/lc11/en\_us  
Installing directory gls/lc11/es\_es  
Installing directory gls/lc11/fi\_fi  
Installing directory gls/lc11/fr\_be  
Installing directory gls/lc11/fr\_ca  
Installing directory gls/lc11/fr\_ch  
Installing directory gls/lc11/fr\_fr  
Installing directory gls/lc11/is\_is  
Installing directory gls/lc11/it\_it  
Installing directory gls/lc11/ja\_jp  
Installing directory gls/lc11/ko\_kr  
Installing directory gls/lc11/nl\_be  
Installing directory gls/lc11/nl\_nl  
Installing directory gls/lc11/no\_no  
Installing directory gls/lc11/os  
Installing directory gls/lc11/pl\_pl  
Installing directory gls/lc11/pt\_br  
Installing directory gls/lc11/pt\_pt  
Installing directory gls/lc11/ru\_ru  
Installing directory gls/lc11/sk\_sk  
Installing directory gls/lc11/sv\_se  
Installing directory gls/lc11/th\_th

Installing directory gls/lc11/zh\_cn  
Installing directory gls/lc11/zh\_tw

Installing Shared Libraries in System Directories ...

Linking /usr/lib/iosm07a.sl from lib/iosm07a.sl

Linking /usr/lib/ipldd07a.sl from lib/ipldd07a.sl

Installation of Informix Dynamic Server complete.

Done for installing DynamicServer!!!

Installing IECC license will take about 5 minutes!

Installation Script

This installation procedure must be run by root (super-user). It will change the owner, group, and mode of all files of this package in this directory. There must be a user "informix" and a group "informix" known to the system.

Press RETURN to continue,  
or the interrupt key (usually CTRL-C or DEL) to abort.

Enter your serial number (for example, INF#X999999) >  
Enter your serial number KEY (uppercase letters only) >

**WARNING!**

This software, and its authorized use and number of users, are subject to the applicable license agreement with Informix Software, Inc. If the number of users exceeds the licensed number, the excess users may be prevented from using the software. **UNAUTHORIZED USE OR COPYING MAY SUBJECT YOU AND YOUR COMPANY TO SEVERE CIVIL AND CRIMINAL LIABILITIES.**

Press RETURN to continue,  
or the interrupt key (usually CTRL-C or DEL) to abort.

Installing directory .  
Installing directory bin  
Installing directory lib  
Installing directory msg  
Installing directory msg/en\_us  
Installing directory msg/en\_us/0333  
Installing directory release  
Installing directory release/en\_us  
Installing directory release/en\_us/0333  
Installing directory etc

Installing Shared Libraries in System Directories ...

Linking /usr/lib/liborb\_r.sl from lib/liborb\_r.sl

Installation of INFORMIX-Enterprise Command Center complete.

Done for installing IECC!!!

-----  
coldStart performs setUpOrbix() function .....

Install Orbix License.....

Done for installing Orbix!!!

-----  
coldStart performs setCronAt() function .....

-----  
coldStart performs chgFSPerm() function .....

Set file system ownership, group and permission

-----  
coldStart performs rebuild\_kernel() function .....

Modifying kernel parameters

Trying to rebuild kernel

Compiling /stand/build/conf.c...

Loading the kernel...

/usr/ccs/bin/ld: (Warning) Linker features were used that may not be supported in future releases. The +vallcompatwarnings option can be used to display more details, and the ld(1) man page contains additional information. This warning can be suppressed with the +vnocompatwarnings option.

Kernel rebuild successfully

Installing new kernel

Shutdown at 14:39 (in 1 minute) [pid 6777]

Check /tmp/cold\_start.log file for logged messages.

END: INSTALLATION Tue Mar 21 14:38:36 EST 2000

=====

15. To ensure the Informix server runs on the correct sockets using TCP/IP do the following:
  - If the host is setup with dns or nis, make sure the file /etc/nsswitch.conf contains the following information  
services: files [NOTFOUND=continue] nis [NOTFOUND=continue] dns

## Generating X.25 config files

### Procedure: Generating x25\_config.answ and x25\_config.0\* files

1. At the # prompt, enter the command:

**cd /tmp**

2. At the # prompt, enter the command:

**./x25\_config.GEN**

This command generates the *x25\_config.answ* and *x25\_config.0\** files in */tmp*.

The output to this command prompts you for the number of PVCs and SVCs to be used per MUX interface port. It is similar to the following:

```
Checking for X.25 MUX Cards...Success!!!

Found 2 X.25 NACC Card(s).

How Many PVC's per port (0-255)??: 6

How Many SVC's per port (0-255)??: 6

Building /tmp/x25_config.ipmap file ... Done.
Building /tmp/x25_config.answ file ... Done
Building /tmp/x25_config.* files ... Done
```

3. Change directory to */tmp* and move the *x25\_config.answ* file using the following command:

**mv x25\_config.answ /opt/acc/cfg**

4. Move all of the other x25 files by entering the command:

**mv x25\* /etc/x25**

---

## ITM SNC Application Installation

### Installing the ITM SNC application

The ITM SNC application file set will load BaseWorX, Java, and the SNC application. The following procedure is used to install the ITM SNC application.



#### NOTE:

The procedure for installing ITM SNC involves two major steps. The first step is to install the entire application. The second step is to configure the application for SNC. Both steps involve the use of the installSnc script. For the first step, you select option #3. For the second step, you select option #4. After the first step but prior to the second step, you must manually modify EMSTYPE from "SNMS" to "SNC" in /snc/etc/sncSetup file.

#### Procedure: Installing ITM SNC Application

1. Log in as **snc** and **su** to **root**
2. Put in the ITM SNC application CD
  - Mount the SNC application CD (use `ioscan -fn` to find the cd device location)
3. Enter the following commands:
  - **pfs\_mountd -v &**
  - **pfsd &**
  - **pfs\_mount -o xlat=unix /dev/dsk/\*\*\*/SD\_CDROM**  
(\*\*\*=the device location)
4. Enter the following command to load the snc software:
  - If using DAT tape  
**# /tmp/loadSnc**
  - If using CD ROM DISK  
**# vi /tmp/loadSnc**  
Change `/dev/rmt/0m` to `/SD_CDROM`  
**# /tmp/loadSnc**

The following is the contents of the loadSnc script:

```
swinstall -v -s /dev/rmt/0m -x mount_all_filesystems=false -x reinstall=true
SNC-2000.snc-install
```

5. At the # prompt run installSnc
  - Choose #3 **Install/upgrade ITM Software**

- System prompts for DB Conversion (Y/N)
  - Prompt: tape or CDROM
  - Load SNC application **Yes**
  - Informix database configuration
  - SONENT Directory Services locally YES (if SNC is going to be DSA)
  - NE protocols (Default=7 CMISE, OSI, X.25)
  - OSI configuration (LanCARD, NSAP, Redundant)
  - ATOS license
  - DIB Information
  - NSAP Address
  - CMISE protocol setup (if CMISE selected)
  - EMS name
6. Exit all the way out to the login prompt and then login as snc.



**NOTE:**

The following pages show screen displays that appear during the ITM SNC application installation:

**# installSnc**

The root node for the SNC application is /snc.  
<CR> if OK, (q) to exit, or change to:

The current EMS run level is "Shutdown".

```
=====
EMS INSTALLATION AND CONFIGURATION PROGRAM    08-24-00
```

Current EMS Version:

Main Menu:

- 1) Backup the current EMS database & configuration settings
- 2) Restore a previously saved EMS database & configuration settings
- 3) Install/Upgrade EMS software
- 4) Configure EMS - making the provisioned parameters effective
- 5) Configure Redundancy
- 6) Display EMS system information
- 0) Exit

NOTE: Root permission ("su" without -) is required for all tasks

Specify your choice by number: **3**

The EMS Application installation is about to begin. This process may take up to 2 hours to complete and should not require any further user interaction.

Do you wish to continue with this installation (y/n)? **y**

WARNING:

The EMS Application database should be backed up prior to upgrading the software.

Do you wish to backup the EMS application database(y/n/q)? **n**

User bypassed backup prior to performing the upgrade

The EMS Application installation will automatically upgrade the current database for use with the new software. This step may be skipped and performed manually at the end of the installation.

Do you wish to upgrade the database automatically (y/n/q)? **n**

User bypassed. Can be performed manually at the end of the installation

Starting the APPLICATION LOADING process ...

What software media will be used to load the EMS Application:

1. CD-ROM
2. Digital Audio Tape (DAT)

Please enter the software media type [1/2/q]? **1**

Saving existing SNC setup files ...

Saving the existing setup files ...

If this is an upgrade operation, it will destroy existing files in the following directories:

- bin,
- tbin,
- lib,
- etc
- bwx6.2

Orbix/Interfaces

However, existing setup files have been saved for you to restore later.

Are you ready to proceed? (y) to proceed, <CR> to skip, or (q) to quit: **y**

Removing files from /snc/dt\_bin ...  
 Removing files from /snc/bin ...  
 Removing files from /snc/Orbix/Interfaces ...  
 Removing files from /snc/tbin ...  
 Removing files from /snc/lib ...  
 Removing files from /snc/etc ...  
 Removing files from /snc/bwx6.2 ...  
 Insert the delivery CD and mount it to /SD\_CDRROM.

Hit <CR> to continue .....

Reading table of content on CDRom ....

The \$MEDIA contains the following filesets:

FILESET	SIZE(KB)	DESCRIPTION
SNC-2000.snc-install.sncInstall	153.1	"SNC-2000 installation
SNC-2000.snc-install.snclibc	2024.1	"Shared Library"
SNC-2000.sncConfig.sncLocBWXConf	130.4	"Local bwx config_data"
SNC-2000.sncConfig.sncLocConf	1292.3	"Local SNC tbin area"
SNC-2000.sncFixDir.sncBWV_Van	15815.0	"Basic BaseWorX package
SNC-2000.sncFixDir.sncInterfaces	724.9	"interface files for Orbix"
SNC-2000.sncFixDir.sncRogue	5461.6	"RogueWave library for SNC"
SNC-2000.sncRelease.snc-2000	226332.1	"snc-2000 application
SNC-2000.sncRelease.sncBWVConf	130.4	"Provisioned BaseWorX confi
SNC-2000.sncRelease.sncBWVProvBin	2807.1	"Provisioned BaseWorX bin
SNCROOT	1405631.8	
/tools	22001.5	
Total	1427633.3	

Available space at /snc is: 2139056 Kbytes

Going ahead with the assumption that space is OK.

The new EMS files will be installed ...

Are you ready to proceed? (y) to proceed, <CR> to skip, or (q) to quit: **y**

===== 03/22/00 15:03:03 EST BEGIN swinstall SESSION  
 (non-interactive)

\* Session started for user "root@ajax".

```
* Beginning Selection
* Target connection succeeded for "ajax:".
* "ajax:/SD_CDROM": Cannot open the logfile on this target
or source. Possibly the media is read-only or there is a
permission problem. Check the daemon logfile and
"/var/tmp/swagent.log" on this host for more information.
* Source:          /SD_CDROM
* Targets:         ajax:/
* Software selections:
    SNC-2000.sncBWX_Vani,r=9.0,v=SNC-2000
    SNC-2000.sncInterfaces,r=9.0,v=SNC-2000
    SNC-2000.sncRogue,r=9.0,v=SNC-2000
* Selection succeeded.
```

```
* Beginning Analysis
* Session selections have been saved in the file
"/var/adm/sw/sessions/swinstall.last".
WARNING: "ajax:": There will be no attempt to mount filesystems
that appear in the filesystem table.
* Analysis succeeded.
```

```
* Beginning Execution
*The execution phase succeeded for "ajax:".
* Execution succeeded.
```

NOTE: More information may be found in the agent logfile (location is ajax:/var/adm/sw/swagent.log).

```
===== 03/22/00 15:28:48 EST END swinstall SESSION (non-interactive)
```

OS and Package files loaded.

```
===== 03/22/00 15:28:49 EST BEGIN swinstall SESSION
(non-interactive)
```

```
* Session started for user "root@ajax".
```

```
* Beginning Selection
* Target connection succeeded for "ajax:/snc".
* "ajax:/SD_CDROM": Cannot open the logfile on this target
or source. Possibly the media is read-only or there is a
permission problem. Check the daemon logfile and
"/var/tmp/swagent.log" on this host for more information.
* Source:          /SD_CDROM
* Targets:         ajax:/snc
* Software selections:
    SNC-2000.snc-2000,r=9.0,v=SNC-2000
```

```
SNC-2000.sncBWConf,r=9.0,v=SNC-2000
SNC-2000.sncBWProvBin,r=9.0,v=SNC-2000
* Selection succeeded.

* Beginning Analysis
* Session selections have been saved in the file
"/var/adm/sw/sessions/swinstall.last".
WARNING: "ajax:/snc": There will be no attempt to mount filesystems
that appear in the filesystem table.
* Analysis succeeded.

* Beginning Execution

WARNING: "ajax:/snc": 1 postinstall or postremove scripts had warnings.
* Execution succeeded.

NOTE: More information may be found in the agent logfile (location
is ajax:/snc/var/adm/sw/swagent.log).

===== 03/22/00 15:54:22 EST END swinstall SESSION (non-interactive)

Please mount 2nd CD into CD Rom drive.
Press Enter to continue
x bin/mask34, 20532 bytes, 41 tape blocks....
=====>
=====>
=====>
x tbin/PM_CnvtDate, 603592 bytes, 1179 tape blocks
ITM SNC release files are loaded.
snc
The /etc/inetd.conf file has been updated.

Setting up .profile for user tl1 ...

Starting the EMS PROVISIONING process ...

At this time, you may choose a new set of environment parameters
for the new SNC configuration.

WARNING:
The ITM SNC new host Informix Database configuration is about to begin. The
Informix Database configuration will use socket instead of share
memory. Please adjust your Name Service Switch accordingly.

Do you want to continue this process (y/n/q): y (Select NO if R3.0 database
already exists.)
(c)Copyright 1983-1996 Hewlett-Packard Co., All Rights Reserved.
```

(c)Copyright 1979, 1980, 1983, 1985-1993 The Regents of the Univ. of California  
(c)Copyright 1980, 1984, 1986 Novell, Inc.  
(c)Copyright 1986-1992 Sun Microsystems, Inc.  
(c)Copyright 1985, 1986, 1988 Massachusetts Institute of Technology  
(c)Copyright 1989-1993 The Open Software Foundation, Inc.  
(c)Copyright 1986 Digital Equipment Corp.  
(c)Copyright 1990 Motorola, Inc.  
(c)Copyright 1990, 1991, 1992 Cornell University  
(c)Copyright 1989-1991 The University of Maryland  
(c)Copyright 1988 Carnegie Mellon University

#### RESTRICTED RIGHTS LEGEND

Use, duplication, or disclosure by the U.S. Government is subject to restrictions as set forth in sub-paragraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause in DFARS 252.227-7013.

Hewlett-Packard Company  
3000 Hanover Street  
Palo Alto, CA 94304 U.S.A.

Rights for non-DOD U.S. Government Departments and Agencies are as set forth in FAR 52.227-19(c)(1,2).

Setting up the SNC environments at SNCROOT = /snc....

Running selectEnv to assign system resources.  
Running SNC\_Config to produce the \*.t and service files.  
Running SNC\_ConfigRT to produce the SNC.rt and rc.  
rm: /snc/etc/ccp\_rt\_base/\* non-existent

--CANNOT dot /snc/bwx6.2/config\_data/maa/app\_setup for BaseworX.  
It will not be possible to bring up a new instance of either BaseworX or the ITM SNC application.  
Both app\_setup.t and ajax.dat must exist.

WARNING: This command will re-initialize Infromix On-Line and all SNC databases will be destroyed.

Do you want to continue? (y,n): Set up configuration files...

Reinitialize informix online...  
Waiting for system related databases to be built...

WARNING: This command will re-initialize the INFORMIX raw slice. All SNC databases will be destroyed.

```
Do you want to continue? (y,n):
Parse configuration file and start to create dbspaces...
WARNING: /dev/informix/pmsp3_2G is not available, pm1_dbs skipped....
WARNING: /dev/informix/pmsp4_2G is not available, pm2_dbs skipped....
WARNING: /dev/informix/pmsp5_2G is not available, pm2_dbs skipped....
WARNING: /dev/informix/pmsp6_2G is not available, pm2_dbs skipped....
WARNING: /dev/informix/pmsp7_2G is not available, pm2_dbs skipped....
WARNING: /dev/informix/pmsp8_2G is not available, pm2_dbs skipped....
WARNING: /dev/informix/pmsp9_2G is not available, pm2_dbs skipped....
WARNING: /dev/informix/pmsp10_2G is not available, pm2_dbs skipped....
Verifying physical disk space, please wait ...
Space successfully added.

** WARNING ** A level 0 archive of Root DBSpace will need to be done.
Verifying physical disk space, please wait ...
Space successfully added.

** WARNING ** A level 0 archive of Root DBSpace will need to be done.
Verifying physical disk space, please wait ...
Space successfully added.

** WARNING ** A level 0 archive of Root DBSpace will need to be done.
Verifying physical disk space, please wait ...
Space successfully added.

** WARNING ** A level 0 archive of Root DBSpace will need to be done.
Verifying physical disk space, please wait ...
Space successfully added.

** WARNING ** A level 0 archive of Root DBSpace will need to be done.
Verifying physical disk space, please wait ...
Space successfully added.

** WARNING ** A level 0 archive of Root DBSpace will need to be done.
Verifying physical disk space, please wait ...
Space successfully added.

** WARNING ** A level 0 archive of Root DBSpace will need to be done.
Verifying physical disk space, please wait ...
Space successfully added.

** WARNING ** A level 0 archive of Root DBSpace will need to be done.
Verifying physical disk space, please wait ...
Space successfully added.
```

\*\* WARNING \*\* A level 0 archive of Root DBSpace will need to be done.  
Verifying physical disk space, please wait ...  
Space successfully added.

\*\* WARNING \*\* A level 0 archive of Root DBSpace will need to be done.  
Re-start Informix Online ...

11 dbspace(s) created and 0 chunks added successfully ..

+++++

Informix configuration completed

You have to re-login as snc to establish variables  
before move-on.

+++++

logout

Press any key to continue.

#### NE PROTOCOL INFORMATION

Network element protocol information is required to optimize data communication  
setup information. You will be prompted for transport and protocol information.

Do you wish to activate SONET Directory Services (y/n)? **n**

Supported protocols:

- 1) CMISE only
- 2) OSI TL1 only
- 3) CMISE and OSI TL1
- 4) X.25 TL1 only
- 5) CMISE and X.25 TL1
- 6) OSI TL1 and X.25 TL1
- 7) ALL (CMISE, OSI TL1 and X.25 TL1)

Please enter the network element protocol (s) which will be used: **6**

You have entered 6 as your choice.  
Is this correct (y/n)? **y**

#### OSI LAN INTERFACE SETUP

OSI licensing and network service access point (NSAP) information is required  
to access LAN based network elements.

The following LAN interface(s) have been detected:

```
lanmux 0 10/4/8   lanmux0 CLAIMED INTERFACE HP J2146A - 802.3 LAN
lanmux 1 10/4/16  lanmux0 CLAIMED INTERFACE HP J2146A - 802.3 LAN
lan      2 10/12/6 lan2    CLAIMED INTERFACE Built-in LAN
```

Do you wish to configure OSI LAN interfaces at this time (y/n/q)? **y**

Do you wish to configure REDUNDANT OSI LAN interfaces (y/n/q)? **n**

- 1. lanmux 0 10/4/8
- 2. lanmux 1 10/4/16
- 3. lan 2 10/12/6
- q. Quit

Enter the item number for the PRIMARY OSI LAN interface ? **2**

You have entered lan 1 as the PRIMARY OSI LAN interface.

Is this correct (y/n) ? **y**

Please enter the 6-digit Organization Identifier [Default=000000]:

You have entered 000000 as the Organization Identifier.

Is this correct (y/n) ? **y**

Please enter the 4-digit Routing Domain [Default=0000]:

You have entered 0000 as the Routing Domain.

Is this correct (y/n) ? **y**

Please enter the 4-digit OSI Area [Default=0000]:

You have entered 0000 as the OSI Area.

Is this correct (y/n) ? **y**

#### OSI LAN REVIEW

The following is a review of OSI configuration information:

-----

- 1. lanmux 0 10/4/8 - N/C
- 2. lanmux 1 10/4/16 - Primary 000000 0000 0000
- 3. lan 2 10/12/6 - NC

Enter "a" to specify additional OSI interfaces.  
Enter "d" to delete an OSI interface.  
Enter "s" to save the above input and continue.

What would you like to do [q to quit]: **s**

RFC 1006 SUPPORT:

An IP address is required to support OSI over TCP/IP. This information must be entered regardless of whether RFC1006 will be used or not.

Please enter the IP address of LAN interface which will be used to support OSI over TCP/IP communication (135017013082 ): 017017017158 (Enter the IP address in this format only)

You have entered 017017017158 as the OSI LAN IP address.  
Is this correct (y/n) ? **y**

License information is required to validate the ATOS OSI package.

Do you wish to specify ATOS license information at this time (y/n)? **n** (Since the ATOS license is already installed, select NO here)

Please check the license.dat file under /opt/OV/osiam/osiam26F.  
If this file does not exist or the content is incorrect,  
please modify it or create it manually later.

Updating the profile to reflect new settings for:

```
SNCROOT      = /snc
CSNCROOT     = /snc
SNC_DBNAME   = snc_db
APPTAG       = SNC
```

```
#SHMKEY CCDPORT EM_PORT EM_CCD CMMPORT WSPORT
APPTAG  USR   SNCROOT
```

Setting up the SNC environments at SNCROOT = /snc....

Running sncSetup from scratch to generate all templates.

Running selectEnv to assign system resources.

```
#SHMKEY CCDPORT EM_PORT EM_CCD CMMPORT WSPORT
APPTAG  USR   SNCROOT
```

Running SNC\_Config to produce the \*.t and services files.

Running SNC\_ConfigRT to produce SNC.rt and rc.

BaseworX is being reconfigured.

Your SNC environments are:  
RAPIDROOT=/tools/bwx6.2  
SNCROOT =/snc  
ROAMCNFG =/snc/bwx6.2  
APPTAG =SNC

Invoking envcnfg ...  
Invoking machadd ...

Validating configuration file ....

Successful Validation.  
Invoking demoncnfg ...

Validating configuration file ....

Successful Validation.

The application is currently in the <Shutdown> runlevel.  
Demon Configuration modifications will take effect the  
next time the application is started.  
Invoking ancfnfg ...  
Invoking ccdcnfg ...

You have updated the master copy of the ccd file.  
If the CCD is running, you must execute the ccpoam  
command that sends a re-read request to the CCD in  
order for the changes to take effect.

Invoking patactmod ...

Validating configuration file ....

Successful Validation.

Currently the fm\_manager is not running.  
The Pattern Action File modifications will take effect  
the next time the fm\_manager is started with this  
Pattern Action File.  
Invoking logdecnfg ...

The logdaemon is currently not running  
The Destination Configuration File changes will take  
effect the next time the logdaemon is started.  
Invoking ccdmncfnfg ...

You have updated the master copy of the manager ccd file.  
If the Distributed Execution Management CCD is running, you must execute:

```
env [SUB_NET_TYPE]=$SEM_CCDPORT CCDHOST='uname -n' oamccp -R
```

where SUB\_NET\_TYPE is:

CCDPORT	for CCP CCD TCP/IP Address
CCDPIPE	for CCP CCD Streams Pipe Address
DKITCCDPORT	for CCP CCD Datakit VC Address
SVCCCDPORT	for CCP CCD X.25 SVC Address
UNIXCCDPORT	for CCP CCD Unix Domain Socket Address

to send a re-read request to the manager's CCD in order for the changes to take effect.

Invoking ecfadd ...

Validating configuration file ....

Successful Validation.

The following directories are currently defined for PM data collection -

/reports/pm

Do you wish to change the list of PM directories(y/n)? **n**

After installSnc exited, you may be logged out automatically. If not, logout yourself. Login again as a SNC user, then start SNC with the "chexstat" command or the "up" command.

Thank you for using "installSnc"!

7. Log out from the **root** account. You should now be logged in as the **snc** account.
8. Use text editor to edit */snc/etc/sncSetup* file. Change **EMSTYPE=SNMS** to **EMSTYPE=SNC**. Save the file and exit the editor.
9. Log off (this step is very important).
10. Log in to your host as **snc**.
11. **su** to root (do not use su -)
12. Run "installSnc" script, this time choosing "4) Configure EMS - making the provisioned parameters effective."

**# installSnc**

The root node for the SNC application is /snc.  
<CR> if OK, (q) to exit, or change to:

The current EMS run level is "Shutdown".

=====  
EMS INSTALLATION AND CONFIGURATION PROGRAM      08-25-00

Current EMS Version: SNCR11-279-btest-08/24/00

Main Menu:

- 1) Backup the current EMS database & configuration settings
- 2) Restore a previously saved EMS database & configuration settings
- 3) Install/Upgrade EMS software
- 4) Configure EMS - making the provisioned parameters effective
- 5) Configure Redundancy
- 6) Display EMS system information
- 0) Exit

NOTE: Root permission ("su" without -) is required for all tasks

Specify your choice by number: 4

Starting the EMS PROVISIONING process ...

At this time, you may choose a new set of environment parameters for the new SNC configuration.

WARNING:

The ITM SNC new host Informix Database configuration is about to begin. The Informix Database configuration will use socket instead of share memory. Please adjust your Name Service Switch accordingly.

Do you want to continue this process (y/n/q): y

- (c)Copyright 1983-1996 Hewlett-Packard Co., All Rights Reserved.
- (c)Copyright 1979, 1980, 1983, 1985-1993 The Regents of the Univ. of California
- (c)Copyright 1980, 1984, 1986 Novell, Inc.
- (c)Copyright 1986-1992 Sun Microsystems, Inc.
- (c)Copyright 1985, 1986, 1988 Massachusetts Institute of Technology
- (c)Copyright 1989-1993 The Open Software Foundation, Inc.
- (c)Copyright 1986 Digital Equipment Corp.
- (c)Copyright 1990 Motorola, Inc.
- (c)Copyright 1990, 1991, 1992 Cornell University

(c)Copyright 1989-1991 The University of Maryland  
(c)Copyright 1988 Carnegie Mellon University

#### RESTRICTED RIGHTS LEGEND

Use, duplication, or disclosure by the U.S. Government is subject to restrictions as set forth in sub-paragraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause in DFARS 252.227-7013.

Hewlett-Packard Company  
3000 Hanover Street  
Palo Alto, CA 94304 U.S.A.

Rights for non-DOD U.S. Government Departments and Agencies are as set forth in FAR 52.227-19(c)(1,2).

Setting up the SNC environments at SNCROOT = /snc....

Setting SNC environments with /snc/bwx6.2/config\_data/maa/app\_setup...

Your SNC environments are:

RAPIDROOT=/tools/bwx6.2

SNCROOT =/snc

ROAMCNFG =/snc/bwx6.2

APPTAG =SNC

WARNING: This command will re-initialize Informix On-Line and All SNC databases will be destroyed.

Do you want to continue? (y,n): Set up configuration files...

Reinitialize informix online...

Waiting for system related databases to be built...

WARNING: This command will re-initialize the INFORMIX raw slice. All SNC databases will be destroyed.

Do you want to continue? (y,n):

Parse configuration file and start to create dbspaces ...

WARNING: /dev/informix/pmsp3\_2G is not available, pm1\_dbs skipped....

WARNING: /dev/informix/pmsp4\_2G is not available, pm1\_dbs skipped....

WARNING: /dev/informix/pmsp5\_2G is not available, pm1\_dbs skipped....

WARNING: /dev/informix/pmsp6\_2G is not available, pm1\_dbs skipped....

WARNING: /dev/informix/pmsp7\_2G is not available, pm1\_dbs skipped....

WARNING: /dev/informix/pmsp8\_2G is not available, pm1\_dbs skipped....

WARNING: /dev/informix/pmsp9\_2G is not available, pm1\_dbs skipped....

WARNING: /dev/informix/pmsp10\_2G is not available, pm2\_dbs skipped....



WARNING: /dev/informix/pmsp58\_2G is not available, pm2\_dbs skipped....  
WARNING: /dev/informix/pmsp59\_2G is not available, pm2\_dbs skipped....  
WARNING: /dev/informix/pmsp60\_2G is not available, pm2\_dbs skipped....  
Verifying physical disk space, please wait ...  
Space successfully added.

\*\* WARNING \*\* A level 0 archive of Root DBSpace will need to be done.  
Verifying physical disk space, please wait ...  
Space successfully added.

\*\* WARNING \*\* A level 0 archive of Root DBSpace will need to be done.  
Verifying physical disk space, please wait ...  
Space successfully added.

\*\* WARNING \*\* A level 0 archive of Root DBSpace will need to be done.  
Verifying physical disk space, please wait ...  
Space successfully added.

\*\* WARNING \*\* A level 0 archive of Root DBSpace will need to be done.  
Verifying physical disk space, please wait ...  
Space successfully added.  
Verifying physical disk space, please wait ...  
Space successfully added.

\*\* WARNING \*\* A level 0 archive of Root DBSpace will need to be done.  
Verifying physical disk space, please wait ...  
Space successfully added.

\*\* WARNING \*\* A level 0 archive of Root DBSpace will need to be done.  
Verifying physical disk space, please wait ...  
Space successfully added.

\*\* WARNING \*\* A level 0 archive of Root DBSpace will need to be done.  
Verifying physical disk space, please wait ...  
Space successfully added.

\*\* WARNING \*\* A level 0 archive of Root DBSpace will need to be done.  
Verifying physical disk space, please wait ...  
Space successfully added.

\*\* WARNING \*\* A level 0 archive of Root DBSpace will need to be done.  
Verifying physical disk space, please wait ...  
Space successfully added.

\*\* WARNING \*\* A level 0 archive of Root DBSpace will need to be done.  
Re-start Informix Online ...

11 dbspace(s) created and 0 chunks added successfully ...

+++++

Informix configuration completed.

You have to re-login as snc to establish variables  
before move-on.

+++++

logout

Press any key to continue.

### NE PROTOCOL INFORMATION

Network element protocol information is required to optimize data communication  
setup information. You will be prompted for transport and protocol information.

Supported protocols:

- 1) OSI TL1 only
- 2) X.25 TL1 only
- 3) OSI TL1 and X.25 TL1

Please enter the network element protocol(s) which will be used: 3

You have entered 3 as your choice.  
Is this correct (y/n)? y

### OSI LAN INTERFACE SETUP

OSI licensing and network service access point (NSAP) information is required  
to access LAN based network elements.

The following LAN interface(s) have been detected:

lanmux	0	8/4/24	lanmux0	CLAIMED	INTERFACE HP J2146A - 802.3 LAN
lanmux	1	8/4/28	lanmux0	CLAIMED	INTERFACE HP J2146A - 802.3 LAN
lanmux	2	8/4/32	lanmux0	CLAIMED	INTERFACE HP J2146A - 802.3 LAN
lanmux	3	8/4/36	lanmux0	CLAIMED	INTERFACE HP J2146A - 802.3 LAN
lan	4	10/12/6	lan2	CLAIMED	INTERFACE Built-in LAN

Do you wish to configure OSI LAN interfaces at this time (y/n/q)? y

Do you wish to configure REDUNDANT OSI LAN interfaces (y/n/q)? n

1. lanmux 0 8/4/24
2. lanmux 1 8/4/28
3. lanmux 2 8/4/32
4. lanmux 3 8/4/36
5. lan 4 10/12/6
- q. Quit

Enter the item number for the PRIMARY OSI LAN interface ? 1

You have entered lanmux 0 as the PRIMARY OSI LAN interface.  
Is this correct (y/n) ? y

Please enter the 6-digit Organization Identifier [Default=000000]:

You have entered 000000 as the Organization Identifier.  
Is this correct (y/n) ? y

Please enter the 4-digit Routing Domain [Default=0000]:

You have entered 0000 as the Routing Domain.  
Is this correct (y/n) ? y

Please enter the 4-digit OSI Area [Default=DD00]:

You have entered DD00 as the OSI Area.  
Is this correct (y/n) ? y

#### OSI LAN REVIEW

The following is a review of OSI configuration information:

- 
1. lanmux 0 8/4/24 - Primary 000000 0000 DD00
  2. lanmux 1 8/4/28 - N/C
  3. lanmux 2 8/4/32 - N/C
  4. lanmux 3 8/4/36 - N/C
  5. lan 4 10/12/6 - N/C

Enter "a" to specify additional OSI interfaces.  
Enter "d" to delete an OSI interface.  
Enter "s" to save the above input and continue.

What would you like to do [q to quit]: s

RFC 1006 SUPPORT:

An IP address is required to support OSI over TCP/IP. This information must be entered regardless of whether RFC1006 will be used or not.

Please enter the IP Address of LAN interface which will be used to support OSI over TCP/IP communication (135017013082 ): 198180037074

You have entered 198180037074 as the OSI LAN IP address.  
Is this correct (y/n) ? y

License information is required to validate the ATOS OSI Package.

Do you wish to specify ATOS license information at this time (y/n)? n

**Here, you need to know if the ATOS license was previously installed, in this case it was, so we opted not to re-install it. However, if the ATOS license was not previously installed you would answer “y” here to install it.**

Please check the license.dat file under /opt/OV/osiam/osiam26F.  
If this file does not exist or the content is incorrect,  
Please modify or create it manually later.

cp: cannot access /snc/etc/softload2400: No such file or directory

Updating the profile to reflect new settings for:

SNCROOT= /snc  
CSNCROOT= /snc  
SNC\_DBNAME= snc\_db  
APPTAG= SNC

```
#SHMKEY CCDPORT EM_PORT EM_CCD CMMPORT WSPORT APPTAG  
USR SNCROOT
```

Setting up the SNC environments at SNCROOT = /snc....

Running sncSetup from scratch to generate all templates.

Running selectEnv to assign system resources.

```
#SHMKEY CCDPORT EM_PORT EM_CCD CMMPORT WSPORT APPTAG  
USR SNCROOT
```

Running SNC\_Config to produce the \*.t and services files.

Running SNC\_ConfigRT to produce SNC.rt and rc.

BaseworX is being reconfigured.

Your SNC environments are:

RAPIDROOT=/tools/bwx6.2  
SNCROOT =/snc

```
ROAMCNFG =/snc/bwx6.2
APPTAG =SNC
```

```
Invoking envcnfg ...
Invoking machadd ...
```

```
Validating configuration file ....
```

```
Successful Validation.
Invoking demoncnfg ...
```

```
Validating configuration file ....
```

```
Successful Validation.
```

The application is currently in the <Shutdown> runlevel.  
Demon Configuration modifications will take effect the  
next time the application is started.

```
Invoking ancncfg ...
Invoking ccdcnfg ...
```

You have updated the master copy of the ccd file.  
If the CCD is running, you must execute the ccpoam  
command that sends a re-read request to the CCD in  
order for the changes to take effect.

```
Invoking patactmod ...
```

```
Validating configuration file ....
```

```
Successful Validation.
```

Currently the fm\_manager is not running.  
The Pattern Action File modifications will take effect  
the next time the fm\_manager is started with this  
Pattern Action File.

```
Invoking logdecnfg ...
```

The logdaemon is currently not running  
The Destination Configuration File changes will take  
effect the next time the logdaemon is started.

```
Invoking ccdmncfg ...
```

You have updated the master copy of the manager ccd file.  
If the Distributed Execution Management CCD is running, you  
must execute:

```
env [SUB_NET_TYPE]=$EM_CCDPORT CCDHOST='uname -n' oamccp -R
```

where SUB\_NET\_TYPE is:

CCDPORT	for	CCP	CCD	TCP/IP	Address
CCDPIPE	for	CCP	CCD	Streams Pipe	Address
DKITCCDPORT	for	CCP	CCD	Datakit VC	Address
SVCCCDPORT	for	CCP	CCD	X.25 SVC	Address
UNIXCCDPORT	for	CCP	CCD	Unix Domain Socket	Address

to send a re-read request to the manager's CCD in order for the changes to take effect.

Invoking ecfadd ...

Validating configuration file ....

Successful Validation.

The following directories are currently defined for PM data collection -

/reports/pm

Do you wish to change the list of PM directories(y/n)? n

After installSnc exited, you may be logged out automatically. If not, logout yourself. Login again as a SNC user, then start SNC with the "chexstat" command or the "up" command.

Thank you for using "installSnc"!

**⇒ NOTE:**  
After the installSnc script completes execution, log out completely from the host, (log out of root and snc user). Then log in again as snc user and type **up** to bring up the ITM SNC 'application.

## **GUI Installation on Microsoft NT 4.0**

---

### **Overview**

The platform for the ITM SNC GUI running as a standalone application is a PC running Windows NT 4.0 (see **Chapter 2, System Requirements**). This section describes how to install the GUI Client onto the PC server.

There are 3 disks associated with the GUI software:

- ITM SNC installation disk
- North American Service Pack 4.0 disk
- International Service Pack 4.0 disk

At most, two disks are necessary for the software installation. The ITM SNC installation disk is necessary for the installation of the GUI application. The other disk containing Service Pack 4.0, is used for upgrading the NT4.0 operating system for Y2K compliance.

---

### **Service Pack files**

There are three Service Packs associated with the ITM SNC installation:

- *SP4\_NorthAmerica.exe* is a standard download of the Microsoft Service Pack for the North American market. It includes all the files necessary to upgrade the NT Workstation 4.0 OS for Y2K compliance.
- *SP4\_International.exe* is a standard download of the Microsoft Service Pack for the English speaking European and Asian markets. It includes all the files necessary to upgrade an NT Workstation 4.0 for Y2K compliance.
- *Wtsi386.exe* is the Service Pack 4.0 download for NT Server4.0 Terminal Server Edition. It includes all the files necessary to upgrade an NT Terminal Server for Y2K compliance.



#### **NOTE:**

Installation of Service Pack 4.0 is only necessary if the NT computer has not already been upgraded. To check whether a specific NT computer has already been upgraded, reboot the computer. During the reboot procedure, a blue screen is displayed which shows the currently installed service pack. Also, this step can be skipped if installation is occurring on an NT Terminal Server. This step is only intended to upgrade NT 4.0 workstations.

Associated with Service Pack installation is the installation of Internet Explorer 4.0. IE4 installation files are included on both versions of the Service Pack disks.

---

## Service Pack installation

The following procedure is used for Service Pack 4.0 installation.

### **Procedure: Installing Service Pack 4.0**

1. Insert the appropriate Service Pack disk into the disk drive.
2. Log in as administrator.
3. Open the *My Computer* desktop icon and click on the CD-ROM disk drive.
4. Double click on either the **SP4\_NorthAmerica.exe** or the **SP4\_International.exe** file to begin installation.
5. Select both check boxes on the bottom of the end user license agreement screen and click on the ***Install*** button.

When installation is complete, the following prompt message is displayed:

```
Windows NT Workstation 4.0 Service Pack 4 installation is
complete. You must restart your computer for the service pack
update to take effect.
```

```
If you install any additional Windows NT Workstation
components from the original NT Workstation CD, you should
then reinstall service pack 4 to insure new components are
updated.
```

6. Press the ***Restart*** button to reboot your computer.

### **Internet Explorer 4 for NT Workstation**

Internet Explorer 4 is included on the CD-ROM installation media. If the system is already equipped with IE4, you do not need to install Internet Explorer 4.

To install Internet Explorer 4, log in as Administrator and run the setup.exe program in the IE4 directory. Follow the prompts except for choosing an explorer desktop. Do **not** choose the explorer desktop option.

### **Service Pack 4 Hot Fixes for NT Workstation**

The hot fixes for Service Pack 4.0 need to be installed once IE4 installation is complete. To install the hot fixes, log in as Administrator and execute the CD-ROM disk program sp4hfixi.exe. Once launched, the program installs all patch files automatically.

Once the hot fixes are installed, the workstation must be rebooted.

---

**ITM SNC server definition**

All the ITM SNC Servers must be defined in the TCP/IP Hosts file used by the NT operating system. This file is almost identical to the */etc/hosts* file used on UNIX systems. In fact, you can FTP the */etc/hosts* file on the SNC HP server and use it on the NT workstation, but make sure to capture all predefined host entries before overwriting the file on the NT workstation.

For a Windows NT system, the Hosts file is contained in the directory  
 \Winnt\system32\drivers\etc  
 or

For an NT Terminal Server system, the Hosts file is contained in the directory  
 \WTSRV32\system32\drivers\etc

**User login creation**



**NOTE:**

For NT workstations already in use by the customer, customer defined logins and passwords may already be available on the NT workstation. If the customer requests use of one of these accounts, the SNC installer need not create a new account for SNC users and the next step in GUI installation can proceed. The EMS user account should already have been created on NT Terminal Server systems.

1. Log in as Administrator and launch the User Manager For Domains application. This application can be reached from the Start button, via the following cascading menus:

Start button->Programs->Administrative Tools (Common)->User Manager For Domains

2. A screen titled *User Manager* should be displayed. The screen should contain a menu bar and scrolled table showing all defined users.
3. To create a new user, access the *User* pull-down menu item and select the **New User...** menu item. This should result in a new screen titled *New User*.
4. On the new screen enter the following information:

Parameter	Value
Username	ems
Full Name	EMS/NMS Manager
Password	ems123
Confirm Password	ems123

5. Put a check in the box labeled *Password Never Expires* and press the **Add** button. The screen should clear in preparation of adding another user.
6. Press the **Close** button on the screen titled *New User* in order to stop adding new users.

7. Once the ems user id is created, the User Manager application can be exited. Access the *User* pull-down menu and select the **Exit** menu item.

## Adobe Acrobat installation



**NOTE:**

The Acrobat installation file is available on the ITM SNC installation disk. If the Service Pack 4.0 installation disk is still in the CD-ROM drive, you will need to switch disks.

The Adobe Acrobat installation file is named **ar40eng.exe**. To install Acrobat Reader, open the *My Computer* desktop icon and click on the CD-ROM disk drive. This should open a screen listing all the files on the CD-ROM. Double click on the **ar40eng.exe** file to launch the Acrobat installation program. Use the default configuration parameters to install the program.

Install Adobe Acrobat under the directory C:\Program Files\Adobe\Acrobat 4.0.



**NOTE:**

For NT Terminal Server systems, the default install directory is M:\Program Files\Adobe\Acrobat 4.0. Because the boot partition is very small, the installer must change the default drive directory from M: to C:. Therefore the default acrobat reader install directory must be changed to C:\Program Files\Adobe\Acrobat 4.0.

## Installation of Japanese Font Pack for Acrobat Reader



**NOTE:**

If Japanese language support is not required for this installation, installation of the Japanese font set can be skipped.

The Japanese font pack installation file is called **jpnfont.exe** and it upgrades Acrobat Reader for Japanese language support. It installs in the same directory as the Acrobat Reader program (C:\Program Files\Adobe\Acrobat 4.0). To perform the installation, use the Administrator log in.

To install the Japanese font pack, open the *My Computer* desktop icon and click on the CD-ROM disk drive. This will open a screen listing all the files on the CD-ROM. Double click on the **jpnfont.exe** file to launch the Acrobat installation program. Use the default configuration parameters to install the program.

---

## GUI installation

Before installing the GUI application, the installer needs to determine the most appropriate disk to hold the GUI software. It is recommended that there be at least 1GB of free space for the application.

It is possible for more than one release of the GUI to be installed on a single workstation. For instance, a release 9.0 SNC GUI, a release 10.0.1 GUI, and a release 11.0 GUI can co-exist on the same NT workstation. It is recommended that all versions of the GUI reside on the same disk.

### **Procedure: Installing the GUI**

1. Insert the SNC installation disk in the CD-ROM drive.
2. Open the *My Computer* desktop icon and click on the CD-ROM disk drive. A screen appears listing all the files on the CD-ROM.
3. Double click on the *snc.exe* file to launch the installation program. The installation program displays a Winzip screen requesting a directory for installation.



#### **NOTE:**

In most cases, the GUI application should not reside on the same disk as the operating system. Therefore, the GUI software should be installed on either the D: or E: drive. To create a new logical disk, use the NT administrator utility Disk Administrator. This application can be reached from the start button via the following cascading menus:

Start button->Programs->Administrative Tools (Common)->Disk Administrator

Once launched, the disk administrator program will graphically depict the server disk formatting.

For Terminal Server installations, the installation disk should always be the C: drive. Because ITM-NM and ITM SNC share configuration files, both applications must reside on the same disk. The root directory of all ITM-NM files on the NT workstation is /jui.

4. If a previous version of SNC is already installed on the workstation, a warning message may be displayed indicating that files are about to be overwritten. Press the **Yes To All** button to continue the installation.
5. The GUI installs in the root directory named \sncR11.0.

## Testing the GUI

Once the GUI is installed and the ITM SNC server application is running on the HP server, you can test the GUI from an MS-DOS prompt. An MS-DOS window can be launched using the start button, via the following cascading menus:

**Start button->Programs->Command Prompt**

At the MS-DOS prompt, change directory to the root directory of the GUI application. To launch an ITM SNC GUI, execute the command:

**SNC -host <hostname>**

---

## Creating a desktop shortcut

A desktop shortcut can be created for each ITM SNC host reachable from the NT workstation. An icon file is delivered on the CD-ROM installation disk for use as the shortcut icon.

Before creating any shortcuts, the icon file **starlogo.ico** should be copied from the CD-ROM disk to the \Winnt\system32 directory.

1. Select the Windows desktop and use the right-hand mouse button to popup the desktop menu. Select the shortcut menu item from the following cascading menu items:

**New->Shortcut**

2. This displays the *Create Shortcut* screen. The first screen prompt asks for the MS-DOS command line to invoke when opening the shortcut.
  3. Enter the full path name of the snc.bat file and the corresponding command input options.
  4. Click the **Next** button and the screen prompt requests the name of the shortcut. Enter the desired name for the shortcut and click the **Finish** button.
  5. Select the shortcut on the desktop and use the right-hand mouse button to display its popup menu. Select the shortcut tab and customize the *Start In* and *Change icon* properties to reflect the appropriate data.
  6. Press the **OK** button to save the changes and the desktop shortcut is created.
-

## Configuration for ITM-NM



**NOTE:**

If this GUI installation does not have to inter-operate with an ITM-NM GUI, then this step can be skipped.

### Updating the ITM-NM F-interface File

The ITM SNC software contains an F-interface configuration file that helps ITM-NM locate different versions of ITM SNC software. The file path name is:

<GUI Root Directory>/snc/fint/sncFint.cfg

ITM-NM accesses a copy of this file from `\jui\itm\southbound\snc\sncfint`. If the `sncFint.cfg` file is not already present in that directory, a copy of the file must be put into `\jui\itm\southbound\snc\sncfint`.

### Updating the ITM-NM Classpath

The java classpath parameter identifies the source of java files executed by the GUI. The classpath variable for the ITM SNC GUI is automatically set, based on values in the `sncFint.cfg` file. However, the classpath for ITM-NM needs to be updated to point to any one version of the ITM SNC GUI client. In other words, the ITM-NM classpath variable needs to include either a `\sncR9` or `\sncR10` directory in its list of classpath directories.

Only one ITM-SNC root directory needs to be included in the ITM-NM classpath variable.

---

## GUI Installation on Solaris Workstation

---

### Installation procedure

⇒ **NOTE:**  
The ITM SNC CDROM disk contains support software for Solaris, as well as other UNIX platforms.

### Procedure: Installing the GUI on a Solaris Workstation

#### Step 1 - Creation of EMS User Login

⇒ **NOTE:**  
No Solaris user ids are prevented from invoking an ITM SNC GUI. Therefore, any Solaris user account may be used to launch the GUI. However, it is recommended that an EMS user account be created on the Solaris workstation, as default. Other users can run the GUI out of the EMS home directory.

To create a user account, log in as root and execute the command: **admintool**

Admintool is a graphical user tool for creating user accounts. Use the add menu item to display the new user information dialog. The following parameters should be configured:

User Name:	ems
Login Shell:	Korn
Create Home Directory:	<button pushed>
Path:	/home/ems

Press the **OK** button to create the user account. Exit the tool when complete.

#### Step 2 - Name Resolution Configuration

⇒ **NOTE:**  
A Solaris workstation already in use, may already have domain name resolution properly configured. To determine proper name resolution and IP connectivity, use the **ping** command. If name resolution configuration appears correct, skip this step.

The definition of name servers is stored in the file `/etc/resolv.conf`. The following example `resolve.conf` file defines the IP domain name and defines two name servers:

```
domain    ho.lucent.com
nameserver 135.17.1.12
nameserver 135.3.1.13
```

The file `/etc/nsswitch.conf` can be used to specify in which IP name resolution. To specify that the `/etc/hosts` file should be checked before making a DNS query, find the line that begins with the `hosts:` flag and specify the following:

```
hosts: files dns
```

Both configuration files are text files and are editable using `vi`.

### Step 3 - Adobe Acrobat Installation



**NOTE:**

If Adobe Acrobat 4.0 is already installed on the computer, this step can be skipped. You can check the version information on the Acrobat splash screen. The Acrobat reader executable is called **acroread**. The Acrobat reader software is installed under the `/opt/Acrobat4` directory.

The adobe acrobat installation file is contained on the ITM SNC GUI installation disk. The file on the disk is called **solaris.arws-40.tar**.

Log in as root, and then insert the disk into the CD-ROM drive. Solaris will automatically mount the disk under the directory `/cdrom/cdrom0` and display a graphical browser displaying the contents of the disk.

From the CDE toolbar, launch a console window in order to get access to a shell prompt. At the shell prompt, make a temporary directory and copy the file **solaris.arws-40.tar** into the directory.

Unpack the tar file using the command,

```
tar -xvf solaris.arws-40.tar
```

Unpacking the tar file creates a directory called `SSOLRS.install`. Change directory into the `SSOLRS.install` directory and execute the `INSTALL` script. In other words, perform the following:

```
cd SSOLRS.install
./INSTALL
```

For the install script, accept the end user agreement and install the software in the default directory. When the script is complete, execute the following command to allow the EMS user to access Acrobat reader:

```
In -s /opt/acrobat4/bin/acroread /usr/bin/acroread
```

To clean up the Acrobat install files, delete the contents of the temporary directory.

```
cd /
rm -rf <temporary directory>
```

### Installation of Japanese Font Pack For Acrobat Reader



**NOTE:**

If Japanese language support is not required for this installation, this procedure can be skipped.

The Japanese font pack installation file is called `jpnfont.tar` and it upgrades Acrobat Reader for Japanese Language support. It installs in the same directory as the Acrobat Reader program.

At the shell prompt, make a temporary directory and copy the file `/cdrom/cdrom/0/jpnfont.tar` into the directory. Unpack the tar file using the following command:

```
tar -xvf jpnfont.tar
```

Unpacking the tar file creates a directory called `JPNKIT`. Change directory into the `JPNKIT` directory and execute the `INSTALL` script. In other words, perform the following:

```
cd JPNKIT
./INSTALL
```

For the install script, accept the end user agreement and install the software in the default directory. After the script completes, clean up the Japanese support kit by deleting the contents of the temporary directory:

```
cd /  
rm -rf <temporary directory>
```

### **Step 4 - GUI Installation**

At the shell prompt, copy the ITM SNC tar file from the CD-ROM to the EMS home directory. Once the copy is complete, set global permissions on the tar file in the EMS home directory.

The commands to copy and set permissions of the SNC GUI are:

```
cp /cdrom/cdrom0/snc.tar /home/ems  
chmod 777 /home/ems/snc.tar
```

When complete, eject the CD-ROM from the disk drive using the command:

```
eject cdrom0
```

Log out as root and log in as the EMS user. To unpack the GUI tar file, use the command:

```
tar -xvf <snc or snc>.tar
```

Unpacking the tar file will create a subdirectory with all the java files in their proper location.

### **Step 5 - Testing the GUI**

Once the GUI is installed and the ITM SNC server application is running on the HP server, you can test the GUI from the shell prompt. Change directory to the root directory of the GUI application. For example, to change to the root directory of a release 9 SNC GUI, execute the command:

```
cd sncR9.
```

To launch an ITM SNC GUI, execute the command:

```
snc.sh -host <hostname>
```

---

## **UNIX Thin Client Installation**

---

### **Background**

Thin client software can be used to access an NT Terminal Server from a UNIX workstation. The thin client software, called ICA, treats the UNIX workstation as a dumb terminal with desktop equivalent access to an NT Terminal Server. The thin client software is delivered on the SNC UNIX installation disk.

ICA software is supported on three different varieties of UNIX:

- SOLARIS 2.6+
- HP-UX 10.20 +
- AIX 4.1+

---

### **Installation procedure**

#### **Procedure: Installing UNIX Thin Client Software**

##### **Step 1 - Creation of EMS User Login**

###### **For Solaris:**

To create a user account on a Solaris system, log in as root and execute the command: **admintool**.

Admintool is a graphical user tool for creating user accounts. Use the add menu item to display the new user information dialog. The following parameters should be configured:

User Name:	ems
Login Shell:	Korn
Create Home Directory:	<button pushed>
Path:	/home/ems

Press the **OK** button to create the user account. Exit the tool when complete.

###### **For HP-UX:**

To create a user account on an HP-UX system, log in as root and execute the command: **sam**.

SAM is a graphical user tool for administering the HP-UX workstation. Double click on the icons "*Accounts for Users and Groups*" and "*Local Users*" to reach the user account management screen. Under the Actions menu item, use the **add button** to add a user account. The following parameters should be configured:

User Name:                   ems  
Start-up program:         /usr/bin/ksh  
Create Home Directory:   <button pushed>  
Home Directory:           /home/ems

Press the **OK** button to create the user account. Exit **sam** when complete.

**For AIX:**

To create a user account on an AIX system, log in as root and execute the command: **sit**

**Step 2 - Copy ICA File From the NT Terminal Server**

The ICA installation file is contained on the SNC GUI installation disk for the NT platforms. There are three different versions of the ICA software for different UNIX platforms:

solaris.ica.tar	ICA files for Solaris 2.7 and 2.7 systems
hp.ica.tar	ICA files for HP-UX 10.20 and HP-UX 11.0
aix.ica.tar	ICA files for AIX 4.1 and 4.2

Login to the NT Terminal server using the appropriate login (e.g. **ems** or **administrator**) and launch an MS-DOS window:

Start button -> Programs -> Command Prompt

In the MS-DOS window, change directory to the CD-ROM drive (it should be labeled D) and open an FTP session to the target workstation. To launch ftp, type the command:

**ftp** <IP address of workstation>

When prompted for a login identification, use **root** and the root password. Next, using binary transfer, put the correct ICA tar file into the home directory of root. This is done by executing the two commands:

**bin**  
**put** <ica tar file>

End the ftp session by typing **exit** and log out of the NT Terminal server.

### Step 3 - Unpack the tar file

Log in as root. To unpack the tar file, execute the command:

```
tar -xvf /{solaris|hp|aix}.ica.tar
```

This will create the directory `/usr/add-on/ui/tools/ICA` that contains all the ICA files.

### Step 4 - Configure the ICA Software

The script `/usr/add-on/ui/tools/ICA/setup_ems.sh` is used to configure the ICA client to launch the SNC GUI application on the NT Terminal Server. The `setup_ems.sh` script can also be configured to ICA to launch an NT desktop interface.

To Configure the ICA client, you will need the following information:

- The IP address of the NT Terminal Server.
- The NT Terminal Server disk and directory contains the SNC GUI software.
- The name of the SNC host.

The options on the `setup_ems.sh` command are:

<b>-h</b> <SNC host name>	Identifiers the SNC host name. It is used for IP address resolution and the name must be defined in the NT Terminal Server's file <code>M:\{WTSRC WINNT}\System32\drivers\etc\hosts</code> file
<b>-d</b> <directory of GUI software>	The disk and directory of the GUI software
<b>-t</b> <IP address of NT Terminal Server>	The IP address of the NT Terminal Server
<b>-snc</b>	Flag indicating SNC GUI
<b>-nt</b>	Flag indicating NT desktop

To configure ICA to launch a SNC GUI, located in directory `c:\snc10.0`, on a host called `dino` for an NT Terminal Server with IP address `135.17.95.127`, execute the following command:

```
setup_ems.sh -host dino -d c:\snc10.0 -t 135.17.95.127 -snc
```

For some users, system administration needs to be supported from the UNIX workstation. Therefore, login access to the NT administrators account is necessary. To configure ICA to launch a NT desktop for the NT Terminal Server with IP address `135.17.95.127`, execute the following command:

```
setup_ems.sh -t 135.17.95.127 -nt
```

Each invocation of the `setup_ems.sh` file creates an alias definition in the `ems_aliases` file, located in the directory `/usr/add-on/ui/tools/ICA`. This alias file can be invoked from each users profile (e.g. `.vueprofile`, `.dtprofile`, or `.profile`) so that the alias definition will be defined in the current shell at user login.

### **Step 5 - Updating User Profile and Testing the GUI**

Log out as root and log in as the `ems` user. Add the following line to the user's profile:

```
./usr/add-on/ui/tools/ICA/ems_aliases
```

When complete, execute the profile in the current shell by executing the command:

```
./{.vueprofile | .dtprofile | .profile}
```

Then try each alias created in the user profile. In the above example, try the following:

```
tobago  
dino  
nt
```

---

## **NT Terminal Server Platform**

---

### **Introduction**

This section discusses the NT Terminal Server platform and the software configuration of this platform and associated client workstations.

---

### **Background**

Windows NT Server 4.0 Terminal Server Edition (or NT Terminal Server 4.0) is a variant of the NT Server 4.0 operating system that supports terminal emulation to a variety of different user workstations. Terminal emulation is achieved through the use of a thin client application, called RDP, that treats the client as a dumb terminal, thereby allowing a user to access to all NT functionality through a Windows desktop.

Microsoft has partnered with several other companies to enhance the functionality of NT Terminal Server client/server computing. Most notable is the Citrix Corporation, which specializes in thin client computing across different platforms and networks.

#### **Citrix's Metaframe**

Metaframe is a Citrix software product that extends the functionality of Microsoft's RDP software by providing server based computing to a larger variety of hardware/software platforms. Using Citrix's ICA, Metaframe can support connection to all ITM-SNC and ITM-NM target GUI platforms including HP-UX and Solaris workstations. ICA employs data compression in order to guarantee high performance and security between client and server. Metaframe server software is bundled with ITM SNC and ITM-NM software deliveries.

---

### **Installation and configuration**

There are several steps required for installing/configuring the NT Terminal Server operating environment. These procedures are:

- Configuration of NT Server 4.0 Terminal Server Edition
  - Installation and Configuration of Metaframe 1.8
  - Server Disk Configuration
  - SNC User Configuration
  - Terminal Server Connection Configuration
  - Installation and Configuration of Each Client Workstation
-

### **Configuration of NT server 4.0 terminal server edition**

The NT Server software will arrive pre-configured on each computer server order by Lucent. Currently, the recommended platforms are:

- HP NetServer LH4 Server
- Dell 6300 PowerEdge Server

Both platforms are identically equipped with: 2 processors, 1 GB of RAM, three 9 GB drives configured for RAID 5, and dual Ethernet ports.

HP and Dell will factory install the NT Terminal Server Operating System with 10 user licenses. Site specific configuration, required for ITM-SNC/NM, includes the following:

1. Network Configuration
2. Paging
3. Service Pack 4 Upgrade

#### **Network Configuration**

Network configuration is performed by “activating” the network icon on the control panel or the properties option on the Network Neighborhood desktop icon. The network configuration screen is titled Network and it displays a screen with 5 configuration tabs labeled: Identification, Services, Protocols, Adapters, and Bindings.

1. In the Identification tab, the Computer Name and Workgroup parameters should be configured. If no workgroup is applicable, leave the field blank.
2. In the Services tab, select the TCP/IP Protocol list item and press the Properties button. This should display a new screen titled Microsoft TCP/IP Properties, which should contain 5 configuration tabs labeled: IP Address, SNC, WINS Address, DHCP Relay, and Routing.
  - (a) For the IP address tab, select the radio button labeled “**Specify an IP address**” and configure the associated parameters: IP Address, Subnet Mask, and Default Gateway. Use the Adapter pull-down menu for each network adapter. If only one network adapter is used, make sure that you connect the 10baseT LAN connection to the configured port. You can test LAN connectivity through use of the **ping** command (via MSDOS window).

If more than one gateway needs to be configured, select the Advanced button and add all the applicable gateways.

- (b) For the DNS tab, enter the IP address of each domain name server. If there is more than one domain name server in the network, enter the IP address of each server in the search order, where the IP address at the top of the list is the first domain name server checked.

(c) All other tabs are optional information. To save the entered information, press the OK button.

No configuration is necessary for the Protocols, Adapters, or Bindings tabs. Press OK to save the configuration.

## **Paging Size Configuration**

### Background

Although three disks are installed on the server, the RAID controller treats all the disks as one storage segment of size of 17+ GBs (the size differs a little depending on the RAID controller manufacturer). The NT Administrator can partition this storage segment into a set of logical disk drives of NTFS or FAT format. The NT utility for configuring the storage segment is called Disk Administrator and can be reached from the Start button:

Start button -> Programs -> Administrative Tools (Common) -> Disk Administrator

The default configuration for each server is a single drive labeled C, with a default size of 2GBs. The format should be NTFS but Dell has been known to deliver this drive as FAT format. The default C drive contains all NT operating system files and is also to be used for operating system paging.

### Configuring the Paging Space

Each server will be configured with 1 GB of paging space. The amount of paging space can be checked from the System properties screen. This screen can be launched from the control panel screen or from the Properties pull down menu item on the My Computer desktop icon.

The System properties screen contains six tabbed folder of information. The paging space is displayed in the Performance tab. If the "Total paging file size for all disk volumes" is less than 1024 MB, press the **Change...** button.

The **Change...** button should display a new screen titled Virtual Memory. Select C drive from the drive list and enter 1024 for both the *Initial Size(MB)* and *Maximum Size (MB)* input parameters. Press the **Set** button to apply the parameters. Press the **OK** button to exit the screen and the **Close** button to exit the System Properties screen.

In order to re-initialize the paging file, the system will display a dialog box indicating that a system reboot is necessary. Press **OK** to commence the reboot procedure.

## Service Pack 4 Upgrade



### NOTE:

Service Pack 4 for NT Server 4.0 Terminal Server Edition contains a comprehensive set of problem fixes (including Y2K fixes) for the NT Server operating system. At the time of the writing of this document, Microsoft was shipping the NT operating System with Service Pack 3.0. However, both HP and Dell might eventually factory install NT with service pack 4.0 loaded. When this occurs, this service pack upgrade section can be skipped.

### Checking The Installed Service Pack

The installed service pack version is viewable from the System Properties screen. This screen is launched from the control panel screen or from the Properties pull-down menu item on the My Computer desktop icon. The service pack number and the NT version are displayed in the General tab folder.

### Service Pack Installation

Load the CD-ROM containing the Terminal Server Service pack into the CD drive of the computer. Open the My Computer desktop icon and click on the CD-ROM disk drive. This should open a screen listing all the files on the CD-ROM. The terminal server service pack 4.0 filename is called **Wtsi386.exe**. Double click on the **Wtsi386.exe** file to begin installation.

The following prompts may be displayed during the installation:

```
In order to install this service pack, the system must first be
in INSTALL mode. To place the system in INSTALL mode, you can
start this program from the Add/Remove Programs applet from
Control Panel. Would you like this program to place the system in
INSTALL mode instead?
```

Affirm this answer by pressing the **Yes** button.

The next screen display the end user license agreement. At the bottom there are two check boxes labeled

- Accept this license agreement (must accept before installing the Service Pack)
- Backup file necessary to uninstall this Service Pack at a later time

Select both check boxes and press the **Install** button.

The next prompt may be displayed on some North American systems:

Your system is installed with 128 bit security. Do you wish to install this service pack?

Affirm this request by pressing the Yes button.

The final prompt should be a completion message:

```
Windows NT Terminal Server 4.0 Service Pack 4 installation is
complete. You must restart your computer for the service pack
update to take effect.
```

```
If you install any additional Windows NT Terminal Server
components from the original NT Terminal Server CD, you should
then reinstall service pack 4 to insure new components are
updated.
```

Press the **Restart** button to reboot your computer.

---

### **Installation and configuration of Metaframe 1.8**

#### **Licenses**

Metaframe 1.8 is delivered on a CD-ROM along with user documentation. It is a licensed product that must be activated 30 days after the software is installed. Activation is accomplished by registering the software license with Citrix through their web site ([www.citrix.com](http://www.citrix.com)). Once registration is complete, the user will receive an activation code that must be entered into the Metaframe program. If web access is not available on the server, any computer with web access can be used to retrieve the activation code.

The standard installation of Metaframe will include 15 user licenses. However, for low use servers, Metaframe can be purchased with just 5 user licenses.

For servers with 15 Metaframe licenses, the maximum number of simultaneous users is restricted by the maximum number of NT user licenses (10). For servers with 5 Metaframe licenses, the maximum number of simultaneous users is restricted by the maximum number of Metaframe licenses (5).

#### **Disk Assignments**

The target configuration for the terminal server will define 2 logical drives and one CD-ROM. The two disk drives will have the assigned letters C and M.

- The M drive will be the default boot partition. It is the original default partition labeled C, and changed to the letter M when Metaframe is installed. The recommended size for this drive is 2 GBs.

- The C drive is the ITM-SNC and ITM-NM application drive. It consists of the original, unformatted storage space available in the server. The recommended size is 15 GBs.

The CD-ROM drive will be assigned the letter D.

During the Metaframe software installation procedure, the installer will be asked whether to re-label available server storage devices, so as to not conflict with the storage devices on the client workstation. The installer will affirm this prompt, allowing the installation procedure to rename the boot partition (previously labeled C drive) to drive M, and rename the CD-ROM to drive N.

Once the Metaframe software installation is complete, the installer will be need to create a new C drive from unformatted storage space, and re-label the CD-ROM drive to D.

### Software Installation

The Metaframe software is delivered on a single CD-ROM. A label on the outside of the CD-ROM jewel case contains the base license number for the product. It has the format:

xxx-xxxx-xxxx-xxxx-xxxxxx.

You will need this license number during installation.

Log in to the server using the Administrator login and insert the installation CD in the CD-ROM disk drive. The installation procedure should automatically display a splash screen with three options: Metaframe Setup, Setup ICA Client, and Browse this CD. If the splash screen is not displayed after a few seconds, double click on the My Computer desktop icon. When the My Computer screen is displayed, double click on the CD-ROM device to launch the Metaframe installation software.

To start the installation process, press the button labeled **Metaframe Setup**. This should display the Metaframe license agreement screen. Press the **I Agree** button on the license agreement screen. This will commence the installation process.

There are several informational screens and data prompt screens presented during the installation procedure. Use the Next button to move from screen to screen. The following table indicates the input data that will be required:



#### NOTE:

Metaframe installation changes two significant features of the computer. First, the default boot device is changed to drive M and the CD-ROM is changed to drive N. Second, each user's desktop will be equipped with a Metaframe task bar.

Prompt	Installer Response
Add License Pack	Press the button label Add License Pack. It should display the license screen with a dialog box in the center (prompting the installer for the license). The license can be found on the back of the CD-ROM jewel case. Enter the license number, including the hyphens, as it appears on the jewel case. Only 1 license pack will be installed.
Network ICA Connections	Metaframe supports TCP/IP clients, IPX clients, and NetBIOS clients. For ITM-SNC/NM, only TCP/IP clients will be supported. Therefore, make sure the TCP/IP check box is the only network connection selected.
Add Modems	Modems are NOT supported so avoid this prompt
Remap the Server Drives	Enable the checkbox labeled Remap the server drives. The pull-down menu will correspondingly become enabled. Make sure the pull-down menu choice is M.

When complete, the system will automatically reboot.

After the system reboots, logging in as any user will cause the system to display a warning message indicating that there are 30 days left before the Metaframe temporary license expires. This warning message is meant to prompt the administrator to activate the Citrix Metaframe license.

### License Activation

#### License Retrieval

When the installer enters the license from the back of the CD-ROM jewel case, Metaframe appends 8 characters to the license string. You will need this complete license in order to get an activation code from the Citrix web site.

The Metaframe License can be retrieved from the Citrix Licensing Screen. Log in as Administrator and select the Metaframe taskbar. The Metaframe taskbar should contain a set of buttons, each with an associated tool tip. Passing the cursor over the each button should display the tool tip.

Press the button with the tool tip indicating Citrix Licensing (It should be the 2nd button from the top of the taskbar). On the Citrix Licensing screen, each Service Pack license is listed (there should be only 1). Record the license number for the Service Pack entered during installation.

You can leave this screen open, since it will be needed to enter the activation code for this license.

### Activation Code Retrieval

In order to retrieve the activation code for the license, you will need web access using any standard web browser.

Go to the URL [www.citrix.com/activate](http://www.citrix.com/activate) and follow the instructions for Metaframe license activation. During the installation, you will be required to enter company information. You can use information for yourself or information for the author.

Example registrant information is:

Company: Lucent Technologies  
Address 1: Room 1c-537  
Address 2: 101 Crawfords Corners Road  
City/State/Zip: Holmdel, NJ, 07733  
Home: 732-332-6295  
FAX: 732-949-8149  
Name: John Liggio  
Email: [jliggio@lucent.com](mailto:jliggio@lucent.com)

Reseller Information:

Name: Sage Technology Group  
City/State: Edison, NJ

Other Citrix queries include the following information:

Server CPU information: P3 Xeon  
# Processors: 2  
Memory: 1 GB  
Manufacturer: Dell or HP

The last screen will display the activation code. It is recommended that the installer copy the activation code onto the back of the CD-ROM jewel case in order to have it for later re-installation.

#### License Activation

The Metaframe license is activated from the Citrix Licensing screen. Select the line containing the Metaframe license number (the text line should read "Metaframe 1.8 for Windows"). The line only becomes highlighted when the License Description field is selected.

Go to the menu bar pull-down labeled License and select the **Activate License** menu item. This should pop up a dialog box for the license to be activated. Enter the Activation Code in the associated text field and press OK when complete.

A confirmation dialog should indicate that the license is now activated. Once the license is activated, you can close the Citrix Licensing Screen.

---

### **Server disk configuration**

To perform disk configuration, log in as Administrator and launch the Disk Administrator utility. This application can be reached from the start button, via the following cascading menus:

Start button -> Programs -> Administrative Tools (Common) -> Disk Administrator

Once launched, the disk administrator program will graphically depict the server disk formatting.

#### **Changing the CD-ROM Drive Letter To D**

Go to the box representing CD-ROM 0. It should be labeled as N. Use the left hand mouse button to select the box which represent the CD-ROM. Next, display the popup menu for the CD-ROM by pressing the right hand mouse button in the selected box.

From the popup menu, choose the option labeled **Assign Drive Letter**. A dialog box should be displayed indicating the available drive letter choices. Assign the drive to letter D and press the **OK** button. A confirmation dialog indicates that the assignment will be performed immediately and ask whether you wish to continue. Press Yes to affirm the change.

## Creating a New C Drive

In the graphical picture depicting Disk 0, go to the box labeled Free Space. The size of the space should be approximately 15 GBs.

Use the left hand mouse button to select the free space box. Next, display the associated popup menu by pressing the right hand mouse button in the selected box. Select the **Create** menu item from the popup menu.

Once Create is selected, a dialog box is displayed indicating that this new partition may not work with MS-DOS. Press the **Yes** button to continue the operation.

A new screen titled Create Primary Partition will be displayed. The screen will prompt the user for the size of the new partition. Fill in the associated text field with the total amount of free space available. Press the **OK** button to complete the operation.

 **NOTE:**  
The label on the selected box should have changed to unformatted.

Display the popup menu again by pressing the right hand mouse button in the selected box. Select the **Assign Drive Letter** menu item from the popup menu. A dialog box should be displayed indicating the available drive letter choices. Assign the drive to letter C and press the **OK** button.

 **NOTE:**  
The drive letter on the selected box should have changed to C.

Display the popup menu again by pressing the right hand mouse button in the selected box. Select the **Commit Changes Now** menu item from the popup menu. A dialog box should be displayed asking whether the change should be written to disk. Press **Yes** to affirm the change. A dialog box should be displayed indicating successful completion. Press the **OK** button to continue.

Display the popup menu a fourth time by pressing the right hand mouse button in the selected box. Select the **Format** menu item from the popup menu. A dialog box should be displayed prompting the user for several items. Change the file system type from FAT to NTFS. Then press the **Start** button. Press **OK** for all subsequent dialog box warning and status messages.

 **NOTE:**  
The label on the selected box should have changed to NTFS.

At this point, the disk configuration is complete. To exit the disk administrator program, use the File menu bar pull-down menu and select the Exit menu item.

---

## ITM SNC user configuration

### Background

All ITM SNC users will access the NT Terminal Server through the EMS user id. The default EMS password, EMS123, will be used with the `ems` login id.

This EMS login and password will be configured into the ICA software installed on each client workstation. When a workstation user launches the GUI on the NT Terminal Server, the user will be automatically launched using the EMS login id.

### Configuring the ITM SNC User

To perform user configuration, log in as `Administrator` and launch the User Manager For Domains application. This application can be reached from the start button, via the following cascading menus:

Start button -> Programs -> Administrative Tools (Common) -> User Manager For Domains

A Screen titled User Manager should be displayed. This screen should contain a menu bar and a scrolled table showing all defined users. To create a new user, access the *User* pull-down menu item and select the **New User** menu item. This should result in a new screen titled New User.

On the New User Screen, enter the following information:

Parameter	Value
Username	ems
Full Name	ems user
Password	ems123
Confirm Password	ems123

Also, put a check in the box labeled Password Never Expires. Then press the **Add** button. If no error occurs, the screen should clear in preparation of adding another user. Press the **Close** button on the screen titled New User in order to stop adding new users.

Once the `ems` user id is created, the User Manager application can be exited. Access the User pull-down menu and select the **Exit** menu item.

---

## Terminal server client configuration

### Background

The Terminal Server defines the concept of sessions. A session is a single user connection from a client to a server. A session will consist of either:

- A running ITM SNC standalone application
- A running ITM-NM application and all associated SNC cut-through GUIs

Exiting a running ITM SNC standalone application or exiting a running ITM-NM application automatically terminates the user session.

In addition to shutting down the application, the user can close the window in which one of the above sessions is running. Closing the window will also close the associated session.

Session termination on window closure is a configurative attribute. By default, closing a session's window does not terminate the session. Instead, the session will remain active, waiting for the user to reconnect to the session. Once the user at a client workstation reconnects to the session, he/she can resume interaction with the previous session from where they left off.

In NT Terminal Server terminology, the default behavior for a "broken" session is disconnection. The NT Terminal Server should be configured to reset the session when it becomes "broken".

### Configuring Session Reset

To perform session configuration, log in as Administrator and launch the Terminal Server Connection Configuration application. This application can be reached from the Start button, via the following cascading menus:

Start button -> Programs -> Administrative Tools (Common) -> Terminal Server Connection Configuration

A Screen titled Terminal Server Connection Configuration should be displayed. This screen should contain a menu bar and a scrolled table showing the following two lines:

ica-tcp	tcp	Citrix	ICA	3.0
rdp-tcp	tcp	Microsoft	RDP	4.0

Double-click on the line specifying the ica-tcp connection. This should display a new screen titled *Edit Connection*. Press the **Advanced** button, which should result in the display on an additional screen titled Advanced Connection Settings.

Near the bottom of this screen, there is a configuration parameter labeled:

On a broken or timed-out connection <disconnect > the session

A check box next to this configuration parameter is labeled (Inherit User Config). Disable the inheritance option (for the above configuration parameter only) by clicking on the adjoining check box. This should enable the configuration parameters choice list. Choose the reset value from the choice list. When complete, the configuration parameter should read:

On a broken or timed-out connection <reset > the session

Press the **OK** button to save the configuration. This should close the screen labeled Advanced Connection Settings. A dialog box may display saying that the configuration change will apply to all future session only. Press **OK** to acknowledge the message.

On the Edit Connection Screen, press the **OK** button. This should close the Edit Connection Screen. On the Terminal Server Connection Configuration screen, access the User pull-down menu and select the **Exit** menu item.

---

**Installation and configuration of each client workstation**

Citrix ICA client software must be loaded on each client UNIX workstation that will launch the ITM SNC java GUI from the NT Terminal Server. The currently supported versions of UNIX are Solaris, AIX and HPUX. 3.6.1

**ICA Client Software Installation**

ICA Client software is freely available from the Citrix web site. However, SNC (and NM) repackage the ICA Client software in order to include a setup file with the Citrix software. This software is available on the CD-ROM with the ITM SNC application software.

---

---

# Interface Setup

# 4

---

## Contents

■ <u>X.25 Interface</u>	2
■ <u>OSI LAN Interface</u>	24
■ <u>TCP/IP-Based Communications</u>	33

## X.25 Interface

---

### Overview

ITM SNC supports a TL1 over X.25 Southbound interface that takes advantage of the Gateway NE (GNE) function of the NEs to provide the protocol conversion from TL1 over an X.25 short stack to encapsulated TL1 over the seven-layer OSI stack using the SONET DCC. ITM SNC supports multiple X.25 Virtual Circuits (VCs) to the GNE with various options for which VCs are used for which messages. The GNE maps its OSI connections to each of the subtending NEs so that they use the same VCs for the same functions as are used for the GNE. For example, if one VC is used for command/response messages to the GNE and another VC is used for autonomous messages from the GNE, those same VCs are used for the same messages for all the other subtending NEs. Although ITM SNC supports direct X.25 connections to the GNEs, generally connections are through a Packet Switched Network (PSN). The customer chooses and is responsible for the type of link concentration equipment which forms the X.25 PSN for connecting ITM SNC to the GNEs.

---

### SNC setup for X.25

The ACC X.25 software enables an HP computer to interface to an X.25 PSN. Global Link Settings and Specific Link Settings can be configured for each X.25 port on the computer. This section explains the SNC setup for X.25.

**NOTE:**

Before you start to configure the host machine for X.25, you must know the physical address of the Mux interface cards. You can find the addresses by typing the following command (you must be root to do this):

```
# ioscan -f | grep acc
nacc    0 10/4/4   nacc0    CLAIMED INTERFACE ACC MUX
nacc    1 10/4/12  nacc0    CLAIMED INTERFACE ACC
MUX
```

---

### Global link settings

The global link settings are, normally, Line Speed, Synchronous Timing Source, and Virtual Channel characteristics. These are Level 2 specifications that are used to gain the "synchronization" needed before data can be sent.

#### **Procedure: Setting up X.25 Global Link Settings**

1. The global links file (sometimes called the "answer file") must be set up. It can be found in the following directory. (HP UX Rel 10.20)

```
cd /opt/acc/cfg/
```

- Next you will vi the x25\_config.answ file and define the physical address of the Mux card (see above for the correct address). Below is a small part of the x25\_config.answ file.

## Interface-Definition

```
*      mx#  bus#:slot#
      Mux 0 10:4:4 /opt/acc/mux/abs/x25.zabs
      Mux 1 10:4:12 /opt/acc/mux/abs/x25.zabs
```

- Now it is time to configure the timing source and the line speed. Ports 0 through 7 have been set for external timing and a line speed of 57600 (56k) using a V35 mux interface panel. If using the RS232 Mux interface panel, the line speed must be configured as 9600, as the RS232 port cannot support 57600 and the mux interface panel listing shown as RS232. Below is a small part of the x25\_config.answ file.

## Port-Definition

```
Port 00:00 RS232 57600 Ext SDLC x1 NRZ
Port 00:01 RS232 57600 Ext SDLC x1 NRZ
Port 00:02 RS232 57600 Ext SDLC x1 NRZ
Port 00:03 RS232 57600 Ext SDLC x1 NRZ
Port 00:04 RS232 57600 Ext SDLC x1 NRZ
Port 00:05 RS232 57600 Ext SDLC x1 NRZ
Port 00:06 RS232 57600 Ext SDLC x1 NRZ
Port 00:07 RS232 57600 Ext SDLC x1 NRZ
```

- The first line in each port's Terminal Definition defines the specific X.25 driver to use and its Logical Presence Type (DTE or DCE). For SNC, always use the X.25.LAPB driver.

```
* device file: zx25m0p0 mux: 0 port: 0
* mknod zx25m0p0 c 125 0x0300 2>/dev/null
```

```
Term 0001 0:0 X25.LAPB 0000h 4BEAh 10 0 0 0 0 "L2 DCE"
      no_autostart
```

- The remaining lines in each ports Terminal Definition specifies the Virtual Channels on this link. The two (2) types of Virtual Channels used are x25.pvc and x25.svc.io

**Configured for SVC Communication**

```
Term 020 0:0 x25.svc.io 0000h 0200h 99 0 0 0 0 "L3 svc"
Term 021 0:0 x25.svc.io 0000h 0200h 99 0 0 0 0 "L3 svc"
Term 022 0:0 x25.svc.io 0000h 0200h 99 0 0 0 0 "L3 svc"
Term 023 0:0 x25.svc.io 0000h 0200h 99 0 0 0 0 "L3 svc"
```

**Configured for PVC Communication**

```
Term 100 0:0 x25.pvc 0000h 0200h 99 0 0 0 0 "L3 pvc"  
Term 101 0:0 x25.pvc 0000h 0200h 99 0 0 0 0 "L3 pvc"  
Term 102 0:0 x25.pvc 0000h 0200h 99 0 0 0 0 "L3 pvc"  
Term 103 0:0 x25.pvc 0000h 0200h 99 0 0 0 0 "L3 pvc"  
Term 104 0:0 x25.pvc 0000h 0200h 99 0 0 0 0 "L3 pvc"  
Term 105 0:0 x25.pvc 0000h 0200h 99 0 0 0 0 "L3 pvc"  
Term 106 0:0 x25.pvc 0000h 0200h 99 0 0 0 0 "L3 pvc"  
Term 107 0:0 x25.pvc 0000h 0200h 99 0 0 0 0 "L3 pvc"  
Term 108 0:0 x25.pvc 0000h 0200h 99 0 0 0 0 "L3 pvc"  
Term 109 0:0 x25.pvc 0000h 0200h 99 0 0 0 0 "L3 pvc"
```

**NOTE:**

When building the term channels, you should leave room for growth purposes. As a rule of thumb, start each Term and add 100 to each starting point. (that is, Term 0001 (m0p0) start at 100 and term 0002 (m0p1) start at 200 etc.)

Also numbers must run consecutively on each port; space between ports is allowed.

---

**Specific link settings**

**/etc/x25/x25\_config.XX** - This file defines the Level 3 characteristics of a specific X.25 port on the SNC computer. There must be one of these files for each port you wish to use. These files are often referred to as the X.25 "config" files.

**NOTE:**

This file must be manipulated by hand using a text editor such as "vi".

A sample file (with inserted comments) looks like:

```
#  
# X.25 Initialization FileCreated: Fri June 16, 1995#  
#  
#SNC-2000 - AI LINK DEFINITION for Mux 0, Port 4#  
#  
#Global Parameters  
#  
#File: x25_config.04  
#Directory: /etc/x25
```

The x.121 fields define the Local Address this X.25 link will broadcast as the "Calling Address" when interacting with the PSN. The device and name correspond to the actual UNIX device and name used to create the drivers for this link. This address is normally provided by the PSN administrator and specifies the address where the SNC computer is connected to the X.25 network.

```
x.121          408746500400(x.121 Address of SNC Host)
x.121_packetaddr 408746500400
device  zx25m0p4(Shows Mux interface port)
name    m0p4
```

The Level 2 Parameters designates sizes and thresholds to use for initial X.25 synchronization. The fields are defined as follows:

```
t1    - Response Timeout - 3000 = 3 seconds
t3    - Inactivity Timeout - 60000 = 60 seconds
framesize      - 263 = 263 Octets = (263 * 8 = 2104 bits)
n2    - Number of Retrys - 7
l2window - Level 2 Window Size - 7

#
#Level 2 Parameters
#
t1    3000
t3    60000
framesize 263
n2    7
l2window 7
```

The Level 3 Parameters designates sizes and networking control to use for initial X.25 synchronization. The fields are defined as follows:

```
networktype - Level 3 Presence - DTE_80, DCE_80, DTE_84 or DCE_84
```

These parameters must match the equipment the SNC host is connect to (that is, Router, X.25 Network, etc.).

```
DTE_80 & DTE_84 are used when connecting to Routers, X.25 Network
DCE_80 & DCE_84 are used for direct connections and CSU/DSU
connections.
```



**NOTE:**

\*\_80 is the ANSI 1980 standard and \*\_84 is the 1984 ANSI standard

**CAUTION:**

The network type *SHOULD* correspond to the L2 Definition specified on the first line of the Terminal Definition for this port in the X.25 Answer file.

```
#
#Level 3 Parameters
#
networktype    DTE_80(For Direct Connections use DCE_80)
```

The Circuit Table Definition designates the Type and number of Virtual Channels (VCs) defined on this port. The LCI column defines the starting Logical Channel Number of the VCs. The TYPE column is either:

```
pvc - Permanent Virtual Circuit
svc - Switched Virtual Circuit
```

**CAUTION:**

This information *MUST* correspond to the Terminal Definition section for this port in the Answer file (X.25\_config.answ).

```
#
#Circuit Table Definition
#
#   LCI   TYPE   HOW MANY
lci  1    pvc    10
lci  11   svc    10
```

Network Element	Type	How Many
DDM-2000	pvc	3
DDM-2000	svc	6
FT-2000	pvc	2
FT-2000	svc	6
OLS 40G	pvc	2
OLS 40G	svc	3

The remaining settings configure the way this port interacts with the network. Typically, the default settings are appropriate, but these fields may be modified to suit the PSN. The values for each field are as follows:

```
flowcontrol      - on/off                (default = off)

  thruptclass    - on/off                (default = off)

  fast_select_accept - enabled/disabled    (default = disabled)

  thruptclass    - enabled/disabled      (default = disabled)

neg_inpacketize  - negotiated incoming packet size 256/128 (default = 256)
                  (required when flowcontrol = on)

neg_outpacketize - negotiated outgoing packet size 256/128 (default = 256)
                  (required when flowcontrol = on)

def_inpacketize  - default incoming packet size 256/128  (default = 256)
def_outpacketize - default outgoing packet size 256/128  (default = 256)
def_inwindow     - default incoming window size 2-11     (default = 7)
def_outwindow    - default outgoing window size 2-11     (default = 7)
def_inthruptclass - default incoming thruptclass 1-13    (default = 11)
def_outthruptclass - default outgoing thruptclass 1-13   (default = 11)
pvc_inpacketize  - PVC incoming packet size 256/128     (default = 256)
pvc_outpacketize - PVC outgoing packet size 256/128     (default = 256)
pvc_inwindow     - PVC incoming window size 2-11        (default = 2)
pvc_outwindow    - PVC outgoing window size 2-11        (default = 2)

#
#Flow Control, Throughput Class, Fast Select and Reverse Charge Settings
#
flowcontrol      off
thruptclass      off
fast_select_accept  disabled
```

```
reverse_charge      disabled
def_inpacketize 256
def_outpacketize 256
def_inwindow 7
def_outwindow 7
def_inthruputclass 11
def_outthruputclass 11
pvc_inpacketize 256
pvc_outpacketize 256
pvc_inwindow 2
pvc_outwindow 2
#
#IP Parameters
#
ipaddress 130.9.192.4
idletimer 45
holdtimer 30
mtu 2048
```

---

### **X.25 setup for network elements**

Before the ITM SNC host computer can access a GNE via the X.25 PSN, the X.25 port on the NE must be configured to match the configuration as set in ITM SNC. This section describes how to configure the GNE to match the virtual configuration setup in ITM SNC for specific NE types. Note that:

- Each GNE may use unique PVCs/SVCs for its communication to ITM SNC.
- Each VC is provisioned for types of autonomous messages and command/response functions (with some variation dependent upon the NE type).
- Each NE under a GNE uses the SONET DCC to communicate with the GNE.

Before a GNE is stored in the ITM SNC database, it must:

- successfully communicate with the ITM SNC host computer on its unique PVCs/SVCs and
- have privileged logins and passwords defined.

Since ITM SNC Release 2.2, the system allows virtual circuits to be configured on both the application and NE. The virtual circuit configuration for a GNE must match the virtual circuit configuration that has been defined in ITM SNC. For example, ITM SNC may have two X.25 virtual circuits configured for the GNE as follows:

Logical Channel	Channel Type	Function
1	SVC	Command and Response, Autonomous DB Change
2	PVC	Autonomous Messages and Alarms

**Lucent  
Technologies  
FT-2000 ADR**

Channel definitions may be reconfigured via the Craft Interface Terminal (CIT).

### SVC Setup

To configure an SVC table entry for use with ITM SNC, perform the following:

1. At the CIT, log into the FT-2000 using a privileged login (such as ATT01).
2. From the menu select: **security** → **Set** → **Security** → **Port**
3. At the following prompts, enter:

Type: **X25**

Port Type: **All**

A response similar to the following is displayed: Channel Type:

**Switched**

Table Entry: **1 to 6**

OS Type: **cmd-resp**

Calling Address: (**The X.121 address from the X.25 config file on the ITM SNC computer**).

#### ⇒ NOTE:

Time-out and sub-address parameters should be added to the end of the Calling Address. These only work on the Command line. The default value for time-out is 30 and for sub-address is 1. Even though SNC will work with one VC, software management will not. It must have the second channel.

**CAUTION:**

The Calling Address **must** be correct or the FT-2000 will not allow ITM SNC to log in with privileged access.

**PVC Setup**

To configure a PVC channel for use with ITM SNC, perform the following:

1. At the CIT, log into the FT-2000 using a privileged login (such as ATT01).
2. From the menu, select: **Security**→**Set**→**Security**→**Port**
3. At the following prompts, enter:

Type: **X25**

Channel Type: **Permanent**

Table Entry: **1** or **2** (depending on which channel you will be using)

OS Type: **Other**

**Verifying VC Setup**

To verify the FT2000 X.25 virtual channel setup, perform the following:

1. At the CIT terminal, log into the FT-2000 using a privileged login (such as LUC01).
2. From the menu select: **Security**→**Retrieve**→**Security**→**Port**
3. At the prompt, enter:

Port Type: **All**

A response similar to the following is displayed:

```
FT-2000-GNE 96-03-12 13:20:20 EDT
M Retrieve-Security-Port:All: COMPLD
/* Access Port Security Configuration Report
```

```
=====
Access          Port          Port Type/   Baud Rate/   Inactive
Port           Channel      Status       OS Type      Calling Address  Timer
=====
dce              enabled      cit          auto         0
dte              enabled      cit          auto         0
dcc             vc-0        enabled      cit          0
-----
x25             pvc-1              maintenance
x25             pvc-2              other
```

```

-----
x25      tbl-1          cmd-resp    408746500400
x25      tbl-2          cmd-resp    -
x25      tbl-3          cmd-resp    -
x25      tbl-4          cmd-resp    -
x25      tbl-5          cmd-resp    -

```

```

=====
Access      Port      Port Type/   Baud Rate/   Inactive
Port      Channel  Status      OS Type      Calling Address  Timer
=====
x25      tbl-6          cmd-resp    -
*/

```

**NOTE:**

In the above examples, X.25 PVC 2 is provisioned for ITM SNC access. X.25 Table Entry 1 (tbl-1) is set for Command/Response. This *does not* indicate a specific channel number, but instead indicates a list of authorized users who access this NE via any available SVC channel.

**Lucent  
Technologies  
DDM-2000 OC-12**

**PVC Setup**

To reconfigure a PVC, perform the following:

1. At the CIT, log into the DDM-2000 using a privileged login (such as LUC01).
2. At the < prompt, enter: **ent-osacmap**
3. At each prompt, you may enter a question mark (?) to see the valid choices.
4. Enter the following values:

```

VC Type: pvc
SNPA: 1 through 9 (to match ITM SNC)
ACID: tl1Other

```

**SVC Setup**

To reconfigure an SVC, perform the following:

1. At the CIT, log into the DDM-2000 using a privileged login (for example, LUC01).
2. At the > prompt, enter: **ent-osacmap**

3. At each prompt, you may enter a question mark (?) to see the valid choices.
4. Enter the following values:
  - VC Type: **svc**
  - SNPA: **1** through **9** (to match ITM SNC)
  - SVC Calling Number: (the X.121 address)
  - ACID: **t11Other**

**⇒ NOTE:**  
 Time-out and sub-address parameters should be added to the end of the Calling Address. These only work on the Command line. The default value for time-out is 30 and for sub-address is 1. Even though SNC will work with one VC, software management will not. It must have the second channel.

### Verifying VC Setup

To verify the DDM-2000 X.25 VC setup, perform the following:

1. At the CIT, log into the DDM-2000 using a privileged login (such as LUC01).
2. At the < prompt, enter: **rtrv-osacmap**

A response similar to the following is displayed:

```

In progress...

      DDM-OC12-GNE 70-01-02 23:03:21 DDM-2000 OC-12, R5.0.4
M rtrv-osacmap: COMPLD
/* OS Application Context Map Report

=====
      VC Type  SNPA Address      ACID
=====
      pvc      1                t11CR
      pvc      2                t11Other1
      svc      3                t11MemoryAdministration
*/
    
```

**Lucent  
Technologies  
DDM-2000 OC-3**

### **PVC Setup**

To reconfigure a PVC, perform the following:

1. At the CIT, log into the DDM-2000 using a privileged login (e.g. LUC01).
2. At the < prompt, enter: **ent-osacmap**
3. At each prompt, you may enter a question mark (?) to see the valid choices.
4. Enter the following values:

VC Type: **pvc**  
SNPA: **1** through **9** (to match ITM SNC)  
ACID: **tl1Other**

### **SVC Setup**

To reconfigure an SVC, perform the following:

1. At the CIT, log into the DDM-2000 as a privileged login (such as LUC01).
2. At the < prompt, enter: **ent-osacmap**
3. At each prompt, you may enter a question mark (?) to see valid choices.
4. Enter the following values:

VC Type: **svc**  
SNPA: **1** through **9** (to match ITM SNC)  
SVC Calling Number: (the X.121 address)  
ACID: **tl1Other**



**NOTE:**

Time-out and sub-address parameters should be added to the end of the Calling Address. These only work on the Command line. The default value for time-out is 30 and for sub-address is 1. Even though SNC will work with one VC, software management will not. It must have the second channel.

### **Verifying VC Setup**

To verify the DDM-2000 X.25 VC setup, perform the following:

1. At the CIT, log into the DDM-2000 using a privileged login (such as, LUC01).
2. At the < prompt, enter: **rtrv-osacmap**

You will see a response similar to:

In progress...

```
DDM-OC12-GNE 70-01-02 23:03:21 DDM-2000 OC-12, R5.0.4
M rtrv-osacmap: COMPLD
/* OS Application Context Map Report
```

```
=====
VC Type  SNPA Address      ACID
=====
pvc      1                    t11CR
pvc      2                    t11Other1
svc      3                    t11MemoryAdministration
=====
```

---

**Lucent  
Technologies  
SLC-2000**

### **PVC Setup**

To reconfigure a PVC, perform the following:

1. At the CIT, log into the DDM-2000 as a privileged login (such as LUC01).
2. At the < prompt, enter: **ent-osacmap**
3. At each prompt, you may enter a question mark (?) to see the valid choices.
4. Enter the following values:

```
VC Type: pvc
SNPA:1 through 9 (to match ITM SNC)
ACID: t11Other
```

### **SVC Setup**

To reconfigure an SVC, perform the following:

1. At the CIT terminal, log into the DDM-2000 using a privileged login (such as LUC01).
2. At the < prompt, enter: **ent-osacmap**
3. At each prompt, you may enter a question mark (?) to see the valid choices.

Enter the following values:

```
VC Type: svc
SNPA:1 through 9 (to match ITM SNC)
SVC Calling Number: (the X.121 address)
ACID: t11Other
```

**NOTE:**

Time-out and sub-address parameters should be added to the end of the Calling Address. These only work on the Command line. The default value for time-out is 30 and for sub-address is 1. Even though SNC will work with one VC, software management will not. It must have the second channel.

**Verifying VC Setup**

To verify the DDM-2000 X.25 VC setup, perform the following:

1. At the CIT, login in to the DDM-2000 using a privileged login (such as LUC01).
2. At the < prompt, enter: **rtrv-osacmap**

A response similar to the following is displayed:

In progress...

```
DDM-OC12-GNE 70-01-02 23:03:21 DDM-2000 OC-12, R5.0.4
M rtrv-osacmap: COMPLD
/* OS Application Context Map Report
```

```
=====
VC Type  SNPA Address  ACID
=====
pvc      1              t11CR
pvc      2              t11Other1
svc      3              t11MemoryAdministration
=====
```

**Fujitsu  
Lightwave  
Multiplexing  
(FLM)  
network elements**

All models of Fujitsu network elements are provisioned for ITM SNC access the same way. The X.25 data communication parameters described in this section are required for preparing Fujitsu NEs for inclusion in the ITM SNC database. All set-up parameters in the Fujitsu FLM NEs are configured using the FLEXR™ Graphical User Interface.



**NOTE:**

Verify that there are no more than four user logins defined before conditioning. When you add an NE to the ITM SNC database, ITM SNC adds four more users: snc1, snc2, snc3, and sncbkup. The maximum total number of users possible for an FLM is 10.

### Getting Started

An IBM compatible computer loaded with the FLEXR software is required to configure a Fujitsu NE. In addition, a cable long enough to reach from the NE being prepared to the PC is also required. Connect the cable from an available serial COM port on the PC to the Craft Interface port on the front of the NE. A standard female DB9 to male DB25 cable modem cable, or female DB25 to male DB25 straight-thru cable may be used.

### General Setup

1. Run the FLEXR application
2. Select **File/Preferences** and choose an **Access Mode** of **Direct**.
3. Select **Session/Logon** and proceed to log on to the Fujitsu NE. The network element which SNC will be physically connected to via the OSSI port is known as the Gateway Network Element (GNE).
4. Select **Provisioning/OSS Interface/LAPB Parameters**.
5. Select **Retrieve**

You should see the following values appear in the window:

Parameter	Value
Window Size	7
Retry Timer	3
Packet Size	2104
Retransmits	10

If the retrieved values are different, change the values to the ones shown above.

6. Select **OK** and **Yes** to send Command
7. Select **Initialize** and **Yes** to verify for update
8. Click on **Retrieve** and verify that LAPB parameters are correct.
9. Close the ED-OSSI window.
10. Select **Provisioning/OSS Interface/OSS Type and Service State**
11. Select **X25**
12. Select **In Service**
13. Select **OK** and **Yes** to send Command
14. Select **Initialize** and **Yes** to verify for update
15. Select **Retrieve** and verify that X.25 is In-Service.
16. Close the service state window



**NOTE:**

Only the GNE may have the OSSI port In Service. All other NEs on the ring MUST have their OSSI port Out Of Service (OOS). Otherwise, SNC will not be able to communicate to all the NEs.

**PVC Setup**

1. Select **Provisioning/OSS Interface/VC Parameters**.

You will see a window that looks similar to:

PVC	
SVC	Access ID
	Channel Number
	Group Number
	Peer Address

2. Select **PVC** and then click on **Retrieve**.

You should see a window that displays the currently provisioned PVCs. If there are existing PVCs, compare the parameter values with the following table:

	PVC #1	PVC #2	PVC #3
Access ID	1	2	3
Channel Number	1	2	3
Group Number	0	0	0
Peer Address	1111111	2222222	3333333

If there are no PVCs defined, perform the following steps for each PVC channel:

3. Select an **Access ID** equal to one (1)
4. Enter a **Channel number** of one (1)
5. Enter a **Group number** of zero (0)
6. Enter a unique seven digit **peer address** (1111111)
7. Click on **OK** and **Yes** to send Command
8. Click on **Initialize** and **Yes** to verify for update
9. Click on **Retrieve** and verify that VC parameters are correct.

Continue using the values specified in the table above for PVC #2 and PVC #3. Close the **PVC window**.

1. Select **Provisioning/OSS Interface/X.25 Parameters**.
2. Click on **Retrieve**

You should see a window that displays the currently provisioned X.25 parameters:

ED-x25

X25 Address	4447771111
Packet Size	128
Window Size	2
Confirmation	N
Restart Timer	180
Request Timeout	200
Reset Timeout	180
Clear Timeout	180

Closed User IDs	
Channel Lower	1
Channel Upper	255

 **NOTE:**  
For PVCs, the X25 Address and Closed User IDs fields are not necessary.

3. Click on **OK** and **Yes** to send Command
4. Click on **Initialize** and **Yes** to verify for update
5. Click on **Retrieve** and verify that X.25 parameters are correct.
6. Close the ED-X25 window

### **SVC Setup**

1. Select **Provisioning/OSS Interface/VC Parameters.**

You will see a window that looks similar to:

PVC	
SVC	Access ID
	Channel Number
	Group Number
	Peer Address

2. Select **SVC** and then click on **Retrieve.**

You will see a window that looks similar to:

SVC
Access ID
Peer Address
Packet Size
Window Size
Confirmation
Network User ID

You should see a window that displays the currently provisioned SVCs. If there are existing SVCs, compare the parameter values with the following table:

	SVC #1	SVC #2	SVC #3
Access ID	9	10	11
Peer Address	2105202401	2105202401	2105202401
Packet Size	128	128	128
Window Size	2	2	2
Confirmation	N	N	N
Network User ID			

If there are no SVCs defined, perform the following steps for each SVC channel:

3. Select an **Access ID** equal to nine (9)
4. Enter a seven-digit **Peer Address** (This is the X.121 Address of the SNC host)
5. Enter a **Packet Size** of 128
6. Enter a **Window Size** of two (2)
7. Enter a **Confirmation** of no (N)
8. Leave **Network User ID** empty.
9. Click on **OK** and **Yes** to send Command
10. Click on **Initialize** and **Yes** to verify for update
11. Click on **Retrieve** and verify that VC parameters are correct.

Continue using the values specified in the table above for SVC #2 and SVC #3. Close the **SVC window**.

1. Select **Provisioning/OSS Interface/X.25 Parameters**.
2. Click on **Retrieve**

You should see a window that displays the currently provisioned X.25 parameters:

ED-X25

X25 Address	6010502
Packet Size	128
Window Size	2
Confirmation	N
Restart Timer	180
Request Timeout	200
Reset Timeout	180
Clear Timeout	180
Closed User IDs	2105202401
Channel Lower	1
Channel Upper	255



**NOTE:**

For SVCs, the **X25 Address** field **MUST** contain the X.25 address of the FLM.

The **Closed User IDs** fields **MUST** contain the X.121 address of the SNC Host. For example, if the SNC X.121 address is 2105202401, then the Closed User IDs field must contain the following values:

**21052024010&21052024011&21052024012**

Notice that there is an extra character appended to each address (0, 1, 2). This will allow SNC to sub-address multiple SVC calls to the same NE. Also, each entry must be separated by the "&" character.

3. Click on **OK** and **Yes** to send Command.
4. Click on **Initialize** and **Yes** to verify for update.
5. Click on **Retrieve** and verify that X.25 parameters are correct.
6. Close the ED-X25 window.

### User Login Setup

Before the SNC host can log in to a Fujitsu NE, there are some restrictions and limitations that must be taken into account:

- All FLM NEs allow a maximum of ten (10) user logins.
- ITM SNC will require up to five (5) user logins (snc, sncbm snc1, snc2 & snc3).

1. Select **Session/Logon** and login as **ROOT**.
2. Select **Administration/Show current users**

You will see output similar to the following:

```
TID:FLM600-123456789012C
Time: Dec 31, 1998 12:23:42
```

No.	User Name	User Privilege	Active	Auto Time Out
1	ROOT	4	Y	Y
2	SNC	4	Y	Y
3	SNCB	4	N	Y
4	SNC1	4	N	N
5	SNC2	4	N	N

If any of the above IDs are Active (Except Root) perform the following to log them off:

- Close the Show Current Users window
- Select **TL1** from the menu bar
- Select the TL1 command: **CANC-USER**
- Select **Param Fill**
- Enter the User IDs that were identified as active
- Select **OK**
- Select **Send Cmd**
- Repeat this for all the User IDs that were logged in (EXCEPT ROOT).

If the SNC login ID is not defined, perform the following:

Select **Administration/Create User**

Enter **User ID:**                **SNC**

Enter **New Password**        **SNC123**

Select **User Level**            **4**

Enter **Time-out**                **Yes**

Select **OK**

If the SNC1, SNC2 or SNC3 login IDs exist, they must be deleted. To delete User Ids, perform the following:

- Select **Administration/Delete User**
- Enter the **User ID** to be removed
- Click on **OK**
- Repeat for any other User IDs to be removed



**NOTE:**

If a User ID is active, you WILL NOT be able to delete it. You must first log the user off.

## **OSI LAN Interface**

---

### **Overview**

ITM SNC supports an OSI LAN interface to the NEs as follows: DDM-2000 OC-3 beginning with R13.0; DDM-2000 OC-12 beginning with R7.0; FT-2000 ADR beginning with R8.0; DDM-2000 FiberReach beginning with R3.0; TITAN 5500 FP5.0; and FLM NEs with 'S' series releases (for example, FLM 150 Release 11.0S). This feature is based on the standard seven layer OSI stack as specified in Telcordia's GR-253-CORE document. In this configuration ITM SNC directly establishes OSI connections between itself and each managed NE (analogous to the OSI connections between the GNE and each managed NE in the X.25 configuration). At least one NE in the subnetwork must have an IAO LAN interface, to serve as a physical gateway between OSI over the LAN and OSI over the DCC. The OSI LAN reduces performance bottlenecks by providing faster communications between ITM SNC and NEs, making possible functions such as remote software download.

### **SNC setup for OSI**

The following procedure is used for configuring OSI in the ITN SNC host. The LAN card should be configured before running install.

#### **Procedure: Configuring OSI**

1. Bring down the SNC application by typing `dn`
2. `su` to root
3. Run `installSnc`
4. Select **4) Configure ITM SNC** - making the parameters effective

Output similar to the following is obtained:

```
=====
ITM SNC INSTALLATION AND CONFIGURATION PROGRAM 03-31-00
```

Current SNC Version: E10.0-83-dtest-03/08/00

Main Menu:

- 1) Backup the current SNC database & configuration settings
- 2) Restore a previously saved SNC database & configuration settings
- 3) Install/Upgrade ITM SNC software
- 4) Configure ITM SNC - making the provisioned parameters effective
- 5) Display ITM SNC system information
- 0) Exit

NOTE: Root permission ("su" without -) is required for all tasks

Specify your choice by number: 4

Do you want this SNC instance to support OSI (y/n)? : y

#### OSI LAN INTERFACE SETUP

OSI address information is required to access LAN-based network elements.

You will be prompted for OSI routing and domain information.

The following LAN interface(s) have been detected:

```
lanmux  0 10/4/8   lanmux0  CLAIMED  INTERFACE HP J2146A -  
802.3 LAN  
lanmux  1 10/4/16  lanmux0  CLAIMED  INTERFACE HP J2146A -  
802.3 LAN  
lan      2 10/12/6   lan2     CLAIMED  INTERFACE Built-in LAN
```

Do you wish to configure OSI LAN interfaces at this time (y/n/q)? **y**

Do you wish to configure REDUNDANT OSI LAN interfaces (y/n/q)? **n**

1. lanmux 0 10/4/8
2. lanmux 1 10/4/16
3. lan 2 10/12/6
- q. Quit

Enter the item number for the PRIMARY OSI LAN interface ? **2**

You have entered lanmux 2 as the PRIMARY OSI LAN interface.

Is this correct (y/n) ? **y**

Please enter the 6-digit Organization Identifier [Default=000000]:

You have entered 000000 as the Organization Identifier.  
Is this correct (y/n) ? **y**

Please enter the 4-digit Routing Domain [Default=0000]:

You have entered 0000 as the Routing Domain.  
Is this correct (y/n) ? **y**

Please enter the 4-digit OSI Area [Default=0000]:

You have entered 0000 as the OSI Area.  
Is this correct (y/n) ? **y**

#### OSI LAN REVIEW

The following is a review of OSI configuration information:

-----

1. lanmux 0 10/4/8 - TCP/IP
2. lanmux 1 10/4/16 - Primary 000000 0000 0000
3. lan 2 10/12/6 - N/C

Enter "**a**" to specify additional OSI interfaces.  
Enter "**d**" to delete an OSI interface.  
Enter "**s**" to save the above input and continue.

What would you like to do [q to quit]: **s**

---

**OSI setup for network elements**

The OSI parameters must be set up for the NE before OSI associations can be configured in ITM SNC using the Add an NE window. The procedure to configure the NE is as follows:

1. Click on **Administer selection** on the menubar of the Control Panel or map window. A pull-down menu is displayed.
2. Click on **Network**. A cascade menu appears.
3. Select **Network Elements**. The Choose a NE window appears.
4. To add a NE, click on **Add a New NE** button.
5. Enter the **TID** of the NE. (No spaces are allowed in TIDS)
6. Enter the **Alias** of the NE.
7. Enter **logins** and **passwords** for the NE
8. Select the **NE type**
9. In the communicate by field select **OSI**
10. Select 2 **Associations Maintenance & Memory Admin**

For any NE setup, the Network Service Access Point (NSAP) should be assigned in the following format:

**39840f80000000000000000000000000XXXXXXXXXXXX**  
(Where **xxxxxxxxxxxx** is the MAC address of the NE)

You can verify the ITM SNC host NSAP address by typing:

**echo \$SNC\_NET**

In the commands shown in this section:

*tid* represents the Target Identifier of the NE to which the command is addressed.

*ctag* represents the correlation tag, which is included in the command and is repeated by the NE in the response to allow you to associate the command and response messages.

---

**Lucent Technologies DDM-2000 and SLC-2000 network elements**

This setup applies to the following NEs and releases:

- DDM-2000 OC-3 Release 13.0
- DDM-2000 OC-12 Release 7.0
- DDM-2000 FiberReach Release 3.0
- SLC-2000 Release 4.4 Wideband Shelf (WBS)

From the CIT, use the following command sequence to retrieve and set up the NE parameters:

1. Enter the command: **RTRV-ULSDCC-L3**;

Output similar to the following is obtained:

```
“:L3IDP=39840F”  
“:L3DFI=80”  
“:L3ORG=000000”  
“:L3RES=0000”  
“:L3RD=0000”  
“:L3AREA=0000”  
“:L3SYS=08006A112345”  
“:L3SEL=00”  
“:LV2IS=enable”
```

The output parameters are:

- L3IDP—Initial Domain Part. This is a hard-coded value.
- L3DFI—A two-digit code that identifies the SONET dsp format. This value should not be changed.
- L3ORG—The six-digit organization code.
- L3RES—A four-digit code reserved for future use. This value should not be changed.
- L3RD—The four-digit routing domain code. This value should not be changed.
- L3AREA—The four-digit routing domain ID code.
- L3SYS—The MAC address of the NE. This is a hard-coded value.
- L3SEL—The two-digit NSAP selector code of the NSAP address. This is used to differentiate multiple NSAP addresses associated with the same end system. Its value is not fixed but is set in a PDU according to its usage. It is set to AF hex when TARP is run over CLNP. It has a value of ID hex when TP4 is run over CLNP. It is set to 00 hex for other uses. Its value is always shown as 00 hex when it is retrieved and displayed.
- L3V2IS—This parameter indicates whether the NE is enabled or disabled as a Level 2 router. If the NE is serving as a Level 2 router for other areas, then it must be enabled.

The L3ORG, L3RES, L3RD, and L3AREA fields must match the NSAP address of the ITM SNC host.

2. To change any of the editable Level 3 parameters to match the ITM SNC host configuration, enter the command:

**ENT-ULSDCC-L3;**

Step through the prompts and change the L3ORG, L3RES, L3RD, L3AREA, or L3V2IS parameter, if necessary.

3. Enter the command: **RTRV-ULSDCC-L4** (this command retrieves the Level 4 timers for OSI).

Output similar to the following is obtained:

```
“:L4TLIF=100”  
“:L4T1TM=15”  
“:L4T2TM=25”  
“:L4T3TM=40”  
“:L4T4TM=20”  
“:L4LFTM=5”  
“:L4LETM=5”  
“:L4ETDC=enable”
```

The output parameters are:

- L4TLIF—The TARP Lifetime parameter.
  - L4T1TM—The maximum time waiting for a response to a TARP Type 1 request.
  - L4T2TM—The maximum time waiting for a response to a TARP Type 2 request.
  - L4T3TM—The maximum time waiting for a response to an Address Resolution request.
  - L4T4TM—This timer starts when L4T2TM expires, and is used for error recovery.
  - L4LFTM—Sets the time period for flushing the TARP Loop Detection Buffer (Flush Timer).
  - L4LETM—Sets the Loop Detection Buffer time period for discarding TARP PDUs with a sequence number equal to zero. Acceptable values are 1 to 10 (minutes).
  - L4ETDC—Specifies if the TARP Data Cache is enabled or disabled. The default value is enable.
4. The default Level 4 timer settings work, so there is no need to change them. If it is necessary to change any of the Level 4 timers, enter the command: **ENT-ULSDCC-L4;**  
Step through the prompts, and change any of the Level 4 timer values.

**Lucent  
Technologies  
FT-2000  
network elements**

From the CIT, use the following procedure to retrieve and set up the NE parameters.

1. Using the CIT software, choose the following menu options:  
**Configuration**→**Retrieve**→**ULSDCC**
  2. Select either **L3** or **L4** and press the **F9 key** to execute the request.  
The following Level 3 or Level 4 parameters that are retrieved can be set:  
Level 3 parameters
    - Level 2 Router: Enable/Disable
    - Level 3 Organization: six-digit code
    - Level 3 Routing Domain: four-digit code
    - Level 3 Area: four-digit codeLevel 4 Parameters
    - TARP Data Cache: Enable/Disable
  3. To set the parameters, choose the following menu options:  
**Configuration**→**Set**→**ULSDCC**
  4. Select either **L3** or **L4** and press the **F9 key** to execute the request.
- 

**Fujitsu  
network elements**

This setup is for Fujitsu NEs connected via OSS2 Port RJ45.

In the following command sequence, use the **Retrieve (RTRV)** commands to verify the setup of the following parameters, then use the **Edit (ED)** commands to change the parameters, as needed.

1. **RTRV-NLP:tid::ctag;**{ED-NLP:tid::ctag::KEYWORD=DOMAIN;}  
AREAADDRESS=39840F8000000000000000000000  
SYSID=00000E3A0811 {MAC ADDRESS, automatically set by NE}  
MAXAREA=3  
MANAREA=  
ADJSYSID=
2. **RTRV-SDCC:tid::ctag;**{ED-SDCC:TID::ctag::KEYWORD=DOMAIN:IS;}  
1::K=7:IS  
1::T200=200:IS  
1::T2-3=10:IS  
1::N200=3:IS  
1::N201=512:IS

```

1::L2CR=PLUS-R:IS
1::AITS:IS
3.  RTRV-OSSI:tid::ctag;{ED-OSSI:tid::ctag::X25::OOS;}
      {INIT-SDCC:TID:1:ctag;}

X25:K=7:OOS
X25:T1=3:OOS
X25:N1=2104:OOS
X25:N2=10:OOS
4.  RTRV-LAN:tid::ctag;{ED-LAN:tid::ctag::TARP=Y:IS;}
      {INIT-OSSI:tid::ctag;}

::TARP=Y:IS
::SIZE=1518:IS
::LSAP=FE:IS

```



**NOTE:**

For any other NE in the same ring as the FLM, the LAN interface must be configured for OOS (out of service). The GNE is responsible for all LAN service and the DCC-to-OSI conversion.

**Tellabs  
TITAN 5500 PF5  
network elements**

Before using the following command sequence, certain hardware procedures must be followed. Refer to the Tellabs documentation for more details.

From the CIT, use the following command sequence to retrieve and set up the NE parameters:

1. **RTRV-ROUTER::ROUTER:ctag;**
2. **ED-ROUTER::ROUTER:ctag::ALMPF=3:IS;**  
This command puts the router in service.
3. **ENTROUTER::ROUTER:ctag::L3AR=XXXX,L3ORG=XXXXXX,  
L3ROU=XXXX,L3SYS=XXXXXXXXXXXX;**

where:

L3AR is a reserved four-digit code, not to be changed

L3ORG is a six-digit organization code

L3ROU is a four-digit routing domain code, not to be changed

L3SYS is the MAC address of the NE

4. **RTRV-TARP::TARP:ctag;**

5. **ED-TARP::TARP:ctag::PROP=ON,TDC=ON,ORIG=ON:IS:**

This command puts TARP in service.

6. **RTRV-LAN::LAN:ctag;**

7. **ENT-LAN::LAN:ctag::ALMPF=3:IS;**

This command puts the LAN in service.

---

## TCP/IP-Based Communications

---

### Overview

ITM SNC supports OSI connections with NEs over a TCP/IP backbone network. In OSI over TCP/IP communications, an NCC is required to perform OSI protocol conversion, as a transport bridge, for messages/responses handled to/from the EMS and NEs.

If the NE has a direct OSI/LAN connection with the EMS and is not communicating over a TCP/IP network, a transport bridge is not needed.

---

### NCC setup

An NCC can be provisioned to serve two main functions:

- Directory Services Agent (DSA) for SONET Directory Services (SDS)
- Transport bridge for TCP/IP to OSI protocol conversion for OSI-connected NEs communicating with ITM SNC over a TCP/IP backbone network

In ITM SNC an NCC can be designated as a transport bridge.

Each NCC has 2 RJ45 connectors on the main cards. The RJ45 is labeled RJ45 ETH, the NCC uses one or the other connector, not both at the same time.

### Using TL1 to Verify the NCC Configuration

The following commands can be issued at the NCC CIT in TL1 mode:

## Set Upper Layer Stack - Layer 3 Parameters

```
ENT-ULSDCC-L3:NGN-NCC::189:::131v2is=enable;  
ENT-ULSDCC-L3:NGN-NCC::192:::L3AREA=0030;
```

## Set Upper Layer Stack Information - Layer 4

```
ENT-ULSDCC-L4:NGN-NCC::194:::141ftm=10  
ENT-ULSDCC-L4:NGN-NCC::195:::14lftm=5;  
ENT-ULSDCC-L4:NGN-NCC::196:::14etof=enable;  
ENT-ULSDCC-L4:NGN-NCC::197:::14etpf=enable;  
ENT-ULSDCC-L4:NGN-NCC::198:::14etrftf=enable;
```

## Retrieve Upper Layer Stack Information

```
RTRV-ULS:NGN-NCC::186;
```

##Retrieve Upper Layer Stack Information - Layer 3

```
RTRV-ULSDCC-L4:NGN-NCC::193;
```

## Retrieve Upper Layer Stack Information - Layer 4

**RTRV-ULSDCC-L4:NGN-NCC::197;**

## Retrieve NE Level Parameters

**RTRV-NE:NGN-NCC::210;**

### **Router Configuration Information**

If using a router instead of a Network Element, the router must be setup as follows:

- IS-IS Routing Protocol 10589
  - TARP - TID Access Resolution Protocol (Bellcore standard GR-253 formerly TR-252)
  - IEEE 802.3 Compliant
  - OSI 7 layer stack
-

## Contents

■ <u>Overview</u>	2
■ <u>Rebooting the System</u>	3
■ <u>Database Backup and Restore</u>	5
■ <u>Redundant Operations</u>	12

## Overview

---

### Description

ITM SNC system administration is done through GUI windows and UNIX commands. Key administrative functions include system start-up and shutdown, definition of user access to NEs and commands, configuration of data communications and the network model, and backing up and restoring the ITM SNC database.

The ITM SNC administrator creates, deletes, and modifies users and their access permissions. Before any user can access the system, the system administrator must create their login and assign appropriate Target and Command Group access permissions.

---

## Rebooting the System

---

### Overview

The ITM SNC application runs continuously on the host computer under normal operating conditions, gathering and routing network information. The procedures in this section describe how to start and stop the execution of the ITM SNC application on the host computer should this become necessary.



#### NOTE:

Ordinarily the ITM SNC application is stopped only under the following conditions:

- The host computer needs to be rebooted
  - The ITM SNC database needs to be restored
  - A power outage affects the host computer
  - An ITM SNC problem needs to be corrected
- 

### Bringing down the ITM SNC application

The following procedure is used to bring down the ITM SNC application.

#### **Procedure: Bringing Down the ITM SNC Application**

1. Log on to the ITM SNC host computer using the `snc` login.
  2. At the system prompt type `dn` and press the **Return** key.
  3. After it's down, confirm that the application is in shutdown mode by typing **appstat** and then pressing the **Return** key.
- 

### Bringing up the ITM SNC application

The following procedure is used to bring up the ITM SNC application.

#### **Procedure: Bringing Up the ITM SNC Application**

1. Log on to the ITM SNC host computer using the `snc` login.
  2. At the system prompt type **up** and press the **Return** key.
  3. When your screen displays a prompt asking whether to delete trace files, respond with **y** and press the **Return** key, unless the trace files are needed to diagnose a system problem.
  4. Confirm that the application is running and that processes are not respawning by typing **appstat** and then pressing the **Return** key.
-

**Rebooting the  
UNIX system and  
ITM SNC  
application  
using shutdown  
command**

The Shutdown Command can be used to reboot the UNIX system and ITM SNC application. This command will gracefully shut down the ITM SNC application and Informix database and reboot the UNIX system.



**NOTE:**

Before rebooting the ITM SNC application using the Shutdown command as described below, the system console **must** be powered on.

**Procedure: Rebooting the ITM SNC Application using Shutdown Command**

1. Log in as `root` to the ITM SNC host computer. A `#` prompt is displayed.
2. `cd /`
3. At the system prompt type `/etc/shutdown -r -y 0` and press the Return key.

(r=reboot, y=yes, 0=now)

---

## Database Backup and Restore

---

### Overview

Maintaining tape backups of the database is critical to the overall reliability of ITM SNC. If a hardware failure or other mishap occurs, service disruptions resulting from loss of data can be minimized when a recently backed-up version of the database is available.

The routine of generating backups at weekly intervals and maintaining copies taken over several months improves the success rate of data restoration. It is a good practice to store the backups made immediately after database changes involving your network configuration at an off-site location to ensure a successful disaster recovery.

Backing up the database requires using UNIX commands and commands that are specific to the Informix database software. To use these commands, you need to open an xterm window and log on to the ITM SNC host. To run a command, type it at the system prompt and press the **Return** key.

This section provides basic procedures for backing up and restoring the ITM SNC database and exporting the database. Before attempting a backup or a restore, refer to Informix documentation for a complete discussion of Informix archival procedures.

Consider the following items as you prepare for database backups:

- You must be able to physically access the ITM SNC host computer to insert and remove backup tapes.
- The database should be backed up at least once a week (more frequently when disk activity is high).
- In addition to the above recommendations, a backup should be verified and saved permanently off-site every six months. This is an additional safeguard against problems resulting from a faulty tape and/or tape drive.
- ITM SNC system performance is not affected during database backups.
- An ITM SNC database backup requires one or more tapes depending upon the size of the database.
- Be sure to label backup tapes with the date and contents of the tape as instructed by the Informix backup and restore processes.
- Restoring the ITM SNC database requires that you bring the ITM SNC system down and take the Informix database program off-line.



**CAUTION:**

*These procedures assume that you are working with an ITM SNC database from the same release. If you are converting or backing up an ITM SNC database from a different release, call 1-800-225-4672 for technical assistance.*

---

**Backing up the  
ITM SNC database**

Informix uses Log partitions to ensure data can be reliably modified in a database. The Logical Log partition maintains a record of all the changes made to a database since the last full archive.

A full backup of the Informix database is also known as an archive. An archive is performed as follows:



**NOTE:**

The system does not have to be brought down to perform an archive.

**Procedure: Backing Up the ITM SNC Database**

1. Insert a tape into the tape drive of the ITM SNC host computer.
2. To archive the database, you must log in as the Informix user. You can do this while logged in using your normal login by typing **su - informix** and pressing the **Return** key.
3. At the system prompt, type **ontape -s -L 0** and press the **Return** key.

The following prompt is displayed:

```
Please mount tape 1 on /dev/rmt/0m and press the Return key to  
continue.
```

```
10 percent done.
```

```
100 percent done.
```



**NOTE:**

Performing an archive can take anywhere from 30 minutes to several hours depending on the amount of data.

4. When the archive is complete, messages similar to the following appear:

```
Please label this tape as number 1 in the arc tape sequence.  
This tape contains the following logical logs:
```

```
126
```

```
Program over.
```

## Restoring the ITM SNC database

The following procedure is used for restoring the ITM SNC database.

**NOTE:**

The system **must** be down to execute the restore procedure, and you **must** have the same database configuration.

**Procedure: Restoring the ITM SNC Database:**

1. Log into the ITM SNC host using the `snc` login.
2. Bring the ITM SNC application down by typing `dn` and pressing the `Return` key at the system prompt.
3. Log into Informix by entering `su - informix` at the system prompt. Press the `Return` key.
4. Make sure you have a correct `onconfig` file and `sqlhosts` file in `/tools/informix/etc` directory and `.profile` in the `/tools/informix` directory.
5. Type `onmode -ky` to bring the Informix server offline.
6. To start the restore process, type `ontape -r` at the system prompt and press the `Return` key. Messages similar to the following are displayed:

```
Please mount tape 1 on /dev/rmt/0m and press Return to
continue.....
```

```
Archive Tape Information
```

```
Tape type:Archive Backup Tape
```

```
Online version:Informix Dynamic Server Version 7.31.UC2XM
```

```
Archive date:<archive date is displayed here>
```

```
User id:informix
```

```
Terminal id:/dev/pts/2
```

```
Archive level:0
```

```
Tape device:/dev/rmt/0m
```

```
Tape blocksize (in k):16
```

```
Tape size (in k):1024000
```

```
Tape number in series:1
```

```
Spaces to restore:
```

```
1 [rootdbs]
```

```
2 [snc_dbs]
```

```
3 [cf1_dbs]
```

```
4 [cf2_dbs]
```

```
5 [eo_dbs]
```

```
6 [fm1_dbs]
```

```
7 [cdr_dbs]
```

```
8 [index_dbs]
```

```
9 [fm2_dbs]
```

```

10 [pm1_dbs]
11 [pm2_dbs]
Archive Information
Informix Dynamix Servier Copyright(c) 1986-1998 Informix
Software, Inc.
Initialization Time: 12/02/1999 12:03:13
System Page Size:2048
Version:6
Archive CheckPoint Time:12/21/1999 11:31:54
Dbspaces

```

Number	flags	fchunk	nchunks	flags	owner	name
1	1	1	1	N	informix	rootdbs
2	1	2	1	N	informix	snc_dbs
3	1	3	1	N	informix	cf1_dbs
4	1	4	1	N	informix	cf2_dbs
5	1	5	1	N	informix	eo_dbs
6	1	6	1	N	informix	fm1_dbs
7	2001	7	1	N T	informix	temp_dbs
8	1	8	1	N	informix	cdr_dbs
9	1	9	1	N	informix	index_dbs
10	1	10	1	N	informix	fm2_dbs
11	1	11	1	N	informix	pm1_dbs
12	1	12	1	N	informix	pm2_dbs

Chunks

Chk/dbs	offset	size	free	bpages	flags	pathname
1	1	0	250000	178385	PO-	/dev/informix/dbbsp1_1G
2	2	250000	10000	99427	PO-	/dev/informix/dbbsp1_1G
3	3	350000	150000	122715	PO-	/dev/informix/dbbsp1_1G
4	4	0	150000	123451	PO-	/dev/informix/dbbsp2_1G
5	5	150000	150000	139571	PO-	/dev/informix/dbbsp2_1G
6	6	300000	100000	98921	PO-	/dev/informix/dbs2_1G
7	7	400000	50000	49947	PO-	/dev/informix/dbs2_1G
8	8	450000	50000	49899	PO-	/dev/informix/dbs2_1G
9	9	0	150000	113778	PO-	/dev/informix/dbs3_1G

10	10	150000	350000	297284	PO-	/dev/informix/dbs3_1G
11	11	0	1000000	998068	PO-	/dev/informix/pmsp1_2G
12	12	0	1000000	999435	PO-	/dev/informix/pmsp2_2G

7. Prompts are displayed similar to:

```
Continue Restore (y/n): y
Do you want to back up the logs? (y/n): n
Restore a level 1 archive? (y/n): n
Do you want to restore log tapes? n
/tools/informix/bin/onmode -sy
```

Program over.

The restore process is interactive and its prompts guide you through the process. When the restore process is complete, the Informix software is in quiescent (administrative) mode.

8. Type **onmode -m** and press the  key to put Informix in online mode.

9. To confirm Informix is in online status, type **onstat -** and press the  key. The output is similar to the following:

```
INFORMIX-OnLine Version 7.23.UC1 --On-Line--Up 00:23:56 --- 116936
Kbytes
```

10. Log out of Informix.

11. Start the ITM SNC application by typing **up** and pressing the  key at the system prompt.

---

## Exporting the database

A copy of the database can also be exported to an ASCII text format. This would allow you to transfer the database schema to another Informix environment that is configured differently. A minimum of three tapes are needed for this.

The following procedure is used to perform a database export:



**NOTE:**

The ITM SNC application **must** be shut down before doing a database export. Backup /snc/dsa directory to ensure system consistency after restart.

### **Procedure: Exporting the Database to a Directory**

1. Log in as `snc`.
2. Bring the ITM SNC application down.

3. At the UNIX prompt, use the following commands to back up the ITM SNC database to a directory (execute each command individually):

**dbexport \$SNC\_DBNAME -c -ss -o /<directory>**

**dbexport \$PM\_DBNAME -c -ss -o /<directory>** (only if PM is collected)

**dbexport \$NQ\_DBNAME -c -ss -o /<directory>** (only for northbound CMISE)

4. After each DB export command, the message “dbexport complete” indicates the procedure has been successfully completed.

#### **Procedure: Exporting the Database to Tape**

1. Log in as `snc`.
2. Bring the ITM SNC application down.
3. At the UNIX prompt, use the following command to back up the ITM SNC database to tape:

**dbexport \$SNC\_DBNAME -c -ss -t /dev/rmt/0m -b 512 -s 2000000**

**dbexport \$PM\_DBNAME -c -ss -t /dev/rmt/0m -b 512 -s 2000000**

**dbexport \$NQ\_DBNAME -c -ss -t /dev/rmt/0m -b 512 -s 2000000**

4. After each DB export command, the message “dbexport complete” indicates the procedure has been successfully completed.

---

## **Importing the database**

A copy of the database can also be “imported” from a text format. The following procedure is used to perform a database import:



#### **NOTE:**

The ITM SNC application **must** be shut down before doing a database import. You must restore `/snc/dsa` directory to ensure system consistency after restart.

#### **Procedure: Importing the Database from a Directory**

1. Log in as `snc`. If a ITM SNC database exists, drop it by running the following command at the UNIX prompt (**be careful using this command**):

**drdb**

Messages similar to the following are displayed:

```
Do you want to drop DSA database /snc/dsa (y/n)? y
...Database "snc_db" dropped...
...Database "pm_db" dropped...
...Database "q3nb_db" dropped....
```

2. Use the following commands at the UNIX prompt:

```
dbimport $SNC_DBNAME -d snc_dbs -c -i /<directory>
db_logging -U snc_db
```

```
dbimport $PM_DBNAME -d pm1_dbs -c -i /<directory>
db_logging -U pm_db
```

```
dbimport $NQ_DBNAME -d nq1_dbs -c -i /<directory>
db_logging -U q3nb_db
```

3. After each DB import command, the message “dbimport complete” indicates the procedure has been successfully completed.

#### **Procedure: Importing the Database from Tape**

1. Log in as `snc`. If an ITM SNC database exists, drop it by running the following command at the UNIX prompt (**be careful using this command**):

```
drdb
```

2. Next, use the following commands at the UNIX prompt:

```
dbimport $SNC_DBNAME -d snc_dbs -c -t /dev/rmt/0m -b 512 -s
2000000
db_logging -U snc_db
```

```
dbimport $PM_DBNAME -d pm1_dbs -c -t /dev/rmt/0m -b 512 -s
2000000
db_logging -U pm_db
```

```
dbimport $NQ_DBNAME -d nq1_dbs -c -t /dev/rmt/0m -b 512 -s
2000000
db_logging -U q3nb_db
```

3. After each DB import command, the message “dbimport complete” indicates the procedure has been successfully completed.
-

## Redundant Operations

---

### Overview

ITM SNC uses HP's HA (High Availability) Monitors and MC (Multi-Computer) Service Guard to provide for system redundancy and automatic switching between the active host and the standby host. When a server has problems in a locally redundant system, SNC will automatically switch to the standby host. This is a warm standby in that both servers are logged into the network elements all the time. Only the active host writes to the SNC database. The standby host's database is kept in sync with the active host through Informix Electronic Data Replication (EDR).

---

### Operations and commands for redundant systems

#### Procedure: Rebooting the Active SNC Host

1. Login as `snc` to the active host (`snca`).
2. Use the `cmviewcl -v | more` command to verify that `snca` is the active host (shows if the `snc` package is running).
3. Check the replication status on `snca` by using the `er_status` command to verify it is in the active state and replications are active from `snca` to the standby host (`sncb`).
4. Verify that the standby host is running by using the `appstat` command.
5. Manually switch over to the standby host by executing the `ps -ef | grep orbix` command. Kill the `orbix` process.
6. Verify that package switching is disabled by executing `cmviewcl -v`.
7. Execute `er_remove snca` to remove ER.
8. Execute `showtop` to verify that the primary server is marked down. If not, edit the `/snc/etc/HA_Topology.cfg` file on the secondary server and change the standby to **down**. Then execute `HA_MgrClient -u OAM -m gelnitHostConf`.
9. Send the `/etc/shutdown -r -y 0` command to reboot the primary server.

The following shows sample output:

```
snca:cmviewcl -v | more
```

```
CLUSTER  STATUS
sncCluster  up
```

```
NODE  STATUS  STATE
snca  up      running
```

Network\_Parameters:

INTERFACE	STATUS	PATH	NAME
PRIMARY	up	10/12/6	lan0
PRIMARY	up	8/12/1/0	lan1
PRIMARY	up	8/12/2/0	lan2
STANDBY	up	14/12/1/0	lan5
STANDBY	up	4/12/2/0	lan6

Serial\_Heartbeat:

DEVICE_FILE_NAME	STATUS	CONNECTED_TO
/dev/tty0p6	up	sncb /dev/tty0p6

PACKAGE	STATUS	STATE	PKG_SWITCH	NODE
sncPkg	up	running	enabled	snca

snca:er\_status

server information

```
-----
sncadr    active
sncbdr    active
```

replication information

```
-----
active    sa          (Standby to active)
inactive  as          (Active to standby)
```

**Procedure: Starting the SNC Application on the Primary Server When the Secondary Server is Active**

1. Login as `snc` to the primary server host (`snca`) which is down.
2. Issue the `appstat` command to verify the SNC application is down.
3. Use the `showtop` command to verify which is the active host on both hosts.
4. Verify that the `showtop` command completes on the active server. The following shows sample output:  

```
Establishing connection to HA_Mgr.
Operation mode: Active
```
5. `su` to root (no minus in command).
6. Login as `snc` and `su` to root.
7. Run the `/snc/etc/rejoin` command.

**NOTE:**

The **rejoin** command is only used to bring a downed host's database into sync with an active one. If neither host is up, do not use the **rejoin** command; use the **cmrunpkg** command instead.

The following shows sample output:

**snca:showtop**

```
*****
#
#      Redundancy topology
#
TopologyDefinition_Begin
{hostname=,site=,status=,ipaddress=}
{hostname=sncb,site=local_secondary,status=active,ipaddress=135.17.13.153}
{hostname=snca,site=local_primary,status=standby,ipaddress=135.17.13.152}
End_TopologyDefinition
*****
snc 414 223 0 22:55:39 ?    0:00 HA_Mgr -server HA_Mgr -lockfile/tmp/
HA_Mgr.lock
Establishing connection to HA_Mgr.
Operation mode: STANDBY
```

**Procedure: Rebooting a Standby Host**

1. Login as `snc` to the standby host (sncb).
2. Use the **cmviewcl -v | more** command to verify that sncb is the standby host.
3. `su` to root and disable package switching on the active server by executing **cmmodpkg -d sncPkg**.
4. Remove sncb from the cluster using the **cmhaltnode -f -v sncb** command.
5. If the application is up you can use the **dn** command to bring it down. (This can only be done this way on the standby host.)
6. Verify that package switching is disabled by executing **cmviewcl -v**.
7. Execute **er\_remove snca** to remove ER.
8. Execute **showtop** to verify that the primary server is marked down. if not, edit the `/snc/etc/HA_Topology.cfg` file on the secondary server and change the standby to **down**. Then execute **HA\_MgrClient\_u OAM -m gelnit HostConf**.
9. Send the **/etc/shutdown -r -y 0** command to reboot the primary server.

**Procedure: Switching from an Active Host to a Standby Host**

1. Login to the active host (snca) as `snc`.
2. Use the **`cmviewcl -v | more`** command to verify that you are logged into the active host. (Make sure that the snc package is enabled and switching is also enabled.)
3. Login to the standby host and make sure SNC is up by issuing the **`appstat`** command.
4. Issue the **`ps -ef | grep orbix`** command.
5. Kill the orbix process.

The following shows sample output:

```
snca:cmviewcl -v
```

```
Node_Switching_Parameters:
NODE_TYPE  STATUS  SWITCHING  NAME
Primary    up      enabled    snca
Alternate  up      enabled    sncb
```

```
snca:ps -ef | grep orbix
```

```
snc 230 223 0 22:55:14 ?          0:00 orbixd -u -c /snc/bwx6.2/
config_data/fm/log/data/OrbixCheckp
snc 2334 7820 1 23:01:18 pts/0    0:00 grep orbix
```

```
snca:kill -9 230
```

**Procedure: Bringing up a Standby Host**

1. Login as `snc` to the standby host (sncb).
2. Take informix offline by issuing the following command: **`runas informix onmode -ky`**.
3. To bring informix back online type **`runas informix oninit`**.
4. Su to root and execute **`/snc/etc/rejoin`**

**NOTE:**

In a redundant configuration, the SNC application does not come up automatically.

The **`dn`** and **`up`** command should not be used on an active host.

---



## Contents

■ <u>Overview</u>	2
■ <u>Network Management System Troubleshooting</u>	5
■ <u>Investigating the ITM SNC Application</u>	12
■ <u>Investigating Informix</u>	20
■ <u>Investigating Data Communication Problems</u>	23
■ <u>Testing LAN Connectivity</u>	42
■ <u>SNC/NM Interface Troubleshooting</u>	44

## Overview

---

### Introduction

This chapter is designed to aid the system administrator in isolating the source of a problem if one is encountered when using the system. Techniques and tools are described here in order to pinpoint the possible cause of problems and to offer suggestions on how they may be resolved. The user should refer to this chapter prior to requesting customer assistance.

This chapter consists of the following sections:

- Network Management System Troubleshooting
  - Investigating the ITM SNC Application
  - Investigating Informix
  - Investigating Data Communication Problems
  - Testing LAN Connectivity
-

**Troubleshooting tools**

The following table lists the most commonly used commands and utilities to administer and troubleshoot ITM SNC. All of the commands can be executed while logged in as the user `snc`. However, certain tasks require you to log in as either `informix` or `root`. These cases will be addressed in the appropriate sections which follow.

Area	Command	Login	Description
ITM SNC application	apostat	snc	Checks for ITM SNC processes that have respawned.
	up	snc	Starts the ITM SNC application
	dn	snc	Stops the ITM SNC application.
	cmtool	snc	Displays communication status for NEs.
	gui_probe	snc	Displays present GUI information.
INFORMIX	dbaccess	informix or snc	Displays Informix version and serial number
	locks	snc	Displays any locks held on the database.
	onstat	snc	Displays Informix information.
	finderr	informix or snc	Displays Informix error messages associated with database error codes
UNIX	top	any	Checks for processes using large amounts (>5%) of CPU time.
	bdf	any	Confirms that all file systems are not at more than 80% capacity.
	ps -ef	any	Looks for ITM SNC processes that are > 2400 KB in size.

Area	Command	Login	Description
COMM	ping	any	Tests TCP/IP connection between two devices.
	X25_check	any	Displays X.25 server and Level 2 status.
	X25stat	any	Displays detailed information about a specific X.25 link.
	pvctest	any	Exercises communication via a specified PVC to a network element
	svctest	any	Exercises communication via a specified SVC address to an NE.
	osiopu	any	Monitors the OSI stack on the host

---

## Network Management System Troubleshooting

### Network management system X.25 port definition (NMA)

This section provides information about resolving problems that result from the ITM SNC X.25 interface with the Network Management System (NMS).

#### Network Management System X.25 Port Definition (NMA Link)

The ITM SNC upstream Network Management System X.25 port definition defaults to MUX 0, Port 6 (m0p6). This port must be configured for SVC traffic only and is only expected to receive incoming calls. ITM SNC *will not* place any outgoing SVC calls to an upstream NMS.

To change the port definition, perform the following:

1. Log in as `snc`.
2. Modify the file `/snc/etc/deconfig.local`

Add the following line to the end of the file:

```
CN_Northbound=CN_Northbound -t5 -T5 -immpp -x \* -m01 -p10101 -dCM -snx25_01
```

where **mmpp** is the Mux and Port number (for example, m0p7).



**NOTE:**

This change will not take affect unless BaseWorX is reconfigured.

#### Setting Up a Secure ASCII Alarm Interface (SAAI) Session

ITM SNC provides an ASCII version of the NMS upstream OS interface known as the Secure ASCII Alarm Interface (SAAI).

The following procedure describes how to establish an SAAI session.

1. Create an NMA-type user in the ITM SNC application. On the ITM SNC Map window, select **Administer** → **Security** → **User Provisioning**
2. Select **Add a New User**
3. Enter the login name, followed by the **Tab** key.
4. Enter the alias of the new user, followed by the **Tab** key.
5. Enter the Password, followed by the **Tab** key.
6. Re-enter the Password, followed by the **Tab** key.
7. Select a current user from the Copy from User list (select NMS-FM).

8. Click OK. The Modify User window is displayed.
9. Select the User Type: **ITM-NM**, **NMS-FM**, or **NMS-CM**
  - To observe autonomous messages/alarms and for command/response capability, select the type **NMS-FM**.
  - To observe database change (RPT-DBCHG) messages and for command/response capability, select the type **NMS-CM**.
  - To observe only commands/responses, select **ITM-NM**.

It is recommended that you select the type **NMA** for alarm message monitoring.
10. Select a Command and Target Group for the new user.
11. Click **OK**. The new user is added to the Choose a User List.

### Establishing an SAAI/NMA Session

The following procedure describes how to establish an SAAI/NMA session.

1. Using a workstation, PC, or dumb ASCII terminal, gain access to an HP host login prompt.
  - From a workstation:
    - a. Issue **telnet <hostname>**
      - Do not use the `rlogin` method.
    - b. At the login: prompt, enter the login **tl1**
    - c. Wait for 10 seconds; you may be prompted with `TERM[hp]`. If so, enter your terminal type (for example, `vt100, hp`).
    - d. Press the Enter key several times and the cursor advances with no prompt presented.
2. Select an NE to log into for observing autonomous alarms using the **ACT-USER** command.

The following is a sample login session. In the example shown, the ITM SNC user is `nma`, but you will want to use the new NMS-FM type user as shown in the **Setting Up a Secure ASCII Alarm Interface (SAAI) Session** section. For this example, the DDM-2000 OC-3 NE, 'SNC-OC3-K' was selected for observing autonomous alarms. Also, note that proper TL1 command syntax must be used; otherwise, you will either receive an error message or no message at all indicating that there is a problem.



```

>Rights for non-DOD U.S. Government Departments and
Agencies are as set
>forth in FAR 52.227-19(c)(1,2).
>
>Setting up the SNC environments at SNCROOT = /snc....
>)
>Setting SNC environments with /snc/bwx5.1/config_data/
maa/app_setup...
>
>Your SNC environments are:
>    RAPIDROOT=/tools/bwx5.1
>    SNCROOT  =/snc
>    ROAMCNFG =/snc/bwx5.1
>    APPTAG   =SNC
>
>*** You may get prompted for TERM type here - but NOT
ALWAYS !!!! ***
>
>
>act-user:SNC-OC3-K:nma:ctag::nma123;
>
>    SNC-OC3-K 97-08-06 17:16:29
>M  ctag COMPLD
>    "nma"
>    /*    LUCENT TECHNOLOGIES DDM-2000 OC-3 Multiplexer
>          RELEASE 11.0.3
>          User Privilege Level: PRIVILEGED
>          LUCENT TECHNOLOGIES - PROPRIETARY
>          THIS SOFTWARE IS NOT TO BE DISCLOSED OR USED EXCEPT
>          IN ACCORDANCE WITH APPLICABLE AGREEMENTS.
>          UNAUTHORIZED ACCESS OR USE MAY LEAD TO PROSECUTION.
>    */
>;rtrv-sys:SNC-OC3-K::ctag1;
>
>IP ctag1
><
>
>    SNC-OC3-K 97-08-06 17:16:58
>M  ctag1 COMPLD
>    "product=ddm-2000 oc-3 (hw), dormant_release=none,"
>    "tid=SNC-OC3-K, gne=active, agne=yes, dsne=no,
x25ps=256,"
>    "crs>manual, almgrp=255, idle=ais, site=54, ne=2,"
>    "agne_address=SNC-OC3-L, agne_address=SNC-OC12-HH,"
>    "dsne_address=SNC-OC3-J,"
>    "shelf=2, cort=rt, tbaddr=1,"
>    "tblink=noTBOS, tbrem=disabled,"
>;rtrv-eqpt:SNC-OC3-K:all:ctag2;
>;canc-user:SNC-OC3-K;
>
>M  COMPLD
>;

```

Notes on Establishing an SAAI Session:

- The UNIX TL1 login will only support eight instances per host
- The ITM SNC login to be used for logging into the NEs via the TL1 interface can have as many occurrences as there are NEs.

### Securing ASCII Alarm Interface (SAAI) Window on Workstations

The SAAI/NMA interface can be piped to a printer similar in function to the LAN printer, except that the user may selectively monitor certain network elements.

The following files located in the user's *\$HOME/bin* directory are used to invoke the Alarm window on a workstation:

- *alarms*—opens a new xterm window to display the output.
- *tl1*—activates the SAAI interface on the ITM SNC host.

### Checking SAAI Lock Files

For each instance of SAAI, a lock file is created. On occasion, these lock files become out of sync and may need to be manually corrected.

To list the active SAAI processes on an ITM SNC host:

At the UNIX prompt, enter the command: **ps -ef | grep ntty**

Output similar to the following is displayed:

```

t11 20394 20393 0 11:12:51 ttyp8 0:02 CN_CmdProc
-p 10151 -d CM -s ntty_01 -m CmdProc_01 -t 0 -T 0
t11 20393 20362 0 11:12:49 ttyp8 0:00 CN_Tty -t0
-T0 -mCmdProc_01 -p10151 -d CM -s ntty_01

```

The SAAI interface is composed of two processes:

- *CN\_Tty* provides the tty interface to the user.
- *CN\_CmdProc* is the command processing interface to the ITM SNC application.

These processes can be paired together using the **-p** option.

In the example above, these processes are both using socket 10151 as specified by the option **-p 10151**.

For each set of "paired" *CN\_Tty* and *CN\_CmdProc* processes, the **s** option indicates the instance number. In the example above, this SAAI is Instance 01 as specified by the option **-s ntty\_01**.



**NOTE:**

If two processes cannot be paired, then the instance of SAAI may be hung and must be cleared manually (as described in the following section).

**Verifying SAAI Lock Files**

To verify the SAAI lock files:

1. At the UNIX prompt, enter the command: **cd /tmp/CN\_ttylocks**
2. At the UNIX prompt, enter the command: **ls -l**

Output similar to the following is displayed:

```
-rw-rw-r-- 1 t11 snc 0 Apr 14 13:59 tty01.lock
```

For each set of "paired" *CN\_Tty* and *CN\_CmdProc* processes, a lock file must exist to prevent contention.

In the example above, *tty01.lock* indicates SAAI Instance 01 is active.



**CAUTION:**

*If paired processes exist, but there is no lock file, contention will occur if another user wishes to initiate an SAAI Instance.*

3. Perform either of the following:

- Manually create the appropriate lock file.

To manually create an SAAI lock file:

- a. At the UNIX prompt, enter the command: **cd /tmp/  
CN\_ttylocks**
- b. At the UNIX prompt, enter the command: **> ttyxx.lock**  
where **xx** is the SAAI Instance number 01 to 08.
- c. At the UNIX prompt, enter the command: **chmod 664  
ttyxx.lock**
- d. At the UNIX prompt, enter the command: **chown t11:snc  
ttyxx.lock**

- Kill the orphaned SAAI Instance.

To kill an orphaned SAAI Instance:

- a. Login to the host as *root* or *su* (super-user).
- b. At the UNIX prompt, enter the command: **ps -ef | grep  
ntty**

For example, you may see output similar to:

```
t11 22445 ? 0 Apr 14 ttyp1 3:20 CN_CmdProc -p
10151 -d CM -s ntty_01 -m CmdProc_01 -t 0 -T 0
```

Note the PID of the "orphaned" SAAI process. In this case it is **22445**.

c. At the UNIX prompt, enter the command: **kill SAAA.pid**

where **SAAA.pid** is the UNIX PID of the SAAI process retrieved in Step 2., for example: **kill 22445**

If the "kill" does not work, try sending the command again.



**NOTE:**

If SAAI still persists, then use the **-9** option in the **kill** command, for example: **kill -9 22445**

The **-9** option sends an unconditional kill to the process.

---

## Investigating the ITM SNC Application

### APPSTAT

The **appstat** command reports the ITM SNC application status.

At the UNIX prompt, enter the command: **appstat**

If the application is up, you see a message similar to:

```
CURRENT RUN LEVEL IS: Running
```

```
DEMONS :
```

Demon Name	Pid	Process Name	Strt	Persist	Respawns
			Opt		
ccd	15252	ccd -f \$CCP_DIR -e /	R	Yes	0
logdaemon	15254	SNC_LogDaemon		R Yes	0
orbixd	15257	orbixd -u -c \$ROAMLO	R	Yes	0
stackHpov	15259	startksh OsiStack /t	R	Yes	0
ifr	15341	ifr -L > \$ROAMLOG/IF	R	No	0
DsaStack	15344	DsaStack /tmp/dsa.lo	R	No	0
HA_Mgr	15542	HA_Mgr -server HA_Mg	R	No	0
GUI_TrceServer	15571	GUI_TrceServer TRACE_	R	No	0
DSA_Prov	15575	DSA_Prov		R No	0
OL_Manager	15619	OL_Manager -d \$OL_DE	R	No	0
LM_Logger	15634	LM_Logger -s \$LML_SI	R	No	0
LM_Browser	15678	LM_Browser -k /tmp/L	R	No	0
PM_DbManager	15685	PM_DbManager -server	R	No	0
PM_DbServer	15686	PM_DbServer -server	R	No	0
SB_Q3_400g	21610	startksh run400gq3 /	R	No	0
CM_Server	15777	CM_Server -l /tmp/CM	R	No	0
NEH_Server	15790	NEH_Server -server	N R	No	0
SDS_Server	15803	SDS_Server -l /tmp/S	R	No	0
CS_SbOsi	15830	CS_SbOsi -s CS_SbOsi	R	No	0
CS_Southbound	15835	CS_Southbound -s CS_	R	No	0
SB_TL1Mgr	15889	SB_TL1Mgr -server SB	R	No	0
CF_NeAgent	15901	CF_NeAgent -server	C R	No	0
CF_Network	15908	CF_Network -server	C R	No	0
CF_DbServer	15917	CF_DbServer -server	R	No	0
CF_Val_PathSvr	16025	CF_Val_PathSvr -serv	R	No	0
SNC_Mon	16027	SNC_Mon SNC_Mon FM_S	R	No	0
FM_DbServer	16119	FM_DbServer FM_Db /t	R	No	0
FM_Server	16197	FM_Server FM_Server	R	No	0

FM_Prov	16263	FM_Prov	FM_Prov /tmp	R	No	0
SB_Q3Gateway	16275	SB_Q3Gateway	-f \$SNC	R	No	0
BR_bacres	16316	BR_bacres	-server BR	R	No	0
SM_Security	16333	SM_Security	-lockfil	R	No	0
GDB_Server	16394	GDB_Server	GDB_Serve	R	No	0
GDB_ServerFile	16395	GDB_ServerFile	GDB_S	R	No	0
GDB_ServerNtwk	16396	GDB_ServerNtwk	GDB_S	R	No	0
OBR_Main	16405	OBR_Main	-server OBR	R	No	0
OBR_Main3K	27241	OBR_Main3K	-server O	R	No	1
SWM_Gateway	5762	SWM_Gateway	-server	R	No	0
TLA_MsgHandler	16634	TLA_MsgHandler	-serv	R	No	0
TLA_CmdHandler	16659	TLA_CmdHandler	-serv	R	No	0
CN_Northbound	16732	CN_Northbound	-t5 -T	R	No	0
OAM_Scheduler	16848	OAM_Scheduler	-serve	R	No	0
GUI_Server	16886	GUI_Server	GUI_Serve	R	No	0
GUI_AdminServer	16887	UI_AdminServer	GUI_A	R	No	0
GUI_JvmLauncher	16888	GUI_JvmLauncher		R	No	0
PM_Dc	16909	PM_Dc	-server PM_Dc	R	No	0
OAM_BcServer	16984	OAM_BcServer	-server	R	No	0
OAM_RpServer	16986	OAM_RpServer	-t \$RP_	R	No	0
q3nb_mon	24682	q3nb_mon	> \$ROAMLOG/	R	No	0

The **ITM SNC** processes are as follows:

- **SNC:AF\_rpServer**- LAN Printer Server
- **SNC:BR\_bacres**- NE Backup and Restore Module
- **SNC:CF\_NeAgent**- NE Configuration Module
- **SNC:CF\_Network**- NE Configuration Module
- **SNC:CM\_CommMgr**- Communications Manager
- **SNC:CN\_Northbound**- Communications Northbound Module
- **SNC:EI\_Security**- Security Management Module
- **SNC:FM\_Alarms**- Fault Management Module
- **SNC:NW\_model**- Network Topology Module
- **SNC:OA\_LogBrowser**- Trace Log Module
- **SNC:Scheduler**- Process Scheduling Module
- **SNC:TLA\_CmdHandler**- TL1 Commands Module
- **SNC:TLA\_MsgHandler**- TL1 Messages Module

If the application is down, the following message is displayed:

```
CURRENT RUN LEVEL IS: Shutdown
```

There are three states for the application:

- Shutdown—The ITM SNC application is not up.
- Administrative—The ITM SNC application is in transition (coming up or going down).
- Running—The ITM SNC application is up.

The `Respawns` field should be 0 for every process. If any of these fields has a number larger than 0, then that process terminated and automatically restarted for some reason.

The `Pid` field should have a number greater than 0 for every process. If any of these fields has a 0, then that process terminated and is no longer running. The application must be restarted.



**NOTE:**

If you execute the **appstat** command, everything may look normal but the process may not be bound to Orbix. The **psit** command shows you if the **appstat** is true. Use the following command to see if the process is running and bound to Orbix:

**psit | more**

---

**UP**

The **up** command starts the ITM SNC application.

At the UNIX prompt, enter the command: **up**

You see the following messages:

```
Setting up the SNC environments at SNCROOT = /snc...
```

```
Your SNC environments are:
```

```
RAPIDROOT=/tools/bwx5.1
```

```
SNCROOT =/snc
```

```
ROAMCNFG =/snc/bwx5.1
```

```
APPTAG =SNC
```

```
...
```

```
ovstart: 0: Thu Apr 1 10:06:56 EST 1999Do you want to clear old  
logs before SNC startup, (y/n)? y
```

```
The old log will be cleared.

Current SNC Version: E8.0-83-dtest-03/08/99

...Creating R8.0 Database...

...Database "snc_db" previously created...

CF Tables and stored procedures were created successfully ...

NM Tables were created successfully ...

FM Tables were created successfully ...

SM Tables were created successfully ...

OAM Tables were created successfully ...

LM Tables and stored procedures were created successfully ...

SDS Tables were created successfully ...

Process id=12600. Started.

exec touch /tmp/stackHpov.lock

Process id=12601. Started.

Process id=12601. Completed.

...

Process id=13207. Started.

exec SNC_sequence /tmp/OAM_RpServer.lock

Process id=13208. Started.

Process id=13208. Completed.

NEW RUN LEVEL: Running
```

---

## DN

The **dn** command stops the ITM SNC application. The usage of this command is as follows:

### **dn**

At the UNIX prompt, enter the command: **dn**

You see the following messages:

```
CURRENT RUN LEVEL:  Running

Killing Demon Processes ...

Process <ifr> killed.
Process <GUI_TrceServer> killed.
Process <LM_Logger> killed.
Process <LM_Browser> killed.
Process <NEH_Server> killed.
Process <SB_Q3_400g> killed.
Process <CM_Server> killed.
Process <SDS_Server> killed.
Process <CS_SbOsi> killed.
Process <CS_Southbound> killed...
...
Killing Persistent Demons ...

Process <ccd> killed.
Process <logdaemon> forcibly killed.
Process <orbixd> killed.
Process <stackHpov> killed.

NEW RUN LEVEL:  Shutdown
```

---

## CMTOOL

The **cmtool** utility allows you to do a couple of things. First, it allows you to check the communication status of your network elements.

At the UNIX prompt, enter the command: **cmtool -a**

```
siren: cmtool -a
[27905: New Connection
(135.17.13.171,IT_daemon,*,snc,pid=11009,optimised) ]
[27905: New IIOp Connection (135.17.13.171:1596) ]
```

```

-----
NE TID          NE  Comm  Channel  Link  Login  VC   VC   VC
              Act Type  Id       Status Status Type
Port Info
-----
1 2.5G          Y   TCP    361      Down  Off
2 400G-Test     Y   TCP    355      Down  Off
3 FLM150PLUS-C Y   GNE    559      Down  Off   PVC  m0p5  9
4 FLM150PLUS-D Y   RT     559      Down  Off
5 SSNC-OC3-J   Y   OSI    4        Up    On
6 SSNC-OC3-K   Y   OSI    10       Up    On
7 SSNC-OC3-M   Y   OSI    7        Down  Off
8 SNC-OC12-AA  Y   GNE    688      Up    On    SVC  m0p5  4418020
-----

```

As you can see from the preceding list, you can see information such as the network element TID, the communications type, channel it is communicating on, link status, and port information.

The cmttool also allows you to activate and deactivate your network elements. To deactivate a network element, type the following:

**cmttool -n <TID> -o d**

```

siren:cmttool -h siren -n SNC-OC12-MM -o d
[29581: New Connection
(135.17.13.171,IT_daemon,*,snc,pid=11009,optimised) ]
[29581: New IIOp Connection (135.17.13.171:1596) ]

```

To activate a network element type the following:

**cmttool -n <TID> -o a**

```

siren:cmttool -h siren -n SNC-OC12-MM -o a
[29645: New Connection
(135.17.13.171,IT_daemon,*,snc,pid=11009,optimised) ]
[29645: New IIOp Connection (135.17.13.171:1596) ]

```

To see the complete list of cmtool features that can be utilized:

eel: **cmtool -l**

1. All GNE LinkStatus
2. One NE LinkStatus
3. One GNE LinkStatus
4. NE Activate/Deactivate
5. Resync config file
6. Switch primary/backup GNEs
7. Change NE password

Please select functional index.

cmtool usages:

cmtool [-a] display all Ne status

cmtool [-h hostname]

cmtool [-s] option for switch primary/backup GNE with -p -b options

cmtool [-p primary GNE tid] [-b backup GNE tid]

cmtool [-l] list all tool features for select

cmtool [-f functional\_index] [-n|g netid [-o op]]

cmtool [-n Netid] display Ne status

cmtool [-g Gnetid] display Gne status

cmtool [-c netid] change ne password

cmtool [-o [a|d]] option of activate/deactivate

cmtool [-?] for help

---

## GUI\_PROBE

This command shows the present GUIs, who is logged in on them, and what IP they are from.

Command Syntax: **GUI\_Probe <hostname> :GUI\_Server**

Brings you into the GS prompt

```
[25616: New Connection  
(135.17.13.171,IT_daemon,* ,snc,pid=6436,optimised) ]
```

```
[25616: New IIOP Connection (135.17.13.171:2000) ]
```

```
:GUI_Server is online! Type ? or help for options
```

GS> ? Gives you the HELP menu

COMMAND	KEY	DESCRIPTION
help	h/?	Show these options
clients	c	Show clients connected to GUI Server
queues	q	Show info about all queues
exit	quit	Exit program

GS> **clients** Shows you Which GUIs are running

USER	From Host	Login Time	Socketid
snc	135.17.95.127 rocky	Tue 12:57:39 PM	22
snc	135.17.95.20 rocky	Tue 10:47:23 AM	31
snc	135.17.95.117 rocky	Tue 03:32:22 PM	32
snc	135.17.13.18 source.ho.lucent.com	Tue 01:32:18 PM	34

GS> **queues\**

QUEUE	LENGTH
Main I/P Queue	0
Trace Queue	0
EventQueue#0	0
EventQueue#1	0
EventQueue#2	0
EventQueue#3	0
EventQueue#4	0
ClientSockId22	0
ClientSockId31	0
ClientSockId32	0
ClientSockId34	0

GS>**exit**

---

## Investigating Informix

---

### Overview

The following section verifies the Informix application. The ITM SNC software uses Informix Dynamic Server Release 7.31 to maintain a relational database about the SONET network.

All of the commands below can be executed while logged in as the user `informix` or `snc`.

---

### Utilities

#### Informix Software Version

The Informix version and serial number loaded on the ITM SNC host can be retrieved.

At a UNIX prompt, enter: **dbaccess -v**

You should see messages similar to the following:

```
INFORMIX Version 7.31 uc2xc  
Software Serial Number AAA#C533980
```

Each system has a unique software serial number for its location. The Informix version, however, should be as stated above.

#### Database Locks

The locks that the ITM SNC application are holding on the database can be retrieved.

At a UNIX prompt, enter: **locks**

You see messages similar to the following:

```
7          21592      CM_CommManager
```

The first column is the number of database locks being held. The next two columns are the PID and process name, respectively, which are holding the locks.

The above line is a normal occurrence. It is not unusual for the message shown above to be displayed. If the *NW\_model* process appears and is holding a large number of locks (more than 20), then the system may be experiencing some congestion. If the situation persists, the ITM SNC application may need to be restarted.

## Database Space Usage

The database space usage can be retrieved.

At a UNIX prompt, enter: **onstat -d**

Messages similar to the following are displayed:

```
INFORMIX-OnLine Version 7.23.UC1 -- On-Line -- Up 9 days 03:37:42
-- 39952 Kbytes

Dbspaces
address number flags fchunk nchunks flags owner name
c177f108 1 1 1 1 N informix rootdbs
c177fa60 2 2001 2 1 N T informix temp_dbs
c177fad0 3 1 3 1 N informix snc_dbs
c177fb40 4 1 4 1 N informix cfl_dbs
c177fbb0 5 1 5 1 N informix fm1_dbs
c177fc20 6 1 6 1 N informix index_dbs
c177fc90 7 1 7 1 N informix cf2_dbs
c177fd00 8 1 8 1 N informix eo_dbs
c177fd70 9 1 9 1 N informix fm2_dbs
 9 active, 2047 maximum
```

```
Chunks
address chk/dbs offset size free bpages flags pathname
c177f178 1 1 0 250000 178929 PO- /dev/
informix/dbbsp1_1G
c177f3a0 2 2 250000 100000 99947 PO- /dev/
informix/dbbsp3_1G
c177f478 3 3 250000 250000 249499 PO- /dev/
informix/dbbsp1_1G
c177f550 4 4 0 250000 243627 PO- /dev/
informix/dbbsp2_1G
c177f628 5 5 250000 250000 249907 PO- /dev/
informix/dbbsp2_1G
c177f700 6 6 0 250000 235976 PO- /dev/
informix/dbbsp3_1G
c177f7d8 7 7 0 250000 245259 PO- /dev/
informix/dbbsp4_1G
c177f8b0 8 8 250000 250000 235323 PO- /dev/
informix/dbbsp4_1G
c177f988 9 9 0 1000000 979467 PO- /dev/
informix/dbbsp5_2G
 9 active, 2047 maximum
```

Verify that the free column for the dbspace partitions is not approaching 0. If it is, it indicates that the database is running out of free space.

### **Error Messages**

The text and possible solutions for error codes can be displayed.

At a UNIX prompt, enter: **finderr xxx**

Messages similar to the following are displayed:

```
INFORMIX Error Tool
siren:finderr 203
-203    An illegal integer has been found in the statement.
```

Where an integer value is expected, an unacceptable numeric constant appears. Inspect the statement and look for numbers that should be integers but that contain a decimal point or the letter e or that are larger than 2,147,483,647 ((2 to the 31st power) - 1).

---

## Investigating Data Communication Problems

---

### Overview

The following section provides information on checking the X.25 data communications from the ITM SNC host's point of view. All these utilities can be used independently of the ITM SNC application and should be used to isolate potential communication problems external to the ITM SNC application.

---

### X.25 utilities

#### Checking Level 2 Status of X.25 Network Connections

To display a status of each X.25 port on the SNC host, at the UNIX prompt, enter the command: **X25\_check [Mux #]**

where **[Mux #]** is an optional parameter (0 to 3).

The default = 0 (MUX Card 0)

You see a message similar to the following:

```

X.25 Driver Release 2.2 detected
***X25 PROCESSES STATUS***
[/etc/zmasterd] IS UP
[zmllog] IS UP
[zmon] IS UP
[znode] IS UP
***X25 PORTS STATUS***
X25 PORT [zx25m0p0] IS UP
X25 PORT [zx25m0p1] IS UP
X25 PORT [zx25m0p2] IS DOWN
X25 PORT [zx25m0p3] IS DOWN
X25 PORT [zx25m0p4] IS DOWN
X25 PORT [zx25m0p5] IS UP
X25 PORT [zx25m0p6] IS DOWN
X25 PORT [zx25m0p7] IS DOWN
***X25 STATUS SUMMARY***
X25 SYSTEM IS UP AND READY FOR TRAFFIC ON PORTS THAT ARE UP.
```

The first four lines indicate the low-level X.25 processes are running. Verify that these all report as status of UP.



**NOTE:**

If any of the X.25 processes report a status of DOWN, the X.25 connection needs to be restarted.

The second section of the message, titled X.25 Port Status, displays the current Level 2 synchronization status for each link.

- Up—indicates the SMNS computer has synchronized with the PSN connected to this port.
- Down—indicates that Level 2 synchronization cannot be achieved on this port.

Check the following:

1. Is a Synchronous Modem Eliminator required?
2. Is the timing source set correctly in the X.25 answer file?  
For HP-UX Release 10.0.1, this file is found under  
*/opt/acc/cfg/x25\_config.answ*
3. Is the Data Rate set properly?
4. Have the Level 3 DTE/DCE network types been set properly in the X.25 *answer* file and specific X.25 *config* file?
5. Does the PSN support a V.35 interface?
6. Is the V.35 cable good?
7. Is the V.35 cable connected to the correct port?

The following sections only apply to ports that have reported as UP to the **X25\_check** command. Examples shown in the following sections pertain to various details about Connector J4 on MUX Panel 0 (m0p4).

### Checking X.25 Level 3 Communication Status

Varying levels of detail can be displayed about a specific X.25 port by using the **x25stat** command.

The format for the command is as follows:

```
x25stat -d device_file [options]
```

where *device\_file* is of the form: **/dev/zx25MMPP**, for example:  
**/dev/zx25m0p0**

The last four characters indicate the MUX Card (*MM*) and Port number (*PP*) to report on.

In the example above, MUX Card 0, Port 0 (Connector J0) has been specified.

The device files for all possible ports (if equipped) are described in the following table:

	MUX Card 0	MUX Card 1	MUX Card 2	MUX Card 3
<b>Port 0:</b>	/dev/zx25m0p0	/dev/zx25m1p0	/dev/zx25m2p0	/dev/zx25m3p0
<b>Port 1:</b>	/dev/zx25m0p1	/dev/zx25m1p1	/dev/zx25m2p1	/dev/zx25m3p1
<b>Port 2:</b>	/dev/zx25m0p2	/dev/zx25m1p2	/dev/zx25m2p2	/dev/zx25m3p2
<b>Port 3:</b>	/dev/zx25m0p3	/dev/zx25m1p3	/dev/zx25m2p3	/dev/zx25m3p3
<b>Port 4:</b>	/dev/zx25m0p4	/dev/zx25m1p4	/dev/zx25m2p4	/dev/zx25m3p4
<b>Port 5:</b>	/dev/zx25m0p5	/dev/zx25m1p5	/dev/zx25m2p5	/dev/zx25m3p5
<b>Port 6:</b>	/dev/zx25m0p6	/dev/zx25m1p6	/dev/zx25m2p6	/dev/zx25m3p6
<b>Port 7:</b>	/dev/zx25m0p7	/dev/zx25m1p7	/dev/zx25m2p7	/dev/zx25m3p7

### X.25 Virtual Channel Status

A status of the virtual channels on a specific X.25 port can be obtained.

At a UNIX prompt enter: **x25stat -d /dev/zx25m0p4**

You see a message similar to:

```

LCI   VC Type   Local Address   Foreign Address   VC Open Time   VC
State
  1   PVC       ---            ---              73.58.14       connected
  2   PVC       ---            ---              73.58.14       connected
  3   PVC       408746500400   ---              04.36.42       connected
  4   PVC       ---            ---              73.58.14       connected
  5   PVC       ---            ---              73.58.14       connected
  6   PVC       ---            ---              73.58.14       connected
  7   PVC       ---            ---              73.58.14       connected
  8   PVC       408746500400   ---              02.45.01       connected
  9   PVC       ---            ---              73.58.13       connected
 10   PVC       ---            ---              73.58.13       connected
 20   SVC-2way  408746500400   9089492000      04.36.46       connected

```

All channels of VC type PVC appear whether they are in use or not. If the Local Address field has dashes, the PVC is defined but not actively in use. If the Local Address field has an X.121 Address displayed (this had been previously defined in the X.25 *config* file for this

port), then the PVC has been restarted and communication *may* be established.

SVC channels that are currently in use appear after the last PVC channel. If no SVC channels are in use, then none are reported. However, they still are defined.

The above display shows that PVCs 3 and 8 have been reset and *may* be in use. SVC 20 is active and connected to X.121 address 9089492000.



**NOTE:**

If the x25stat command is run on a port that is not connected to a PSN or is not configured properly, you will see the following message:

**x25stat WARNING: Level 2 is DOWN**

Check the following:

1. Were the right MUX and Port queried?
2. Does the PSN support a V.35 interface?
3. Is the V.35 cable connected to the right port on the PSN?
4. Is the V.35 cable connected to the right port on the SMNS computer?
5. Is the V.35 cable good?

**X.25 Virtual Channel Non-Data Packet Statistics**

A status of the virtual channel non-data packet statistics on a specific X.25 port can be obtained.

At a UNIX prompt enter: **x25stat -d /dev/zx25m0p4 -p**

You see a message similar to the following:

LCI	VC State	VC User	Interrupt Msgs	Inb. Resets
1	connected	No current user	0	1
2	connected	No current user	0	1
3	connected	Level-3 Prog. Access	0	4
4	connected	No current user	0	1
5	connected	No current user	0	1
6	connected	No current user	0	1
7	connected	No current user	0	1
8	connected	No current user	0	3

9	connected	No current user	0	1
10	connected	No current user	0	1
20	connected	Level-3 Prog. Access	0	0

All channels appear as in the previous section except that the VC type is not specified. The VC `User` is the protocol that is active on this virtual channel.

In the display above, VCs 3 and 20 have an active Level-3 (packet level) Programmatic Access user on them. This indicates that a machine is sending and receiving X.25 data over these channels. The next section will give you a clearer picture of this.



**NOTE:**

VC 8, however, shows no current user. Even though the display in the previous section showed PVC 8 was connected, the fact is, the VC was successfully reset but no further data was exchanged on the channel.

**X.25 Virtual Channel Data Counters**

A status of the virtual channel data counters on a specific X.25 port can be obtained.

At a UNIX prompt enter: **x25stat -d /dev/zx25m0p4 -t**

You see a message similar to:

LCI	VC State	Imsgs	Omsgs	Ipackets	Opackets	Ioctets	Ooctets
1	connected	0	0	0	0	0	0
2	connected	0	0	0	0	0	0
3	connected	154	50	1912	270	18564	1898
4	connected	0	0	0	0	0	0
5	connected	0	0	0	0	0	0
6	connected	0	0	0	0	0	0
7	connected	0	0	0	0	0	0
8	connected	0	1	0	2	0	32
9	connected	0	0	0	0	0	0
10	connected	0	0	0	0	0	0
20	connected	137	87	1709	643	20858	3360

All channels appear as in the previous sections and the VC type is not specified.

In the sample output above, `Imsgs`, `Ipackets`, and `Ioctets` refer to messages *received* over the X.25.

`Omsgs`, `Opackets`, and `Ooctets` refer to messages *transmitted* over the X.25.

In the display above, VCs 3 and 20 appear to have traffic flowing in **both** directions. Typically, there are more messages received than transmitted. As the SMNS system sends single commands to the NEs, the responses are sometimes long and received in several pieces (packets).



**NOTE:**

VC 8, however, appears to be having a problem. Messages have been transmitted, but none received. The first display in the previous section showed VC 8 was connected. The next sections provide a more accurate picture. There is no current user because the VC is not transmitting **and** receiving data in both directions.

Check the following:

- If the VC is a PVC:
  1. Has the PVC been mapped correctly through the PSN?
  2. Is SMNS using the right PVC?
- If the VC is an SVC:
  - Is the Called X.121 Address correct?
- Other items to be checked (if attempting *pvctest* or *svctest*):
  1. Is the TID of the NE correct?
  2. Is the NE connected to the PSN?

## X.25 Log Files

The X.25 software on the HP computer maintains a log of any unusual events that may have occurred during the day. These files are located in the `/var/opt/acc/log` directory.

There is one log file for each day of the week. The files are named as follows:

<i>mon.tlog</i>	<i>tue.tlog</i>	<i>wed.tlog</i>
<i>thu.tlog</i>	<i>fri.tlog</i>	<i>sat.tlog</i>
<i>sun.tlog</i>		



### NOTE:

Be careful to check the date and time stamp of each file. If today is Friday, but the date and time stamp for the *fri.tlog* file is old, then that file is from a previous Friday and no messages have been logged to the file today. This is very common and indicates there was no unusual activity on the X.25.

Every X.25 message that appears on the console terminal is also echoed to the appropriate log file.

Here are two of the more common messages that may be found in a log file:

#### Sample #1:

```
-----
Wed Mar 27 14:32:19 1996: zmlog: message logging resumed
-----
14:32:19 x25cn 00811 1 Link ZLU 5 DOWN: Link disc. on loss of carrier
14:32:35 x25cn 00812   Link ZLU 5 Link established
14:32:35 x25cn 00820   Link ZLU 5 Link restarted
```

The ZCOM Logical Unit (ZLU) Link number is actually the Physical Port Number +1. On the MUX Panel, the ports are labeled J0 through J7 for ports 0 to 7. The ZLU links are numbered 1 to 8, respectively.

Therefore, the above message indicates that Port 4 lost carrier at 14:32:19 on Wed March 27. The link then came back at 14:32:35 and successfully established and restarted Level 2 synchronization.

Sample #2:

```

-----
Sat Mar 23 11:55:55 1996: zmlog: message logging resumed
-----
11:54:04 zcom 00000 System bootup
11:55:55 zmon 00002 Resource manager (Rev 1.31) for ZCOM 4.3.0.0
11:55:55 zmon 00005 Stopping system ...
11:55:55 zmon 00075 ZCOM system stopped
11:55:55 zmon 00002 Resource manager (Rev 1.31) for ZCOM 4.3.0.0
11:55:55 zmon 00003 Cold start with: /usr/zcom/cfg/x25.tmem
11:55:56 zmon 00100 Card 0 starting up ...
11:56:04 zmon 00110 Card 0 startup successful, card READY
11:56:04 zmon 00020 Cold start completed, ZCOM system ready
11:56:04 zmon 00004 Waiting for ZMON requests ...
11:56:04 zcom 00165 Node 123 comes UP
11:56:05 x25cn 00000 X.25 Control Rev 12.2.11p2 - 940303
11:56:05 x25cn 00000 Logical terminal area X25CNT: 88 Bytes
11:56:05 x25cn 00139 Trace logging disabled
11:56:05 x25cn 00000 COLD start : HGrp# [1-10] : HGrp size [1-20]
11:56:05 x25cn 00816 Link ZLU 1 X.25 shutdown complete
11:56:06 x25cn 00811 1 Link ZLU 1 DOWN: Link disc. on loss of CTS
11:56:06 x25cn 00816 Link ZLU 2 X.25 shutdown complete
11:56:06 x25cn 00816 Link ZLU 3 X.25 shutdown complete
11:56:06 x25cn 00811 1 Link ZLU 2 DOWN: Link disc. on loss of CTS
11:56:06 x25cn 00811 1 Link ZLU 3 DOWN: Link disc. on loss of CTS
11:56:06 x25cn 00816 Link ZLU 4 X.25 shutdown complete
11:56:06 x25cn 00816 Link ZLU 5 X.25 shutdown complete
11:56:07 x25cn 00816 Link ZLU 6 X.25 shutdown complete
11:56:07 x25cn 00811 1 Link ZLU 6 DOWN: Link disc. on loss of CTS
11:56:07 x25cn 00816 Link ZLU 7 X.25 shutdown complete
11:56:07 x25cn 00811 1 Link ZLU 7 DOWN: Link disc. on loss of CTS
11:56:07 x25cn 00816 Link ZLU 8 X.25 shutdown complete
11:56:08 x25cn 00812 Link ZLU 8 Link established
11:56:08 x25cn 00811 1 Link ZLU 5 DOWN: Link NOT established on
ENABLE
11:56:10 x25cn 00812 Link ZLU 5 Link established
11:56:10 x25cn 00820 Link ZLU 5 Link restarted
11:56:12 x25cn 00812 Link ZLU 4 Link established
11:56:12 x25cn 00813 Link ZLU 8 reset: Reset due to received SABM
11:56:12 x25cn 00820 Link ZLU 4 Link restarted
11:56:15 x25cn 00820 Link ZLU 8 Link restarted

```

The preceding message indicates that the X.25 processes were restarted at 11:54:04 and finished re-establishment of communications at 11:56:15. The software download to the MUX Card was successful. If there was a problem with the MUX Card, it would have been reported here. The Link ZLU lines at the bottom of the display report which links re-established Level 2 synchronization.

You can retrieve the Level 2 status by using the **X25\_check** command at any time.

## Resetting an X.25 MUX Port

A specific X.25 port may be reset without disrupting other data communication links.

To restart a specific link, perform the following:

1. Log in as `root`, or `su` (super-user).
2. At the `#` prompt, enter the command: `/usr/sbin device_file`

where *device\_file* is of the form: `/dev/zx25MMPP`, for example: `X25stop -d /dev/zx25m0p4`

This shuts down MUX Card 0, Port 4. You may specify any MUX/Port equipped in the computer.

There will be no output to this command.

3. At the `#` prompt, enter the command: `/usr/sbin/x25init -c /etc/x25/x25_config.MP`

4. where *MP* is the MUX Card and Port Number, for example: `x25_config.04` identifies MUX Card 0, Port 4.

This re-initializes MUX Card 0, Port 4. You may specify any MUX/Port equipped in the computer.

If the re-initialization was successful, there will be no output to this command.



### NOTE:

If there was a failure or inconsistency of some kind, you will receive an error message.

Check the following:

- Refer to the HP-UX NACC X.25 section and verify that the relationships between the X.25 *answer* file and this X.25 *config* file are correct.
- It is possible that restarting a link may not work even though everything appears to be set up properly.

In that case, it is best to restart the X.25 processes again (See the next section, **Restarting X.25 Processes**).

## Restarting X.25 Processes

The X.25 communication server can be reset to clear potential communication problems. Restarting the X.25 will drop all connections to the PSN and re-establish them.

To restart X.25, perform the following:

1. Log in as `root` or “`su`” to `root`.
2. At the `#` prompt, enter the command: `/etc/x25/x25_config.rc`

Messages similar to the following are displayed

```
# /etc/x25/x25_config.rc
Initializing X.25 driver REL 2.2

The axin_server process [PID=8377] owned by [root] is being brought
down by SIGKILL ...

The axin_server process [PID=8377] is down.

The zmlong process [PID=8393] owned by [root] is being brought down
by SIGKILL ...

The zmlong process [PID=8393] is down.

The zmon process [PID=8424] owned by [root] is being brought down
by SIGKILL . . .

The zmon process [PID=8424] is down.

The zmon process [PID=15060] owned by [root] is being brought down
by SIGKILL . . .

The zmon process [PID=15060] is down.

The zmaster process [PID=8423] owned by [root] is being brought down
by SIGKILL ..

The zmaster process [PID=8423] is down.

ttgen: END$ 0 Disasters, 0 Errors, 0 Warnings
* Initializing: /etc/x25/x25_config.00
* Initializing: /etc/x25/x25_config.01
* Initializing: /etc/x25/x25_config.02
* Initializing: /etc/x25/x25_config.03
* Initializing: /etc/x25/x25_config.04
* Initializing: /etc/x25/x25_config.05
* Initializing: /etc/x25/x25_config.06
* Initializing: /etc/x25/x25_config.07
* Initializing: /etc/x25/x25_config.10
* Initializing: /etc/x25/x25_config.11
```

```
* Initializing: /etc/x25/x25_config.12
* Initializing: /etc/x25/x25_config.13
* Initializing: /etc/x25/x25_config.14
* Initializing: /etc/x25/x25_config.15
* Initializing: /etc/x25/x25_config.16
* Initializing: /etc/x25/x25_config.17
The x25server output => /usr/adm/x25server.log
```

### Deactivating and Reactivating System Links to NEs

If there is loss of communications to all ITM SNC GNEs, and previous troubleshooting measures described in the **Investigating Data Communication Problems** section have failed to recover communications, the problem may be a “hang” in the system X.25 drivers. This can occur if a PVC link to an NE is lost. The following procedure can be used to remove the X.25 “hang.”



#### NOTE:

You must identify the NE with the failed connection before using this procedure.

1. Log in as `snc`.
2. Deactivate system links using the following command:  
**`cmtool -n <TID> -o d`**
3. Repeat this step for any GNEs that have a problem.
4. Reactivate system links using the command:  
**`cmtool -n <TID> -o a`**

Repeat this step for all GNEs *except* for the failed one.

### Testing Communication to Network Elements

Three utilities have been developed that enable you to test communication to NEs via a PVC or SVC connection. These utilities are run independently of the ITM SNC application and are used to verify X.25 PSN connectivity before an NE is added to the ITM SNC database, or to verify communication to an existing network element.

## GNEVCINFO

The **gneVcinfo** utility provides PSN information for GNEs. This utility should be used in conjunction with **pvctest** and **svctest**.

The usage for the **gneVcinfo** command is:

1. At the UNIX prompt, enter the command: **gneVcinfo**

You will see output similar to the following:

```
siren:gneVcinfo
Total CR1      Auto      CR2
TargetId      VCs      VCType  VCType  VCType  X121Address Psn
-----
SNC-OC3-J      1      MADM 2
SNC-OC3-M      2      MADM 2  MANT 1
SNC-OC3-K      2      MADM 2  MANT 1
OSI-PUMBAA     1      MANT 1
OSI-GIZMO      1      OTHR 5
OSI-SIREN      1      MANT 1
SNC-RT-D       2      MADM 2  MANT 1
SNC-FT-E1      2      PVC 18  PVC 19
SNC-RT-B       2      PVC 6   PVC 7
SNC-OC3-R      2      MADM 2  MANT 1
SIM-WBM1       2      PVC 1   PVC 2
SNC-NCC-A      1      64
SNC-NCC-B      1      64
SNC-WBS-E      2      MADM 2  MANT 1
SNC-OC12-GG    2      MADM 2  MANT 1
SNC-OC12-LL    3      SVC     SVC     SVC     4418010
RATBERT        2      PVC 23  PVC 24
NCC            1      25
SNC-OC3-E      1      MANT 1
SNC-FT-G1      2      PVC 15  PVC 16
SNC-RT-C       2      MADM 2  MANT 1
SNC-WBS-C      2      MADM 2  MANT 1
SNC-WBS-F      2      MADM 2  MANT 1
HO-TITAN       1      OTHR 5
OSI-EEL        2      MADM 2  MANT 1
SIM-WBM2       2      PVC 3   PVC 4
SNC-WBS-D      1      OTHR 5
TESTTID        1      MANT 1
WBM-1152       1      15
SIM-WBM3       2      PVC 5   PVC 6
FLM150-123456789012A 2  PVC 12  PVC 13
m0p5
SNC-OC3-F      2      MADM 2  MANT 1
OSI-TIMON      1      MANT 1
4E4-SQID       1      MANT 1
SNC-OC3-G      1      OTHR 5
siren:
```

## PVCTEST

The **pvctest** utility exercises communication via a specified PVC to a network element.

Once an NE has been entered into the ITM SNC database, the application will automatically try to gain communication to that element. If you wish to run a **pvctest** to a network element which has already been databased, you must first deactivate the network element using the **cmtool** command. (See the **cmtool** command section for a description of the deactivate options.)

The usage for the **pvctest** command is:

1. At the UNIX prompt, enter the command: **pvctest**

You will see the following messages and prompt:

```
pvctest parameters can be entered from the command
line:
pvctest <TID> <port> <pvc> <login> <password>
Ex: pvctest NODE1 m0p0 1 XXX01 DDM-2000
```

TID:

2. Enter the NE TID.

For example: **XXX-123456789012345B**

You see the following prompt:

```
Port (e.g. m0p2):
```

3. Enter the X.25 Port.

For example: **m0p4**

You see the following prompt:

```
PVC Number:
```

4. Enter the X.25 PVC number.

For example: **3**

You see the following prompt:

```
login:
```

5. Enter a privileged login.

For example: **LUC01**

You see the following prompt:

```
passwd:
```

6. Enter the password for the privileged login.

You see the following messages and prompt:

```
The string "[P]" will indicate the end of a packet.  
NE Type 1=DDM, 2=FT, 3=FLM:
```

7. Select the appropriate NE Type.

You see the following menu:

```
1) ACT-USER  2) CANC-USER  3) RTRV-EQPT  4) RTRV-HDR  5)  
Enter CMD 99) Exit  
Pick a command:
```

8. Select Menu Option 1 (ACT-USER).

You will see the line appear:

```
ACT-USER:XXX-123456789012345B:XXX01:700::*****;
```

If the command was successful, you see a response similar to:

```
XXX-123456789012345B 96-02-26 14:08:28  
M 700 COMPLD  
"XXX01:02-26 14-04-50,0"  
/* LUCENT TECHNOLOGIES FT-2000 OC-48 Lightwave  
System  
Release 6.0.2-ADR  
User Privilege Level: GENERAL  
LUCENT TECHNOLOGIES - PROPRIETARY  
THIS SOFTWARE CONTAINS INFORMATION OF AT&T  
AND IS NOT TO BE DISCLOSED OR USED EXCEPT  
IN ACCORDANCE WITH APPLICABLE AGREEMENTS.  
  
NOTICE: THIS IS A PRIVATE COMPUTER SYSTEM.  
USE OF THIS SOFTWARE IS GOVERNED  
SOLELY AS EXPRESSLY AUTHORIZED IN THE  
RELEVANT AGREEMENT BETWEEN LUCENT TECHNOLOGIES AND  
CUSTOMER.  
UNAUTHORIZED ACCESS OR USE MAY LEAD TO  
PROSECUTION.  
*/  
;[P]
```

If a response similar to the one above is received, then the PVC channel has been successfully tested to this NE. Proceed to Step 9.



**NOTE:**

If you do not receive a response from the NE, press **Ctrl C** or the **Delete** key to break out of the program.

Check the following:

- Is the NE powered up and operational?
- Is the NE connected to the X.25 network?
- Is the TID of the NE set properly?
- Are the channel maps in the local PSN (on the ITM SNC side) set correctly?
- Are the channel maps in the remote PSN (on the NE side) set correctly?

9. Select Menu Option 2 (CANC-USER).

You see the line appear:

```
CANC-USER:XXX-123456789012345B:XXX01:701;
```

If the command was successful, you see the following response displayed:

```
IP 701
<[P]
```

```
XXX-123456789012345B 96-02-26 14:08:34
M 701 COMPLD
;[P]
```

10. Select Menu Option 99 (Exit).

## SVCTEST

The **svctest** utility exercises communication via a specified SVC address to an NE.

The usage for the **svctest** command is:

1. At the UNIX prompt, enter the command: **svctest**

You see the following messages and prompt:

```
svctest parameters can be entered from the command
line:
svctest <TID> <port> <X.121 address> <login>
<password>
Ex: svctest NODE1 m0p0 9085551212 XXX01 DDM-2000

TID:
```

2. Enter the NE TID.

For example: **XXX-123456789012345B**

You see the following prompt:

Port (e.g. m0p2):

3. Enter the X.25 Port.

For example: **m0p4**

You see the following prompt:

Address::

4. Enter the X.25 X.121 Address for the NE.

For example: **9089492000 30 1**



**NOTE:**

Time-out and sub-address parameters should be added to the end of the Calling Address. These only work on the command line. The default value for time-out is 30 and for subaddress is 1. Even though SNC will work with one VC, software management will not. It must have the second channel.

You see the following prompt:

login:

5. Enter a privileged login.

For example: **LUC01**

You see the following prompt:

passwd:

6. Enter the password for the privileged login.

You see the following messages and prompt:

The string "[nnn]" will indicate the end of a message segment.

"nnn" indicates the number of bytes in the message segment.

NE Type 1=DDM, 2=FT, 3=FLM:

If you see the above menu, it means that the SVC Call Request was processed successfully by the PSN.



**NOTE:**

On occasion, you may receive an error message indicating the SVC call was not successful, such as "connection refused." This would imply that there is a problem in the PSN trying to route the call.

Check the following:

- Do the PVC and SVC definitions on the PSN match the PVC and SVC definitions on the host?
- Is the SVC Address translation in the PSN mapped correctly?

7. Select Menu Option 1 (ACT-USER).

The following line is displayed:

```
ACT-USER:XXX-123456789012345B:XXX:700:*****;
```

If the command was successful, you see a response similar to:

```
XXX-123456789012345B 96-02-26 14:08:28
M 700 COMPLD
"LUC01:02-26 14-04-50,0"
/* Lucent Technologies FT-2000 OC-48 Lightwave
System
Release 6.0.2-ADR
User Privilege Level: GENERAL
Lucent Technologies - PROPRIETARY
THIS SOFTWARE CONTAINS INFORMATION OF
Lucent Technologies
AND IS NOT TO BE DISCLOSED OR USED EXCEPT
IN ACCORDANCE WITH APPLICABLE AGREEMENTS.

NOTICE: THIS IS A PRIVATE COMPUTER SYSTEM.
USE OF THIS SOFTWARE IS GOVERNED SOLELY AS
EXPRESSLY AUTHORIZED IN THE RELEVANT
AGREEMENT BETWEEN AT&T AND CUSTOMER.
UNAUTHORIZED ACCESS OR USE MAY LEAD TO
PROSECUTION.
```

If a response similar to the one above is received, then the SVC address has been successfully tested to this NE. Proceed to Step 8.



**NOTE:**

If you do not receive a response from the NE, press **Ctrl C** or the **Delete** key to break out of the program.

Check the following:

- Is the NE powered up and operational?
- Is the NE connected to the X.25 network?
- Is the TID of the NE set properly?
- Is the SVC Address translation in the PSN mapped correctly?

8. Select Menu Option 2 (CANC-USER).





## Testing LAN Connectivity

---

### Utilities

#### Verifying IP Addresses and Names

Network device IP addresses and names are stored in the file `/etc/hosts` on ITM SNC hosts and workstations. Enter the command:

```
cat /etc/hosts | pg
```

This allows you to view the `/etc/hosts` file.

Each line contains an IP address and name for systems on the same network:

```
192.60.66.1 holmws
```

All ITM SNC system names must be *six* characters or less, and begin and end with a *letter*.

Hosts and other network devices that are in the same physical location are either connected via 10baseT unshielded twisted pair cables through a hub or they are connected to each other directly by coaxial cable.

Network devices that are not at the same location are connected over T1 lines using Channel Service Units/Data Service Units (CSU/DSUs) and routers.

#### Testing Connectivity

The **ping** utility is used to check IP connectivity to other devices on the same network.

Log onto the host system as `snc` and enter the following command:

```
cat /etc/hosts | pg
```

Take note of the name of the host, workstation, or device to be tested and use **ping** to test the connection, as follows:

```
/etc/ping name
```

Wait a few seconds for the system to transmit packets of data to the remote workstation and get them back.

Press `Ctrl C` to stop the test.

If the test was successful, the percentage of packet loss is 0%. High percentages of packet loss or messages like `Network is unreachable` indicate a need for further testing.

Try to ping the next device *closer* to you (usually a router) at the remote or local site, enter:

***/etc/ping router***

### **Testing Twisted Pair Wiring**

If the router responds positively and workstation did not, then check the following possibilities for networks that use twisted-pair wiring:

- Devices are powered off or unplugged.
- Loose connections or broken wires between the workstation and hub or hub and router.

If pinging the workstation still fails, reboot the workstation, log onto it, and enter:

***/etc/reboot***

If pinging the workstation still fails, try rebooting both the router and hub (by turning them off and back on).

If the trouble persists, try replacing wiring and swapping out the hub.

### **Testing Stations Connected Via Coaxial Cable**

If the router responds positively and the workstation did not, then check the following possibilities for networks that use coaxial cable:

- Devices are powered off or unplugged.
- AUIs are loosely connected.
- Improperly connected or non-terminated cable between nodes.

If pinging the workstation still fails, then reboot the workstation and router.

If this does not solve the problem, try swapping AUIs and replacing cables.

---

## **SNC/NM Interface Troubleshooting**

---

### **Overview**

There are two NM interfaces supported by SNC. The first interface is a server to server interface and the other interface is a GUI to GUI interface.

The server to server interface is responsible for passing NE information from SNC to NM. The interface is called the northbound TL1 interface in SNC jargon and the southbound interface in NM terminology. The interface takes place over a socket connecting the NM server to the SNC server.

The GUI to GUI cut-through allows NM to invoke SNC GUI screens from the NM GUI. This feature is called the F-interface in both NM and SNC terminology. Both GUIs must be installed on an NT Terminal Server and be properly configured to talk to one another. The interface supports a one-to-many configuration where one NM GUI can talk to many SNC GUIs of different versions.

---

### **TL1 northbound interface troubleshooting**

To verify that the northbound interface is operational, you can telnet into the same port used by NM and check the port is active. To telnet to the port, enter the command: **telnet <TCP/IP hostname or IP address> 10160**

This should connect you a TL1 command session. If the telnet session hangs or fails, check the hostname/IP address of the server. Ping the server to insure there is LAN connectivity.

To log in, enter the following command:

**act-user:<SNC hostname>:itm:::itm123;**

A valid response displays the COMPLD response token. To log out, enter the command:

**canc-user::itm::;**

To break out of your telnet session, press the following keys CNTL and ] and type quit at the telnet prompt.

If the TL1 northbound interface is NOT working, contact a customer engineer about the detailed problem. If the interface is working, check with the NM configuration team to make sure that NM is configured with the correct SNC IP address.

## GUI-to-GUI interface setup

### Configuration File

A configuration file, called *sncFint.cfg*, is delivered with each release of SNC. This file will define the operation of the F-interface. The configuration parameters defined by this file are:

1. whether debugging is enabled for the F-interface software
2. the idle-session time-out for the F-interface.
3. mapping of the SNC software version number to directories containing SNC GUI software on the NT Terminal Server
4. override username and password settings for SNC login

The file is a flat, ASCII text file editable by the notepad program. Configuration parameters are defined as name value pairs. Help text in the file explains the purpose of each parameter.

The path of the default F-interface configuration file is:

*<default root directory of SNC/SNC GUI directory>/snc/fint/sncFint.cfg*

The file is identical across all versions of SNC software.

For the F-interface to work properly, this file must be properly configured and a copy of this file **MUST** be installed in the NM GUI software directory location:

*/jui/jnm/itm/southbound/snc/sncFint*

### Debugging Configuration Parameter

The default debugging parameter configuration file entry is:

debug            false

The valid values for the true and false. The value should be set to true when the F-interface is not working and more detailed information about the fault is required.

When debugging is enabled on the F-interface, the debug output will be captured in the NM output log file.

### Idle Time-out Configuration Parameter

The default idle session time-out configuration file entry is:

idleTimeout        600

This time-out value overrides the SNC GUI time-out defined on the Global Security Parameter Screen because the F-interface is a resource intensive interface and it should not be allowed to remain active as long as an individual SNC user login session.

The time-out value is defined in seconds so the default time-out value, as displayed above, is ten minutes. The idle session time-out can be disabled by setting the value to 0.

### **Release Number/GUI Directory Mappings**

When an EMS is defined in the NM database, the type of EMS is defined and the release number of the EMS Software is also defined. When the F-interface is invoked, this release number is used by the F-interface software to find the correct version of the SNC GUI Software.

Valid release numbers can be any string, but typical values are: R10.0.1, R9.0. The configuration file must define a directory for each release number defined in NM.

The default configuration file entries for these mappings are:

```

release      default      \sncR8
release      R10.0       \sncR10
release      R9.0        \sncR9
release      R8.0        \sncR8
release      R6.0        class=itm.southbound.snc.sncfint.SncFint
    
```

The first line defines the GUI software that will be used when an undefined release number is found by the F-interface. In this case, when a unknown release number is sent via the F-interface, the GUI contained in the \sncR8 directory will be used.

IMPORTANT: these definitions assume that the NM GUI and the SNC GUIs are located on the same drives (generally C drive).

### **User Name and Password Configuration Parameters**

By default, the user login name for the F-interface is itm and the password is itm+123. For security reasons, default passwords are not defined in the configuration file. However, if configuration parameter entries are entered in the configuration file, the defined entries will override the default values.

Valid configuration file entries for user name and password are:

```

user          itm
password      itm123
    
```

### **NM Software Configuration**

Since some SNC java code runs in the NM JVM, a single instance of the SNC GUI must be included in the NM classpath. The NM classpath is defined in the file:

```
/jui/bin/run_jnm.bat
```

Generally, the NM is pre-configured to invoke a SNC R10 GUI located in the \sncR10 directory. If a SNC R10 GUI does not exist \sncR10 directory on the NT Terminal Server, the NM configuration file will need to be changed.

The typical classpath definition for a SNC CLASSPATH in the run\_jnm.bat file is:

```
SNCDIR=%3\sncR10
SNCPATH=%SNCDIR%;%SNCDIR%\jars\swing.jar;%SNCDIR%\jars\IE.jar;%SN
CDIR%\jars\org.jar
```

```
CLASSPATH=<NM Classpath>;%SNCPATH%
```

### **SNC R9 and SNC R10.0.1 Cut-through Inter-operability**

Due to functionality changes between SNC R9 and SNC R10.0.1, the data communicated on the F-interface is different between the two releases of GUI software. Therefore, the data file (i.e. java class file) from the SNCR10.0.1 software must be copied into the sncR9 directory.

To copy the file, execute the following command on at the MS\_DOS prompt:

```
copy \sncR10\snc\font\sncFintObject.class\sncR9\snc\font\sncFintObject.class
```

In addition, the `\jui\jnm\run_jnm.bat` needs to be changed so that the SNC R10.0.1 replaces the SNC R9 classpath in the NM startup script: `/jui/bin/run_jnm.bat`

## **GUI-to-GUI interface troubleshooting**

To test the NM to SNC Cut-Through, go to the NM controllers map, place the mouse over the center of the SNC icon, and click the mouse button that brings up the popup menu. Select the VCIT menu item via the cascading menus:

*Session->Virtual Craft Interface Terminal*

If the NM GUI is not working perform the following steps to resolve the problem:

1. Invoke the SNC GUI as a standalone application

To invoke the SNC GUI as a standalone application, change directory to the SNC GUI software directory and execute the following command:

```
[snc -host <hostname> -nobs -up itm itm+123
```

If the login is successful, continue on to [2] otherwise,

a) If the password validation fails, you will need to check the password of the itm login. If the password is not itm+123, it might be itm123. If you need to define an itm password that is NOT itm+123, edit the configuration file to override the default itm password for the F-interface.

b) If the GUI displays an error indicating that the “EMS is not running”, log in to the SNC server and execute the command:

**appstat**

If the SNC application is not running, bring up the application using the command:

**up**

If the SNC application is running, execute the command:

**psit | grep GUI\_Server**

If a line like the following is displayed,

```
GUI_Server * cdr tcp 2000 manual --- 13735
```

then SNC is working fine and the NM host is using a host name that is mapping to the wrong SNC server IP address. Check the IP addressing in the file:

```
M:{Winnt|Wtsrv}\system32\drivets\etc\hosts
```

If no command output from the psit command is displayed, restart the GUI\_Server via the command:

**chexstate -p GUI\_Server -a restart**

Once it is complete, retry the command:

**psit | grep GUI\_Server**

If no output is displayed, check the file `$(ROAMLOG)/GS.out` for possible problems. Consult with SNC support for detailed problem resolution.

2. Check NM batch file for the correct SNC classpath.

Edit the file `/jui/bin/run_jnm.bat`. The SNC classpath should be defined for each NM CLASSPATH definition.

3. Check F-interface configuration file for correctness and enable debugging. The F-interface configuration file is:

```
/jui/jnm/itm/southbound/snc/sncFint/sncFint.cfg.
```

Check to see whether each release in the configuration file maps to the correct GUI software directory. Once editing is complete, try again to launch the SNC interface via the controllers map and the VCIT menu item.

If the cut-through still fails, you will need to examine the NM debug log to determine the problem. The name of the debug log is displayed at NM startup time and the file is always located in the `/jui/logs` directory. If you examine the log

immediately after the cut-through failure, then the debug output should be near the end of the log. Check the following:

- determine whether the configuration file was found by the software.
- whether the correct GUI software was being launched for the specified SNC host.

The log file contents should indicate whether the proper instance of the SNC GUI software is being launched. Unless a new bug emerges in the software, the problem is always the result of the wrong version of SNC GUI software being launched.

---



---

# Glossary

---

## Numerics

### 0×1 Line Operation

0×1 means unprotected operation. The connection between network elements has one bidirectional line (no protection line).

### 1+1 Line Protection

A protection architecture in which the transmitting equipment transmits a valid signal on both the working and protection lines. The receiving equipment monitors both lines. Based on performance criteria and OS control, the receiving equipment chooses one line as the active line and designates the other as the standby line.

### 1×N Equipment Protection

1×N protection pertains to N number of circuit pack/port units protected by one circuit pack or port unit. When a protection switch occurs, the working signals are routed from the failed pack to the protection pack. When the fault clears, the signals revert to the working port unit.

### 1×N Multi-Cast Cross-Connection

Consists of N one-way cross-connections from an input tributary to N output tributaries. 1:N Multi-cast (for N>2) is most commonly associated with providing video services.

---

## A

### Absent (ABS)

Used to indicate that a given circuit pack is not installed.

### Access Identifier (AID)

A technical specification for explicitly naming entities (both physical and logical) of an NE using a grammar comprised of ascii text, keywords, and grammar rules.

### Active (ACT)

Used to indicate that a circuit pack or module is in-service and currently providing service functions.

### Active Path

The path that is currently carrying the service in a circuit that is protected at the path level.

### Add/Drop Multiplexer (ADM)

The term for a synchronous network element capable of combining signals of different rates and having those signals added to or dropped from the stream.

### Aggregate

A user-defined grouping of NEs. It most commonly consists of NEs located in a central office (CO) and the subnetworks to which they belong.

### Alarm

Visible or audible signal indicating that an equipment failure or significant event/condition has occurred.

### Alarm Correlation

The search for a directly-reported alarm that can account for a given symptomatic condition.

### Alarm Cut-Off (ACO)

A button on the user panel used to silence audible alarms.

### Alarm Cut-Off and Test (ACO/TST)

The name of a pushbutton on the user panel used to silence audible alarms.

### Alarm Indication Signal (AIS)

A code transmitted downstream in a digital network that indicates that an upstream failure has been detected and alarmed if the upstream alarm has not been suppressed.

### Alarm Severity

An attribute defining the priority of the alarm message. The way alarms are processed depends on the severity.

### Alarm Suppression

Selective removal of alarm messages from being forwarded to the GUI or to network management layer OSs.

### Alarm Throttling

A feature that automatically or manually suppresses autonomous messages that are not priority alarms.

### Alternate Mark Inversion (AMI)

A line code that employs a ternary signal to convert binary digits, in which successive binary ones are represented by signal elements that are normally of alternative positive and negative polarity but equal in amplitude and in which binary zeros are represented by signal elements that have zero amplitude.

### American Standard Code for Information Interchange (ASCII)

A standard 7-bit code that represents letters, numbers, punctuation marks, and special characters in the interchange of data among computing and communications equipment.

### Association

A logical connection between manager and agent through which management information can be exchanged.

### Asynchronous

The essential characteristic of time-scales or signals such that their corresponding significant instants do not necessarily occur at the same average rate.

**Asynchronous Transfer Mode (ATM)**

A high-speed transmission technology characterized by high bandwidth and low delay. It utilizes a packet switching and multiplexing technique which allocates bandwidth on demand.

**Attribute**

Alarm indication level: critical, major, minor, or no alarm.

**Autolock**

Action taken by the system in the event of circuit pack failure/trouble. System switches to protection and prevents a return to the working circuit pack even if the trouble clears. Multiple protection switches on a circuit pack during a short period of time cause the system to autolock the pack.

**Automatic (AUTO)**

One possible state of a port or slot. When a port is in the AUTO state and a good signal is detected, the port automatically enters the IS (in-service) state. When a slot is in the AUTO state and a circuit pack is detected, the slot automatically enters the EQ (equipped) state.

**Automatic Protection Switch**

A protection switch that occurs automatically in response to an automatically detected fault condition.

**Autonomous Message**

A message transmitted from the controlled Network Element to the ITM-SC which was not a response to an ITM-SC originated command.

---

**B**

**Backup**

The backup and restoration features provide the capability to recover from loss of NE data because of such factors as human error, power failure, NE design flaws, and software bugs.

**Bandwidth**

The difference in Hz between the highest and lowest frequencies in a transmission channel. The data rate that can be carried by a given communications circuit.

**Baud Rate**

Transmission rate of data (bits per second) on a network link.

**Bidirectional Line**

A transmission path consisting of two fibers that handle traffic in both the transmit and receive directions.

**Bidirectional Line-Switched Ring (BLSR)**

A bidirectional ring in which protection switching is accomplished by switching working traffic into protection time slots in the line going in the opposite direction around the ring.

**Bidirectional Ring**

A ring in which both directions of traffic between any two nodes travel through the same network elements (although in opposite directions).

**Bidirectional Switch**

Protection switching performed in both the transmit and receive directions.

**Bipolar 3-Zero Substitution (B3ZS)**

A line coding technique that replaces three consecutive zeros with a bit sequence having special characteristics accomplishing two objectives: First, this bit sequence accommodates the ones density requirements for digital T3 carrier; Second, the sequence is recognizable at the destination (due to deliberate bipolar violations) and is removed to produce the original signal.

**Bipolar 8-Zero Substitution (B8ZS)**

A line coding technique that replaces eight consecutive zeros with a bit sequence having special characteristics accomplishing two objectives: First, this bit sequence accommodates the ones density requirements for digital T1 carrier; Second, the sequence is recognizable at the destination (due to deliberate bipolar violations) and is removed to produce the original signal.

**Bit**

The smallest unit of information in a computer, with a value of either 0 or 1.

**Bit Error Rate (BER)**

The ratio of error bits received to the total number of bits transmitted.

**Bit Error Rate Threshold**

The point at which an alarm is issued for bit errors.

**Bit Interleaved Parity-N(BIP-N)**

A method of error monitoring over a specified number of bits (BIP-3 or BIP-8).

**Blank (BLK)**

The status of a circuit pack slot that contains a bus extender (blank) circuit pack.

**Board Controller Local Area Network (BCLAN)**

The internal local area network that provides communications between the line and board controllers on the circuit packs associated with a high-speed line.

**Bridge Cross-Connection**

The setting up of a cross-connection leg with the same input tributary as that of an existing cross-connection leg. This forms a 1:2 bridge from an input tributary to two output tributaries.

**Broadband Communications**

Voice, data, and/or video communications at greater than 2 Mb/s rates.

**Building Integrated Timing Supply (BITS)**

A single clock that provides all the DS1 and/or composite clock timing reference to all other clocks in that building.

**Byte**

Refers to a group of eight consecutive binary digits.

---

**C**

**C-Bit**

A framing format used for DS3 signals produced by multiplexing 28 DS1s into a DS3. This format provides for enhanced performance monitoring of both near-end and far-end entities.

**Cell Relay**

Fixed length cells. For example, ATM with 53 octets.

**Central Office (CO)**

A building where common carriers terminate customer circuits.

**Channel**

A sub-unit of transmission capacity within a defined higher level of transmission capacity.

**Channel State Provisioning**

A feature that allows a user to suppress reporting of alarms and events during provisioning by supporting multiple states (automatic, in-service, and not monitored) for VT1.5 and STS-1 channels.

**Circuit**

A set of transmission channels through one or more network elements that provides transmission of signals between two points, to support a single communications path.

**Clear Channel (CC)**

A digital circuit where no framing or control bits are required, thus making the full bandwidth available for communications.

**Closed Ring Network**

A network formed of a ring-shaped configuration of network elements. Each network element connects to two others, one on each side.

**Coding Violation (CV)**

A performance monitoring parameter indicating bipolar violations of the signal have occurred.

**Collocated**

System elements that are located in the same location.

**Command Group**

An administrator-defined group that defines commands to which a user has access.

**Concatenation**

A procedure whereby multiple virtual containers are associated one with each other, resulting in a combined capacity that can be used as a single container across which bit sequence integrity is maintained.

**Consultative Committee for the International Telephone and Telegraph (CCITT)**

International Telephone and Telegraph Consultative Committee — An international advisory committee under United Nations' sponsorship that has composed and recommended for adoption worldwide standards for international communications. Recently changed to the International Telecommunications Union Telecommunications Standards Sector (ITU-TSS).

**Co-Resident**

A hardware configuration where two applications can be active at the same time independently on the same hardware and software platform without interfering with each others functioning.

**Correlation**

A process where related hard failure alarms are identified.

**Craft Interface Terminal (CIT)**

The user interface terminal used by craft personnel to communicate with a network element.

**Critical (CR)**

Alarm that indicates a severe, service-affecting condition.

**Cross-Connection**

Path-level connections between input and output tributaries or specific ports within a single NE. Cross-connections are made in a consistent way even though there are various types of ports and various types of port protection. Cross-Connections are reconfigurable interconnections between tributaries of transmission interfaces.

**Crosstalk**

An unwanted signal introduced into one transmission line from another.

**Current Value**

The value currently assigned to a provisionable parameter.

**Cut-Through**

A capability that allows a user to utilize a network element's native command set (CIT or TL1 as appropriate) to communicate with network elements in the ITM SNC domain.

---

**D**

**Data**

A collection of system parameters and their associated values.

**Database Administrator**

A user who administers the database of the application.

**Data Communications Channel (DCC)**

The embedded overhead communications channel in the synchronous line, used for end-to-end communications and maintenance. The DCC carries alarm, control, and status information between network elements in a synchronous network.

**Data Communications Equipment (DCE)**

The equipment that provides signal conversion and coding between the data terminating equipment (DTE) and the line. The DCE may be separate equipment or an integral part of the DTE or of intermediate equipment. A DCE may perform other functions usually performed at the network end of the line.

**Data Terminating Equipment (DTE)**

The equipment that originates data for transmission and accepts transmitted data.

**DDM-1000**

Lucent Technologies' Dual DS3 Multiplexer — A digital multiplexer that multiplexes DS1, DS1C, or DS2 signals into a DS3 signal or a 90 Mb/s or 180 Mb/s optical signal.

**DDM-2000**

Lucent Technologies SONET-ready network multiplexer that can function as a lightwave terminal. It is designed primarily for loop feeder and interoffice applications that work in existing asynchronous as well as the emerging SONET networks. This equipment multiplexes DS1, DS3, or EC-1 inputs into EC-1, OC-1, OC-3, or OC-12 outputs.

**Default**

An operation or value that the system or application assumes, unless a user makes an explicit choice.

**Default Provisioning**

The parameter values that are preprogrammed as shipped from the factory.

**Defect**

A limited interruption of the ability of an item to perform a required function. It may or may not lead to maintenance action depending on the results of additional analysis.

**Demultiplexer**

A device that splits a combined signal into individual signals at the receiver end of transmission.

**Demultiplexing**

A process applied to a multiplexed signal for recovering signals combined within it and for restoring the distinct individual channels of these signals.

**Dense Wavelength Division Multiplexing (DWDM)**

Transmitting two or more signals of different wavelengths simultaneously over a single fiber.

**Deprovisioning**

The inverse order of provisioning. To manually remove/delete a parameter that has (or parameters that have) previously been provisioned.

**Digital Cross-Connect Panel (DSX)**

A panel designed to interconnect equipment that operates at a designated rate. For example, a DSX-3 interconnects equipment operating at the DS3 rate.

**Digital Multiplexer**

Equipment that combines by time-division multiplexing several digital signals into a single composite digital signal.

**Digital Signal Levels 0, 1, 3 (DS0, DS1, DS3)**

An ANSI-defined signal or service level corresponding to the following: DS0 is 64 Kb/s, DS1 is 1.544 Mb/s (equivalent to T1), and DS3 is 44.736 Mb/s (equivalent to 28 T1 channels or T3).

**Directory Service Network Element (DSNE)**

A designated network element that is responsible for administering a database that maps network element names (TIDs) to addresses [NSAPs (network service access points)] in an OSI subnetwork. There can be one DSNE per ring. A DSNE can also be a GNE.

**Dispersion**

Time-broadening of a transmitted light pulse.

**Dispersion Shifted Optical Fiber**

1330/1550 nm minimum dispersion wavelength.

**Divergence**

When there is unequal amplification of incoming wavelengths, the result is a power divergence between wavelengths.

**Doping**

The addition of impurities to a substance in order to attain desired properties.

**Downstream**

At or towards the destination of the considered transmission stream, for example, looking in the same direction of transmission.

**Drop and Continue**

A circuit configuration that provides redundant signal appearances at the outputs of two network elements in a ring. Can be used for Dual Ring Interworking (DRI) and for video distribution applications.

**Drop-Down Menu**

A menu that is displayed from a menu bar.

**DS1 Signal**

Signal with a data rate of 1.544 Mb/s.

**DS3 Format**

Specifies the line format of a DS3 interface port, such as M13 or C-bit parity.

**DS3 Idle Signal**

A signal that can be applied to any output port that is not cross-connected to an input port. This signal lets downstream network elements know that the facility is operating normally even though it is not sending a normal DS3 signal.

**DS3 Signal**

A logical or electrical B3ZS signal with a data rate of 44.736 Mb/s.

**DSX-1, 2, 3**

Digital cross-connect used to interconnect equipment, provide patch capability, and provide test access at the DS1, DS2, or DS3 level.

**Dual Ring Interworking (DRI)**

A topology in which two rings are interconnected at two nodes on each ring and operate so that inter-ring traffic is not lost in the event of a node or link failure at an interconnecting point.

---

**E**

**Electrical Carrier, Level 1 (EC-1)**

An electrical interface signal at the SONET rate of STS-1.

**Electromagnetic Compatibility (EMC)**

A measure of equipment tolerance to external electromagnetic fields.

**Electromagnetic Interference (EMI)**

High-energy, electrically induced magnetic fields that cause data corruption in cables passing through the fields.

**Electronic Industries Association (EIA)**

A trade association of the electronic industry that establishes electrical and functional standards.

**Electrostatic Discharge (ESD)**

Static electrical energy potentially harmful to circuit packs and humans.

**Entity**

A specific piece of hardware (usually a circuit pack, slot, or module) that has been assigned a name recognized by the system.

**Entity Identifier**

The name used by the system to refer to a circuit pack, memory device, or communications link.

**Equipped (EQ)**

Status of a circuit pack or interface module that is in the system database and physically in the frame, but not yet provisioned.

**Erbium**

A soft rare earth element used in metallurgy and nuclear research.

**Erbium Doped Fiber Amplifier (EDFA)**

An amplifier that performs by having a light signal pass through a section of erbium-doped fiber and using the laser pump diode to amplify the signal.

**Errored Seconds (ES)**

A performance monitoring parameter. ES "type A" is a second with exactly one error; ES "type B" is a second with more than one and less than the number of errors in a severely errored second for the given signal. ES by itself means the sum of the type A and type B ESs.

**Establish**

A user initiated command, at the WaveStar CIT, to create an entity and its associated attributes in the absence of certain hardware.

**Event**

A significant change. Events in controlled Network Elements include signal failures, equipment failures, signals exceeding thresholds, and protection switch activity. When an event occurs in a controlled Network Element, the controlled Network Element will generate an alarm or status message and send it to the management system.

**Event Driven**

A required characteristic of network element software system: NEs are reactive systems, primarily viewed as systems that wait for and then handle events. Events are provided by the external interface packages, the hardware resource packages, and also by the software itself.

**Externally Timed**

An operating condition of a clock in which it is locked to an external reference and is using time constants that are altered to quickly bring the local oscillator's frequency into approximate agreement with the synchronization reference frequency.

**Extra traffic**

Unprotected traffic that is carried over protection channels when their capacity is not used for the protection of working traffic.

---

**F**

**Facility**

A one- or two-way circuit that carries a transmission signal.

**Failures in Time (FIT)**

Circuit pack failure rates per  $10^9$  hours as calculated using the method described in *Reliability Prediction Procedure for Electronic Equipment*, BellCore Method I, Issue 5, September 1995.

**Far End (FE)**

Any other network element in a maintenance subnetwork other than the one the user is at or working on. Also called remote.

**Far-End Block Error (FEBE)**

An indication returned to the transmitting node that an errored block has been detected at the receiving node. A block is a specified grouping of bits.

**Far-End Receive Failure (FERF)**

An indication returned to a transmitting Network Element that the receiving Network Element has detected an incoming section failure. Also known as RDI.

**Fault**

Term used when a circuit pack has a hard (not temporary) fault and cannot perform its normal function.

**Fault Management**

Collecting, processing, and forwarding of autonomous messages from network elements.

**Fiber Distributed Data Interface (FDDI)**

Fiber interface that connects computers and distributes data among them.

**Flash EPROM**

A technology that combines the nonvolatility of EPROM with the in-circuit reprogrammability of EEPROM (electrically-erasable PROM).

**Folded Rings**

Folded (collapsed) rings are rings without fiber diversity. The terminology derives from the image of folding a ring into a linear segment.

**Forced**

Term used when a circuit pack (either working or protection) has been locked into a service-providing state by user command.

**Frame**

The smallest block of digital data being transmitted.

**Frame Relay (FR)**

A form of packet switching that relies on high-quality phone lines to minimize errors. It is very good at handling high-speed, bursty data over wide area networks. The frames are variable lengths and error checking is done at the end points.

**Framework**

An assembly of equipment units capable of housing shelves, such as a bay framework.

**Free Running**

An operating condition of a clock in which its local oscillator is not locked to an internal synchronization reference and is using no storage techniques to sustain its accuracy.

**FT-2000 ADR**

Lucent Technologies' OC-48 rate Add/Drop Rings lightwave Terminal for 2-fiber BLSRs. It is designed primarily for interoffice applications. It supports adds, drop, and through connections for DS3/EC-1, OC-3, IS-3, and OC-12.

---

**G**

**Gateway Network Element (GNE)**

A network element that passes information between other network elements and management systems through a data communication network.

### Gateway Network Element (GNE)

A Network Element that provides a means of communication between an OS and remote Network Elements over the SONET DCC.

In a primary/secondary GNE pair:

The active GNE is the GNE (primary or secondary) that is currently serving as the GNE for the subnetwork.

The primary GNE is the first GNE associated with a subnetwork that initially serves as the GNE for the subnetwork.

The secondary GNE is the second GNE that is associated with the primary GNE for a subnetwork, and can take over communications in the event there is a failure in the communications via the primary GNE.

The standby GNE is the GNE (primary or secondary) that is currently serving as the backup GNE for the subnetwork in the event there is a failure in communications via the active GNE.

---

## H

### Hard Failure

An unrecoverable nonsymptomatic (primary) failure that causes signal impairment or interferes with critical network functions, such as DCC operation.

### High Level Data Link Control (HDLC)

OSI reference model datalink layer protocol.

### Holdover

An operating condition of a clock in which its local oscillator is not locked to an external reference but is using storage techniques to maintain its accuracy with respect to the last known frequency comparison with a synchronization reference.

### Host

The host is an HP 9000/800 series platform running HP-UX.

### Hot Standby

A circuit pack ready for fast, automatic placement into operation to replace an active circuit pack. It has the same signal as the service going through it, so that choice is all that is required.

### Human Machine Language (MML)

A standard language developed by the ITU for describing the interaction between humans and dumb terminals.

## I

### Idle

An output port not cross-connected to an input port.

### Idle Code

A signal transmitted downstream automatically from an idle output port. It can also be transmitted downstream by a manual command from a cross-connected output port.

### Insert

To physically insert a circuit pack into a slot, thus causing a system initiated restoral of an entity into service and/or creation of an entity and associated attributes.

### In-Service (IS)

A memory administrative state for ports. IS refers to a port that is fully monitored and alarmed.

### Integrated Transport Management Network Module (ITM NM)

Lucent Technologies' integrated network management system that provides a broad end-to-end view of the SONET network.

### Integrated Transport Management SubNetwork Controller (ITM SNC)

Lucent Technologies' SONET element management layer system that provides fault, configuration, and security functions through the use of a GUI.

### Intelligent Alarm Filtering

The filtering of symptomatic alarms and events that are associated with a reported root-cause or symptomatic condition.

### Interconnect Signal-3 (IS-3)

The logical equivalent to an OC-3 signal that uses a proprietary interface that allows short-range operation at a lower cost than an OC-3.

### Interface Capacity

The total number of STS-1 equivalents (bidirectional) tributaries in all transmission interfaces with which a given transmission interface shelf can be equipped at one time. The interface capacity varies with equipage.

### InterLATA

Circuits that cross outside the LATA and to an interexchange carrier.

### IntraLATA

Circuits with both end-points within the LATA.

---

## J

### Jitter

Short term variations of amplitude and frequency components of a digital signal from their ideal position in time.

---

## L

### Lead Time

The time interval between placement of a product order and receipt of the product.

### Lightguide Build-Out (LBO)

An attenuating (signal-reducing) element used to keep an optical output signal strength within desired limits.

### Line

A transmission medium, together with the associated equipment, required to provide the means of transporting information between two consecutive network elements. One network element originates the line signal; the other terminates it.

### Line Build Out (LBO)

An equalizer network that guarantees the proper signal level and shape at the DSX panel.

### Line Controller Local Area Network (LCLAN)

The internal local area network that provides communications between the controlled circuit packs.

### Line Protection

The optical interfaces can be protected by line protection. Line protection switching protects against failures of line facilities, including the interfaces at both ends of a line, the optical fibers, and any equipment between the two ends. Line protection includes protection of equipment failures.

### Line Timing

Refers to a network element that derives its timing from an incoming OC-N signal.

### Link

The mapping between in-ports and out-ports. It specifies how components are connected to one another.

### Literal Character

A letter, digit, or symbol that is entered in a command. The first hyphen in UNIT-{1-64} is a literal character; the braces and the second hyphen are not literal characters.

**Local Area Network (LAN)**

A communications network that covers a limited geographic area, is privately owned and user administered, is mostly used for internal transfer of information within a business, is normally contained within a single building or adjacent group of buildings, and transmits data at a very rapid speed.

**Location**

An identifier for a specific circuit pack, interface module, interface port, or communications link.

**Lockout of Protection**

The WaveStar CIT command that prevents the system from switching traffic to the protection line from a working line. If the protection line is active when a "Lockout of Protection" is entered – this command causes the working line to be selected. The protection line is then locked from any Automatic, Manual, or Forced protection switches.

**Lockout State**

The Lockout State shall be defined for each working or protection circuit pack. The two permitted states are: None – meaning no lockout is set for the circuit pack, set meaning the circuit pack has been locked out. The values (None & Set) shall be taken independently for each working or protection circuit pack.

**Loopback**

Type of diagnostic test used to compare an original transmitted signal with the resulting received signal. A loopback is established when the received optical or electrical external transmission signal is sent from a port or tributary input directly back toward the output.

**Loop Timing**

A special case of line timing. It applies to network elements that have only one OC-N/STM-N interface. For example, terminating nodes in a linear network are loop timed.

**Loss Budget**

Loss (in dB) of optical power due to the span transmission medium (includes fiber loss and splice losses).

**Loss of Frame (LOF)**

A failure to synchronize to an incoming signal.

**Loss of Pointer (LOP)**

A failure to extract good data from a signal payload.

**Loss of Signal (LOS)**

The complete absence of an incoming signal.

---

**M**

**M23-Format**

A standard framing format used for DS3 signals produced by multiplexing 28 DS1s into a DS3 (sometimes referred to as M13 format, without C-bit parity).

**Major**

Indicates a service-affecting failure, main or unit controller failure, or power supply failure.

**Maintenance Condition**

An equipment state in which some normal service functions are suspended, either because of a problem or to perform special functions (copy memory) that cannot be performed while normal service is being provided.

**Management Functional Areas (MFAs)**

These refer to the various category of service modules in the system; i.e., Configuration Management, Performance Management, Security Management, etc.

**Manual Switch State**

A protection group shall enter the Manual Switch State upon the initiation and successful completion of the Manual Switch command. The protection group leaves the Manual Switch state by means of the Clear or Forced Switch commands. While in the Manual Switch state the system may switch the active unit automatically if required for protection switching.

**Mapping**

The logical association of one set of values, such as addresses on one network, with quantities or values of another set, such as devices or addresses on another network.

**Mediation Device (MD)**

Allows for exchange of management information between Operations System and Network Elements.

**Mid-Span Meet**

The capability to interface between two lightwave network elements of different vendors. This applies to high-speed optical interfaces.

**Minor (MN)**

Indicates a non-service-affecting failure of equipment or facility.

**Miscellaneous Discrete Interface**

Allows an operations system to control and monitor equipment collocated within a set of input and output contact closures.

**Multiplexer**

A device (circuit pack) that combines two or more transmission signals into a combined signal on a shared medium.

**Multiplexing**

The process of combining multiple signals into a larger signal at the transmitter by a multiplexer. The large signal is then split into the original smaller signals at the receiver by a demultiplexer.

## N

### Network Element (NE)

A node in a telecommunication network that supports network transport services and is directly manageable by a management system.

### Network Monitoring and Analysis (NMA)

An operations system designed by Bellcore which is used to monitor network facilities.

### Network Service Access Point (NSAP) Address

Network Service Access Point Address (used in the OSI network layer 3). An automatically assigned number that uniquely identifies a Network Element for the purposes of routing DCC messages.

### Node

A network element in a ring or, more generally, in any type of network. In a network element supporting interfaces to more than one ring, node refers to an interface that is in a particular ring. Node is also defined as all equipment that is controlled by one system controller. A node is not always directly manageable by a management system.

### Non-Preemptible Protection Access (NPPA)

Non-preemptible protection access increases the available span capacity for traffic which does not require protection by a ring, but which cannot be preempted.

### Non-Revertive Switching

In non-revertive switching, an active and stand-by line exist on the network. When a protection switch occurs, the standby line is selected to support traffic, thereby becoming the active line. The original active line then becomes the stand-by line. This status remains in effect even when the fault clears. That is, there is no automatic switch back to the original status.

### Non-Volatile Memory (NVM)

Memory that retains its stored data after power has been removed. An example of NVM would be a hard disk.

### No Request State

This is the routine-operation quiet state in which no external command activities are occurring.

### Not Monitored (NMON)

A provisioning state for equipment that is not monitored or alarmed.

## O

### Open Ring Network

A network formed of a linear chain-shaped configuration of network elements. Each network element connects to two others, one on each side, except for two network elements at the ends which are connected on only one side. A closed ring can be formed by adding a connection between the two end nodes.

### Open Systems Interconnection (OSI)

Referring to the OSI reference model, a logical structure for network operations standardized by the International Standards Organization (ISO).

### Operations Interface

Any interface providing you with information on the system behavior or control. These include the equipment LEDs, user panel, WaveStar CIT, office alarms, and all telemetry interfaces.

### Operations Interworking (OI)

The capability to access, operate, provision, and administer remote systems through craft interface access from any site in a SONET network or from a centralized operations system.

### Operations System (OS)

A central computer-based system used to provide operations, administration, and maintenance functions.

### Operations System for Intelligent Network Elements (OPS/INE)

A Bellcore configuration management operations system.

### Operator

A user of the system with operator-level user privileges.

### Optical Carrier N (OC-N)

An optical carrier signal at the SONET rate of N, where n equals 1, 3, 12, 48, or 192. The basic rate of an OC-1 signal is 51.84 Mb/s, equivalent to an STS-1, with other values of N direct multiples of this basic rate.

### Optical Channel

A OC-N wavelength within an optical line signal. Multiple channels, differing by 1.5 $\mu$  in wavelength, are multiplexed into one signal.

### Optical Demultiplexer Unit (ODU)

A circuit pack responsible for receiving the optical line signal and separating it into the original number of OC-N/STM-N signals.

### Optical Line Signal

A multiplexed optical signal containing multiple wavelengths or channels.

**Optical Multiplexer Unit (OMU)**

A circuit pack responsible for combining multiple signals into one signal. The combined signal is called the Optical Line Signal.

**Optical Translator (OT)**

A system feature used in conjunction with WaveStar OLS that concatenates multiple OLS terminals, regenerates signals in the 1.3 and 1.5  $\mu$  ranges, prevents wavelength blocking via wavelength interchange, provides wavelength add/drop (WAD) capabilities, and establishes open interfaces with multi-vendor signal compatibility.

**Optical Translator Port Module (OTPM)**

A circuit pack that can electrically regenerate incoming OC-12/STM-4 and OC-3/STM-1 signals into specific outgoing signals of the same type.

**Optical Translator Unit (OTU)**

A circuit pack that can electrically regenerate incoming OC-N/STM-N signals (1.3 or 1.5  $\mu$  ranges) into specific outgoing signals of the same type.

**Orderwire (OW)**

A dedicated voice-grade line for communications between maintenance and repair personnel.

**Original Value Provisioning**

Preprogramming of a system's original values at the factory. These values can be overridden using local or remote provisioning.

**Outage**

A disruption of service that lasts for more than one second.

**Out-of-Service**

The circuit pack is not providing its normal service function (removed from either the working or protection state) either because of a system problem or because the pack has been removed from service.

---

**P**

**Packet Assembler/Disassembler (PAD)**

An interface between a device and an X.25 packet-switched network. The PAD converts the protocol used by the device and the X.25 protocol used by the network, allowing terminals to exchange data with other packet mode terminals and hosts.

**Packet-Switched Network (PSN)**

An X.25 network that transmits groups of bits as a unit through the network. Packets usually include data and control information such as addressing, identification, and error-control fields.

**Parameter**

A variable that is given a value for a specified application. A constant, variable, or expression that is used to pass values between components.

**Parity Check**

Tests whether the number of ones (or zeros) in an array of binary bits is odd or even; used to determine that the received signal is the same as the transmitted signal.

**Pass-Through**

Paths that are cross-connected directly across an intermediate node in a network.

**Path**

A logical connection between the point at which a standard frame format for the signal at the given rate is assembled, and the point at which the standard frame format for the signal is disassembled.

**Path Overhead (POH)**

Informational bytes assigned to, and transported with the payload until the payload is demultiplexed. It provides for integrity of communication between the point of assembly of a virtual container and its point of disassembly.

**Path Terminating Equipment**

Network elements in which the path overhead is terminated.

**Performance Monitoring (PM)**

Measures the quality of service and identifies degrading or marginally operating systems (before an alarm would be generated).

**Peripheral Control and Timing Facility Interface (PCTFI)**

A proprietary physical link interface supporting the transport of 21×2 Mb/s signals.

**Platform**

A family of equipment and software configurations designed to support a particular application.

**Plesiochronous Network**

A network that contains multiple subnetworks, each internally synchronous and all operating at the same nominal frequency, but whose timing may be slightly different at any particular instant.

**Polarization Mode Dispersion (PMD)**

Output pulse broadening due to random coupling of the two polarization modes in an optical fiber.

**Port (also called Line)**

The physical interface, consisting of both an input and output, where an electrical or optical transmission interface is connected to the system and may be used to carry traffic between network elements. The words “port” and “line” may often be used synonymously. “Port” emphasizes the physical interface, and “line” emphasizes the interconnection. Either may be used to identify the signal being carried.

**Port State Provisioning**

A feature that allows a user to suppress alarm reporting and performance monitoring during provisioning by supporting multiple states (automatic, in-service, and not monitored) for low-speed ports.

### Preprovisioning

The process by which the user specifies parameter values for an entity in advance of some of the equipment being present. These parameters are maintained only in NVM. These modifications are initiated locally or remotely by either a CIT or an OS. Preprovisioning provides for the decoupling of manual intervention tasks (for example, install circuit packs) from those tasks associated with configuring the node to provide services (for example, specifying the entities to be cross-connected).

### Proactive Maintenance

Refers to the process of detecting degrading conditions not severe enough to initiate protection switching or alarming, but indicative of an impending signal fail or signal degrade defect.

### Protection

Extra capacity (channels, circuit packs) in transmission equipment that is not intended to be used for service, but rather to serve as backup against equipment failures.

### Protection Access

To provision traffic to be carried by protection tributaries when the port tributaries are not being used to carry the protected working traffic.

### Protection Group Configuration

The members of a group and their roles, for example, working protection, line number, etc.

### Protection Path

One of two signals entering a path selector used for path protection switching or dual ring interworking. The other is the working path. The designations working and protection are provisioned by the user, whereas the terms active path and standby path indicate the current protection state.

### Protection State

When the working unit is currently considered active by the system and that it is carrying traffic. The "active unit state" specifically refers to the receive direction of operation — since protection switching is unidirectional.

### Provisioned (PROV)

Indicating that a circuit pack is ready to perform its intended function. A provisioned circuit pack can be active (ACT), in-service (IS), standby (STBY), provisioned out-of-service (POS), or out-of-service (OOS).

### Provisioning

The modification of certain programmable parameters that define how the node functions with various installed entities. These modifications are initiated locally or remotely by either a CIT or an OS. They may arrive at the node via the IAOLAN, CIT port, or any DCC channel. The provisioned data is maintained in NVM and/or hardware registers.

---

## Q

### Quad Optical Translator Unit (QOTU)

A unit that provides functions similar to an Optical Translator Unit (OTU), except that an QOTU provides the equivalent functionality of four OTUs in a package that is only twice the size of an OTU.

---

## R

### Reactive Maintenance

Refers to detecting defects/failures and clearing them.

### Receive-Direction

The direction towards the Network Element.

### Regeneration

The process of reconstructing a digital signal to eliminate the effects of noise and distortion.

### Reliability

The ability of a software system performing its required functions under stated conditions for a stated period of time. The probability for an equipment to fulfill its function. Some of the ways in which reliability is measured are: MTBF (Mean Time Between Failures) expressed in hours; Availability =  $(MTBF)/(MTBF+MTTR)(\%)$  [where MTTR = mean time to restore]; outage in minutes per year; failures per hour; percentage of failures per 1,000 hours.

### Remote Defect Indication (RDI)

An indication returned to a transmitting terminal that the receiving terminal has detected an incoming section failure. [Previously called far-end-receive failure (FERF).]

### Remote Failure Indication (RFI)

A signal that alerts upstream STS-1 path terminating equipment that a downstream failure has been alarmed along the STS-1 path. This action prevents multiple alarms from being activated for the same failure and ensures that a technician is dispatched to correct the failure. (Previously called yellow signals.)

### Remote Network Element

Any Network Element that is connected to the referenced Network Element through either an electrical or optical link. It may be the adjacent node on a ring, or N nodes away from the reference. It also may be at the same physical location but is usually at another (remote) site.

### Return to Zero

A code form having two information states (termed zero and one) and having a third state or an at-rest condition to which the signal returns during each period.

**Revertive**

A protection switching mode in which, after a protection switch occurs, the equipment returns to the nominal configuration (that is, the working equipment is active, and the protection equipment is standby) after any failure conditions that caused a protection switch to occur, clear, or after any external switch commands are reset. (See “Non-Revertive Switching.”)

**Revertive Switching**

In revertive switching, there is a working and protection high-speed line, circuit pack, etc. When a protection switch occurs, the protection line, circuit pack, etc. is selected. When the fault clears, service “reverts” to the working line.

**Ring**

A configuration of nodes comprised of network elements connected in a circular fashion. Under normal conditions, each node is interconnected with its neighbor and includes capacity for transmission in either direction between adjacent nodes. Path switched rings use a head-end bridge and tail-end switch. Line switched rings actively reroute traffic over the protection capacity.

**Router**

An interface between two networks. While routers are like bridges, they work differently. Routers provide more functionality than bridges. For example, they can find the best route between any two networks, even if there are several different networks in between. Routers also provide network management capabilities such as load balancing, partitioning of the network, and trouble-shooting.

---

**S**

**Section**

The portion of a transmission facility, including terminating points, between a terminal network element and a line-terminating network element, or two line-terminating network elements.

**Section Layer**

The second of the four levels in a standard SONET signal, used to transport an STS frame across a physical medium. This layer uses the photonic layer to form the physical transport.

**Self-Healing**

A network’s ability to automatically recover from the failure of one or more of its components.

**Server**

Computer in a computer network that performs dedicated main tasks which generally require sufficient performance.

**Serving Area**

A user-defined grouping of Network Elements. It most commonly consists of Network Elements located in a central office (CO) and the subnetworks to which they belong.

### Severely Errored Seconds (SES)

This performance monitoring parameter is a second in which a signal failure occurs, or more than a preset amount of coding violations (dependent on the type of signal) occurs.

### Service

The operational mode of a physical entity that indicates that the entity is providing service. This designation will change with each switch action.

### Signal-to-Noise Ratio (SNR)

The relative strength of signal compared to noise.

### Signal Rate

An attribute that defines the bit-rate and format of the signal. The signal rate is defined by the STS-N path-level signal bit-rate and format including the presence or absence of concatenation.

### Single-Ended Operations

Provides operations support from a single location to remote Network Elements in the same SONET subnetwork. With this capability you can perform operations, administration, maintenance, and provisioning on a centralized basis. The remote Network Elements can be those that are specified for the current release.

### Single-Mode Fiber (SM)

An 8- $\mu$  diameter low-loss, long-span optical fiber typically operating at either 1310 nm, 1550 nm, or both.

### Site Address

The unique address for a Network Element.

### Slot

A physical position in a shelf designed for holding a circuit pack and connecting it to the backplane. This term is also used loosely to refer to the collection of ports or tributaries connected to a physical circuit pack placed in a slot.

### Software Backup

The process of saving an image of the current network element's databases, which are contained in its NVM, to a remote location. The remote location could be the WaveStar CIT or an OS.

### Software Download

The process of transferring a generic (full or partial) or provisioned database from a remote entity to the target network element's memory. The remote entity may be the WaveStar CIT or an OS. The download procedure uses bulk transfer to move an uninterpreted binary file into the network element.

### Software ID

Number that provides the software version information for the system.

### Span

An uninterrupted bidirectional fiber section between two network elements.

### Span Growth

A type of growth in which one wavelength is added to all lines before the next wavelength is added.

### Squelch Map

This map contains information for each cross-connection in a ring and indicates the source and destination nodes for the low-speed circuit that is part of the cross-connection. This information is used to prevent traffic misconnection in rings with isolated nodes or segments.

### Standby

The circuit pack is in service but is not providing service functions. It is ready to be used to replace a similar circuit pack either by protection or by duplex switching.

### Standby Path

One of two signals entering a constituent path selector, the standby path is the path not currently being selected.

### State

The state of a circuit pack indicates whether it is defective or normal (ready for normal use).

### Status

The indication of a short-term change in the system.

### STS-1E

Now referred to as EC-1. A signal typically carried by coaxial cables from one equipment location to another. The term EC-1 refers to the organization and data rate of the signal and also to the voltage template the signal must conform to and the impedances for which the voltage template is valid.

### STS-1

The basic building block logical signal in the SONET standard with a data rate of 51.84 Mb/s.

### Subnetwork

A group of interconnected/interrelated Network Elements. The most common connotation is a synchronous network in which the Network Elements have Data Communications Channel (DCC) connectivity.

### Supervisory Signal

An optical signal originating with the telemetry circuit pack that is used to communicate maintenance information.

### Suppression

A process where service-affecting alarms that have been identified as an "effect" are not displayed to a user.

### Symptomatic Alarm

An alarm that is not indicative of an actual failure itself, but rather of a secondary manifestation.

### Synchronization Messaging

Synchronization messaging is used to communicate the quality of network timing, internal timing status, and timing states throughout a subnetwork.

### Synchronous

The essential characteristic of time scales or signals such that their corresponding significant instances occur at precisely the same average rate, generally traceable to a single Stratum-1 source.

**Synchronous Digital Hierarchy (SDH)**

A hierarchical set of digital transport structures, standardized for the transport of suitable adapted payloads over transmission networks.

**Synchronous Network**

The synchronization of transmission systems with synchronous payloads to a master (network) clock that can be traced to a reference clock.

**Synchronous Optical Network (SONET)**

The North American standard for the rates and formats that defines optical signals and their constituents.

**Synchronous Payload**

Payloads that can be derived from a network transmission signal by removing integral numbers of bits from every frame. Therefore, no variable bit-stuffing rate adjustments are required to fit the payload in the transmission signal.

**Synchronous Payload Envelope (SPE)**

The combined payload and path overhead of an STS-1, STS-3c, STS-12c or STS-48c signal.

**Synchronous Transport Signal (STS, STS-N)**

The basic logical building block signal for SONET with a rate of 51.84 Mb/s for an STS-1 signal and a rate of N times 51.84 Mb/s for an STS-N signal.

**Synchronous Transport Signal, Level N, Concatenated (STS-Nc)**

A concatenated SONET payload signal at the STS-N rate, where N equals 3, 12, or 48. For example, an STS-3c signal is constructed by concatenating three STS-1 signals into a signal that uses a single path overhead, rather than three.

---

**T**

**T1**

A carrier system that transmits at the rate of 1.544 Mb/s (a DS1 signal).

**T2**

A carrier system that transmits at the rate of 6.312 Mbps (a DS2 signal).

**T3**

A carrier system that transmits at the rate of 44.736 Mbps (a DS3 signal).

**Target Group**

An administrator-defined group that defines to which Network Elements a user has access.

**Target Identifier (TID)**

A provisionable parameter that is used to identify a particular Network Element within a network. It is a character string of up to 20 characters where the characters are letters, digits, or hyphens (-).

### Telemetry Feed-Through

Operations capability for 4-fiber applications which allows the DCC to go from one OLS End Terminal (one subnetwork) through to the other collocated end terminal (separate subnetwork), thereby extending the OLS operations domain.

### Through (or Continue) Cross-Connection

A cross-connection within a ring, where the input and output tributaries have the same tributary number but are in lines opposite each other.

### Threshold-Crossing Alert (TCA)

A message type sent from a Network Element that indicates that a certain performance monitoring parameter has exceeded a specified threshold.

### Through Timing

Refers to a network element that derives its transmit timing in the east direction from a received line signal in the east direction and its transmit timing in the west direction from a received line signal in the west direction.

### Time Division Multiplexing (TDM)

A technique for transmitting a number of separate data, voice, and/or video signals simultaneously over one communications medium by interleaving a portion of each signal one after another.

### Time Slot Assignment (TSA)

A capability that allows any tributary in a ring to be cross-connected to any tributary in any lower-rate, non-ring interface or to the same-numbered tributary in the opposite side of the ring.

### Time Slot Interchange (TSI)

The ability of the user to assign cross-connections between any tributaries of any lines within a Network Element. Three types of TSI can be defined: Hairpin TSI, Interring TSI (between rings), and Intraring TSI (within rings).

### Transaction Language One (TL1)

A machine-to-machine communications language that is a subset of ITU's human-machine language.

### Transmit-Direction

The direction outwards from the Network Element.

### Tributary

A path-level unit of bandwidth within a port, or the constituent signal(s) being carried in this unit of bandwidth, for example, an STS-1 tributary within an OC-N port.

### True Wave™ Optical Fiber

Lucent Technologies' fiber generally called non-zero dispersion-shift fiber, with a controlled amount of chromatic dispersion designed for amplified systems in the 1550/1310 nm range.

### Two-Way Point-to-Point Cross-Connection

A two-legged interconnection, that supports two-way transmission, between two and only two tributaries.

### Two-Way Roll

The operation which moves a two-way cross-connection between tributary i and tributary j to a two-way cross-connection between the same tributary i and a new tributary k with a single user command.

---

## U

### Unavailable Seconds (UAS)

In performance monitoring, the count of seconds in which a signal is declared failed or in which 10 consecutively severely errored seconds (SES) occurred, until the time when 10 consecutive non-SES occur.

### Upstream

At or towards the source of the considered transmission stream, for example, looking in the opposite direction of transmission.

### User Privilege

Permissions a user must perform on the computer system on which the system software runs.

### User-to-Network Interface (UNI)

The specifications for the procedures and protocols between a user and the Asynchronous Transfer Mode (ATM) network.

---

## V

### Value

A number, text string, or other menu selection associated with a parameter.

### Variable

An item of data named by an identifier. Each variable has a type, such as int or Object, and a scope.

### Violation Monitor and Removal (VMR)

A provisionable mode for DS3 output that causes parity violations to be monitored and corrected before the DS3 signal is B3ZS encoded.

### Virtual

Refers to artificial objects created by a computer to help the system control shared resources.

### Virtual Circuit

A logical connection through a data communication (for example, X.25) network.

### Virtual Tributary (VT)

A structure designed for transport and switching of sub-STS-1 payloads. There are currently four sizes: VT1.5 (1.728 Mb/s), VT2 (2.304 Mb/s), VT3 (3.456 Mb/s), and VT6 (6.912 Mb/s).

**Virtual Tributary Group (VT-G)**

A 9-row by 12-column structure (108 bytes) that carries one or more VTs of the same size. Seven VT groups (756 bytes) are byte interleaved with the VT-organized synchronous payload envelope.

**Voice Frequency (VF) Circuit**

A 64 kilobit per second digitized signal.

**Volatile Memory**

Type of memory that is lost if electrical power is interrupted.

**VT1.5 Tributary**

A SONET logical signal with a data rate of 1.728 Mbps. In the nine-row structure of the STS-1 SPE, a VT1.5 occupies three columns. VT-structured STS-1 SPEs are divided into seven VT groups. Each VT group occupies twelve columns of the nine-row structure and, for VT1.5s, contains four VTs per group.

---

**W**

**Wait-to-Restore (WTR)**

Applies to revertive switching operation. The protection group enters the WTR state when all Equipment Fail (EF) conditions are cleared, but the system has not yet reverted back to its working line. The protection group remains in the WTR state until the Wait-to-Restore timer completes the WTR time interval.

**Wait to Restore Time (WRT)**

Corresponds to the time to wait before switching back after a failure has cleared, in a revertive protection scheme. This can be between 0 and 15 minutes, in increments of one minute.

**Wavelength Add/Drop (WAD)**

The process of adding and dropping wavelengths to provide more efficient transmission.

**Wavelength Division Multiplexing (WDM)**

A means of increasing the information-carrying capacity of an optical fiber by simultaneously transmitting signals at different wavelengths.

**Wavelength Interchange**

The ability to change the wavelength associated with an OC-N signal into another wavelength.

**WaveStar™ Optical Line System**

Lucent Technologies' lightwave transmission system. Utilizing DWDM technology, the system combines multiple signals of different wavelengths, transmits the resulting signal over a single fiber, and then demultiplexes the signal at the receive end.

**Wide Area Network (WAN)**

A communication network that uses common-carrier provided lines and covers an extended geographical area.

**Wideband Communications**

Voice, data, and/or video communication at digital rates from 64 kb/s to 2 Mb/s.

**Working**

Label attached to a physical entity. In case of revertive switching the working line or unit is the entity that is carrying service under normal operation. In case of non-revertive switching the label has no particular meaning.

**Working State**

The working unit is currently considered active by the system and that it is carrying traffic.

---

**X**

**X.25 Interface/Protocol**

The ITU packet-switched interface standard for terminal access that specifies three protocol layers: physical, link, and packet for connection to a packet-switched data network.

**X-Terminal**

Workstation that can support an X-Windows interface.

---

**Z**

**Zero Code Suppression**

A technique used to reduce the number of consecutive zeros in a line-coded signal (B3ZS, B8ZS).

---

## Index

---

### A

Aggregate management, [1-4](#)  
Alarms  
  Alarm states, [1-3](#)  
  Autonomous alarm messages, [1-3](#)  
  Correlation, [1-3](#)  
  Provisioning, [1-3](#)  
  Status indication, [1-3](#)  
  Summary report, [1-3](#)  
Application components, [2-5](#)  
Application output, [1-7](#)  
APPSTAT command, [6-12](#)  
Architecture  
  Hardware, [1-6](#)  
  Software, [1-13](#)  
Archive, [5-6](#)

---

### B

BaseWorX, [2-5](#), [3-71](#)

---

### C

CMISE, [1-15](#)  
CMTOOL utility, [6-16](#)  
Cold start, [3-2](#), [3-52](#)  
Command and Target Groups, [1-4](#)  
Configuration management, [1-4](#)  
Connection manager (CM), [1-15](#)  
Craft Interface Terminal (CIT), [4-9](#)  
Customer Service Management TL1 Interface, [1-19](#)  
Cut-through capability, [1-5](#)

---

### D

Database  
  Archive, [5-6](#)  
  Backing up the database, [5-6](#)  
  Backup and restore, [5-5](#)  
  Restoring the database, [5-7](#)  
Database backup and restore

  Exporting the database to a directory, [5-9](#)  
  Exporting the database to tape, [5-10](#)  
  Importing the database from a directory, [5-10](#)  
  Importing the database from tape, [5-11](#)  
  Restoring the database, [5-7](#)  
DDM-2000, [1-2](#)  
DDM-2000 OC-12  
  PVC setup, [4-11](#)  
  SVC setup, [4-11](#)  
DDM-2000 OC-3  
  PVC setup, [4-13](#)  
  SVC setup, [4-13](#)  
Directory Services Agent (DSA), [4-33](#)  
Disk space partitions, [3-16](#)  
DN command, [6-16](#)  
Dynamic Network Operations (DNO), [1-4](#)

---

### E

Ethernet, [1-6](#)

---

### F

Fault management, [1-3](#)  
FLEXR software, [4-16](#)  
FLM. See Fujitsu Lightwave Multiplexer  
FT-2000, [1-2](#), [4-9](#), [4-10](#)  
FT-2000 ADR  
  PVC Setup, [4-10](#)  
  SVC setup, [4-9](#)  
Fujitsu Lightwave Multiplexing (FLM) network elements,  
  [4-16](#)  
  PVC setup, [4-17](#)  
  SVC setup, [4-19](#)  
  User login setup, [4-22](#)

---

### G

Gateway network element (GNE), [4-8](#)  
GNEVCINFO command, [6-34](#)  
Graphical user interface (GUI), [1-2](#)  
GUI client, [2-3](#)  
GUI\_Probe command, [6-18](#)

---

## H

Hardware  
  Requirements, [2-2](#)  
Host, [4-8](#)  
  Configuration, [2-2](#)  
HP 9000/800 K-series server, [1-6](#)  
HP System Administration Manager (SAM) tool, [3-33](#)  
HP-UX  
  Configuring, [3-19](#)  
  Installing, [3-3](#)  
  Multi-user license installation, [3-35](#)  
  Version, [1-6](#)  
HP-UX 'trusted mode' system, [3-32](#)  
HP-UX version 10.20, [1-6](#)

---

## I

Informix  
  Installation, [3-61](#)  
  OnLine, [2-5](#)  
Informix Dynamic Server  
  Installation, [v 3-61](#)  
Intra-Office Local Area Network (IAO-LAN), [1-2](#)  
IP address, [3-9](#)  
ITM NM - ITM SNC interface, [1-19](#)  
ITM SNC  
  Bringing down the application, [5-3](#)  
  Bringing up the application, [5-3](#)  
  Features, [1-3](#)  
  Rebooting using shutdown command, [5-4](#)  
  Supported network elements, [1-14](#)  
  System interfaces, [1-15](#)  
  System overview, [1-2](#)  
ITM SNC application  
  Installation, [3-71](#)

---

## J

Java GUI client, [1-7](#)

---

## L

LAN card, [3-8](#)  
  External, [3-8](#)

---

  Internal, [3-8](#)  
Local Area Network (LAN), [1-6](#)  
Log management, [1-5](#)

---

## N

NE event handler (NEH), [1-5](#)  
Network Communication Controller (NCC), [4-33](#)  
  NCC setup, [4-33](#)  
Network element (NE), [1-2](#)  
Network Service Access Point (NSAP), [4-27](#)  
NSAP. See Network Service Access Point.

---

## O

Operations interworking (OI), [1-2](#)  
Operations system (OS), [1-2](#)  
Operations System for Intelligent Network Elements  
  (OPS/INE), [1-4](#)  
Orbix MT, [2-5](#)  
OrbixMT  
  Installation, [v 3-61](#)  
OSI interface, [1-5](#)  
OSI LAN interface, [1-16](#) [4-24](#)  
  Configuring, [4-24](#)  
  Setup for DDM-2000 and SLC-2000 network  
  elements, [4-27](#)  
  Setup for FT-2000 network elements, [4-30](#)  
  Setup for Fujitsu network elements, [4-30](#)  
  Setup for network elements, [4-27](#)  
  Setup for TITAN 5500 PF5 network elements, [4-31](#)  
OSIOPU command, [6-40](#)

---

## P

Packet-switched network (PSN), [1-6](#) [4-2](#)  
Password, [1-5](#)  
PC workstation configuration, [2-3](#)  
Performance management, [1-3](#)  
Permanent virtual circuit (PVC), [4-8](#)  
PVC channel type, [4-9](#)  
pvctest utility, [6-35](#)

---

---

## Q

Q3 interface, [1-17](#)

---

## R

Rebooting the system, [5-3](#)  
Redundant systems, [5-12](#)  
    Operations and commands, [5-12](#)  
RJ45 connectors, [4-33](#)  
Root password, [3-22](#)  
RS232, [1-6](#)  
RTRV-ULSDCC-L3 command, [4-28](#)  
RTRV-ULSDCC-L4 command, [4-29](#)

---

## S

Security management, [1-4](#)  
SLC-2000, [1-14](#)  
    PVC setup, [4-14](#)  
    SVC setup, [4-14](#)  
Software  
    Requirements, [2-5](#)  
SONET DCC, [1-16](#)  
Southbound interface, [1-14](#), [1-15](#)  
    CMISE, [1-15](#)  
    TL1, [1-15](#)  
Subnetwork mask, [3-26](#)  
SVC channel type, [4-9](#)  
SVCTEST utility, [6-37](#)  
Swap space, [3-11](#)  
    Primary, [3-11](#)  
    Secondary, [3-11](#)  
Switched virtual circuit (SVC), [4-8](#)  
Synchronous Optical Network (SONET), [1-2](#)  
System name, [3-9](#)

---

## T

Target and Command Group  
    Access permissions, [5-2](#)  
Titan 5500, [1-14](#)  
TL1 GNE, [1-2](#)  
Transport bridge, [4-33](#)  
Troubleshooting

APPSTAT command, [6-12](#)  
Checking level 2 status of X.25 network connections, [6-23](#)  
Checking SAAI lock files, [6-9](#)  
Checking X.25 level 3 communication status, [6-24](#)  
DN command, [6-16](#)  
Establishing an SAAI/NMA session, [6-6](#)  
GNEVCINFO utility, [6-34](#)  
GUI\_Probe command, [6-18](#)  
Investigating data communication problems, [6-23](#)  
Investigating INFORMIX, [6-20](#)  
Investigating the ITM SNC application, [6-12](#)  
Network management system, [6-5](#)  
Network management system X.25 port definition (NMA link), [6-5](#)  
OSIOPU command, [6-40](#)  
PING utility, [6-42](#)  
PVCTEST utility, [6-35](#)  
Resetting an X.25 MUX port, [6-31](#)  
Resetting X.25 system drivers, [6-33](#)  
Restarting X.25 processes, [6-32](#)  
Retrieving database locks, [6-20](#)  
Retrieving database space usage, [6-21](#)  
Retrieving INFORMIX-SQL software version, [6-20](#)  
Securing ASCII alarm interface (SAAI) window on workstations, [6-9](#)  
Setting up a secure ASCII alarm interface (SAAI) session, [6-5](#)  
svctest utility, [6-37](#)  
Testing LAN connectivity, [6-42](#)  
Testing stations connected via coaxial cable, [6-43](#)  
Tools, [6-3](#)  
UP command, [6-14](#)  
Verifying SAAI lock files, [6-10](#)  
X.25 log files, [6-29](#)  
X.25 virtual channel data counters, [6-27](#)  
X.25 virtual channel non-data packet statistics, [6-26](#)  
X.25 virtual channel status, [6-25](#)

---

## U

Undo\_Disk utility, [3-55](#)  
UP command, [6-14](#)  
User ID, [1-5](#)

---

## V

Virtual circuit (VC), [6-25](#)

---

## W

Wide Area Network (WAN), [1-6](#)

---

## X

X.25, [2-5](#), [6-23](#)

Global link settings, [4-2](#)

Log files, [6-29](#)

Packet-Switched Network (PSN), [1-16](#)

Port, [6-24](#)

Specific link settings, [4-2](#), [4-4](#)

Virtual Circuits (VCs), [4-2](#)

X.25 interface, [1-5](#), [4-2](#)

X.25 software

Installing, [3-48](#)

X25\_check command, [6-23](#)

X25stat command, [6-24](#)

---

## Y

Year 2000 compliance, [1-2](#)