

To All Direct 3rd Party Suppliers performing work for Alcatel-Lucent

July, 2015

Subject: Reemphasis on Alcatel-Lucent Zero Tolerance Principles including subsequent consequences and EHS Information Platform.

As we continue to work together to eliminate accidents and injuries in the tasks and sites assigned to you, we would like to reemphasize that Alcatel-Lucent has a **“Zero Tolerance”** Policy for violations of Safety Principles. Alcatel-Lucent has adopted a structured approach for violations of **“Zero Tolerance Safety Principles”**. This approach may lead to a consequence that can be disciplinary up to and including temporary suspension of work or even the total loss of business with Alcatel-Lucent. Our Alcatel-Lucent Procurement and EHS Professionals are available for you to discuss and provide any additional clarity on our expectations.

Based on our experience in Project execution, we have learned that most of the serious accidents and fatalities in the Telecommunications Sector have resulted from non-adherence to established Safety provisions and in particular to the seven basic safety rules that form our Zero Tolerance Principles.

- **Never work under the influence of alcohol or drugs.**
- **Never work on energized equipment or in the vicinity of high voltage power transmission lines unless qualified.**
- **Never exceed speed limits or travel at speeds which are dangerous for the type of road, vehicle, or conditions.**
- **Never use a hand held phone or text while driving.**
- **Always wear seat belts when travelling in, or operating vehicles.**
- **Always use the appropriate Personal Protective Equipment and Fall Arrest systems when working at heights.**
- **Always have a lift plan when performing a critical lift.**

We take our commitment to safety one step further by sharing information that reiterates our Safety message and expectations via the EHS Information Platform.

- Mentoring sessions are part of our EHS Qualification Process and we have now extended our mentoring program further by developing an [External EHS Portal](#) that hosts EHS procedures, training, tools and checklists that can be used to enhance your EHS Practices.
- We updated our [Subcontractor EHS Manual](#) to include many technical revisions that clarify and simplify our EHS expectations.

We count on your commitment and total support in meeting and communicating our expectations to your employees and any subsequent tiers that might be involved in working for Alcatel-Lucent. Together we shall ensure that all subcontractor companies working for Alcatel-Lucent understand how to work safely and operate in a manner that reduces the risk of injury, loss and fatalities.

Our combined effort will help to get all our people back home safely at the end of every working day.

Sincerely,

Jean David Calvet
Chief Procurement Officer

Ravi Parmasad
Chief Quality and EHS Officer